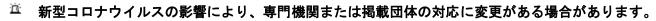
はじめに



### 愛知県へようこそ!

愛知生活便利帳は、外国から来日されたみなさんが愛知県で生活を始めるにあたって役に立つ情報を集めたものです。 左ページに日本語、右ページに英語で掲載されています。そのあとに、同じ内容で中国語を掲載しましたので見比べて 活用してください。

最後に、この冊子の発行にあたり、情報提供にご協力いただいた関係機関の方々に改めてお礼申し上げます。

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- 掲載された内容に関して損害が生じた場合、当協会は一切の責任を負いません。

### Introduction

Please note that hours and services are subject to change at consular service offices or groups due to the influence of the COVID-19.

### Welcome to Aichi Prefecture!

Aichi Handbook is a collection of useful information for foreigners who just have come to Japan from abroad to start life in Aichi Prefecture.

The contents are written in English on the right side of the page, Japanese on the left side of the page, follow by the Chinese version, allowing comparison of each language with Japanese translation.

We would like to express our sincere gratitude to those from various organizations for kindly providing information for the publication of this guidebook.

### For the use of this handbook

- O The published information is collected and edited by the Aichi International Association based on the relevant websites, various leaflets, and books.
- O We tried to publish the latest information as possible in this book. Please note that information in this handbook is subject change without notice after publications.
- O We listed the names of organizations and legal systems in Romaji notation of Japanese along with the English/Chinese translation in case there are no official names in English or Chinese.
- O The published contents of this handbook are for general information. Please note that some procedures may differ for individual cases. Please confirm to the relevant specialized institution to proceed with the process.
- O If there is no description of language availability in the contact details of organizations, it indicates that they provide services in Japanese only. If you contact such organizations, please obtain assistance from someone who can communicate in Japanese.
- O The office hours of the organizations are subject to change. Some organizations may also be closed on public holidays and the year-end and New Year holidays. Please contact each organization prior to the visit.
- O The Association will take no responsibility for any damages resulting from the use of the contents in this handbook.

# 前言

受新型冠状病毒的影响,各部门和登载团体的对应可能会有变更。

### 欢迎来到爱知县!

爱知县生活便利手册收集了对来日本在爱知县开始新生活的外国人有所帮助的信息。

左边是日语,右边是英语记载。在后面同样内容的有中文翻译,请对比后使用。

最后,在本指南发行之际,再次向协助提供信息的各有关单位人员表示感谢。

### 利用时的注意事项

- O 登载的信息是本协会根据有关单位网站,各种宣传册,有关书籍等编纂的。
- 文 我们试图在本书中尽可能发布最新信息。有内容变更的情况,请大家给予谅解。
- O 没有定译的团体名称或主要的法律制度名称等,登载英语及中文翻译的同时,盡可能也登载日語的羅馬字寫法。
- O 此处登载的内容是一般性的,个别情况的处理方法有所不同,请大家在实际办理手续之际,向主管单位等确认一下。
- O 登载团体等的问讯处没有记载服务语言的,只提供日语服务。咨询之际,请和懂日语的人一起去。
- O 登载团体等的受理时间有时会变更。另外,节假日和元旦前后可能会休息,请事先向各团体等确认。
- O 因登载的内容而发生损害时,本协会概不负责。

	目次		Index(English)		目录(中文)	
第 1	章 在留手続き		Chapter 1 Immigration Procedure		第1章 在留手续	
	在留管理制度	J-1	1. Residency Management System	E-1	1. 在留管理制度	C-1
	 . 在留手続きの流れ	J-1	Outline of Immigration Procedures	E-1	1 . 在留手续的程序	C-1
	在留資格の各種手続き・・・・・・・・	J-1-2	2. Procedures for the status of Residence	E-1-2	2. 在留资格的各种手续	C-1-2
	. 在留資格変更許可	J-2	Permission to Change of Status of Residence	E-2	1. 在留资格变更许可	C-2
	. 在留期間更新許可	J-2	Permission for Extending Period of Stay	E-2	2. 在留期限更新许可	C-2
	. 再入国許可	J-2 J-3	Re-entry Permit      Permission to Acquire Status of Residence	E-2 E-3	3 . 再入境许可 4 . 在留资格取得许可	C-2 C-3
	. 在留資格認定証明書交付申請	J-3 J-3	Permission to Acquire Status of Residence      Application for Certificate of Eligibility	E-3	5 . 在留资格认定证明书交付申请书	C-3
	. 資格外活動許可	J-3	Application for Certificate of Eligibility     Brandship of Certificate of Eligibility	- "	6. 资格外活动许可	C-3
			under the Status of Residence Previously Granted	E-3		
	. 永住許可	J-4	7. Permission of Permanent Residence	E-4	7. 永住许可	C-4
	活動機関・契約機関・配偶者		Notification Relating to Activities, Work		8. 申报活动机关、签约机关、配偶	C-4
	こ関する届け出	J-4	and Spouse	E-4	0 大印次拉加斯沙	C-4
	. 在留の取り消し	J-4 J-4	Revocation of the Status of Residence      Illegal Stay	E-4 E-4	9. 在留资格的取消	C-4 C-4
	. 出国命令制度	J-4	Departure Order System	E-4	1. 出境命令制度	C-4
	. 在留特別許可	J-5	Special Permission of Residence	E-5	2. 在留特别许可	C-5
4.	在留カードの各種手続き	J-5	4. Procedures Relating to the Residence Card	E-5	4. 在留卡的各种手续	C-5
	. 在留カードとは	J-5	1. Residence Card	E-5	1. 什么是在留卡?	C-5
	. 在留カードの見方	J-5	2. Explanation of Residence Card	E-5	2. 看在留卡的方法	C-5
3	. 在留カードの有効期間の更新申請	J-6	3. Application for Extending	_ [	3. 申请更新在留卡的有效期限	C-6
1	. 在留カードの再交付申請	J-6	the Valid Period of the Residence Card	E-6 E-6	4 . 申请补发在留卡	C-6
	. 住留カートの再交付申請 . 住居地に関する届け出	J-6 J-6	Application for a New Issuance Card      Notification Relating to the Place of Residence	E-6	4. 甲頃朴及住留下         5. 申报居住地	C-6 C-6
	. 住居地以外の在留カード記載事項	3.0	Notification of Change of Items on	- 3	6. 申报变更居住地以外的在留卡记载事项	C-6
	の変更の届け出	J-6	the Record of the Residence Card	E-6		
	.在留カードの返納	J-6-7		E-6-7	7. 交还在留卡	C-6-7
	. 在留資格一覧	J-7	8. List of Status of Residence	E-7	8. 在留资格一览表	C-7
	. 指定書	J-8	9. Designation Sheet	E-8	9. 指定书	C-8
	難民認定申請 各種申請・手続き問合せ先	J-8 J-8-9	5. Application for Recognition of Refugee Status	E-8 E-8-9	<ul><li>5. 难民认定申请</li><li>6. 各种申请•手续咨询处</li></ul>	C-8 C-8-9
		J-0-9	6. Application Procedure Inquiry Chapter 2 Other Procedures		第2章 其他手续	C-6-9
-	・早、その他の子続き 住民基本台帳制度	J-10	•	E-10	1. 住民基本台帐制度	C-10
	. 住民票の写し	J-10 J-10	Resident Registration System      Copy of Certificate of Residence Record	E-10	1. 住民票的副本	C-10
	. 住民基本台帳制度の手続き	J-10	Procedures Concerning the Basic Resident	E-10	2. 住民基本台帐制度的手续	C-10
	マイナンバー		2. My Number		2. 个人编号	
	(社会保障・税番号制度)	J-11	(Social Security/Tax Number System)	E-11	(社会保障/税号码制度)	C-11
3.	外国人登録原票または出入国記録		3. Information Disclosure Request Concerning Foreign		3. 申请公开外国人登录原票或出入境记录	C-11
	に係る開示請求 外務省における証明	J-11	Registration Card or Immigration Records	E-11	4. 外务省的证明	0 44 40
	帰化	J-11-12 J-12	4. Certification by the Ministry of Foreign Affair E-	E-12	4. 介分目的证明	C-11-12 C-12
	死亡	J-12	6. Death	E-12	6. 死亡	C-12
	· 死亡時に必要な手続き	J-12	Procedures at the Time of Death	E-12	1. 死亡时必要的手续	C-12
2	. 死体の取扱い	J-12	2. Treatment of the Dead Body	E-12	2. 遗体的处理	C-12
	印鑑	J-13	7. Personal Seal	E-13	7. 印章	C-13
	. 印鑑登録	J-13	1. Seal Registration	E-13	1. 印章登录	C-13
	章 労働		Chapter 3 Labor		第3章 劳动	
	仕事と在留資格	J-14		E-14	1. 工作与在留资格	C-14
	<b>労働のルール</b> . 労働契約	J-14 J-14	Working Rules      I. Employment Contract	E-14 E-14	<b>2. 劳动法规</b>	C-14 C-14
	. 労働条件		Employment Contract		2. 劳动条件	
	解雇と退職・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・	J-15	3. Dismissal and Resignation	E-15	3. 解雇与离职	C-15
	. 解雇とは	J-15	1. Dismissal	E-15	1. 什么是解雇?	C-15
	. 退職とは	J-15	2. Resignation	E-15	2. 什么是离职?	C-15
	労働者災害補償保険(労災保険)	J-15	4. Workmen's Accident Compensation Insurance	E-15	4. 劳动者灾害补偿保险(工伤保险)	C-15
	. 労災保険とは	J-15	Workmen's Accident Compensation Insurance	E-15	1. 什么是工伤保险?	C-15
	. 主な補償給付 <b>雇用保険</b>	J-15-16 J-16	Main Compensation BenefitsE-     Employment Insurance	15-16 E-16	2. 主要的补偿津贴	C-15-16 C-16
	<b>雇用体験・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・</b>	J-16 J-16	Employment Insurance      Employment Insurance	E-16	1 . 什么是雇用保险?	C-16 C-16
	. 失業等給付(基本手当)	J-16	Unemployment Benefits(Basic Allowance)	E-16	2 . 失业等救济金(基本津贴)	C-16
	<ul><li>. 高年齢求職者給付金</li></ul>	J-16	Job Applicant Benefit for the Elderly	E-16	3 . 高龄求职者救济金	C-16
4	. 雇用継続給付	J-17	Continuous Employment Benefit for the Elderly	E-17	4 . 持续就业救济金	C-17
	仕事の探し方	J-17	6. Finding a Job	E-17	6. 找工作的方式	C-17
7.			7. Consultation Services for Work-related Issues	E-17	7. 劳动咨询窗口以及有用信息	C-17
	労働に関する相談窓口および役立					
	つ情報	J-17	1 Consultation Contact	10 40	1 次海容口	C 40 40
1	<b>つ情報</b> 相談窓口	J-18-19	Consultation Contact E-     Conflict Resolution Support System/Legal Arbitration		1 . 咨询窗口 2 . 纷争解决援助制度	
1 2	<b>つ情報</b> 相談窓口		Consultation Contact E-     Conflict Resolution Support System/Legal Arbitration      Glossary in multi-lingual related to employment management	18-19 E-19	2 . 纷争解决援助制度	C-19
1 2 3	<b>つ情報</b> 相談窓口 紛争解決援助制度 雇用管理に役立つ多言語用語集	J-18-19 J-19	Conflict Resolution Support System/Legal Arbitration			C-19
1 2 3	つ情報	J-18-19 J-19 J-19	Conflict Resolution Support System/Legal Arbitration     Glossary in multi-lingual related to employment management (Ministry of Health, Labor and Welfare)     Consultation for Business Start-ups and	E-19 E-19	2 . 纷争解决援助制度	C-19 C-19
1 2 3 <b>8.</b> ;	つ情報 相談窓口 紛争解決援助制度 雇用管理に役立つ多言語用語集 起業・創業、起業経営に関する相 窓口	J-18-19 J-19	Conflict Resolution Support System/Legal Arbitration     Glossary in multi-lingual related to employment management (Mristry of Health, Labor and Welfare)     Consultation for Business Start-ups and Corporate Management	E-19 E-19 E-19	2. 纷争解决援助制度	C-19 C-19
1 2 3 <b>8</b> .j	つ情報	J-18-19 J-19 J-19 J-19	Conflict Resolution Support System/Legal Arbitration     Glossary in multi-lingual related to employment management (Mristry of Health, Labor and Welfare)     Consultation for Business Start-ups and Corporate Management  Chapter 4 Marriage & Divorce	E-19 E-19	<ol> <li>2 . 纷争解决援助制度</li> <li>3 . 雇佣管理有用的多语言英语集</li> <li>8 . 创业、创业管理的相关咨询窗口</li> <li>第 4 章 结婚、离婚</li> </ol>	C-19 C-19 C-19
1 2 3 <b>8.</b> j <b>第</b> 4 <b>1</b> .	つ情報	J-18-19 J-19 J-19 J-19	2. Conflict Resolution Support System/Legal Arbitration	E-19 E-19 E-20	<ol> <li>2 . 纷争解决援助制度</li></ol>	C-19 C-19 C-19
1 2 3 <b>8.j</b> <b>第4</b> <b>1</b> .	つ情報	J-18-19 J-19 J-19 J-19 J-20 J-20	2. Conflict Resolution Support System/Legal Arbitration 3. Glossaryin multi-lingual related to employment management (Mristry of Health, Labor and Welfare)  8. Consultation for Business Start-ups and Corporate Management  Chapter 4 Marriage & Divorce  1. Marriage Between a Japanese and a Foreigner	E-19 E-19 E-20 E-20	2 . 纷争解决援助制度	C-19 C-19 C-19 C-20 C-20
1 2 3 <b>8.j</b> <b>第.4</b> <b>1</b> .	つ情報	J-18-19 J-19 J-19 J-19 J-20 J-20 J-20	2. Conflict Resolution Support System/Legal Arbitration  3. Glossaryin multi-lingual related to employment management (Mristry of Health, Labor and Welfare)  8. Consultation for Business Start-ups and Corporate Management  Chapter 4 Marriage & Divorce  1. Marriage	E-19 E-19 E-20 E-20 E-20	2 . 纷争解决援助制度	C-19 C-19 C-19 C-20 C-20 C-20
1 2 3 <b>8.ji</b> <b>第.4</b> 1. 1 2 3	つ情報 相談窓口 紛争解決援助制度 雇用管理に役立つ多言語用語集 起業・創業、起業経営に関する相 窓口 ・章 結婚・離婚 結婚 ・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・	J-18-19 J-19 J-19 J-19 J-20 J-20 J-20 J-20	2. Conflict Resolution Support System/Legal Arbitration	E-19 E-19 E-20 E-20 E-20 E-20	2 . 纷争解决援助制度	C-19 C-19 C-19 C-20 C-20 C-20 C-20
1 2 3 <b>8.</b> <b>i</b> <b>第.</b> 4 1 2 3	つ情報 相談窓口 紛争解決援助制度 雇用管理に役立つ多言語用語集 起業・創業、起業経営に関する相 (窓口 ・章 結婚・離婚 結婚 外国人同士の結婚 婚姻要件具備証明書 離婚	J-18-19 J-19 J-19 J-19 J-20 J-20 J-20	2. Conflict Resolution Support System/Legal Arbitration	E-19 E-19 E-19 E-20 E-20 E-20 E-20 E-20	2 . 纷争解决援助制度	C-19 C-19 C-19 C-20 C-20 C-20 C-20 C-20
1 2 3 <b>8 割</b> <b>第 4</b> 1 . 1 2 . 2	つ情報 相談窓口 紛争解決援助制度 雇用管理に役立つ多言語用語集 起業・創業、起業経営に関する相 窓口 ・章 結婚・離婚 結婚 ・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・	J-18-19 J-19 J-19 J-19 J-20 J-20 J-20 J-20 J-20	2. Conflict Resolution Support System/Legal Arbitration	E-19 E-19 E-20 E-20 E-20 E-20	2 . 纷争解决援助制度	C-19 C-19 C-19 C-20 C-20 C-20 C-20

4	. 離婚届不受理申出	J-21	4. Notification of Non-acceptance of Divorce	E-21	4	1. 申请不接受离婚	C-21
	. 離婚と在留資格	J-21	Divorce and Status of Residence			5. 离婚与在留资格	C-21
	ドメスティック・バイオレンス(DV)	J-21	3. Domestic Violence (DV)			家庭暴力 (DV)	C-21
	. DV とは	J-21	1. Domestic Violence			1. 什么是家庭暴力(DV)?	C-21
	. 相談窓口 . 保護命令制度	J-22 J-22	Consultation Services      Protection Order			2 . 咨询窗口 3 . 保护命令制度	C-22 C-22
	章 出産・育児	J-22	Chapter 5 Childbirth & Parenting	L-22		5 <b>章 分娩、育儿</b>	0-22
	妊娠したら	J-23	1. When You Get Pregnant	E-23		、辛、刀鸡、胃儿 怀孕后	C-23
	. 母子健康手帳	J-23	Mother and Child Health Handbook			. 母子健康手册	C-23
	. 妊婦の健康診査	J-23	Health Checkups for Pregnant Woman			. 孕妇的健康检查	C-23
	. 助産師・保健師による訪問指導	J-23	Home Visit Guidance by Midwife and Public Health Nurse			3. 助产师、保健师的访问指导	C-23
4	. 母親・父親教室	J-23	4. Educational Classes for Mother and Father	E-23	4	. 父母教室	C-23
	. 認知	J-23	Acknowledgment of Paternity		5		C-23
	出産後の手続き・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・	J-23	2. Procedures after Childbirth			分娩后的手续	C-23
	. 出生届	J-23	1. Notification of Birth			. 申报出生	C-23
	. 子どもの国籍取得 . 在留資格取得申請	J-23-24 J-24	Acquisition of Nationality for a New-born Child     Other Procedures			<ul><li>孩子获取国籍</li><li>在留资格取得申请</li></ul>	C-23-24 C-24
	. 佐田貝竹玖付中胡	J-24 J-24	Other Procedures     Frodment Procedure for Health Insurance and etc			. 医疗保险等的加入手续	C-24 C-24
	出産費用と各種手当	J-24	Expenses for Childbirth and Available Allowances			分娩费用与各种补助	C-24
	. 出産育児一時金	J-24	Lump-sum Birth Allowance			. 分娩育儿一次性补助金	C-24
2	. 出産時の年金・健康保険料の免除	J-24	Exemptions of Paying National		2	. 免除分娩时的养老金和健康保险费	C-24
			Pension/Health Insurance Premiums				
	. 出産手当金	J-24	3. Childbirth Allowance			5. 分娩补助金	C-24
	. 育児休業給付金	J-24	4. Childcare Leave Allowance			育儿休假补贴	C-24 C-25
	. 児童手当 . 幼児教育・保育の無償化	J-25 J-25	Children's Allowance      Free Child Education and Childcare			· · · · · · · · · · · · · · · · · · ·	C-25 C-25
	・ 幼児教育・保育の無負化 · · · · · · · · · · · · · · · · · · ·	J-25 J-25	Parenting	_		<b>育儿</b>	C-25
	. 乳幼児健康診査	J-25	Health Checkups for Babies			. 婴幼儿健康检查	C-25
	.....................................	J-25	2. Vaccination			2.接种疫苗	C-25
3	. 子どもの医療費	J-25	Medical Expenses for Children			. 儿童的医疗费	C-25
	. 保育所	J-25	4. Day Care Center			. 保育所	C-25
	. 認定こども園	J-25	5. Certified Children's Club			. 认定儿童园	C-25
	. 放課後児童クラブ(学童保育)	J-25 J-25	After-school Children's Club (After School Care Program)			· 放学后儿童俱乐部(学童保育)	C-25 C-25
	. ファミリー・サポート・センター : <b>章 教育</b>	J-25	7. Family Support Center  Chapter 6 Education	E-23		'.家庭支援中心	C-25
	'早 教育 日本の教育制度	J-26	•	E-26		ローター 4X 目 日本的教育制度	C-26
	. 小・中学校	J-26 J-26	Educational System in Japan     Elementary and Junior High School			. 小学、初中	C-26
	. 高等学校	J-26	2. High School			2. 高中	C-26
	. 幼稚園	J-27	3. Kindergarten			5 . 幼儿园	C-27
4	. 外国人学校	J-27-28	4. International School	E-27-28	4	. 外国人学校	C-27-28
	. 中学夜間学級	J-28	Junior High School Night Class	E-28		. 初中夜间班级	C-28
	. 中学校卒業程度認定試験(中卒認定)	J-28	Junior High School Equivalence Examination			. 初中毕业程度认定考试(初中毕业认定)	C-28
	. 高等学校卒業程度認定試験(旧大学入学資格検定)	J-28	7. High School Equivalence Examination			· 高中毕业程度认定考试(旧大学入学资格检定)	C-28
	. ステップアップスクール <b>数本主</b> 煙	J-28	8. Step Up School			· 步骤提高学校(再挑战生涯学习讲座) · · · · · · · · · · · · · · · · · · ·	C-28
	<b>教育支援</b>	J-29 J-29	Educational Support      School Expenses Subsidy Sytem			<b>教育支援</b>	C-29 C-29
	. 高等学校等就学支援金	J-29	School Expenses Subsidy Sylem      High School Tuition Support Found			. 高中等的就学支援金	C-29 C-29
3		J-29	High School Supplemental Found-Grants for			. 高中等的奖学补助金	C-29
			Supplemental Scholarship				
	. 奨学金	J-29	4. Scholarship Program			1. 奖学金	C-29
	. 教育費について	J-30	5. Educational Expenses			5 . 有关教育费用	C-30
	<b>日本語学習</b> . 日本語能力評価・試験	J-30 J-30	3. Learning Japanese			<b>日语学习</b>	C-30 C-30
2		J-30 J-30	Japanese Language Proficiency Test     How to Learn Japanese			· 日语能力评价/考试	C-30
第 7		0.00	Chapter 7 Medical/Pension/Welfare	50		7 章 医疗、养老金、福利	2 30
	医療機関	J-31	1. Medical Institutions	E-31	) 1.		C-31
	. 外国語対応医療機関	J-31-32	Multilingual Medical Institutions			. 提供外语服务的医疗机构	
2.	医療保険	J-32	2. Medical Insurance		2.		C-32
1	. 日本の医療保険制度	J-32	Medical Insurance System in Japan		1	. 日本的医疗保险制度	C-32
2		J-32-33	2. Employees' Health Insurance			. 健康保险(社会保险)	
	. 国民健康保険	J-33-34	3. National Health Insurance			5. 国民健康保险	
	. 後期高齢者医療制度	J-34 J-34-36	Latter-stage Medical Care System for the Elderly     Medical Insurance Table			1. 后期高龄者医疗制度	C-34 C-34-36
	. 医療保険一覧表 <b>年金制度</b>	J-34-36 J-36	Nedical insurance Table      Public Pension System			5 . 医疗保险一览表	C-34-36 C-36
1		J-36	Pension System in Japan			. 日本的养老金制度	C-36
	. 国民年金	J-36-37	National Pension Plan			. 国民养老金	
3	. 厚生年金保険	J-37	3. Employees' Pension Insurance	E-37	3	. 厚生养老金保险	C-37
	. 脱退一時金	J-38	Lump-sum Withdrawal Payment		4	. 退保一次性补助金	C-38
	. 社会保障協定	J-38	5. Social Security Agreements		5		C-38
	. 年金制度一覧表	J-39 J-39-40	6. Pension System Table			5 . 养老金制度一览表	C-39
	. 問合せ先 <b>介護保険</b>	J-39-40 J-40	7. Reference 4. Long-term Care Insurance			看护(护理) 保险	C-39-40 C-40
	. 介護保険とは	J-40	Long-term Care Insurance  1. Long-term Care Insurance			. 什么是看护(护理)保险?	C-40 C-40
	. 介護サービスを受けるには	J-41	How to Receive Nursing Care Services			. 如何接受看护(护理)服务?	C-41
	障害者	J-41	5. Disability			残疾人	C-41
1	. 障害者手帳	J-41	Identification Booklet for the Disabled			. 残疾人手册	C-41
	. 特別児童扶養手当	J-41	2. Special Child Rearing Allowance			· 特别儿童扶养补助 · · · · · · · · · · · · · · · · · · ·	C-41
	ひとり親家庭	J-41	6. Long-term Care Insurance			<b>单亲家庭</b>	C-41
	. 児童扶養手当	J-41 J-41	Child Rearing Allowance     Aichi Orphan Allowance			. 儿童扶养津贴 爱知县遗孤津贴	C-41 C-41
	・ 愛和宗退先于ヨ ・・・・・・・・・・・・・・ ・ 母子・父子家庭の医療制度 ・・・・・・	J-41 J-41	Aichi Orphan Allowance     Medical System for Single Parent Household			· · · · · · · · · · · · · · · · · · ·	C-41
	章 税金	¥ 71	Chapter 8 Tax			8 章 税金	
					- 14	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
1.	日本の税制度・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・	J-42	1. Tax System in Japan	E-42	1.	日本的税收制度	C-42

	所得税	J-42	2. Income Tax E-42	2.	. 得税	C-42
- 1	I. 所得税とは	J-42	1. Income Tax E-42	: 1	1 . 什么是所得税?	C-42
	2. 源泉徴収	J-42	2. Withholding Tax E-42		2 . 代扣代缴税款	C-42
	3. 年末調整	J-42	3. Year-end Tax Adjustiment E-42		3 . 年终调整	C-42
4	1. 確定申告	J-42-43	4. Final Return E-42-43	4	4 . 年终纳税申报(确定申报	C-42-43
5	5. 問合せ先	J-43	5. Contacts E-43	:	5 . 咨询处	C-43
	住民税	J-43	3. Residential Tax E-43		住民税	C-43
1	1. 住民税とは	J-43	1. Residential Tax E-43		1. 什么是住民税?	C-43
2	2. 日本から出国する場合	J-43	2. When Leaving Japan E-43	1 2	2. 从日本出境时	C-43
	車に関する税金	J-44	4. Taxes related automobiles E-44		与车相关的税金	C-44
	1. 自動車税(種別割)	J-44	1. Automobile Tax (Category-based) E-44		1 . 汽车税(类别划分)	C-44
2	2. 軽自動車税(種別割)	J-44	2. Light Automobile Tax (Category-based) E-44	.   :	2 . 轻型汽车税(类别划分)	C-44
	3. 自動車重量税(種別割)	J-44	3. Automobile Weight Tax E-44		3 . 汽车重量税(类别划分)	C-44
	その他の税金・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・		9			C-44
		J-44			其他税金	
1	Ⅰ.消費税・地方消費税	J-44	Consumption Tax and Local Consumption Tax E-44	. ]	1 . 消费税、地方消费税	C-44
2	2. 不動産取得税	J-44	2. Real Estate Acquisition Tax E-44	.   :	2 . 房地产取得税	C-44
	3. 固定資産税	J-44	3. Fixed Assets Tax E-44		3. 固定资产税	C-44
		J-44				C-44
	9章 日常生活		Chapter 9 Daily Living	第	9章 日常生活	
1.	住まい	J-45	1. Housing E-45	1.	住宅	C-45
	Ⅰ. 公的賃貸住宅とは	J-45				C-45
			9			
2	2. 公的賃貸住宅の問合せ先	J-45	2. Information on Public Housing E-45	5   2	2. 公租房的咨询处	C-45
3	3. 民間住宅	J-46	3. Private Housing E-46	;   ;	3. 民间住宅	C-46
	1. 入居に必要な費用	J-46	4. Expenses Required for Mov E-46	:   _	4. 入住时所需的费用	C-46
			· · · · · · · · · · · · · · · · · · ·			
	電気・ガス・水道	J-46-47	2. Electricity, Gas and Water E-46-47		电、煤气、自来水	C-46-47
З.	ごみ	J-47	3. Waste E-47	3.	. 垃圾	C-47
	I. ごみの分別	J-47	1. Separation of Waste E-47		1. 垃圾的分类	C-47
			·			
	2. 家電製品のリサイクル	J-47	2. Recycling Household Electrical Appliances E-47		2. 家用电器的回收再利用	C-47
3	3. その他、ごみに関する注意点	J-47	Notes and Advisories regarding Waste E-47		3. 其他关于垃圾注意的点	C-47
4.	<b>電話・インターネット・NHK放送</b>	J-47	4. Telephone, Internet and NHK Broadcasting E-47	4.	电话、互联网、NHK 放送	C-47
	1. 携帯電話(スマートフォン)	J-47	1. Mobile Phone (Smart Phone) E-47		1. 手机(智能手机)	C-47
			,			
	2. 電話やインターネットの新規加入	J-47	Subscription to Telephone and Internet E-47	`   :	2. 开通电话、互联网	C-47
3	3. NHK 放送	J-47	3. NHK Broadcasting E-47	·   :	3. NHK 放送	C-47
	郵便	J-47-48	5. Postal Services E-47-48	5	邮件	C-47-48
	国際宅配便	J-48	6. International Courier Service E-48		国际快递	C-48
7.	銀行	J-48	7. Bank E-48	7.	汇款	C-48
	I. 口座の開設	J-48	1. Opening an Account E-48		1. 开设账户	C-48
			. •			
	2. 送金	J-48	2. Money Transfer E-48		2. 汇款	C-48
第	10章 交通		Chapter 10 Traffic & Transportation	第	10章 交通	
	交通ルール	J-49	1. Traffic Rules E-49	1	交通规则	C-49
2.	公共交通機関	J-50	2. Public Transportation E-50	)   Z.	公共交通设施	C-50
1	1. 鉄道・地下鉄	J-50	1. Train and Subway E-50	)   ]	1 . 铁道、地铁	C-50
2	2. バス	J-50	2. Bus E-50		2 . 公交车	C-50
	3. タクシー				3 . 出租车	C-50
		J-50	3. Taxi E-50			
	1. 空港	J-50-51	4. Airport E-50-51		4 . 机场	C-50-51
3.	自動車	J-51	3. Motor Vehicle E-51	3.	汽车	C-51
	. 外国の運転免許	J-51	1. Foreign Driver's License E-51		1 . 外国的驾驶执照	C-51
			=			
2	2. 日本の運転免許	J-51-53	2. Japanese Driver's License E-51-53	3   2	2 . 日本的驾驶执照	C-51-53
3	3. 運転免許の点数制度	J-53	3. Driver's License Point System E-53	1 3	3 . 驾驶执照的计分制度	C-53
4	1. 自動車の登録	J-53	4. Vehicle Registration. E-53		4 . 汽车的登记	C-53
-	5. 自動車の抹消登録	J-53	5. Deletion of Registration of a Motor Vehicle E-53		5. 汽车的注销登记	C-53
			_			
6	6. 車庫証明	J-54	6. Certification of Ownership of Parking Space E-54		6 . 车库証明	C-54
7	·		7. Vehicle Inspection <b>E-54-55</b>			
۶	7. 自動車の検査(車検)	J-54-55	7. Verlicle inspection	5   7	7 . 汽车的检查(车检)	C-54-55
			· ·			
	3. 自動車保険	J-55	8. Vehicle Insurance E-55	5 8	8 . 汽车保险	C-55
9	3. 自動車保険 9. 交通事故	J-55 J-55	8. Vehicle Insurance         E-55           9. Traffic Accident         E-55	;	8 . 汽车保险 9 . 交通事故	C-55 C-55
9	3. 自動車保険	J-55	8. Vehicle Insurance E-55	;	8 . 汽车保险	C-55
<b>4</b> .	3. 自動車保険 9. 交通事故	J-55 J-55	8. Vehicle Insurance         E-55           9. Traffic Accident         E-55	<b>4.</b>	8 . 汽车保险 9 . 交通事故	C-55 C-55 C-55
<b>4</b> .	3. 自動車保険 9. 交通事故 <b>自転車</b> 1. 自転車の安全利用 5 則	J-55 J-55 J-55 J-55-56	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56	4.	<ul><li>3. 汽车保险</li></ul>	C-55 C-55 C-55 C-55-56
<b>4</b> .	3. 自動車保険 ウ. 交通事故 <b>自転車</b> 1. 自転車の安全利用 5 則 2. 自転車の点検・整備と付帯保険	J-55 J-55 J-55	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56         2. Bicycle Maintenance Check and incidental Insurance       E-56	\$ 4.	3 . 汽车保险 3 . 交通事故 <b>自行车</b> 1 . 关于自行车的安全使用的五条原则 2 . 自行车的检查和维修及附带保险	C-55 C-55 C-55
<b>4</b> .	3. 自動車保険 3. 交通事故 <b>自転車</b> 1. 自転車の安全利用5則 2. 自転車の点検・整備と付帯保険 1.1章 緊急のとき	J-55 J-55 J-55 J-55-56	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56	\$ 4.	3 . 汽车保险 3 . 交通事故 <b>自行车</b> 1 . 关于自行车的安全使用的五条原则 2 . 自行车的检查和维修及附带保险 1 1 章 紧急情况	C-55 C-55 C-55 C-55-56
<b>4</b> .	3. 自動車保険 3. 交通事故 <b>自転車</b> 1. 自転車の安全利用5則 2. 自転車の点検・整備と付帯保険 1.1章 緊急のとき	J-55 J-55 J-55 J-55-56	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56         2. Bicycle Maintenance Check and incidental Insurance       E-56	\$ 4. \$ 2 \$ 第	3 . 汽车保险	C-55 C-55 C-55 C-55-56
<b>4</b> . 1 2 <b>第</b> 1.	3. 自動車保険 ウ・交通事故 自転車 1. 自転車の安全利用 5 則 2. 自転車の点検・整備と付帯保険 1. 1章 緊急のとき 緊急電話のかけ方	J-55 J-55 J-55 J-55-56 J-56	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56         2. Bicycle Maintenance Check and incidental Insurance       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call       E-57	\$ 4. \$ 2 \$ 第 1.	<ul> <li>3. 汽车保险</li> <li>3. 交通事故</li> <li>6 自行车</li> <li>1. 关于自行车的安全使用的五条原则</li> <li>2. 自行车的检查和维修及附带保险</li> <li>1. 章 紧急情况</li> <li>紧急电话的拨打方式</li> </ul>	C-55 C-55 C-55-56 C-56
4. 1 2 第 1. 2.	3. 自動車保険 3. 交通事故 自転車	J-55 J-55 J-55-56 J-56 J-57 J-57	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56         2. Bicycle Maintenance Check and incidental Insurance       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call       E-57         2. Earthquake       E-57	第 1.	3 . 汽车保险	C-55 C-55 C-55 C-55-56 C-56 C-57
<b>4</b> . 1 2 <b>第</b> 1. <b>2</b> .	3. 自動車保険 9. 交通事故 自転車	J-55 J-55 J-55-56 J-56 J-57 J-57 J-58	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56         2. Bicycle Maintenance Check and incidental Insurance       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call       E-57         2. Earthquake       E-57         1. Nankai Trough Earthquake       E-58	第 第 2 第 2 2	3 . 汽车保险 3 . 交通事故 <b>自行车</b> 1 . 关于自行车的安全使用的五条原则 2 . 自行车的检查和维修及附带保险 <b>1 1章 紧急情况</b> <b>紧急电话的拨打方式</b> <b>地震</b> 1 . 南海海沟大地震	C-55 C-55 C-55 C-55-56 C-56 C-57 C-57
<b>4</b> . 1 2 <b>第</b> 1. <b>2</b> .	3. 自動車保険 3. 交通事故 自転車	J-55 J-55 J-55-56 J-56 J-57 J-57	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56         2. Bicycle Maintenance Check and incidental Insurance       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call       E-57         2. Earthquake       E-57	第 第 2 第 2 2	3 . 汽车保险	C-55 C-55 C-55 C-55-56 C-56 C-57
<b>4</b> . 1 2 <b>第</b> 1. <b>2</b> .	3. 自動車保険 9. 交通事故 自転車	J-55 J-55 J-55-56 J-56 J-57 J-57 J-58	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56         2. Bicycle Maintenance Check and incidental Insurance       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call       E-57         2. Earthquake       E-57         1. Nankai Trough Earthquake       E-58         2. Measure Against an Earthquake       E-58	第 第 1 2 2	3 . 汽车保险 3 . 交通事故 <b>自行车</b> 1 . 关于自行车的安全使用的五条原则 2 . 自行车的检查和维修及附带保险 <b>1 1章 紧急情况</b> <b>紧急电话的拨打方式</b> <b>地震</b> 1 . 南海海沟大地震	C-55 C-55 C-55 C-55-56 C-56 C-57 C-57
<b>4</b> . 1 2 <b>第</b> 1. 2.	3. 自動車保険 9. 交通事故 自転車・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・・	J-55 J-55 J-55-56 J-56 J-57 J-57 J-58 J-58 J-58	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56         2. Bicycle Maintenance Check and incidental Insurance       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call       E-57         2. Earthquake       E-57         1. Nankai Trough Earthquake       E-58         2. Measure Against an Earthquake       E-58         3. When an Earthquake is Occurred       E-58	第 第 1 2 2 3 3 3 3 3 4 4 4 2 2 3 3 3 3 3 3 3 3	3 . 汽车保险	C-55 C-55 C-55-56 C-56 C-57 C-57 C-58 C-58 C-58
<b>4</b> . <b>1</b> <b>2</b> <b>第</b> <b>1</b> . <b>2</b> .	3. 自動車保険 3. 交通事故 自転車	J-55 J-55 J-55-56 J-56 J-57 J-57 J-58 J-58 J-58 J-58	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56         2. Bicycle Maintenance Check and incidental Insurance       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call       E-57         2. Earthquake       E-57         1. Nankai Trough Earthquake       E-58         2. Measure Against an Earthquake       E-58         3. When an Earthquake is Occurred       E-58         4. Multilingual Finger Pointing Board       E-58	第 第 第 2 2 3 3 3 3 4 4 3 4 4 4 4 4 4 4 4 4 4 4	3 . 汽车保险	C-55 C-55 C-55-56 C-56 C-57 C-57 C-58 C-58 C-58 C-58
<b>4</b> . 1 2 <b>第</b> 1. <b>2</b> . 3 4 5	3. 自動車保険 9. 交通事故 <b>自転車</b> . 1. 自転車の安全利用 5 則 2. 自転車の点検・整備と付帯保険 <b>1 1章 緊急のとき</b> <b>緊急電話のかけ方</b> 地震 地震 2. 地震への備え 3. 地震が起きたら 4. 多言語指差しボード 5. 災害用伝言ダイヤル	J-55 J-55 J-55-56 J-56 J-57 J-57 J-58 J-58 J-58	8. Vehicle Insurance.       E-55         9. Traffic Accident.       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56         2. Bicycle Maintenance Check and incidental Insurance       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call       E-57         2. Earthquake       E-57         1. Nankai Trough Earthquake       E-58         2. Measure Against an Earthquake       E-58         3. When an Earthquake is Occurred       E-58         4. Multilingual Finger Pointing Board       E-58         5. Emergency Messaging Service       E-58-59	第 第 第 2 2 3 3 3 3 4 4 3 4 4 4 4 4 4 4 4 4 4 4	3 . 汽车保险	C-55 C-55 C-55-56 C-55-56 C-57 C-57 C-58 C-58 C-58 C-58
<b>4</b> . 1 2 <b>第</b> 1. <b>2</b> . 3 4 5	3. 自動車保険 3. 交通事故 自転車	J-55 J-55 J-55-56 J-56 J-57 J-57 J-58 J-58 J-58 J-58	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56         2. Bicycle Maintenance Check and incidental Insurance       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call       E-57         2. Earthquake       E-57         1. Nankai Trough Earthquake       E-58         2. Measure Against an Earthquake       E-58         3. When an Earthquake is Occurred       E-58         4. Multilingual Finger Pointing Board       E-58	第 第 第 2 2 3 3 3 3 4 4 3 4 3 4 4 4 4 5 4 5 4 5 4 5	3 . 汽车保险	C-55 C-55 C-55-56 C-56 C-57 C-57 C-58 C-58 C-58 C-58
4. 1 2 第 1. 2. 3. 4. 5.	3. 自動車保険 9. 交通事故 自転車の安全利用 5 則 2. 自転車の点検・整備と付帯保険 1 1章 緊急のとき 緊急電話のかけ方 地震 1. 南海トラフ地震 2. 地震の備え 3. 地震が起きたら 4. 多言語指差しボード 5. 災害用伝言ダイヤル 台風・集中豪雨	J-55 J-55 J-55-56 J-56 J-57 J-57 J-58 J-58 J-58 J-58 J-58	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56         2. Bicycle Maintenance Check and incidental Insurance       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call       E-57         2. Earthquake       E-57         1. Nankai Trough Earthquake       E-58         2. Measure Against an Earthquake       E-58         3. When an Earthquake is Occurred       E-58         4. Multilingual Finger Pointing Board       E-58         5. Emergency Messaging Service       E-58-59         3. Typhoons & Torrential Rains       E-59	第 第 2 3 3 3 3	3 . 汽车保险. 9 . 交通事故. 1 方车. 1 . 关于自行车的安全使用的五条原则. 2 . 自行车的检查和维修及附带保险. 1 1 章 紧急情况. 紧急电话的拨打方式. 地震. 1 . 防震准备. 3 . 如果发生地震. 4 . 多语言用手指示板. 5 . 灾害用留言电话.	C-55 C-55 C-55-56 C-56 C-57 C-57 C-58 C-58 C-58 C-58 C-58
4. 第 1. 2. 第 1. 2. 3. 4. 5.	3. 自動車保険 (a) 交通事故 (b) 交通事故 (c) 自転車の安全利用 5 則 (c) 自転車の点検・整備と付帯保険 (c) 1 1章 緊急のとき 緊急電話のかけ方 地震 (c) 中震への備え (c) 地震が起きたら (c) 多言語指差しボード (c) 災害用伝言ダイヤル (合風・集中豪雨 罹災証明	J-55 J-55-56 J-56 J-57 J-57 J-58 J-58 J-58 J-58-59 J-59	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56         2. Bicycle Maintenance Check and incidental Insurance       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call       E-57         2. Earthquake       E-57         1. Nankai Trough Earthquake       E-58         2. Measure Against an Earthquake       E-58         3. When an Earthquake is Occurred       E-58         4. Multilingual Finger Pointing Board       E-58         5. Emergency Messaging Service       E-58-59         3. Typhoons & Torrential Rains       E-59         4. Disaster Victim Certificate       E-59	第 第 2 3 4 3 4 4	3 . 汽车保险. 9 . 交通事故. 6 .	C-55 C-55 C-55-56 C-56 C-57 C-57 C-58 C-58 C-58 C-58 C-58 C-58
4. 1. 2. 第1. 2. 3. 4. 5.	3. 自動車保険 9. 交通事故 自転車. 1. 自転車の安全利用 5 則 2. 自転車の点検・整備と付帯保険 11章 緊急のとき 緊急電話のかけ方 地震 1. 南海トラフ地震 2. 地震の値え 3. 地震が起きたら 4. 多言語指差しボード 5. 災害用伝言ダイヤル 台風・集中豪雨 罹災証明 ガス漏れ	J-55 J-55 J-55-56 J-56 J-57 J-57 J-58 J-58 J-58 J-58-59 J-59 J-59	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56         2. Bicycle Maintenance Check and incidental Insurance       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call       E-57         2. Earthquake       E-57         1. Nankai Trough Earthquake       E-58         2. Measure Against an Earthquake       E-58         3. When an Earthquake is Occurred       E-58         4. Multilingual Finger Pointing Board       E-58         5. Emergency Messaging Service       E-58-59         3. Typhoons & Torrential Rains       E-59         4. Disaster Victim Certificate       E-59         5. Gas Leak       E-59	第 第 2 3 4 5 3 4 5 5	3 . 汽车保险	C-55 C-55 C-55-56 C-56 C-57 C-57 C-58 C-58 C-58 C-58 C-58 C-58 C-59 C-59
第 1 2 第 1 2 3 4 5 6.	3. 自動車保険 3. 白動車保険 5. 交通事故 6. 支通事故 6. 自転車の安全利用 5 則 7. 自転車の点検・整備と付帯保険 7. 1 章 緊急のとき 緊急電話のかけ方 地震 6. 中震への備え 7. 地震が超きたら 7. 災害用伝言がイヤル 6. と言語指差にボード 7. 災事保証明 ガス漏れ 防災に関する資料	J-55 J-55 J-55-56 J-56 J-57 J-57 J-58 J-58 J-58 J-58-59 J-59 J-59 J-59	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56         2. Bicycle Maintenance Check and incidental Insurance       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call       E-57         2. Earthquake       E-57         1. Nankai Trough Earthquake       E-58         2. Measure Against an Earthquake       E-58         3. When an Earthquake is Occurred       E-58         4. Multilingual Finger Pointing Board       E-58         5. Emergency Messaging Service       E-58-59         3. Typhoons & Torrential Rains       E-59         4. Disaster Victim Certificate       E-59         5. Gas Leak       E-59         6. Resources for Disaster Preparedness       E-59	第 第 1 2 3 4 5 6	3 . 汽车保险	C-55 C-55 C-55-56 C-56 C-57 C-57 C-58 C-58 C-58 C-58 C-58 C-58 C-59 C-59 C-59
第 1 2 第 1 2 3 4 5 6.	3. 自動車保険 9. 交通事故 自転車. 1. 自転車の安全利用 5 則 2. 自転車の点検・整備と付帯保険 11章 緊急のとき 緊急電話のかけ方 地震 1. 南海トラフ地震 2. 地震の値え 3. 地震が起きたら 4. 多言語指差しボード 5. 災害用伝言ダイヤル 台風・集中豪雨 罹災証明 ガス漏れ	J-55 J-55 J-55-56 J-56 J-57 J-57 J-58 J-58 J-58 J-58-59 J-59 J-59	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56         2. Bicycle Maintenance Check and incidental Insurance       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call       E-57         2. Earthquake       E-57         1. Nankai Trough Earthquake       E-58         2. Measure Against an Earthquake       E-58         3. When an Earthquake is Occurred       E-58         4. Multilingual Finger Pointing Board       E-58         5. Emergency Messaging Service       E-58-59         3. Typhoons & Torrential Rains       E-59         4. Disaster Victim Certificate       E-59         5. Gas Leak       E-59	第 第 1 2 3 4 5 6	3 . 汽车保险	C-55 C-55 C-55-56 C-56 C-57 C-57 C-58 C-58 C-58 C-58 C-58 C-58 C-59 C-59 C-59
<b>4</b>	3. 自動車保険 (a) 交通事故 (b) 支通事故 (c) 自転車の安全利用 5 則 (c) 自転車の点検・整備と付帯保険 (d) 1 1 章 緊急のとき 緊急電話のかけ方 (d) 2 地震 (d) 中海震への備え (d) 地震 (d)	J-55 J-55 J-55-56 J-56 J-57 J-57 J-58 J-58 J-58 J-58 J-59 J-59 J-59 J-59	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56         2. Bicycle Maintenance Check and incidental Insurance       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call       E-57         2. Earthquake       E-57         1. Nankai Trough Earthquake       E-58         2. Measure Against an Earthquake       E-58         3. When an Earthquake is Occurred       E-58         4. Multilingual Finger Pointing Board       E-58         5. Emergency Messaging Service       E-58-59         3. Typhoons & Torrential Rains       E-59         4. Disaster Victim Certificate       E-59         5. Gas Leak       E-59         6. Resources for Disaster Preparedness       E-59         1. Disaster Preparedness Guidebook       E-59	第: 第: 第: 第: 2: 3: 4: 5: 6: 6:	3 . 汽车保险	C-55 C-55 C-55-56 C-56 C-57 C-57 C-58 C-58 C-58 C-58 C-59 C-59 C-59 C-59
9 4. 1 2 第 1. 2 3 4 5 6. 1 2	3. 自動車保険 (a) 交通事故 (b) 交通事故 (c) 自転車の安全利用 5 則 (c) 自転車の点検・整備と付帯保険 (d) 1 1 章 緊急のとき 緊急電話のかけ方 (d) 2 地震 (d) 中海震への備え (d) 地震 (e) 中海震が起差をし、ボード (f) 災害用伝きにボード (f) 災害用伝き 東中豪雨 (f) (変) (変) (変) (変) (変) (変) (変) (変) (変) (変	J-55 J-55 J-55-56 J-56 J-57 J-57 J-58 J-58 J-58 J-58-59 J-59 J-59 J-59	8. Vehicle Insurance.       E-55         9. Traffic Accident.       E-55         4. Bicycles.       E-55         1. Safe Guidelines for Cyclists.       E-55-56         2. Bicycle Maintenance Check and incidental Insurance.       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call.       E-57         2. Earthquake.       E-57         1. Nankai Trough Earthquake.       E-58         2. Measure Against an Earthquake.       E-58         3. When an Earthquake is Occurred       E-58         4. Multilingual Finger Pointing Board       E-58         5. Emergency Messaging Service       E-58-59         3. Typhoons & Torrential Rains       E-59         4. Disaster Victim Certificate       E-59         5. Gas Leak       E-59         6. Resources for Disaster Preparedness       E-59         1. Disaster Preparedness Guidebook       E-59         2. Disaster Preparedness Tools       E-59	第 第 第 1 2 2 3 3 4 4 5 5 6 6 6 6 7 7 8 7 8 7 8 7 8 7 8 7 8 7 8 7	3 . 汽车保险	C-55 C-55 C-55-56 C-56 C-57 C-57 C-58 C-58 C-58 C-58 C-58 C-59 C-59 C-59
9 4. 1 2 第 1. 2 3 4 5 6. 1 2	3. 自動車保険 (a) 交通事故 (b) 支通事故 (c) 自転車の安全利用 5 則 (c) 自転車の点検・整備と付帯保険 (d) 1 1 章 緊急のとき 緊急電話のかけ方 (d) 2 地震 (e) 中海震への構え (e) 地震 (f) が災に関する資料 (f) が災に対する資料 (f) が災に対する資料 (f) が災に対する資料 (f) が災に対する資料 (f) が災に対する資料 (f) が災に対する資料 (f) が災に対し、対し、対し、対し、対し、対し、対し、対し、対し、対し、対し、対し、対し、対	J-55 J-55 J-55-56 J-56 J-57 J-57 J-58 J-58 J-58 J-58 J-59 J-59 J-59 J-59	8. Vehicle Insurance.       E-55         9. Traffic Accident       E-55         4. Bicycles       E-55         1. Safe Guidelines for Cyclists       E-55-56         2. Bicycle Maintenance Check and incidental Insurance       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call       E-57         2. Earthquake       E-57         1. Nankai Trough Earthquake       E-58         2. Measure Against an Earthquake       E-58         3. When an Earthquake is Occurred       E-58         4. Multilingual Finger Pointing Board       E-58         5. Emergency Messaging Service       E-58-59         3. Typhoons & Torrential Rains       E-59         4. Disaster Victim Certificate       E-59         5. Gas Leak       E-59         6. Resources for Disaster Preparedness       E-59         1. Disaster Preparedness Guidebook       E-59	第 第 第 第 第 第 第 第 第 3 3 4 4 5 6 6 8 9 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	3 . 汽车保险	C-55 C-55 C-55-56 C-56 C-57 C-57 C-58 C-58 C-58 C-58 C-59 C-59 C-59 C-59
9 4. 1 2 第 1. 2 3 4 5 6. 1 2	3. 自動車保険 (a) 交通事故 (b) 支通事故 (c) 自転車の安全利用 5 則 (c) 自転車の点検・整備と付帯保険 (c) 自転車の点検・整備と付帯保険 (c) 中震 (c) 東海トラフ地震 (c) 地震 (c)	J-55 J-55 J-55-56 J-56 J-57 J-57 J-58 J-58 J-58 J-58 J-59 J-59 J-59 J-59	8. Vehicle Insurance.       E-55         9. Traffic Accident.       E-55         4. Bicycles.       E-55         1. Safe Guidelines for Cyclists.       E-55-56         2. Bicycle Maintenance Check and incidental Insurance.       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call.       E-57         2. Earthquake.       E-57         1. Nankai Trough Earthquake.       E-58         2. Measure Against an Earthquake.       E-58         3. When an Earthquake is Occurred       E-58         4. Multilingual Finger Pointing Board       E-58         5. Emergency Messaging Service       E-58-59         3. Typhoons & Torrential Rains       E-59         4. Disaster Victim Certificate       E-59         5. Gas Leak       E-59         6. Resources for Disaster Preparedness       E-59         1. Disaster Preparedness Guidebook       E-59         2. Disaster Preparedness Tools       E-59	第: 第: 第: 第: 第: 3. 4. 5. 6. 6. 第: 第: 第: 第: 第: 第: 第: 第: 第: 第:	3 . 汽车保险	C-55 C-55 C-55-56 C-56 C-57 C-57 C-58 C-58 C-58 C-58 C-59 C-59 C-59 C-59
4. 1 第 1. 2 第 3. 4. 5 6. 1 2 第 1.	3. 自動車保険 (a) 交通事故 (b) 支通事故 (c) 自転車の安全利用 5 則 (c) 自転車の点検・整備と付帯保険 (d) 1 1 章 緊急のとき 緊急電話のかけ方 (d) 2 で	J-55 J-55 J-55-56 J-56 J-57 J-57 J-58 J-58 J-58 J-59 J-59 J-59 J-59 J-59 J-59	8. Vehicle Insurance.       E-55         9. Traffic Accident.       E-55         4. Bicycles.       E-55         1. Safe Guidelines for Cyclists.       E-55-56         2. Bicycle Maintenance Check and incidental Insurance.       E-56         Chapter 11 Emergencies         1. How to Make an Emergency Call.       E-57         2. Earthquake.       E-57         1. Nankai Trough Earthquake.       E-58         2. Measure Against an Earthquake.       E-58         3. When an Earthquake is Occurred.       E-58         4. Multilingual Finger Pointing Board       E-58         5. Emergency Messaging Service.       E-58-59         3. Typhoons & Torrential Rains.       E-59         4. Disaster Victim Certificate.       E-59         5. Gas Leak.       E-59         6. Resources for Disaster Preparedness       E-59         1. Disaster Preparedness Guidebook       E-59         2. Disaster Preparedness Tools       E-59         Chapter 12 Directory         1. Aichi International Association (AIA)       E-60-61	第 1 2 3 第 1 2 3 4 5 6 6 8 第 1 1 1 1 1 1 1 1 1 1 1 1 1	3 . 汽车保险	C-55 C-55 C-55 C-55 C-56 C-56 C-57 C-57 C-58 C-58 C-58 C-58 C-58 C-59 C-59 C-59 C-59 C-59 C-59 C-59 C-59
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# Chapter 1 **Immigration Procedures**

# Residency Management System (zairyū kanri seido)

If you are entering to reside in Japan, the type of residence status and the period of stay are determined according to the purpose of the entry. A residence card (zairyū kādo) is issued for a medium to long-term foreign resident.

### Medium to long-term residents

"Medium to long-term residents" are those who do not fall under any of the following.

- Persons granted a permission to stay "3-month or less".
- Persons granted a resident status of "temporary visitor".
- Persons granted a resident status of "diplomat" or "official".
- Persons recognized by Minister of Justice ordinance as equivalent to the foreign nationals in the aforementioned (1), (2) and
- 5. Special permanent residents (tokubetsu eijūsha).
- Persons with no resident status.

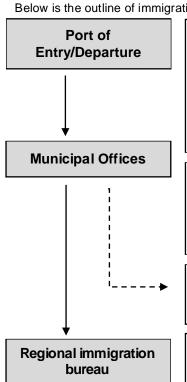
(Example of Medium to long-term residents)

Permanent Resident, Long-term Resident, Spouse or Child of Japanese National,

Engineer / Specialist in Humanities / International Services, Student, Dependent, etc.

# **Outline of Immigration Procedures**

Below is the outline of immigration procedures for the medium to long-term resident status.



At the airports of Narita, Haneda, Chubu, Kansai, New Chitose, Hiroshima and Fukuoka, a seal of verification for landing is affixed on the passport and a residence card is issued to a person with medium to long-term residence status. In case of entering from other ports/airports, a residence card is to be mailed to a foreign national after notifying his/her new domicile (place of residence) at the municipal

Please note that the residence card issued at the airport will not have an address written. When a place of residence is established, visit a designated municipal office to resister the address and the address will be written on the back of the residence card.

After a place of residence for a foreign national is established, the foreign national must notify the municipal offices of his/her residence within 14 days by submitting his/her residence card or passport with the "seal of residence card to be updated."

Please refer to 4-5 on page E-6 "Notification Relating to the Place of Residence" for more details

In case of moving within the same municipal or out to another municipality, foreign nationals must notify the new and old municipal office of the change of domicile (place of residence) within 14 days (E-6, 4-5).

All immigration procedures relating to the residence card except notification of place of residence (E-6, 4-6) and the procedures for the status of residence (E-1, 2) are performed at the regional immigration bureau.

# **Procedures for the Status of Residence**

The procedures for the status of residence must be performed by the applicant in person at the regional immigration bureau. For the applicant under the age of 18, a legal agent may process the procedure instead. Also, applicants with unavoidable reasons such as illness, a family member or third party of same address or a designated person who is permitted by regional immigration bureau may process the procedures on behalf of the applicant (In such cases, documents clarifying the circumstances such as medical certificate are required.) In addition, in cases pursuant of the applicant, a lawyer or an administrative notary (gyōsei shoshi) who has given notification to the director of the regional immigration bureau and received proof of its notification, can handle the procedures.

The application forms are available at the regional immigration bureaus and also can be downloaded from the website.

URLhttps://www.moj.go.jp/isa/applications/index.html(Japanese)https://www.isa.go.jp/pt/applicaitons/index.html(Portuguese)https://www.isa.go.jp/es/applications/index.html(Spanish)https://www.isa.go.jp/en/applications/index.html(English)https://www.isa.go.jp/zh-cn/appliations/index.html(Chinese)https://www.isa.go.jp/ko/applications/index.html(Korean)

For more details on the procedures concerning the status of residence, contact information center for foreigners of the regional immigration bureaus (E-9).

# 2-1 Permission to Change of Status of Residence

If you wish to change the current purpose of your stay, you must apply for a change of status of residence before your period of stay expires. A fee of ¥4,000 is required when you apply.

### **Required Documents**

- **a.** Application form for extending the period of stay (available at the regional immigration bureau or by downloading from the web site of Immigration Service Agency of Japan)
- b. 1 photo (4cm x 3cm) of applicant himself or herself alone with head uncovered and no background taken within 3 months prior to submission. Applicants less than 16 years of age do not need to submit a photo
- **c.** Documents certifying the activities in Japan (may vary in accordance with the status of residence)
  For example: Letter of Guarantee ("spouse or child of Japanese national", "spouse or child of permanent resident",
  "long-term resident")
- d. Residence card (Applies to application of change from medium to long term residents)
- e. Passport or certificate of status of residence

# 2-2 Permission for Extending Period of Stay

If you wish to stay in Japan exceeding your period of stay pursuing the same activities, you must apply for an extension of stay before it expires. In case the period of stay is more than 6 months, you can apply from 3 months prior to the expiration date. A fee of ¥4,000 is required when you apply.

### **Required Documents**

- **a.** Application form for extending the period of stay (available at the regional immigration bureau or by downloading from the web site of Immigration Service Agency of Japan)
- b. 1 photo (4cm × 3cm) of applicant himself or herself alone with head uncovered and no background taken within 3 months prior to submission. Applicants less than 16 years of age do not need to submit a photo
- c. Documents certifying the activities in Japan (may vary in accordance with the status of residence). For example: Letter of Guarantee ("spouse or child of Japanese national", "spouse or child of permanent resident", "long-term resident")
- d. Residence card (Applies to application of renewal from medium to long term residents)
- e. Passport or certificate of status of residence

# 2-3 Re-entry Permit (sai nyūkoku kyoka)

If you wish to leave Japan temporarily and re-enter during the permitted period of stay, obtain a "re-entry permit" before you leave Japan so that you can stay in Japan under the same residential status with the same period of stay without acquiring a "visa" before reentering Japan. However, the maximum period of a re-entry permit is 5 years (6 years for a special permanent resident) and it must not exceed the current period of stay. Please note that you may apply for either a single permit that allows you to leave and reenter Japan only once, or a multiple permit that allows you to leave and reenter Japan as many times as you wish within the permitted duration. A fee of ¥3,000 is required for a single permit and ¥6,000 for a multiple permit.

#### **Required Documents**

- a. Application form for a re-entry permit (available at the regional immigration bureau or by downloading from the web site of Immigration Service Agency of Japan)
- b. Residence card or special permanent resident certificate
- c. Passport

### Special re-entry permit system (minashi sai nyūkyoku kyoka)

A foreign resident with a valid passport and residence card (or a special permanent registration certificate for special permanent resident) who will be reentering Japan within 1 year (2 years for a special permanent residence) of the departure, no longer need to apply for a re-entry permit in principle. Please present your passport and residence card to an immigration officer when you leave the country. There is no fee for the special re-entry permit.

Please note that re-entry beyond the current stay of period is not possible since the period of special re-entry permit cannot be extended outside Japan.

# 2-4 Permission to Acquire Status of Residence

A person who was born as a foreign resident in Japan or renounced his or her Japanese nationality and became a foreign national, needs to apply to obtain status of residence within 30 days if they wish to stay in Japan exceeding 60 days. If he or she is born in Japan, the status of residence and period of stay are usually determined according to the parent's status of residence and period of stay. No fee is applicable. A residence card is issued to a person who has acquired residence status and become a medium to long-term resident. (E-1, 1)

### **Required Documents**

- a. Application form for permission to acquire status of residence (available at the regional immigration bureau or by downloading from the web site of Immigration Service Agency of Japan)
- **b.** 1 photo (4cm × 3cm) of applicant himself or herself alone with head uncovered and no background taken within 3 months prior to submission. Applicants less than 16 years of age do not need to submit a photo.
- c. Birth Certificate (shussei todokesho kisai jikō shōmeisho). Certificate or other documents certifying birth in Japan (for those who were born in Japan)
- d. Document(s) certifying nationality (for those who renounced their Japanese nationality)
- e. Documents based on the activities in Japan (documents may vary depending on the status of residence)
- f. Passport (if have one)
- g. A copy of the certificate of residence (jūminhyo no utsushi), certificate of items entered in the certificate of residence (jūminhyō kisai jikō shōmeisho). (If this document is submitted, it is regarded that notification of domicile has been performed at the time of acquiring residential status. If this document is not submitted, because the domicile had not been determined after issuing the residence card, notification of domicile should be performed at the municipal office of residence.)

# 2-5 Application for Certificate of Eligibility (COE) (zairyū shikaku nintei shōmeisho kōfu shinsei)

This is the process to prove that the specific Status of Residence is applicable to their intended activities and is not falsified when a foreign national arrives in Japan. Also, this is to certify whether the foreign national has satisfied the conditions for landing permission for their residence status. If you turn in this certificate at the time of applying visa at diplomatic establishments abroad and examination for landing, the process of arriving will be smoother. The validity of COE will be lost if you don't apply for landing with your visa to an immigration officer within 3 months after issuing COE. (This system cannot be used for "temporary visitors" (expiration is within 3 months from the date of issue) such as sightseen or family visit status.

### **Required Documents**

- **a.** An application for Certificate of Eligibility (available at the regional immigration bureau or by downloading from the web site of Immigration Service Agency of Japan)
- **b.** 1 photo (4 cm x 3 cm) of applicant himself or herself alone with head uncovered and no background taken within 3 months prior to submission.
- c. Documents that correspond to the activities in Japan (depending on the status of residence). For example, Letter of Guarantee/Questionnaire. (Available at regional immigration bureaus or by downloading from the web site of Immigration Service Agency of Japan)
- d. An Envelope for replying or a Letter Pack Plus (Red ones)

# 2-6 Permission to Engage in an Activity Other than That Permitted under the Status of Residence Previously Granted (shikakugai katsudō kyoka)

If a person with status of residence such as "Student", "Dependent" who does not allow working wishes to engage in income-earning activities such as part-time job, they must obtain a permission at the regional immigration bureau to engage in such activities other than that permitted under the status of residence. If they engage in activities not permitted under your status of residence, their activities will become "illegal work".

Newly entered foreign nationals who has been offered "student" status at the port of entry can apply "the permission to engage in an activity other than that permitted under the status of residence previously granted" at the port of entry (except those whose permitted period of stay is "3 months").

### Required Documents

- a. Application form for Permission to Engage in Activity other than That Permitted under the Status of Residence Previously Granted (available at the regional immigration bureau or by downloading from the web site of Immigration Service Agency of Japan)
- **b.** A document material that proves the intended activity as indicated on the application form (not necessary for those with "student," "dependent" or part of the "designated activities" apply for comprehensive permit working less than 28 hours per week).
- c. Residence card
- d. Passport or certificate of status of residence

# 2-7 Permission of Permanent Residence (eijū kyoka)

Those who wish to reside in Japan permanently must apply for permanent residence at the regional immigration bureau. A fee of ¥8,000 is required when they apply. (Fee is not required for a new-born baby). A new residence card will be issued.

If permanent residence is granted, the status of residence will be "permanent resident" and the applicant will be able to stay in Japan indefinitely. It is not necessary to complete the application for an extension of period of stay or for a change of status of residence. There are some conditions for permanent residence to be granted. However, even if you receive permanent residency, please note that it is necessary to update your residence card before expiration date to maintain your residency. Please refer to "Guideline for Permission for Permanent Residence" for more details.

\*For the expiration date of Residence Card, refer to 4-2 of E-5

### "Guidelines for Permission for Permanent Residence" (Ministry of Justice)

URL https://www.moj.go.jp/isa/publications/materials/nyuukokukanri07\_00058.html

### **Required Documents**

- **a.** Application form for permanent residence (available at the regional immigration bureau or by downloading from the web site of Immigration Service Agency of Japan)
- **b.** 1 photo (4 cm x 3 cm) of applicant himself or herself alone with head uncovered and no background taken within 3 months prior to submission. Applicants less than 16 years of age do not need to submit a photo
- c. Documents based on the activities (vary depending on the current status of residence)
- d. Residence card
- e. Passport or certificate of status of residence

## 2-8 Notification Relating to Activities, Work and Spouse

Those who have status of residence with work permission (with some exceptions), foreign students or trainee must notify the changes work places or associations that they belong to such as schools or changes of location of those places, bankruptcy of company, termination of work contract, etc. within 14 days of their changes. Also, for those whose spouses are "Dependent", "Spouse or Child of Japanese National" and "Spouse or Child of Permanent Resident" must notify when they are separated from their spouses by death or divorce within 14 days.

The notification is conducted in person at the regional immigration bureau or can be conducted by mail to Tokyo Regional Immigration Bureau. For more details, contact to regional immigration bureau or immigration information center. (E-9)

\*You are able to make an online notification to the Minister of Justice using the E-Notification System of the Immigration Bureau, The Ministry of Justice

URL https://www.moj.go.jp/isa/publications/materials/i-ens\_index.html (multilingual)

# 2-9 Revocation of the Status of Residence

If a foreigner staying with residence status received a seal of verification for landing by deception or other wrongful means, or without engaging in designated activities based on the status of residence for a certain period of time, his or her status of residence may be revoked.

# 3 Illegal Stay (fuhō taizai)

If you exceed your period of stay without renewing or changing your residence status, it will be recognized as an "illegal stay (overstay)." If an illegal resident is arrested he or she will be delivered to the Immigration Service Agency of Japan to be expelled from the country (*taikyo kyosei*) or it will be processed, subject to trial and subsequently expelled. Those who are deported are usually not allowed to reenter Japan for 5 years (10 years for those who have a history of deportation) in principle. Furthermore, those who have committed a crime and sentenced, in principle, cannot enter Japan.

# 3-1 Departure Order System (shukkoku meirei)

The departure order system allows illegal residents, under specific conditions to depart from Japan after simple procedures without physical restraint. The departure order is available for the illegal foreign residents who satisfy the conditions below; those who depart Japan under the departure order will not be able to reenter the country for a year.

### **Conditions**

- a. To appear at the regional immigration bureau voluntarily with the intention of departing from Japan immediately.
- b. Not to have any reasons for deportation other than illegal stay.
- c. Not to have been sentenced to imprisonment with or without labor for certain crimes such as theft after entry into Japan.
- d. Not to have been deported or left Japan under a departure order in the past.
- e. To be able to depart Japan immediately.

# 3-2 Special Permission of Residence (zairyū tokubetsu kyoka)

Although a person is subject to deportation, Special Permission of Residence may be granted if the Ministry of Justice acknowledges that there are special reasons for permitting residence. The grant of Special Permission of Residence is at the discretion of the Ministry of Justice. If permission is granted, the person will be given a status of residence and be able to continue to reside in Japan. Please contact the regional immigration bureau (E-8, 6) for more details.

### Reference: Ministry of Justice "Guidelines of Special Permission to Stay in Japan"

URL https://www.moj.go.jp/isa/publications/materials/nyukan\_nyukan85.html

# 4 Procedures Relating to the Residence Card

The procedures relating to the residence card must be performed by a medium to long-term resident (E-1, 1) him or herself. For an applicant aged 16 years and under or an applicant who is unable to apply due to particular reasons such as an illness, a family member who is 16 or older of same address can process it on behalf of the applicant (documents clarifying the circumstances are required.) In addition, in cases pursuant of the applicant, the personal, institutions, a lawyer or an administrative scrivener (*gyōsei shoshi*) permitted by regional immigration bureau are allowed to process such procedures except those related to a change in place of residence.

The application forms for various procedures can be obtained at the regional immigration bureaus and by downloading from the web site of Immigration Service Agency of Japan. (E-2)

For more details on the procedures concerning the residence card, contact the regional immigration bureau or the Immigration Information Center. (E-9)

## 4-1 Residence Card (zairyū kādo)

A residence card is issued to a medium to long-term resident\*under the residency management system. A residence card serves as an identification in Japan. Medium to long-term residents\* over 16 of age must carry it at all times and show it when requested by police or authority of the regional immigration bureaus.

All immigration procedures are performed at the regional immigration bureau but notification of a change of residence is performed at local municipal offices.

\* For medium to long-term residents, refer to 1 on page E-1.

# 4-2 Explanation of Residence Card





### Period of stay

Period of stay will be determined by inspection according to your status of residence. Please refer to the list of status of residence on E-7 for more details.

### ② Expiration date

The residence card has an expiration date including for permanent residents. Be careful not to get confused with the period of stay.

### 3 Work permit

If the status of residence does not allow working, it is stated as work not permitted. Please refer to the list of status of residence on E-7 for more details. For those who hold status which is not allowed to work and obtain work permission to earn income from part time job etc. such as students, it is indicated in ⓐ activity other than that permitted under the status of residence.

### 4 Picture

For a person under the age 16, no picture will be present (E-6, 4-3).

### ⑤ Address change

When the address of residence has changed, a new address will be stated on the back of the card (E-6, 4-5).

### 6 Activity other than that permitted under the status of residence

When permission is issued to engage in an activity other than that permitted under the status of residence, the description will be indicated (Refer to E-3, 2-6).

### Permission for extending period and status of stay

When applying for extending period of stay or changing status of residence, it will be indicated on the card as pending (Refer to E-2, 2-1, 2-2). (Except online application)

# 4-3 Application for Extending the Valid Period of the Residence Card

The permanent residents or medium to long-term residents (E-1, 1) must apply for the renewal of valid period of the residence card before the expiration date. The permanent residents and highly skilled profession (ii) can apply for valid period of the residence card from 2 months prior to the expiration date. Also, if the card expiration date is the 16th birthday, make sure to apply for extension before the date of birth. Person less than 16 years old can apply for the residence card from 6 months prior to his or her 16th birthday. In principle, a new residence card is issued on the date of the application free of charge. If a person wishes to newly indicate your name in kanji characters, he or she also have to apply at the same time.

### **Required Documents**

- **a.** Application form for the extension of residence (available at the regional immigration bureau and by downloading from the web site of Immigration Service Agency of Japan)
- **b.** 1 photo (4cm × 3cm) of applicant himself or herself alone with head uncovered and no background taken within 3 months prior to submission. Applicants who are less than 16 years of age do not need to submit a photo, however, for the applicants whose 16<sup>th</sup> birthday is the expiration date should submit a photo.
- c. Residence card
- d. Passport or certificate of status of residence
- e. Application form for indication of name using kanji characters (only those who wish)

# 4-4 Application for a new Residence Card

If the residence card is lost or stolen, that person must notify to the police and file for an application for reissuance within 14 days of its loss to the regional immigration bureau. Also, if the residence card is severely defaced or wish to indicate the name in kanji characters, he or she needs to file for reissuance. These procedures are free of charge for lost or stolen. In the case that a foreign resident wishes to change it to a new one for the other reasons, the cost will be 1,600yen.

### **Required Documents**

- **a.** Application form for reissuance of a residence card (available at the regional immigration bureau and by downloading from the web site of Immigration Service Agency of Japan)
- b. 1 photo (4cm × 3cm) of applicant himself or herself alone with head uncovered and no background taken within 3 months prior to submission. Applicants less than 16 years of age do not need to submit a photo.
- c. Documents certifying the loss (in case the residence card is lost) (For example, a report of loss (ishitsu todoke shōmeisho), a theft report certificate (tōnan todoke shōmeisho) or a disaster victim certificate (risai shōmeisho)
- d. Residence card (in case the residence card is not lost)
- e. Passport or certificate of status of residence
- f. Permit to engage in an activity other than that permitted under the status of residence previously granted (in case the applicant has the permit)
- g. Documents certifying usage of name in kanji characters in the home country. (for those who wish to indicate names in kanji characters)

# 4-5 Notification Relating to the Place of Residence

Those who enter Japan and become a medium or long-term resident (E-1, 1) must notify the municipal office of the new address within a period of 14 days. In addition, they are required to notify the municipal office of place of residence when moving in or out (tenkyo todoke) following the Basic Resident Registration System (E-10, 1) just like Japanese Nationals. The procedure can be done at local municipal office and the information will be sent to the Ministry of Justice.

# 4-6 Notification of Change of Items on the Record of the Residence Card

If there is a change in the name, date of birth, gender or nationality/region, it must be notified to the regional immigration bureaus within 14 days of its change. In principle, the new residence card is issued on the day of the application.

### **Required Documents**

- a. Notification of a change of an item on the residence card (available at the regional immigration bureau and by downloading from the web site of Immigration Service Agency of Japan)
- **b.** 1 photo (4cm × 3cm) of applicant himself or herself alone with head uncovered and no background taken within 3 months prior to submission. Applicants less than 16 years of age do not need to submit a photo.
- c. Documents certifying the changes (passport that contains the changes, marriage certificate, etc.)
- d. Residence card
- e. Passport or certificate of status of residence

# 4-7 Return of the Residence Card

If a residence card is no longer valid (for example, if a foreign resident has become no longer medium to long-term resident (E-1, 1) or in case a foreign resident who left Japan with re-entry permit does not re-enter Japan within the valid period of re-entry visa, etc.), the residence card must be returned to the Commissioner of Immigration Service Agency of Japan within 14 days. It can be returned to the regional immigration bureaus in person or mailed to the office below.

### Tokyo Regional Immigration Service Bureau, Odaiba office

(tōkyō shutsunyūkoku zairyūkanrikyoku, odaiba bunshitsu)

135-0064 Tōkyō-to Kōtō-ku Aomi 2-7-11 Tōkyō Kōwan Gōdō Chōsha, 9F

### 4-8 List of Status of Residence

There are 29 types of status of residence and it is prohibited to engage in an activity other than those permitted by the status of residence. In addition, permission for extending the period of stay is required in order to stay exceeding the given period of stay.

Work limitation: O No limitation /  $\Delta$  Valid within a certain range / imes Not valid for employment

(Last edited March 2023)

(Last edited March 2023)			
Status of residence	Period of stay	Examples	
Diplomat (gaikō)	Period required to complete diplomacy activities	Diplomat	Δ
Official (kōyō)	5 years / 3 years / 1 year / 3 months / 30 days / 15 days	International organization officer	Δ
Professor (kyōju)	5 years / 3 years / 1 year / 3 months	College professor	Δ
Artist (geijutsu)	5 years / 3 years / 1 year/ 3 months	Artist, Musician	Δ
Religious Activities (shūkyō)	5 years / 3 years / 1 year/ 3 months	Religious worker	Δ
Journalist ( <i>hōdō</i> )	nalist (hōdō) 5 years / 3 years / 1 year/ 3 months		Δ
Highly Skilled Professional (kōdo senmonshoku)	5 years / Unlimited duration	Business manager, Engineer and Researcher of the institutions designated by the Minister of Justice	Δ
Business Manager (keiei / kanri)	5 years / 3 years / 1 year / 6 months / 4 months/ 3 months	Manager, Business manager	Δ
Legal, Accounting Services (hōritsu / kaikei gyōmu)	5 years / 3 years / 1 year/ 3 months	Lawyer	Δ
Medical Services (iryō)	5 years / 3 years / 1 year/ 3 months	Medical doctor, Nurse	Δ
Researcher (kenkyū)	5 years / 3 years / 1 year/ 3 months	Researcher of a government related institution or company	Δ
Instructor (kyōiku)	5 years / 3 years / 1 year/ 3 months	Language instructor at a junior high or high school	Δ
Engineer /Specialist in Humanities / International Services ( <i>gijutsu</i> / <i>jinbun chishiki / kokusai gyōmu</i> )	5 years / 3 years / 1 year/ 3 months	System engineer, Interpreter, designer	Δ
Intra-company Transferee (kigyōnai tenkin)	5 years / 3 years / 1 year/ 3 months	Transferee from enterprise overseas	Δ
Caregivers (kaigo)	5 years / 3 years / 1 year/ 3 months	Licensed caregiver	Δ
Entertainer (kōgyō)	3 years / 1 year / 6 months / 3 months / 15 days	Dancer, Actor, Professional athlete	Δ
Skilled Labor (ginō)	5 years / 3 years / 1 year/ 3 months	Chef of foreign cuisine	Δ
Specific Skills	3 years / 1 year / 6 months / 4 months	Nursing care, Construction, Shipbuilding, Accommodation, Agriculture, Fishing, Food and drink manufacturing, Restaurant Business, Car manufacturing etc.	Δ
Technical Intern Training (ginōjisshū)	Period determined by the Minister of Justice not to exceed 1 or 2 years.	Technical intern	Δ
Cultural Activities (bunka katsudō)	3 years / 1 year / 6 months / 3 months	Japanese culture researcher	×
Temporary Visitor (tanki taizai)	90 days / 30 days / 15 days maximum in units of day	Tourist	×
Student ( <i>gakusei</i> )	Period determined by the Minister of Justice not to exceed 4 years and 3months.	Student (College, junior college, high school, elementary and junior high school, Japanese language school)	×*1
Trainee ( <i>kenshū</i> )	1 year / 6 months / 3 months	Trainee	×
Dependent (kazoku taizai)	Period determined by the Minister of Justice not to exceed 5 years.	Spouse or child who is a dependent of a residing foreign national	×*1
Designated Activities (tokutei katsudō)	5 years / 3 years / 1 year / 6 months / 3 months / Period individually determined by the Minister of Justice (up to 5 years)	Individual on a working holiday, nurse and certified caretaker candidates under the Economic Partnership Agreement	∆or × <sup>*1</sup>
Permanent Resident (eijūsha)	Unlimited duration	Individual who is permitted permanent residence	0
Spouse or Child of Japanese National ( <i>nihonjin no haigūsha tō</i> )	5 years / 3 years / 1 year/ 6 months	Spouse, Biological child, or Child adopted by a Japanese national in accordance with Japanese adoption system	0
Spouse or Child of Permanent Resident (eijūsha no haigūsha tō)	5 years / 3 years / 1 year/ 6 months	Spouse, biological child or Child adopted by a permanent resident	0
Long-term Resident (teijūsha)	5 years / 3 years / 1 year / 6 months / Period determined individually by the Minister of Justice (up to 5 years)	Third-generation Japanese, spouse of long-term resident, adopted Japanese children under the age of 6	0
	, , . <del> ,</del>		

<sup>\*</sup> Those received "Activity Other than that Permitted under the Status of Residence (shikakugai katudokyoka)" is allow to work as a part-timer up to 28 hours per week but are not allowed to work for any form of the adult entertainment business.

# 4-9 Designation Sheet (shiteisho)

Designation Sheet is issued for a person with residence status of "Designated activities", "Specific Skill" and "Highly skilled professionals" at the time of issuing a residence card. It is attached to the passport and indicates whether he or she has permission to work. Attention should be paid because a person who engages in work activities not listed in the designation sheet is a violation and is subject to fines and imprisonment.

# 5 Application for Recognition of Refugee Status

Application for recognition of refugee status is a system for those who have escaped from their country to seek protection in Japan. The procedure is performed in the regional immigration bureau with jurisdiction over the place of residence. Foreigners who are recognized as refugees by the Minister of Justice are issued a certificate of refugee status. Furthermore, if they meet certain requirements, they are granted the status of residence as a "Long-term resident."



# 6 Application Procedure Inquiry

### Nagoya Regional Immigration Bureau

Address 455-8601 Nagoya-shi Minato-ku Shōhochō 5-18 Access 2 min. walk from "Kouhoku" station, Aonami line

TEL 0570-052259 (main switchboard)

\*Please call 0570-052259 and choose a section number below if the contact section is decided.

Name	Assigned duties	Department number
Sōmu-ka (General Affairs)	General Affairs • Human Resources	010#
Kaikei-ka (Accounting)	Accounting • Security Deposits	020#
Kikaku Kanri Bumon (Planning and Management)	Deportation	101#
Chōsa Daiichi Bumon (Investigation)	Deportation (Disclosures)	102#
Chōsa Daini Bumon (Deportation Disclosures)	Deportation (Investigations)	103#
Shōgū Bumon (Detention)	Deportation (Detainee Treatment)	104#
Shikkō Bumon (Deportation)	Deportation	105#
Shinsa Kanri Bumon (Inspection Coordination)	Counter Services • Port Affairs • Residence Cards	110#
FRAT Sōdan Madoguchi (Consolation Services for Supporting Foreigner) (Appointment required)	Residency Application Consultations, Support	140#
Shūrō Shinsa Daiichi Bumon (Business and Employment Inspection 1)	Residency Inspection (Employment)	210#
Shūrō Shinsa Daiini Bumon (Business and Employment Inspection 2)	Residency Inspection (Specified Skilled Worker)	310#
Kenshū · Tankitaizai Shinsa Bumon (Trainee and Temporary Visitor Inspection)	Residency Inspection (Trainee • Technical Intern Training • Cultural Activities • Temporary Visitor)	410#
Ryūgaku Shinsa Bumon (Student Inspection)	Residency Inspection (Student)	420#
Eijū Shinsa Bumon (Permanent Residence Inspection)	Residency Inspection (Permanent Residence)	610#
Nanmin Chōsa Bumon (Refugee Examination)	Refugee Recognition	710#
Shinpan Bumon (Adjudication)	Examination of Violations	810#
Jittai Chōsa Bumon (Verification)		910#

IP phone/call from oversea 052-217-8944

Hours Monday to Friday, 9:00 - 16:00

### **Toyohashi Port Branch Office**

Address 441-8075 Toyohashi-shi Jinnofutōchō 3-11

Toyohashi Kōwan Gōdō Chōsha

Access Get on the bus bound to "Nishi futo kita iki" of the Toyotetsu Jinnofuto Line from the west exit of

JR Meitetsu Toyohashi station and get off at the bus stop of "Kōwan Gōdō Chōsha".

TEL 0532-32-6567

**Hours** Monday to Friday, 9:00 - 12:00, 13:00 - 16:00

### **Immigration Information Center**

**Location** Inside the Nagoya Regional Immigration Bureau

(Not available at Toyohashi Port Branch Office)

Counter consultation Monday to Friday

(Portuguese, Spanish, English, Chinese, Filipino/Tagalog and Japanese)

**TEL consultation** 0570-013904 (Nationwide)

(03-5796-7112 for calls by PHS or IP phone and calls from abroad)

Monday to Friday, 8:30 - 17:15 (closed for Saturday, Sunday, national holiday and

end of year holidays)

(Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Nepali,

Indonesian, Thai, Korean, Burmese, French, Khmer (Cambodia), Mongolian, Sinhalese,

Urdu and Japanese)

### Consolation Services for Supporting Foreigner FRAT (Foreign Residents Assistance Team)

Consultation counter Nagoya Immigration Bureau (Not available at Toyohashi Port Branch Office)

Consultation hour (reservation required) Mon - Fri 8:30 - 12:00, 13:00 - 16:00 (except 12:00 - 13:00)

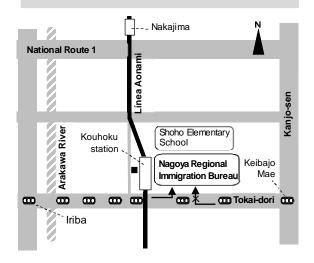
(Only in Japanese at the time of Mar 2023)

How to make a reservation: Call 0570-052259 (140#) and please inform the following 9 points below

- 1. Preferred date & time
- 2. Name
- 3. Contact information
- 4. Nationality
- 5. Status of residence
- 6. Period of stay in Japan
- 7. Number of residence card
- 8. Whether you need or not an interpreter of your language at the time of consultation
- 9. Details of consultation

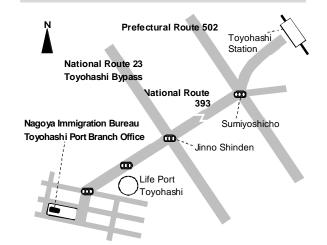
\*No need to tell anything you don't want to.

# Nagoya Regional Immigration Bureau



Parking Space is limited. Please use public transportation.

### Toyohashi Port Branch Office of Nagoya Regional Immigration Bureau





# Chapter 2 Other Procedures

# Basic Resident Registration System (jūmin kihon daichō seido)

The basic resident registration system also applies to the foreign nationals in the same way as Japanese national. The residence record ( $j\bar{u}minhy\bar{o}$ ) is organized and created for each household (setai) at each municipality. Residence record allows to comprehend the current situation of residents and provide better service to the foreign residents. It is also used for administrative process related to national health insurance, national pension, resident tax, child allowance and etc.

### Foreign Nationals Who are Subject to Basic Resident Registration System

- a. Medium-to long-term residents (foreign nationals to whom residence card is issued)
- b. Special permanent residents
- **c.** Persons permitted temporary refuge and temporary stay
- d. Transit residents caused by loss of nationality or birth. \*place of birth does not grant nationality

### Ministry of Internal Affairs and Communications (Sōmusho)

### Inquiry for "Basic Resident Registration system for Foreign Residents"

URL http://www.soumu.go.jp/main\_sosiki/jichi\_gyousei/c-gyousei/zairyu/english/index.html

Please find multilingual information on the basic resident registration system on the web site of the Ministry of Internal Affairs and Communications (sōmushō).

### **Multilingual Interpretation Service**

**Hours** 8:30 - 17:30

**TEL** (Navi-dial) 0570-066-630

(IP Phone PHS) 03-6436-3605

Language Portuguese, Spanish, English, Chinese, Tagalog, Vietnamese, Nepali, Indonesian,

Thai, Korean, Japanese,

# 1-1 Copy of Certificate of Residence Record (jūminhyō no utsushi)

The basic information on the residence record included name, date of birth, gender, address, individual number (My Number) (E-11, 2) and the matters concerned insured person for National Health Insurance or National Pension, etc. in the same way as Japanese nationals. As for foreign residents, nationality, region, status of residence, period of stay is added on the record.

In case foreign residents need to have a certificate concerning the matters on the record, they can request a certificate of their residence record at the municipal office of their residence. Fees are required.

# 1-2 Procedures Concerning Basic Resident Registration System

In the case of a change in residence, notification must be submitted to the municipality in order to receive benefits properly from the public administration services in municipality. A written "change of residence" notification letter can be accepted from a proxy.

# A In the Case of Moving

In case a person is moving in or out from his or her residence or to foreign countries, he or she must submit the move-out notification (*tenshutsu todoke*) to the previous municipality before or after he or she moves out within 14 days from the day he ro she moves. Then s peron will be issued a certificate of move-out (*tenshutsu shōmeisho*). He or she must bring the move-out certificate (*tenshutsu shōmeisho*) and if moving to another location in Japan, submit move-in notification (*tennyū todoke*) to his or her new municipality within 14 days

In case of moving-in and out within the same municipality, you must notify the change of residence (*tenkyo todoke*) at the municipality within 14 days of moving to the new residence.

# In the Case Change in Head of the Household

When there is a change in the Head of the Household, this must be notified within 14 days at the municipal office.

<sup>\*</sup>Information of Multilingual Interpreter Service is as of March 2023 (Reiwa 5.) Please check the website for the latest Information.

# 2

## Social Security/Tax Number System (My Number)

"My Number" system refers to 12-digit individual number assigned to each residence record holder. It is a fundamental social system to improve administrative efficiency, enhance public operations and provide a fairer society in the area of social security, tax, disaster prevention and so on.

A Notification Card or Individual Number Card that shows your My Number will be mailed to the address you registered from the municipal office. You must keep a "Notification Card" or "Individual Number Card" in safe since there is no expiration date. "My Number Card" is issued for an applicant and can be used for your identification in various administrative services. It is also used as a health insurance card (another application is needed). In the future it will be integrated to driver's license.

For more information, contact municipal offices of your residence or following institution.

### The Cabinet Office "My Number, Social Security and Tax Number System"

**URL** https://www.digital.go.jp/policies/mynumber

### **Toll free Call Center for My Number**

"For inquiries related to My Number System, My number card, Notification card or Individual number card"

**TEL** 0120-95-0178

Hours Monday - Friday 9:30 - 20:00 Saturaday, Sunday, Holidays 9:30 - 17:30

Individual number card call center (nationwide navigation dial) 0570-783-578

Every day (except year-end and new-year holidays) 8:30 - 20:00

If you cannot connect with above number with IP phones or another phones, call 050-3818-1250 (Toll call)

### **Multilingual Service Available**

"Inquiries related to Individual number notification, Notification card, My number card, Temporary suspension of My number card due to lost or stolen"

TEL 0120-0178-27 / 0570-064-738

Portuguese, Spanish, English, Chinese, Korean service available 24hrs
Nepali, Indonesian, Thai 9:00 - 18:00
Tagalog, Vietnamese 10:00 - 19:00

"Inquiries related to My number system and My portal" 0120-0178-26

Portuguese, Spanish, English, Chinese, Korean 9:00 - 20:00 (Mon - Fri) 9:00 - 17:30 (Sat.Sun.Holidays)

"Inquiries related Myna point" 0570-028-125
Portuguese, Spanish, English, Chinese, Korean 9:30 - 20:00

3

# Information Disclosure Request Concerning Foreign Registration Card or Immigration Records

As the alien registration system was abolished as of July 9, 2012 (Heisei 24), the foreign registration cards that had been kept in the municipalities were sent to the Ministry of Justice and kept in Immigration Services Agency. If you need to have the information such as previous addresses from the above-mentioned date, you (including your legal proxy and voluntary agent) should request for the disclosure of the information to Immigration Services Agency. You can either visit Immigration Services Agency for the procedure or request by mail. Also, you can request to disclose your immigration records (embarkation /disembarkation). For more information, refer to the website of Immigration Services Agency or to the below institution.

# Immigration Services Agency General Affairs Division Data Processing System Development Office Immigration Information Discloser

(shutsunyuukoku zairyukanricho soumuka jyouhou sisutemukanrishitsu shutsunyurkoku jyouhoukaiji kakari)

Address 〒160-0004 Tōkyō-to Shinjyuku-ku Yotsuya 1-6-1 Yotsuya Tower 13F

**TEL** 03-5363-3005 (direct line)

"Disclosure request concerning foreign registration card" (Immigration Services Agency)

URL https://www.moj.go.jp/isa/applications/disclosure/foreigner.html

"Disclosure request concerning embarkation/disembarkation records" (Immigration Services Agency)

URL https://www.moj.go.jp/isa/applications/disclosure/record.html

# Certification by the Ministry of Foreign Affairs

When conducting procedures in foreign countries (marriage, birth, acquiring a visa, establishment of a company, real state etc.) public documents issued by Japanese government or municipal office may be necessary. In case you are requested to submit authentication of official seals for public documents by foreign consulates in Japan, you need to conduct the procedure of authentication of official seals in advance at the Ministry of Foreign Affairs. You should receive the authentication of official seals of public documents at the Ministry of Foreign Affairs before you receive the authentication of Consulate in the foreign embassy or consulate. In addition, when you submit public documents of a country or region of the Hague Convention accord (United States, Peru, Germany, etc.), that have a notary (apostille: authentication by the attachment of the recognized form) conducted by the Ministry of Foreign Affairs, the authentication by Consulate is not required. You can conduct the procedures at the Ministry of Foreign Affairs by mail. Please refer to the below for more details.

Ministry of Foreign Affairs "Authentication (of official seals)/Apostille"

Visa information center at FRESC (Foreign Residents Support Center)

TEL 0570-011000 (navi dial) follow instruction on the phone and push "1" then push "5"

IP phone call 03-5363-3013

**Hours** Monday - Friday 9:00 - 17:00 (except holidays)

Ministry of Foreign Affairs (gaimushō)

"Authentication of official seals for Apostille by the consul of an Embassy/Consulate in Japan"

URL https://www.mofa.go.jp/mofaj/toko/todoke/shomei/index.htm

Central Office Address 100-8919 Tōkyo-tō Chiyoda-ku Kasumigaseki 2-2-1

Consular Affairs Bureau, Certification Section Center for Consular Services

(ryōji kyoku, ryōji sābisu sentā (shōmei-han)

Osaka Branch Office Address 540-0008

Ōsaka-fu Ōsaka-shi Chūō-ku Ōtemae 4-1-76 Ōsaka Gōdōchōsha 4gokan, 4F

# 5 Naturalization (kika)

Naturalization (kika) refers to obtaining Japanese nationality. An application for naturalization is required in order for a foreign national to obtain Japanese nationality. Once you have Japanese nationality you are granted to vote and other rights, however, since Japan does not allow dual nationality, you must renounce your original nationality to be naturalized. Naturalization requires permission from the Ministry of Justice. Therefore, marriage to a Japanese or adoption by Japanese does not automatically change your nationality to Japanese. Applications for naturalization are accepted at the Regional Legal Affairs Bureaus. If your application for naturalization is permitted, your status of residence will no longer exist and a Japanese family register will be created. For more details, please contact the regional legal affairs bureau or a local bureau that administers nationality-related matters in your local area.

### **Contact for information**

### Nagoya Regional Legal Affairs Bureau, Civil and Administrative Dep. Nationality Section

(nagoya hōmukyoku, kokuseki-ka)

Address 460-8513 Nagoya-shi Naka-ku Sannomaru 2-2-1

TEL 052-952-8073

Hours Monday to Friday (except Sat, Sun public holidays & 12/29 - 1/3), 8:30 - 17:15 (Appointment required)

\* In case of consultation, appointment is required (You can make an appointment by phone).

# 6 Death

## 6-1 Procedures at the time of death

Deaths must be reported to the local municipal office of residence by a family member or others within 7 days of learning of the death by submitting a death certificate (*shibō shindansho*) issued by a doctor. If there is a national health insurance card (*kokumin kenkō hokenshō*), it should be returned.

In case the deceased is a foreigner, his/her residence card or special permanent registration certificate must be returned to the Regional Immigration bureau within 14 days of the death. They can also be returned by mail.

Return Address 〒135-0064 Tokyo-to Kōtō-ku Aomi 2-17-11 Tokyo Wangan Goudouchousha 9F

Tokyo Immigration Service Agency Odaiba Branch

\*Please write down "Returning residence card etc." on the front of the envelope.

Notification to the embassy or the consulate of the native country of the deceased must be carried out.

Also, if foreign residents of spouses as status of "dependent", "spouse or child of Japanese national" or "spouse or child of permanent resident" lose their spouses, they must notify to the regional Immigration Services Agency of the death of his/her partner within 14 days of the death (refer to E-4, 2-8). The status of residence will not become invalid immediately, however, if the activities as a spouse are not engaged in over a certain period of time (6 months for "spouse and child of Japanese national" and "spouse or child of permanent resident", and 3 months for "dependent" and "designated activities"), the status of residence is subject to revocation. If he or she wants to stay in Japan, they must apply for a change of status of residence at the Regional Immigration Services Agency (refer to E-2, 2-1).

# 6-2 Treatment of the dead body

The authorization of cremation (burial) is required for cremation and burial in Japan. The authorization can be applied at the municipal office after the death notification is accepted.

The dead body of the deceased can be transported to the home country of the deceased, but it may cost a considerable amount of money. You should follow antiseptic treatment for the body, transporting procedures and custom procedures according to the regulations of the recipient country. Please contact the relevant Embassy or the Consulate for further information.

# Personal Seal (inkan)

In Japan, a personal seal (*inkan, hanko*) is generally used instead of a signature. There are two types of seals, general seals (*mitome-in*) which are used on a daily basis, bank seals (*ginkō-in*) for bank account and registered seals which is registered at the municipal offices (*jitsu-in*) which are used for important documents. Recently, however, the seal system is changing and for simple procedures a seal may not be required.

# 7-1 Seal Registration (inkan tōroku)

A registered seal (*jitsu-in*) is an important seal used as a signature when you register your cars or real estate and borrow/lend money. You should register your seal as the registered seal (*jitsu-in*) at the local municipal office before you use it as the registered seal (*jitsu-in*). Anyone 15 years of age or older who is registered as a resident can apply for personal seal registration. If a seal does not meet a certain condition in terms of size or if a name of seal does not match with a name of registry (*jumin hyo*) or registered name (*tsu sho*), the seal cannot be registered.

Once the personal seal registration is completed, a personal seal registration card (or hand book) is issued. The registered seal and the personal seal registration card are very important and should be kept in safety. If you lose your personal seal registration card, you should report the loss and register the seal again. When you use a registered seal (*jitsuin*), the personal seal registration certificate (*inkan tōroku shōmeisho*) proves that the registered seal is genuine. A seal holder or a proxy can apply for personal seal registration certificate by submitting personal seal registration card (or hand book) at the municipal office.



# Chapter 3 Labor

# Work and Status of Residence

Before working in Japan, it is necessary to thoroughly check the job description to see if a foreign resident can carry out the scheduled work with the given status of residence (E-7). The statuses of residence that allow individuals to work regardless of occupation type (work content) include "Spouse or Child of Japanese National", "Long-term Resident", "Permanent Resident", and "Spouse or Child of Permanent Resident". If he or she wishes to engage in work activities other than that permitted under the status of residence, he or she must obtain permission for that at the regional immigration bureau prior to begin these activities. If he or she works illegally, that person will be subject to criminal penalties, revocation of his/her status of residence (E-4, 2-9), and deportation procedures. Moreover, employing an illegal worker or paying someone not permitted to work may be subject to imprisonment of up to three years and/or a fine of up to \(\frac{\pmax}{3},000,000\). Foreign nationals promoting illegal employment will be also subject to deportation.

# **2** Working Rules

# 2-1 Employment Contract

The employer is required to specify conditions of employment such as salary and working hours to employees in writing. In addition, only if the employee wishes, it is also allowed to provide the employment contract by fax, e-mail and etc. When conditions of employment, such as salary and other conditions are verbally promised without an evidence, it can cause troubles. When he or she start working, it is very important to specify conditions as detailed as possible in a contract.

# "Notice of Employment for Foreign Worker" by Ministry of Health, Labor and Welfare/Prefectural Labor Bureau/ Labor Standards Inspection Office

URL https://jsite.mhlw.go.jp/aichi-roudoukyoku/pamphlet\_form/roudu\_00185.html

Language Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Indonesian, Korean

# Conditions of Employment that Should Be Stated in Writing and etc. (obligated by the Labor Standards Act)

- a. Period of the employment contract
- **b.** Criteria for the renewal of the fixed term employment contract (only in the case of fixed term employment contracts with possible renewal)
- c. Place of work and work content
- **d.** Starting and finishing times, whether there is work outside of the agreed working hours, work breaks, non-working days (*kyūjitsu*), vacations (*kyūka*), etc.
- e. The salary, information on how the salary is calculated and paid, information on the payroll cut-off date and pay date
- f. Concerning resignation /retirement (including grounds for dismissal)
- \* There are other conditions that should be stated in Part-time Employment Act such as Employment Security Act, and Worker Dispatching Act. If the company has the "working rules (company's regulation)" stating the employment conditions and service regulations, it is important to confirm the details.

# 2-2 Employment Conditions

# A Working Hours and Breaks

In principal, working hours should not be more than 8 hours per day or 40 hours per week. Break time is not included in the working hours, however, work preparation or cleaning-up is considered to be part of the working hours as long as the activity is at the direction of the employer. When the working hours exceed 8 hours in a day, a break of an hour or more is compulsory during the working hours. As a rule, over times are limited to 45 hours per month and 360 hours per year even if there are exceptional circumstances.

# Non-working Days (kyūjitsu) and Annual Leave with Pay (yūkyū kyūka)

According to the Labor Standards Act (rōdō kijun hō), employees are required to receive at least one non-working day per week or 4 non-working days or more within the period of 4 weeks. Furthermore, if employees have worked on a continuous basis for 6 months after joining the company and have completed more than 80% of the overall scheduled working days, they are eligible for a minimum of 10 days annual leave with pay on top of their other non-working days.

Even part-time workers who have fewer working days than full-time workers can accrue annual leave with pay based on the number of days worked. Prior discussion with the superior is recommended because the date of paid annual leave may be changed if it interferes with business plane

Also, as of April 1st of 2019, if the employee holds 10 days or more annual leave with pay, the employer must give at least 5 days off in a requested season.

# "Working Condition Handbook" by Ministry of Health, Labor Standards/Prefectural Labor Bureau / Labor Standards Inspection Office

URL Language https://jsite.mhlw.go.jp/aichi-roudoukyoku/pamphlet\_form/roudu\_00185.html

Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Indonesian, Nepali, Korean, Burmese,

Japan

# 3 Dismissal (kaiko) and Resignation (taishoku)

## 3-1 Dismissal

Dismissal (*kaiko*) refers to the termination of employment contract by the unilateral will of the employer. A legitimate reason is required for dismissal. Even if there is a legitimate reason for dismissal, an employer is required by law to notify the employee at least 30 days prior to the termination of the employment contract. If the notice is given less than 30 days prior to the termination, a dismissal notice payment is required to be paid to the employee (*kaiko yokoku teate*).

### Dismissals prohibited by law

- **a.** Dismissal given when the employee is on sick leave and unable to work due to a work-related injury or sickness and 30 days subsequent to the leave.
- b. Dismissal given when the employee is on maternity leave and 30 days subsequent to the leave.
- c. Dismissal on the grounds of public interest whistleblowing
- **d.** Dismissal on the grounds of being a member of a labor union or engaging in the reasonable activities of a labor union.
- **e.** Dismissal based on gender discrimination, or dismissal on the grounds of a woman's marriage, pregnancy, childbirth or being absent from work due to childbirth.
- f. Dismissal on the grounds that an application for child-care leave has been made, or of taking child-care leave itself.

# 3-2 Resignation

Resignation (*taishoku*) refers to the relinquishing of employment upon agreement between the employer and the employee. If the employee makes a claim for unpaid salary at the time of resignation, he or she is able to receive the unpaid salary within 7 days and also receive any accumulated funds or savings. If the employment period is stated in the contract, the employee cannot cancel the contract during the contract period unless there are unavoidable circumstances. Employees should be very careful when requesting resignation to the employer because in principle, it is not possible for an employee to withdraw his or her resignation after it has been accepted by the employer. It is necessary to confirm the conditions and procedures of resignation at the time of signing the contract. Furthermore, the employee must return any items issued by the company during employment, including employee ID cards, uniforms and Health Insurance card.

# 4

### Workmen's Accident Compensation Insurance (rōsai hoken)

# 4-1 Workmen's Accident Compensation Insurance

This insurance aims to protect the worker when they suffer injury or illness due to work injury or accident while traveling to and from work, and also to protect the family of a deceased employee who has regrettably died at work. Insurance premiums shall be paid in full by the employer. As long as a business owner employs, all foreign employees including part-time workers, casual workers are entitled to compensation benefits in the case of work-related injuries, sickness and death, or an accident during travel to or from work. However, claims must be made by employees in person at the Labor Bureau to allow them to receive the compensation benefit. If your case is a work-related accident, please contact the company at which you are employed, the Labor Standards Inspection Offices (E-62, 63, 69) or the Aichi Labor Bureau (E-18, 7-1).

The information on Labor standard act or Workmen's Accident Compensation Insurance are available in multilanguage on the Ministry of Health Labor and Welfare. Please access the website below.

URL https://www.mhlw.go.jp/new-info/kobetu/roudou/gyousei/rousai/gaikoku-pamphlet.html (Multilingual)

# 4-2 Main Compensation Benefits

Followings are the major compensation benefits of workmen's accident compensation insurance. Each application form can be obtained at the Labor Standards Inspection Offices or download the forms from the website of the Ministry of Health, Labor and Welfare (kōsei rōdōshō)

URL https://www.mhlw.go.jp/bunya/roudoukijun/rousaihoken06/03.html (Japanese only)

# Medical Treatment (compensation) Benefits (ryōyō (hoshō) kyūfu)

If a worker gets injured or suffers from disease during work or commuting, the insurance pays the medical fees necessary for the medical treatment and recovery from an injury or disease. To receive this benefit, it is recommended to use the hospitals designated by the workmen's accident compensation insurance. By submitting a "Medical Treatment Benefits Claim Form" (ryōyō no kyūfu seikyūsho) to the hospital, there is no need to pay medical fees to the hospital.

# B Absence (Compensation) Benefits (kyūgyō (hoshō) kyūfu)

If a worker gets injured during work or commuting and cannot receive wages as a result of not being able to work due to medical treatment for the injury, absence benefits will be paid at 60% of the basic daily wage from the 4th day of absence. 20% of the basic daily wage will also be paid as a special disability benefit, which makes the total benefit 80%. You should submit an "Absence (Compensation) Benefits Claim Form" (kyūgyō (hoshō) kyūfu shikyū seikyūsho) to the Labor Standards Inspection Office.

# Physical Disability (Compensation) Benefits (shōgai (hoshō) kyūfu)

Physical disability benefits will be paid in the case a worker is left with a certain degree of physical disability after he or she recovers from an injury or sickness caused during work or commuting.

### Bereaved Family (Compensation) Benefits (izoku (hoshō) kyūfu)

Bereaved family benefits will be paid to the family of a deceased worker when he or she dies during work or commuting.

# 5 Employment Insurance (koyō hoken)

## 5-1 Employment Insurance

Employment insurance is a state-organized public insurance program aimed to promote job search activities by providing necessary benefits to stabilize the workers' lives. Premiums Insurance are paid to a certain proportion between employer and employee. The part of the insurance premium by the employee is deducted from his or her monthly salary. It also applies to all workers including regardless of nationalities if they have a likelihood of working for a minimum of 31 days after being hired and at least 20 hours or more per week.

### Brochure for Everyone Who Has Left Their Job (Information related procedures of benefit)

Brochure with information for procedures to receive benefits such as unemployment insurance is available in Aichi Labor Bureau website in multilingual.

URL https://jsite.mhlw.go.jp/aichi-roudoukyoku/pamphlet\_form/\_121786/\_122012\_00002.html (Portuguese, Spanish, English, Chinese)

### Contact

For more information about employment insurance procedures and so on, please visit the public employment security office (Hello Work) internet service website or contact Hello Work office in your area (E-62, 2).

URL https://www.hellowork.mhlw.go.jp/insurance/insurance\_procedure.html

# 5-2 Unemployment and other Benefits (Basic Allowance)

Unemployment and other benefits (basic allowance) are paid to insured workers who are separated from employment and are actively in the process of finding work but not working even though he or she is capable to work. In principle, the insured period should be minimum of 12 months in past two year from the date of unemployment (minimum of 6 months in 1 year period before resignation in case of bankruptcy, dismissal, disconnecting contract, etc.) ability to work

## A How to Receive the Benefit

In order to receive unemployment benefits (basic allowance), following documents must be submitted and ask for a job application to the public employment security office (Hello Work Office) in your area. After decision of qualification recipient is made and 7days-waiting-period has passed, he or she needs to visit Hello Work Office on the designated date to receive the first benefit payment However, if he or she left work voluntary, the benefit is paid after 3month of restriction period (if you left work on and after Oct.1 in 2020(Reiwa 2), restriction period is 2 months, up to twice in 5 years period.) Then you need to visit Hello Work office on the designated dates (every 28 days) to obtain official recognition of unemployment while continuing to look for a job. The amount of unemployment benefits and the number of days which you can receive the benefit is determined according to the factors such as the period covered by employment insurance, salary and age and the reason of retirement.

### **Required Documents**

- a. Job Separation Certificate (rishokuhyō) 1, 2 (You will receive from your employer after separation of work)
- b. My Number Card. (My number card (E-11 2), notification card (E-11, 2), residence registration with my number)
- c. Identification card (My number card (E-11 2) or Residence card (E-5, 4-1))
- d. Two photos (3cm x 2.4cm).
- e. Savings account bank book in the name of the applicant.

# **B** Period of Reception

If 1 year has passed since the following date of job separation, you cannot receive unemployment and other benefit (basic allowance) even if days of allowance are left. However, if you are unable to work because of illness, injury, pregnancy, childbirth or other reasons for 30 days or more within this period, it is possible to extend the period for receipt of the child care benefit equal to the time that was in such a situation. It can be extended up to a maximum of 3 years.

# 5-3 Job Applicant Benefits for the Elderly

When insured workers over 65 years of age are retired from work, they will receive the a lump - sum payment of "job application benefits for the elderly" (kōnenrei kyūshokusha kyūfukin)" instead of the ordinary unemployment benefits (shitsugyō kyūfu) (basic allowance) (ki hon teate).

# 5-4 Continuous Employment Benefits

Continuous employment insurance benefits provide "continuous employment benefits for the elderly (kōnenrei koyō keizoku kyūfu)", "family care leave" (kaigo kyūgyō kyūfu) and childcare leave benefits (ikuji kyūgyō kyūfu) while been employees.

### Continuous employment benefits for the elderly (kōnenrei koyō keizoku kyūfukin)

When insured persons with employment insurance for more than 5 years and more, and age between 60 and less than 65 years old continue to work, and, their salary after being 60 years old is less than 75 % of the amount compared with the salary paid when they are 60, in principal, they are entitled to receive "continuous employment basic benefits for the elderly" or "re-employment benefit for the elderly."

### Family care, leave benefits (kaigo kyūgyō kyūfu)

If insured workers under employment insurance take leave to take care of disabled family members and they meet certain requirements, they are entitled to receive family care leave benefits.

### Childcare leave benefits (ikuji kyūqyō kyūfukin and shusseiji ikuji kyuuqyou koufukinn)

If insured workers under employment insurance take childcare leave in order to take care of their child under one year of age (one and two months of age if they meet the specified requirements, and also one and a half years or 2 year of age if they meet additional requirements), and they meet certain requirements, they are entitled to receive childcare benefits of basic allowance of childcare leave at birth and basic allowance of childcare leave)

# **6** Finding a Job

Public Employment Security Offices (Hello Work) offers job referral and consultation services. Some of the Hello Work offices have interpreters (E-69), Interpretation is also available on the phone (E-69). Job recruitment information offer by Hello work can be check on the Internet.

https://www.hellowork.mhlw.go.jp/index.html

Please refer to E-62 for the Hello Work Offices in Aichi prefecture. Confirm your nearby office based on the jurisdiction areas.

### Nagoya Employment Service Center for Foreigners

The Nagoya Employment Service Center provides foreign residents including foreign students with services of work-related consultation and employment.

Address 460-8640 Nagoya-shi Naka-ku Nishiki 2-14-25 Yamaichi Bldg. 8F

 URL
 https://jsite.mhlw.go.jp/aichi-foreigner/

 TEL
 052-855-3770
 FAX
 052-855-0944

**Hours** 8:30 - 17:15

Language Portuguese, Spanish, English and Chinese (Mon - Fri)

Filipino/Tagalog (Basically Wed - Fri)

(Hours of interpretation: 9:15 - 12:00 & 13:00 - 17:15)

### Toyohashi Employment Consultation Center for Foreigners

It provides services of work-related consultation for foreigners.

Address 440-0884 Toyohashi-shi Daikokuchō 73 Daikoku Bldg. 2F

**TEL** 0532-57-1356 **Hours** 8:30 - 17:00

**Language** Portuguese, English (Mon - Fri)

Spanish (Mon, Wed, Thu & Friday)

(Hours of interpretation 9:00 - 12:00 & 13:00 - 17:00)

### Call Hello Work Offices in Various Languages

**Hours** Monday - Friday. 8:30 - 18:00 Saturday. 10:00 - 17:00 (except Sun, national holidays, year-end holiday) **Language & TEL** 

 Portuguese
 0800-919-2904
 Spanish
 0800-919-2905
 English
 0800-919-2901

 Chinese
 0800-919-2902
 Filipino/Tagalog
 0800-919-2907
 Vietnamese
 0800-919-2908

 Nepali
 0800-919-2909
 Indonesian
 0800-919-2910
 Thai
 0800-919-2906

Consultations are available at Nagoya Higashi, Nagoya Naka, Nagoya Minami, Toyohashi, Okazaki, Ichinomiya, Handa, Toyota, Tsushima, Kariya, Inuyama, Toyokawa, and Kasugai.

\*When phone is connected, provide 1 place of residence, and 2 names of the Hello Work wished to be connected. URL https://www.mhlw.go.jp/content /000673000.pdf

Consultation Services for Work-Related Issues & Useful Information

Foreign workers in Japan may sometimes be confused due to the differences in the law between Japan and their country of origin. If you have any troubles related to working conditions such as unpaid wages that you have consulted with the employer but cannot be satisfied with the result, please consult with Labor Consultation for Foreign Workers at the Aichi Labor Bureau or the Labor Standards Inspection Offices in your area (E-62, 63, 69)

# **7-1** Consultation Contact

### **Aichi Employment Consultation Center**

Professional consultation is available for labor related concerns and inquiry.

Address 450-0002 Nagoya-shi Nakamura-ku Meieki4chome 4-38

Wink Aichi 14F

TEL 0120-544-610 (052-563-5261)

**Hours** 9:00 - 20:30

Language English, Chinese, Korean (Mon - Fri) Other languages available with appointment

### **Labor Consultation for Foreign Workers**

◆ Aichi Labor Bureau

Labor Standards Division, Inspection Section (rōdō kijun-bu, kantoku-ka)

Address 460-8507 Nagoya-shi Naka-ku Sannomaru 2-5-1

Nagoya Gōdō Chōsha Ni Gōkan, 2F

TEL 052-972-0253 (Inspection section (*kantoku-ka*))
Language Portuguese (Tue – Fri) English (Tue & Thu)

**Hours** 9:30 - 12:00 & 13:00 - 16:00

Access 3 min. Walk from the exit # 5 of Nagoyajō Station (Subway Meijo Line)

Nagoyanishi Labor Standards Inspection
 Address
 453-0813 Nagoya-shi Nakamura-ku

Futatsubashi-cho 3-37

TEL 052-481-9533 Language Vietnamese (Thu)

**Hours** 9:30 - 12:00 & 13:00 - 16:00

Access

10 min walk from the exit #4 of Taikōdōri Station (Subway Sakuradōri Line)

Take exit #4, walk to the west, and turn to the left at the second traffic signal.

◆ Toyohashi Labor Standards Inspection

Address 440-8506 Toyohashi-shi Daikokuchō 111

Toyohashi Chihō Gōdō Chōsha. 6F

Toyonashi Chino Godo Chosha,

**TEL** 0532-54-1192

**Language** Portuguese (Mon, Wed & Fri) 9:30 - 12:00 & 13:00 - 15:30

Access 15 min. walk from Toyohashi Station (JR or Meitetsu) or Shin Toyohashi Station (Toyotetsu).

♦ Kariya Labor Standards Inspection

Address 448-0858 Kariya-shi Wakamatsu-cho 1-46-1

Kariya Godo Chosha 3F

**TEL** 0566-21-4885

**Language** Portuguese (Mon, Wed & Thu) 9:30 - 12:00, 13:00 - 16:00

Access 200m east of Kariya Station South Exit (JR Line and Meitetsu Mikawa Line)

### Consultation by Telephone for Foreign Workers Ministry of Health, Labor and Welfare

For the problems concerning working conditions, they provide information on labor laws and referral services to related institutions.

Language	TEL	Service Day	Service Hour
Portuguese	0570-001-703	Monday - Friday	
Spanish	0570-001-704	Monday - Friday	
English	0570-001-701	Monday - Friday	
Chinese	0570-001-702	Monday - Friday	
Filipino/Tagalog	0570-001-705	Monday - Friday	
Vietnamese	0570-001-706	Monday - Friday	10:00 - 12:00
Nepalese	0570-001-708	Tuesdays, Wednesdays &Thursdays	13:00 - 12:00 13:00 - 15:00
Indonesian	0570-001-715	Wednesdays	13.00 - 13.00
Thai	0570-001-712	Wednesdays	
Korean	0570-001-709	Thursdays & Fridays	
Burmese	0570-001-707	Mondays	
Cambodian(Khmer)	0570-001-716	Wednesdays	
Mongolian	0570-001-718	Fridays	

<sup>\*</sup>Closed on holiday season (Dec 29 - Jan 3rd).

<sup>\*</sup>Above information is as of April 2021 (Reiwa 3). For the latest information please check the website.

### **Telephone Hotline Related to Labor Condition**

Consultation related with labor condition problems is available on Saturdays, Sundays, National holidays and for hours after local Labor Offices and Labor Standard Inspection Offices are closed entrusted by Ministry of Health, Labor and Welfare.

Language	TEL	ServiceDay	Service Hour
Portuguese	0120-531-403	Everyday	
Spanish	0120-531-404	Tuesdays, Thursdays, Fridays & Saturdays	
English	0120-531-401	Everyday	
Chinese	0120-531-402	Everyday	
Filipino / Tagalog	0120-531-405	Tuesdays, Wednesdays & Saturdays	Weekdays
Vietnamese	0120-531-406	Wednesdays, Fridays & Saturdays	17:00 - 22:00
Nepalese	0120-531-408	Wednesdays & Sundays	Saturdays,
Indonesian	0120-613-803	Thursdays & Sundays	Sundays &
Thai	0120-613-802	Thursdays & Sundays	Holidays
Korean	0120-613-801	Thursdays & Sundays	9:00 - 21:00
Burmese	0120-531-407	Wednesdays & Sundays	
Combodian(Khmer)	0120-613-804	Mondays & Saturdays	
Mongolian	0120-613-805	Mondays & Saturdays	
Japanese	0120-811-610	Everyday	

<sup>\*</sup>Closed on year-end holiday season (Dec 29 - Jan 3rd).

## 7-2 Conflict Resolution Support System/Legal Arbitration

Aichi Labor Bureau's Work Environment and Equal Opportunities Department provides assistance in resolution of dispute or legal arbitration or early settlement if requested by individual or both a business owner and an employee sides when there is a problem between them. Check the information related to this support system for a foreign worker in multi-lingual below.

URL https://www.mhlw.go.jp/bunya/koyoukintou/pamphlet/ (multilingual)

# Glossary in Multi-lingual Related to Employment Management (Ministry of Health, Labor and Welfare)

Foreign workers can use the following site as a dictionary to learn the terms they need at work. It is also a useful tool for deep understanding of Japanese labor law, customs and rules at workplace.

URL https://www.mhlw.go.jp/seisakunitsuite/bunya/koyou\_roudou/koyou/jigyounushi/tagengoyougosyu/index.html Portuguese, Spanish, English, Chinese (Simplified & Traditional), Filipino/Tagalog, Vietnamese, Nepali, Korean, Easy Japanese (Yasashi nihongo)

# Consultation for business start-ups and corporate management

More foreigners are challenging to start up or already have their own business living in Japan for a long time. However, it is not easy for them to start up and keep managing business because there are difficulties in differences of languages, business customs and complicated managing business procedures.

As for consultation, you can ask support to Tax offices (E-63, 64), chamber of commerce in your area, and Yorozu Shien Kyoten and etc.

Among them, Aichi Industry Promotion Organization (E-70) provides consultations services by professionals (Registered Management Consultant, Notary public, Certified tax accountant, Lawyer, Foreign trade adviser and etc.) for business start-ups and corporate management in general, free of charge, to non-Japanese entrepreneurs and corporate managers living in Aichi prefecture.

### Aichi Foreign Entrepreneur & Manager Support Center

Tel 052-563-1435

7-3

8

Hours Monday - Friday 9:00 - 17:30 (except holidays and year-end holidays)

Consultation method 1. By phone in English and Japanese on Tuesday - Friday 13:00 - 17:00

(except holidays and year-end holidays)

2. On line form in Portuguese, English, Chinese, Japanese

url https://www.aibsc.jp/support/17356/ (Portuguese)

https://www.aibsc.jp/support/17354/ (English)

https://www.aibsc.jp/support/17355/ (Chinese)

https://www.aibsc.jp/support/17353/ (Japanese)

\*Interpreters available if needed at the time of consultations.

Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, France and others

<sup>\*</sup>Above information is as of April 2021 (Reiwa 3). Please check the website for the latest information



# Chapter 4 Marriage/Divorce

# Marriage (kekkon)

In an international marriage, the couple should each follow the laws of their own countries. As for Japanese, all legal conditions for marriage as below must be fulfilled. For more detailed information, please contact the Embassy or Consulate of your country.

### **Conditions for Marriage**

- a. The minimum legal age for getting married is 18\* for both men and women.
- **b.** If either partner is underage, parental consent is required.
- c. It must not be polygamous marriage.
- d. In the case of a woman getting remarried, a period of 100 days must have passed for the dissolution or cancellation of her previous marriage.

\*The minimum legal age will be 18 for women from April 1st, 2022 (Reiwa4)

# 1-1 Marriage between a Japanese and a Foreigner

If a couple is married in Japan, they must be married according to the Japanese law. Please submit the following documents to the municipal office in which you reside or where your original address is registered.

After acceptance of notification of marriage, please report a marriage to the Embassy or Consulate-General of his or her country of origin in Japan. Please contact the municipal office or Embassy or Consulate-General of his or her country of origin for more details.

### **Required Documents**

- Certificate of marriage (The signature and seal of two adult witnesses are required.)
- b. Family register of the Japanese party
- c. Certificate of legal capacity to contract marriage (E-20, 1-3) from the foreign partner and its translation
- d. Certificate of nationality of the foreign partner (passport, etc.)

# 1-2 Marriage Between Foreign Nationals

In order to marry under Japanese legal system, it is required to submit the following documents to the municipal office in which either partner reside. After a marriage notice is registered at a local municipal office, please report the marriage to the Embassy or Consulate-General of his or her country of origin in Japan. However, in case of registering for marriage under foreign legal system, it is necessary to submit documents to Embassy or Consulate-General of the country of origin. In this case, it is not necessary to report the marriage to the local municipal office. Please contact the municipal office or Embassy or Consulate-General of the country of origin for more details.

### **Required Documents**

- a. Marriage (The signatures of two adults' witnesses are required.)
- b. Certificate of legal capacity to contract marriage for both partners and their translations
- **c.** Certificate of nationality of both partners (passport, etc.)

# 1-3 Certificate of Legal Capacity to Contract Marriage (kon'in yōken gubi shōmeisho)

This certificate confirms that the marriage is possible under the laws of the country of origin. In most cases, it is issued by an embassy in Japan but, it is recommended to confirm the details to the Embassy or Consulate-General in advance since the process is different for each country. When a person submits the documents to municipal offices in his or her area, the documents in other languages must be accompanied by a copy of the documents in Japanese with the name of the translator.

2 Divorce (rikon)

# 2-1 Divorce Between a Japanese and a Foreigner

If one of the spouses is Japanese residing in Japan, the divorce process is performed according to the Japanese law. If both parties agree on a divorce, they follow the process of divorce by their agreement ( $ky\bar{o}gi\,rikon$ ). If the parties disagree on a divorce, they follow the process of arbitrated divorce ( $ch\bar{o}tei\,rikon$ ). If arbitration process does not reach a settlement, the process of adjudicated divorce ( $saiban\,rikon$ ) must be filed. However, if divorce by agreement or arbitrated divorce is not accepted under the laws of the foreign spouse's country, the Japanese notification of divorce may not be accepted in that country. Divorce by agreement is processed in the municipal offices while arbitrated divorce and adjudicated divorce are processed in the family court ( $katei\,saibansho$ ). In addition to the divorce steps as the law of Japan, it is necessary to obtain the recognition of the divorce also in the country of the foreign spouse. Please contact the municipal office or the Embassy or Consulate-General of your country of origin for more details.

# 2-2 Divorce Between Foreign Nationals

If both have the same nationality, the divorce process is performed according to the law of country of their origin. If the law of the relevant country (or countries) recognizes the divorce by agreement, they can file for divorce by agreement in the municipal office in Japan. However, if the law of the both countries do not recognize the divorce by agreement, they cannot file for divorce by agreement in the municipal office in Japan. They need to establish divorce in their own country (countries) first. If each one has different nationality and a common law does not exist but if they both have habitual residence in Japan, there is a possibility that the divorce will be carried out according to the Japanese legislation. For further information, please refer to the municipal office and the Embassies or Consulates of the relevant countries in Japan.

# 2-3 Notification of Divorce

Following is the required documents that must be submitted when filing for the notification of divorce to the municipal office.

### **Required Documents**

- a. Notification of divorce. (The signature and seal of two adult witnesses are required.)
- **b.** Family register (if one of the parties is Japanese)
- c. Copy of the record of arbitration (in case of divorce mediation in a family court)
- d. Copy of order of determination and certificate of final judgment (in case of divorce by decision of the family court)
- e. Copy of the decision document and certificate of final judgment (in case of adjudicated divorce)
- f. Identification document of the submitter (passport, etc.)

# 2-4 Notification of Non-acceptance of Divorce (rikontodoke fujuri mōshide)

In cases a foreign national is forced into a divorce by his or her Japanese spouse, there is a possibility that spouse will submit the divorce notification with false signature without his or her permission. If he or she does not agree on the divorce, he or she may submit a notification of non-acceptance of divorce to the municipal office in the area or original registered address (honsekichi) of his or her spouse (Japanese). For more details, please contact the municipal office of the area.

# 2-5 Divorce and Status of Residence

A foreign national with resident status of "dependent", "spouse or child of Japanese national" or "spouse or child of permanent resident", in the event of divorce, he or she must report the divorce to the regional immigration bureau within 14 days (E-4, 2-8). The status of residence will not become invalid immediately, however, if the activities as a spouse do not continue for a certain period of time (6 months for "spouse and child of Japanese national" and "spouse or child of permanent resident", and 3 months for "dependent" and "designated activities",) the status of residence will become the subject of rejection. If he or she wants to stay in Japan, they must apply for a change of status of residence at the regional immigration bureau. The decision will be made based on the circumstances of the individual such as how long they have resided in Japan or whether they are rearing Japanese children (E-2, 2-1).

For more details, please refer to the regional immigration bureau or the Immigration Information Center (E-9).

# 3 Domestic Violence (DV)

# 3-1 Domestic Violence (DV)

Domestic Violence (DV) refers to physical, psychological or sexual violence by spouses, ex-spouses, and partners in an intimate relationship. The violence occurs regardless of the social status or occupations. If a person becomes a victim of DV, please contact the nearest police station, municipal welfare office (*fukushi jimusho*) or Counseling Center for Women (*jyosei soudan*). He or she may need a proof of consultation or document that verifies the domestic violence for proceeding a certification of a residential status or procedure at municipal offices. Also, in case of emergency, he or she may ask for a temporary protective custody (*ichiji hogo*).

### **Gender Equality Bureau Cabinet Office**

The Gender Equality Bureau provides information about support and consultation desks for DV victims.

### **DV Consultation Plus**

Consultation is available by using internet chat.

Language Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Nepali, Indonesian,

Thai, and Korean.

URL https://soudanplus.jp/

### **DV Consultation Navi**

Calling the following number will connect to nearest Spousal Violence Counselling and Support Centers for direct consultation.





# 3-2 Consultation Services

The following centers provide consultation services on the issues related to domestic violence.

### Aichi Women's Counseling Center (aichi-ken josei sōdan sentā)

(Spousal Violence Counseling and Support Center) (aigūsha bōryoku sōdan shien sentā)

The Aichi Women's Counseling Center provides consultation, counseling, related information, and temporary protective custody of victims and for their accompanying family members. Furthermore, there are seven branch offices (E-64, 7) located at prefectural welfare consultation centers. Please contact the Aichi Counseling Center for Women for more details.

**TEL** 052-962-2527

**TEL Consultation** Monday to Friday 9:00 - 21:00

Saturday & Sunday 9:00 - 16:00

(Closed on public holidays and year- end holidays, sometimes on Monday)

Consultation in Person Tuesday to Sunday 9:00 - 17:00 (20:30 on Wednesdays)

(Appointment required)

(Closed on Mondays, public holidays and year-end holidays)

**DV TEL Consultation by Lawyer** Monday 14:00 - 15:30

(Closed on public holidays and year- end holidays, sometimes on Monday)

**TEL** 052-962-2528

### Aichi Male DV Victims Hotline (aichi-ken dansei DV higaisha hottorain)

DV victims are not only women. A male consultant offers consultation for male victims.

TEL 080-1555-3055

**TEL Consultation** Saturday 13:00-16:00

(Closed on 5th Sat, public and year-end holidays)

## 3-3 Protect Order (hogo meirei)

If the victim or relatives are at high risk of life-threatening or serious harm to their body due to violence or intimidation by the spouse or ex-spouse or intimate partner, the court will impose a protection order against the perpetrator by making a written petition to the district court.

Also the orders restraining order for children, restraining order for family members and others restraining order against telephone calling etc. are not issued independently, besides only are effective during restraining order against offender is implemented. Moreover, in the case of a violation of these protection orders, offender will be subject to imprisonment of up to one year or a fine of up to ¥1,000,000.

# Restraining Order (sekkin kinshi meirei)

This is an order prohibiting DV offender for 6 months from approaching the victim or loitering in the vicinity of the place of residence or place of work, etc.

# B Expulsion Order (taikyo meirei)

This is an order for DV offender to leave the domicile and prohibiting loitering in the vicinity of the place of residence for a two-month period when he/she shares as the main home with victim.

# Restraining Order for Children (sekkin kinshi meirei)

This is an order prohibiting DV offender for 6 months from approaching the victim's child or loitering in the vicinity of the place of residence or school, etc. In this order, child means children before reaching age of adulthood. Children who live separately or children who are over age of adulthood are categorized as family members.

# Restraining Order for Family Members, etc. (shinzokutō e no sekkin kinshi meirei)

This is an order prohibiting DV offender for 6 months from approaching the victim's family members or loitering in the vicinity of the place of residence or place of work etc.

# Restraining Order Against Telephone Calling, etc. (denwato kinshi meirei)

This is an order prohibiting DV offender for 6 months from doing certain harassment acts such as requesting to meet, calling up at night or sending mails except emergency situations.



# Chapter 5 Childbirth/Parenting

# 1 When you Get Pregnant

# 1-1 Mother and Child Health Handbook (boshi kenkō techō)

When she gets pregnant, after a consultation at a medical institution, please obtain the Mother and Child Health Handbook. The handbook is prepared for the mother and child to record health checkup results, growth of the child, and to inform of the various health services such as health checkups and immunization. This handbook is free of charge when a pregnant woman submits a notification of pregnancy (ninshin todokedesho) (available at maternity hospitals and Health Centers, etc.) to the Health Center (hoken sentā) of your residence (Public Health Centers for the city of Toyohashi Okazaki, Ichinomiya and Toyota).

# 1-2 Health Checkups for Pregnant Women (kenkō shinsa)

During pregnancy, women should take in plenty of nutrition, get plenty of rest, and have regular health checkups. When receiving the Mother and Child Health Handbook, health checkup forms will also be provided. When the health checkup forms are filled and submitted, part of medical checkup expenses are subsidized. Since interpreters are not commonly available at medical institutions, please come accompanied by someone who can communicate in Japanese.

# 1-3 Home Visit Guidance by Midwife and Public Health Nurse (hōmon shidō)

Midwife(*iyosanshi*) and public health nurse(*hokenshi*) from municipal governments visit your home offering consultation services. She can consult on the matters such as how to spend the pregnancy period, how to prepare for childbirth as well as concerns of child rearing, baby's growth and development, disease prevention and concerns and worries during pregnancy. Please contact the municipal office of the residence for more information. This consultation is provided free of charge and upon the request by pregnant women or by a doctor's referral.

### 1-4 Educational Classes for Mothers and Fathers (hahaoya chichioya kyōshitsu)

Municipal governments provide educational classes related to knowledge and skills needed for daily pregnancy life, childbirth and child rearing to pregnant women and their family members free of charge.

# 1-5 Acknowledgment of Paternity (ninchi)

The acknowledgment of paternity refers to the legal establishment of parental relationship of parent- child born to couples not legally married. To apply for the acknowledgment of paternity, an indivisual must send a notification to the municipal office. Please contact the municipal office for more information. When parents are both non Japanese, please contact to the Embassy, or the Consulate of the origin and confirm about the acknowledgment of paternity. (E-72, 11, 73, 74)

# **Procedures after Childbirth**

# 2-1 Notification of Birth (shusshō todoke)

When a child is born in Japan, regardless of the nationality of the parents, please submit a notification of birth to the municipal office of your residence or birth place within 14 days (including the date the child was born.)

### **Required Documents**

- a. Notification of birth (the form is available at municipal offices or hospitals)
- **b.** Birth certificate (birth certificate signed by a doctor or midwife)
- c. Mother and Child Health Handbook
- d. National Health Insurance Card (if applicable)

Furthermore, he or she is also required to report the birth to the Embassy or Consulate of his or her country of origin located in Japan. Please contact the Embassy or Consulate for more details.

# 2-2 Acquisition of Nationality for Child

# In the Case either a Father or a Mather is a Japanese National

If either of the parents is Japanese, their child can obtain a Japanese nationality at the time of birth. In case that the mother is a foreigner and not legally married to the Japanese father, if the father acknowledge patemity before birth, their child can obtain the Japanese nationality at the time of birth. Even if the father acknowledges patemity after birth, if the child meets requirements such as being under the age of 18, the child can acquire Japanese nationality by submitting the notification of acquisition of nationality to the Minister of Justice. Please contact the nearest regional Legal Affairs Bureau or a regional Bureau dealing with nationalities for more details. If a child wishes to obtain the foreign nationality of the other parent who is a foreign national, it is necessary to follow the procedure in accordance with the law of each home country. Please contact the Embassy or Consulate of country of origin located in Japan for further information.

### **Nationality Selection**

In case a child is born outside of Japan, obtaining Japanese nationality along with another foreign nationality, he/she must submit "Reservation of Japanese nationality" (*kokuseki ryūho*) document together with submitting the notification of birth within 3 months. If "Reservation of Japanese nationality" is not submitted within 3 months of the child's birthday, his/her Japanese nationality will be lost. The child will have dual nationality (having both Japanese and foreign nationality) with submission of "Reservation of Japanese nationality". However, the Japanese law requires he/she to select one of the nationalities before the 20th birthday."

URL https://www.moj.go.jp/MINJI/minji04\_00069.html (Portuguese, Spanish, English)

## B In Case both of the Parents are Foreign Nationals

If both of the parents are foreign nationality, it is not possible for the child to obtain Japanese nationality despite the child being born in Japan. The child will obtain the foreign nationality of the parents in accordance with the law in each country of the parents. Procedures vary depending on the country. For more details including the procedure and required documents, please contact the Embassy or Consulate of the countries of origin located in Japan.

# 2-3 Application for Status of Residence for Child

A child without Japanese nationality try to stay past 60 days from the date of birth, he or she must apply for permission to acquire status of residence (E-3, 2-4) within 30 days from the date of birth. Please contact the regional immigration bureau (E-8, 6, E-9) for more information about application for permission to acquire status of residence and other necessary documents when applying.

# 2-4 Enrollment Procedure for Health Insurance and etc.

The process of joining the health insurance system is necessary for a newborn baby. If the parents have the National Health Insurance (*kokumin kenkō hoken*) the process is performed in the municipal offices. If they have the Employee's Health Insurance (*kenkō hoken*), the procedure will be done at their work place. Also, it is recommended to apply for Child Allowance (*jidō teate*) (E-25, 3-5) and Children's Medical Expense Eligibility Card (*nuyouji iryou jyukyusho*) (E-25, 4-3) at the same time.

# 3 Expenses for Childbirth and Available Allowances

The period of hospitalization for childbirth is approximately one week and expenses are estimated to be between \$440,000 to 500,000. Health insurance cannot be used for normal child birth except C-section since pregnancy or childbirth are not regarded as sicknesses. In the case of C-section, the insured woman only has to pay up to the limited amount if she shows a "certificate of eligibility for limited health insurance payments" (*gendogaku ninteisho*) at the hospital desk. To receive this certificate, the insured under national health insurance should contact a person in charge at their residential municipal office and the insured under Employee's Health Insurance should contact their employers or Health Insurance Society or Japan Health Insurance Association.

# 3-1 Lump Sum Birth Allowance (shussan ikuji ichijikin)

Members of the National Health Insurance (kokumin kenkō hoken) or the Employee's Health Insurance (kenkō hoken) are provided with a Lump Sum Birth Allowance (shussan ikuji ichijikin) per child upon childbirth. The payment goes directly from the municipal offices or the insurer (Health Insurance Society or Japan Health Insurance Association) to the medical institution so that pregnant women do not have to prepare the substantial expenses of childbirth in advance (Direct payment system).

# 3-2 Exemptions of paying National Pension / Health Insurance premiums

National Pension Primary insured persons such as business owners, students and so on will be exempted from paying premiums of National Pension for 4 months period from a month before childbirth expecting date or the exact date. For multiple birth for 6 months, before and after 3 months of the birth (E-37, 3-2B). Employee's pension insured persons such as salary men and so on will be exempted from paying premiums of Employee's Pension and Health Insurance for 42 days (for multiple birth 98 days) before birth and 56 days after birth during maternity leave. Also, those who take childcare leave to take care of a child under 3 years old will be exempted from paying premiums.

# 3-3 Childbirth Allowance (shussan teatekin)

While a member of the Health Insurance is off from work because of the childbirth and does not receive wages from employer, Childbirth Allowance is offered for a maximum period between 42 days (98 days for a multiple pregnancy) prior to the (expected) date of the birth and 56 days after the date of birth. The amount of the allowance for an absence day is calculated as following: (Average amount of each standard monthly salary of the 12 months prior to the day of receiving the benefit ÷30 days x Two-thirds) (E-33, 2-2C-b)

# 3-4 Childcare Leave Allowance (ikuji kyūgyō kyūfukin)

When the insured persons of the Employment insurance take childcare leave for their children below 1 year old (under certain conditions 1 year and 2-month-old, or if children meet additional requirements, 1 year and 6 month or 2 years old) they can receive childcare leave allowances if they meet certain conditions. For more information on the procedure, please contact to Hello Work Office in your area (E-62, 69). For those who take maternity leave and childcare leave, the payment of social insurance is exempted during the period of leave.

# 3-5 Children's Allowance (jidō teate)

The persons who are caring for a child can receive this allowance until the first March 31 after the age of 15. There is an income limitation for this allowance. If the income of the caregiver exceeds the income limitation, a uniform of ¥5,000 is paid as a special benefit. Check the chart on the right for monthly allowance. The children who do not have residential address in Japan cannot receive this allowance. The children's allowance is paid in February, June and October every year for the

Age	Monthly amount of Children's Allowance per child
Under 3 years old	¥15,000
Age 3 to before finishing elementary school	¥10,000 (¥15,000 for the third child and above)
Junior high school students	¥10,000

amount accumulated up to the previous month. For more information, please refer to the municipal offices of your residence.

### 3-6 Free Child Education and Childcare (yōikuji, hoiku no mushōka)

Kindergartens, nursery schools, certified children's clubs (*nintei kodomoen*) and is free of charge for all children from 3 to 5 years of age and from 0 to 2 years of age in residential tax free household. It is necessary to obtain "authorization of the necessity of childcare" from municipal offices for using day care service in kindergarten and uncertified day care center.

URL https://www8.cao.go.jp/shoushi/shinseido/musyouka/about/en/index.html (Portuguese, Spanish, English, Chinese, Korean, Japanese)

# 4 Parenting

## 4-1 Health Checkups for Babies (nyūyōji kenkō shinsa)

Health checkups including examination of the baby's growth and development, measurement of height and weight, and parenting consultation are conducted for babies at 3-4 months old, 18 months old and 3 years old. The implementation method varies depending on each municipal office. Please contact the Public Health Center or Health Center of your residence.

# 4-2 Vaccination (yobō sesshu)

There are illnesses that can be prevented by vaccinations. Many vaccinations based on the Preventive Vaccination Act can be received free of charge. If you have inquiries or concerns, please contact your family doctor or the municipal office.

# 4-3 Medical Expenses for Children

There is a children's medical care expense system that subsidizes out-of-pocket medical expense. The requirements such as children's ages, method of payment, income limit and procedures differ in each municipal, please contact the municipal office of your residence for more details.

# 4-4 Day Care Center (hoikusho)

In the day care center, they look after pre-school children who cannot be cared at home due to the reasons such as both parents are working or are sick. The age of eligible children or available services vary depending on the day care centers. There are some day cares which provide childcare services outside normal working hours (early morning, night time, public holidays) and others which provide temporary childcare services for those who need assistance due to parents' sickness, hospitalization, accidents or fatigue from parenting. Please contact the municipal office or individual day care centers for more details. A list of day care centers in Aichi prefecture is available on the Aichi prefecture website (Japanese only).

URL https://www.pref.aichi.jp/soshiki/kosodate/0000006166.html

# 4-5 Certified Children's Club (nintei kodomoen)

Certified children's club (*nintei kodomoen*) is a facility function as both kindergarten (*yōchien*) (E-27, 1-3) and nursery school (*hoikuen*) offering education and childcare in one place. Children who are 3 years old or older can use this facility whether their parents work or not. This is a big merit for children because they can continue to use the same facility even if their parent's work conditions changes. The facility also serves as a place where other families with children who are not the members of the facilities can consult about child rearing and meet for social gathering. For more information, contact your local municipal office or each certified children's club (*nintei kodomoen*). The list of the facilities in Aichi prefecture can be checked at the prefectural website (Japanese only).

URL https://www.pref.aichi.jp/0000016939.html

# 4-6 After-school Children's Club (After School Care Program, gakudō hoiku)

The After-School Children's Club accepts elementary school students whose parents are away from home during the daytime due to work, providing appropriate play areas and social interaction by using the extra space in the children's centers or classrooms after school hours or during extended holidays. Please contact the municipal office of your residence for more details.

# 4-7 Family Support Center (familī sapōto sentā)

Family Support Center system which is established and operated mainly by the municipal governments accepts those who wish to receive childcare support and those who wish to offer childcare support as a member of the system to help each other in child rearing. The center can pick the child up when parents are not able to take their child to nursery facilities Temporary childcare services are also available for parents who have works or have to go out. Although the service is charged (the fee varies depending on the municipal), its on-demand services are the advantages of this system. Membership registration and other procedures are required prior to use of these services. Please contact the municipal office of your residence for more details.



# Chapter 6 Education

# 1 Educational System in Japan

Compulsory education in Japan consists of 6 years elementary school (6 to 12 years of age) and 3 years junior high school (12 to 15 years of age) for a total of 9 years. After graduating from junior high school, students may go to high school and then to university. The school year starts on April 1st and ends on March 31st. Each school year is divided into 1st Semester (April to August), 2nd Semester (September to December) and 3nd Semester (January to March). Please note that some schools operate on a two-semester system, with the first semester running from April to September, and the second semester from October to March. Although children of foreign nationals do not have obligations to attend elementary or junior high school or compulsory education school in Japan, they can attend a public elementary or a public junior high school if they wish.

### Ministry of Education, Culture, Sports, Science and Technology "Guidebook for Starting School for Children of Foreign Nationals"

It provides information on the procedures for entering Japanese schools in foreign languages.

**URL** https://www.mext.go.jp/a\_menu/shotou/clarinet/003/1320860.htm

Language Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Korean, Ukrainian.

#### Aichi Prefecture

### "A Guidebook to Future Paths for Children with Foreign Backgrounds"

Aichi prefectural government publishes a guide book in foreign languages for children with foreign backgrounds to help them think about their future path.

URL https://www.pref.aichi.jp/soshiki/tabunka/shinro-gidebook2.htmlLanguage Portuguese, Spanish, Filipino/Tagalog, Japanese with hiragana.

### "Japanese Study Material for Preschoolers with Foreign Backgrounds"

Aichi prefectural government publishes guide book "Enjoy 1st grade" for foreign children before entering school and parents with foreign backgrounds to help them adjust themselves to school life and "Guide for entering elementary school before becoming 1st grade" to provide information about Japanese education system for parents.

URL https://www.pref.aichi.jp/soshiki/tabunka/purekyouzai.html

 $\textbf{Language} \qquad \text{Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Japanese.}$ 

# 1-1 Elementary School (shōgakkō) and Junior High School (chūgakkō)

New first grader will receive the notice of schooling and other notices such as the prior medical examination and other matters from local governmental office where the address is registered after the summer before entering elementary school. Please follow the instructions in the notices accordingly. For those who want to enter public elementary or junior high school in the middle of the school term, the documents certifying that the residence of the child such as the residence card or the special permanent residence certificate are required. For more details, contact the board of education in your area.

Reference: Foreign Students Support Project Resource Room, Aichi University of Education "Elementary School Support Guide Book" and "Junior High School Support Guide Book"

**URL** https://resource-room.nihongo.aichi-edu.ac.jp

Language Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese

# 1-2 High School (kōtō gakkō)

Public high schools are categorized in three types: full-time (*zennichisei*), part-time (*teijisei*) and correspondence courses (*tsūshinsei*). A variety of curriculum is offered including general (*fūtsūka*), industrial (*kōgyōka*), commercial curricula (*shōgyōka*) and others. Students must pass a corresponding entrance exam to attend that high school since high school education is not an obligation in Japan. Please note that there are 12 full-time schools for selection of entrants with foreign backgrounds; Nagoya Minami High School General Course (Nagoya City), Nakagawa Seiwa High School Career Business Course (Nagoya City), Komaki High School General Course (Komaki City), Iwakura Sougou High School General Course(Iwakura City), Higashiura High School General Course (Higashiura Cho), Koromodai High School General Course (Toyota City), Toyota Engineering High School Industrial Course (Toyota City), Anjo Minami High School General Course (Anjo City), Chiryu High School General Course(Chiryu City), Toyohashi Nishi High School General Course (Toyohashi City), Mito Aoba High School General Course(Toyokawa City) and Toyokawa Engineering High School Industrial Course (Toyokawa City). In addition, you can apply for "special care for foreign students on the entrance exam" in the part-time schools. There are some conditions for eligibility such as that prospective high school students must be at least over 4<sup>th</sup> grader in elementary school or within 6 years period of stay in Japan. For details of entrance systems, please contact the Upper Secondary Education Division (*kōtō gakkō kyōiku-ka*, TEL: 052-954-6786) of the Aichi Prefectural Board of Education for public schools. For details of private high schools, please contact each school directly.

# 1-3 Kindergarten (yōchien)

Kindergartens accept children of pre-school age of 3 to 5 years old. The new term begins in April every year and the applications for admission are usually accepted by a set deadline in the previous year. However, if there are openings available, they will accept the applications at any time. Fees for kindergarten is free of charge from October in 2019 (Reiwa 1st) For information about private kindergartens, please contact individual institution directly. For more information about public kindergartens, please contact the municipal office in your domicile.

Reference: Foreign Students Support Project Resource Room, Aichi University of Education

"Yochien Hoikuen Support Guide Book"

URL https://resource-room.nihongo.aichi-edu.ac.jp

Language Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese

## 1-4 International School

In Japan, there are international schools where students can study in English, Chinese, Korean, Portuguese or Spanish. Graduates of such international schools may not be eligible to enter all Japanese universities. For more details, please contact each international school directly.

#### **Brazilian School**

There are 11 Brazilian schools in Aichi prefecture and 9 are recognized by the Ministry of Education of Brazil that are corresponding to kindergarten, elementary, junior high, and high school in Japan. For more information, contact each school.

< Certified by the Ministry of Education of Brazil (able to continue the education after returning to Brazil) >

Name		Address	Telephone
EJA Interativo	440-0888	Toyohashi-shi Ekimae Ōdōri 3-48	0532-53-6690
	447-0867	Hekinan-shi Tajirimachi 4-53	0566-46-3404
EAS(Escola Alegria de Saber)	440-0086	Toyohashi-shi Shimojichō Aza Kado 10-1	0532-54-0450
	470-0345	Toyota-shi Higashihomicho Yamanota 66	0565-47-0020
Toyohashi International Academy (Cantinho)	441-3134	Toyohashi-shi Oiwa-cho Kubota12-1	0532-21-8415
Colegio Emanuel	475-0061	Handa-shi Ichinokusa-cho 202-5	0569-58-8655
Escola Nectar	470-0335	Toyota-shi Aoki-cho 3-141 Sun Heighs Sugi 1F	0565-46-1844
Escola Sao Paulo International (kindergarten)	446-0073	Anjō-shi Sasame-chō 1-3-4	0500 05 7000
Escola Sao Paulo International (elementra/junior high/high school)	446-0062	Anjō-shi Meijihoncho 11	0566-95-7363
Escola Paulo Freire Seto	489-0887	Seto-shi Hishinodai 1-3 Hishino dai 3 Jyutaku 9 Tou 105	0561-76-0094

### <NOT certified by the Ministry of Education of Brazil>

Name	Address	Telephone
Escola Sementinha De Jesus	447-0064 Hekinan-shi Nishiyama-cho 4-45	0566-46-3722
Escola de Education Infantil Cantinho da Tia Chechela	444-0241 Okazaki-shi Akashibu-cho Teramae 33-1	090-6464-2904

### Schools Where Classes are Held in English in Aichi Prefecture

### Nagoya International School (nagoya kokusai gakuen)

(Approved by Western Association of Schools and Colleges:(WASC)Council of International Schools (CIS), Certified with International Baccalaureate (IB), Primary Years Programme (PYP), Middle Years Programme (MYP),

Diploma Programme (DP), Member school of JCIS

Address 463-0002 Nagoya-shi Moriyama-ku Nakashidami Minamihara 2686

**TEL** 052-736-2025 **URL** https://www.nis.ac.jp

Aichi International School (Approved by Western Association of Schools and Colleges: WASC)

Address 465-0078 Nagoya-shi Meito-ku Nijigaoka3-4 TEL 052-788-2255 URL http://nipais.com/

#### **Enishi International School**

(Certified school by International Baccalaureate (IB) for Primary Years Programme (PYP)

Secondary Program (MYP), Diploma Program (DP))

Address 451-0044 Nagoya-shi Nishi-ku Kikui 2-12-32 TEL 052-581-0700 URL http://www.enishi.ac.jp/

### Nagoya University of Commerce and Business (NUCB) International College (Kurimoto Gakuen)

(Approved as special education school by MECSST, Certified by International Baccalaureate (IB) in 2023)

Address 470-0193 Nisshin-shi Komenoki-cho Sangamine 4-4 TEL 0561-73-8181 URL https://ic.nucba.ac.jp/jp/

# 1-5 Junior High School Night Class

In Junior High School Night Class, individuals who could not graduate from junior high school due to various reasons can study curriculums of junior high school and acquire the qualification of junior high school graduation. Classes are held in Nagoya-shi and the tuition is free of charge. Classes are held in Japanese but foreign residents can join. Application starts around January every year. For more information, please contact Aichi Education and Sports Foundation.

### Aichi Education and Sports Foundation

Address 460-0007

Nagoya-shi Naka-ku Shinsakae 1-49-10 Aichi-ken Kyōiku Kaikan, 2F

TEL 052-242-1588 URL http://aichi-kyo-spo.com/education/yakan/yakanchuugaku.html

# 1-6 Junior High School Equivalence Examination (chūgakkō sotsugyō teido nintei shiken)

This is a national examination for those who were deferred or exempted from the study because of illness or some other unavoidable circumstance has the academic ability equivalent to graduate level education in junior high school. Candidates who successfully pass this exam will receive qualification of taking examination for high school. For more details, please contact the compulsory education section (*gimu kyōiku-ka*) of Aichi board of education (TEL: 052-954-6790) or the equivalency examination section 2 of the lifelong learning promotion division of the lifelong learning policy bureau (*shōgai gakushū suishin-ka*, *nintei-shiken dai2-gakari*) of the Ministry of Education, Culture, Sports, Science & Technology (TEL: 03-5253-4111).

URL https://www.mext.go.jp/a\_menu/shotou/sotugyo/index.htm (Japanese only)

# 1-7 High School Equivalence Examination (kōtō gakkō sotsugyō teido nintei shiken)

This examination is for those who did not graduate from high schools for any reason but wish to take the entrance examination for college. The individuals who pass this exam will receive the qualification to take entrance exams for universities, colleges or vocational colleges in Japan. Also, they can use this certification to find a job or take certification exams. For more information, please contact Daini Equivalence Examination Section of the lifelong learning promotion division of the lifelong learning policy bureau in the Ministry of Education, Culture, Sports, Science and Technology (TEL: 03-5253-4111).

URL https://www.mext.go.jp/a\_menu/koutou/shiken/index.htm (Japanese only)

### Support Future Project for Young and Foreigners (wakamono · gaikokujin miraijyuku)

This project offers free study support and counseling for those who take High School Equivalence Examination, Also, 4 cities include Nagoya, Toyahashi, Gamagouri and Toyota offer Japanese language support for foreigners. For more details please contact to Aichi Board of Education Lifelong Learning Division.

TEL 052-954-6780

URL https://www.pref.aichi.jp/site/social-education/mirai-ouen.html

# 1-8 Step up School (School for Learning Fundamental Japanese)

Step up School is for those who are 16 and above and want to learn fundamental Japanese or re-learn Japanese again. However, it is not for obtaining certification of junior high school degree. Every year in May, information of entry of setup school is announced on the website. Please contact Aichi Education and Sport Foundation for more details.

URL http://aichi-kyo-spo.com/education/stepup/stepup.html

# **2** Educational Support

# 2-1 School Expenses Subsidy System

This aid is intended to subsidize the costs of schooling for children in elementary and junior high school when parents have financial difficulties to allow their children to go to school. Consult the school or municipal board of education if you have difficulties in paying the expenses for school supplies, external school activities, school trips and school lunches as well as classroom materials. However, the number of subsidies and income thresholds differ depending on the municipal government. Please contact the municipal board of education in your domicile for more details.

# 2-2 High School Tuition Support Fund

The high school tuition support fund is available for all motivated high school students regardless of family situations to reduce the financial burden of educational expenses. So, they can devote themselves to study without worrying about educational cost. No repayment is required.

Qualified students need to submit a prescribed application form along with a copy of My Number Card or My Number Notification Card or a tax declaration certificate of an applicant and parents to the school in attendance in order to receive the "Tuition Support Fund." For more details, please contact the attending school or check the Ministry of Education, Culture, Sports, Science and Technology website.

URL https://www.mext.go.jp/a\_menu/shotou/mushouka/index.htm (Japanese only)

# 2-3 High School Supplemental Fund -Grants for Supplemental Scholarship-

High school supplemental fund is granted to households with low income in order to reduce their financial burden for education except school fee and ensure all students who are willing to receive education. No repayment is required. Parents/guardians who meet the following conditions can apply for it.

### **Requirements for Students**

- a. Person who entered as a first-year student of high school after 2014 school year (Heisei 26.)
- b. Person who has qualification to be a recipient for supplemental scholarship at the time of July 1st.

#### Requirements for Parents/Guardians

- **c.** Households under public assistance (occupational assistance) or person with all parents/guardians and so on under tax exemption of prefectural and municipal income tax.
- d. Person registered as resident in Aichi prefecture as of July 1st.

For more details, please contact the Upper Secondary Education Division (*kōtō gakkō kyōiku-ka*, TEL: 052-954-6785) of the Aichi Prefectural Board of Education for public schools. For private school information, contact each school enrolled or Private Education Promotion Section (*sigaku shinkō shitsu* TEL: 052-954-7477) of Education Promotion Division in Department of Community Affairs of Aichi Prefectural government

# 2-4 Scholarship Program (shōgakukin)

In Aichi prefecture, scholarship (No repayment) and loans (Repayment) are available to support for those who are willing to study in high schools and specialized high schools.

# A Scholarship Loan for High School and Specialized High School Students

Scholarship required repayments (student loans) for high school and specialized high school students who need financial assistance to study at schools. In principle those who are Japanese nationality, foreign nationality with permanent residency or special permanent residency can apply for this scholarship loan. For more details please contact High School Education Section of Aichi Board of Education (Tel: 052-954-6785) or ask the school you are attending.

# Scholarship and Scholarship Ioan for Junior College Students, Vocational School Students

The Japan Student Service Organization (JASSO) offers scholarship program for junior college, vocational school and university students. There are two types of scholarship program: loan-based scholarship and grant-type scholarship. The amount of scholarship per month varies depending on the conditions. Moreover, there are two types of loan-based scholarship, either with or without interest. Please contact the financial aid office of your school for details.

### Japan Student Services Organization (JASSO)

URL https://www.jasso.go.jp/

# C Scholarships for International Students (ryūgakusei)

Scholarships for international students are provided by the Japanese government (Ministry of Education, Culture, Sports, Science and Technology), the Japan Student Services Organization (JASSO) and municipal governments. The list of available scholarships can be checked in the brochure of "Scholarships for International Students in Japan" available in Japanese and English annually published by the Japan Student Services Organization.

URL https://www.studyinjapan.go.jp/ja/planning/about-scholarship/

# 2-5 Educational Expenses

When a child goes to a high school or a college, he or she will need a large amount of money. Scholarships and student loans are one of the options, however, consider carefully before taking a loan because these must be paid back after graduation. It is very important to be prepared for educational expenses by saving money while child is young age. The table on the right is an example of educational expenses (including for school, afterschool activities expenses and etc.) from kindergarten to university in 2018 fiscal year.

Reference: "For	the	foreigners	who	live	in	Aichi	
Prefecture. You	ı'll be	glad to kno	ow! A	Guide	ebo	ok for	
you Future and Money"							

	Public School	Private School		
Kindergarten	About ¥650,000	About ¥1,580,000		
Elementary School	About ¥1,930,000	About ¥9,590,000		
Junior High School	About ¥1,460,000	About ¥4,220,000		
High School	About ¥1,370,000	About ¥2,900,000		
College	About ¥2,430,000	About ¥5,070,000		

**URL** https://www.pref.aichi.jp/soshiki/tabunka/lifeplanguidebook.html

Language Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Japanese.

# 3 Learning Japanese

# 3-1 Japanese Language Proficiency Evaluation Test

There are various kinds of tests to measure Japanese proficiency for Japanese language learners. Test methods such as levels of evaluation, judgment methods, venue for the test, test fee are determined by each implementing organization. Please choose a test to fit the purpose (study abroad, finding a job, technical training and etc.). Following table shows a list of major Japanese language proficiency test and also "The List of Japanese Proficiency Evaluation and Test" is available as a reference at the website of Agency for Cultural Affairs.

URL https://www.bunka.go.jp/seisaku/kokugo\_nihongo/kyoiku/hyoka\_shiken/

Name of the test	Organization	Time Period	URL
JLPT Japanese Language Proficiency Test (nihongo nōryoku shiken)	Japan Educational Exchanges and Services	July & December (twice a year)	https://info.jees-jlpt.jp
JPT Japanese Proficiency Test (nihongo nōryoku shiken)	The JPT Japan Executive Committee	12 times in a year	https://www.jptest.jp
The Japanese Language NAT-TEST	Senmon Kyouiku Publishing Co., Ltd.	More than 6 times a year	https://www.nat.test.com
J.TEST (jitsuyou nihongo kentei)	Gobun Kenkyusha Co., Ltd., J.TEST Office	6 times a year	https://j-test.jp
BJT Business Japanese Proficiency Test	The Japan Kanji Aptitude Testing Foundation	Any time	https://www.kanken.or.jp/bjt/
EJU (nihon ryugaku shiken)	Japan Student Services Organization	June & November (twice a year)	https://www.jasso.go.jp/ryugaku/eju/index.html

There is also a tool to self-evaluate your Japanese proficiency in 14 (including Japanese) languages in 6 levels from A1 to C2.

### Japanese Proficiency Self-evaluate Tool "Nihongo Check"

**URL** https://www.nihongo-check.bunka.go.jp

Language Portuguese, Spanish, English, Chinese (Simplified characters), Filipino/Tagalog, Vietnamese, Nepali,

Indonesian, Thai, Korean, Burmese, Cambodian/Khmer, Mongolian, Japanese

# 3-2 How to Learn Japanese

Japanese learning opportunities are available at not only at Japanese language schools but also at Japanese language classes held by municipal governments and volunteer groups. The Aichi International Association also provides Japanese language classes (E-61).

Please search information on the website about the Japanese language schools recognized by the Association for the Promotion of Japanese Language Education (*nihongo kyōiku shinkō kyōkai*) (203 schools as of Nov.15<sup>th</sup>, 2022 (Reiwa 4)) (https://www.nisshinkyo.org/) in Japanese, English, Chinese (simplified Chinese, traditional Chinese) and Korean.

There is also an easy-to-use Japanese learning tool on internet.

# Website for Foreign Nationals as Residents to Learn Japanese Language Connect and Enhance Your Life in Japanese "Tsunahiro"

URL https://tsunagarujp.bunka.go.jp

Language Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Nepali, Indonesian, Thai, Korean

Burmese, Cambodian/Khmer, Mongolian, Russian, Ukrainian



# Chapter 7 Medical/Pension/Welfare

# **Medical Institutions**

Medical institutions in Japan have various departments including large-scale medical institutions (*byōin*) equipped for hospitalization and treatment including operations and also small-scale clinics (*iin or shiproom*) where one can get routine follow ups.

Choose a medical institution according to your conditions of disease or injury. Furthermore, if an individual is not sure which department to go to in large-scale medical institutions, ask for an assistance in determining which department can help him or her best with the symptoms

Turn in a health insurance card at the doctor's office. By presenting the card, he or she can receive medical treatment with only paying part of the medical fee and if he or she has another medical care certificate (refer to example on E-25, 4-3) turn it in along with the insurance card. If he or she does not present the health insurance card or has not enrolled in the medical insurance system, he or she must pay the full amount of the medical fees (E-32, 2).

### **Major Departments**

Internal medicine(naika)	This department offers treatments mainly using medication. It treats colds and other sickness in general. When you are not sure about your medical condition, it is recommended to go to the internal medicine department first.	
Surgery (geka)	This department offers treatments for external injuries and performs operations.	
Pediatric (shōnika)	This department treats general sicknesses for children under 16 years old.	
Orthopedic surgery (seikei geka)	This department provides medical treatments related to bones, joints and muscles such as broken bones, sprains and back pains.	
Ophthalmology (ganka)	This department treats eye diseases in general and also provides vision tests.	
Dentistry(shika)	This department provides medical treatment on teeth, including cavity treatment.	

Other than the above, there are departments such as obstetrics and gynecology (sanfujinka), otolaryngology (jibiinkōka), dermatology (hifuka), urology (hinyōkika) and psychiatry (seishinka).

### **List of Multilingual Explanation Forms**

Ministry of Health, Labor and Welfare offers "List of multilingual explanation forms" containing multi-language documents for medical care on the website below.

URL https://www.mhlw.go.jp/stf/seisakunitsuite/bunya/kenkou\_iryou/kokusai/setsumei-ml.html

### **Multilingual Medical Questionnaire**

This is a multilingual medical questionnaire prepared by International Community Hearty Konandai and the Kanagawa International Foundation. Search by category and language using the website below.

URL https://www.kifjp.org/medical/

# 1-1 Multilingual Medical Institutions

Search for medical institutions where foreign language services are available on the Internet, by phone or fax.

### Aichi Emergency Medical Guide

Search for emergency medical institutions providing service now in Portuguese, English, Chinses, and Korean. Also, search medical institutions where multilanguage services are available in Aichi prefecture.

URL https://www.qq.pref.aichi.jp/

Acquire information by automatic answering services through voice or fax in multiple languages.

TEL/FAX 050-5810-5884

Language Portuguese, Spanish, English, Chinese, and Korean

### **Aichi Medical Information Net**

Search for medical information of hospitals, clinics, dental clinics, drug stores and midwifery centers (*josanjo*) in Aichi prefecture where foreign language services are available.

URL https://iryojoho.pref.aichi.jp/

Following services are available in some medical institutions as below.

### Aichi Medical Interpretation System (AiMIS)

### Dispatching of interpreters

Medical interpreters with knowledge and skills who were trained with the collaboration of the prefectural universities will be dispatched.

### Telephone interpretations

Offer telephone interpretation service between patients and medical staff for the first time medical consultation at emergency situation or at other times.

#### Text translations

Offer document translation for referral forms of medical institution and other related documents.

\*Language Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Nepali, Indonesian, Thai,

Korean, Burmese, Mongolian, Malaysian and Arabic

For further information on how to use the system or the list of medical institutions offering this service, contact the management office of Aichi Medical Interpretation System.

**TEL** 050-3816-7465 (Operation office) (Japanese only)

**Hour** Monday - Friday, 9:00 - 17:30

URL http://www.aichi-iryou-tsuyaku-system.com/

#### **AMDA Medical Information Center**

Providing information on medical institutions with multilingual services and medical welfare service system in Japan. For more details check the following website.

URL https://www.amdamedicalcenter.com/consaltant

## Medical Insurance

## 2-1 Medical Insurance System in Japan

The purpose of health insurance system of Japan is to reduce medical expenses incurred by the insured in case of injury or illness. All residents of Japan, regardless of nationality, must enroll in a public medical insurance plan. Medical insurance includes Employees' Health Insurance (Health Insurance Association) for workers and their dependents and National Health Insurance for the other people. Upon signing up for health insurance, an insurance card will be issued and he or she is able to get the medical treatment in case of injury or illness by showing the card and paying part of the cost at the medical institution.

However, in case of the countries that have concluded the social security agreement with Japan, they may not need to enroll in the social insurance in Japan to avoid duplicate enrollment of social security plans (It is necessary to verify that he or she is insured by the appropriate insurance that covers the expenses of the medical treatments received in Japan.) For more information, please check the website of Japan Pension Service.

### Japan Pension Service "Social Security Agreement"

URL https://www.nenkin.go.jp/service/shaho-kyotei/20141125.html

# 2-2 Employees' Health Insurance (shakai hoken)

Those who work as regular workers for company or organization with the Employees' Health Insurance system are insured to the plan regardless of the nationality of the workers. The employer carries out the necessary procedures. If the number of dependents increases due to marriage or the birth of a child and other cases, please notify the company.

Japan Pension Service offer brochures regarding employees' health insurance for foreign nationals

### Japan Pension Service Multilingual Brochure "Social Insurance for Everyone"

**URL** https://www.nenkin.go.jp/service/pamphlet/kaigai/201904.html

Language Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Nepali, Indonesian,

Thai, Korean, Burmese, Russian, Cambodian, Mongolian, Japanese

### **Enrollment in Social Insurance System**

URL https://www.nenkin.go.jp/service/pamphlet/kaigai/shakaihoken.html

Language Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Nepali, Indonesian,

Thai, Korean, Burmese, Russian, Cambodian, Mongolian, Japanese

### **Employees' Pension Insurance and Employees' Health Insurance**

URL https://www.nenkin.go.jp/service/pamphlet/kaigai/konen-kenpo.html

Language Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Nepali, Indonesian,

Thai, Korean, Burmese, Russian, Cambodian, Mongolian, Japanese

# A Insurance Premiums

The amounts of the Insurance Premiums are determined according to the worker's wages and the employee sharing the cost of contributions on a fifty to fifty basis. The employer deducts the insurance premium from the employee's salary.

## Health Insurance Card (kenkou hoken hi-hokensha-sho)

An insurance card is issued to each insured person, including insured persons and dependents. The health insurance card proves that enrolled in health insurance and must be presented at the reception desk of a medical institution when receiving a medical examination. Lending, borrowing, and buying/selling of insurance cards is prohibited. Unauthorized use is subject to punishment by law.

# C Benefits only applicable to Health Insurance

#### a. Accident and Sickness Allowance (shōbyō teatekin)

When an insured person is absence from work without payment for more than 4 days including 3 consecutive days counting from the first day of the illness or injury unrelated to work, he or she will receive benefit from the fourth day of absences in the amount of "Average of each standard monthly salary from the previous 12 months prior to the day of receiving the benefit ÷30 days x Two-thirds" for each absent day (For a maximum 1 year and 6 months).

#### **b. Maternity Benefit** (shussan teatekin)

This is payable when an insured person takes a leave of absence for a childbirth without wage during a maximum of 42 days (for multiple births 98 days) prior to delivery (or expected date of birth) and up to 56 days after the delivery, will receive benefit of "Average of each standard monthly salary of the 12 months prior to the day of receiving the benefit  $\div$  30 days x Two-thirds" for each day of absence from work. (E-24, 3-3)

## D Disqualification of Health Insurance

In case he or she is no longer a dependent or leaving the company, he or she loses the eligibility of health insurance. In that case please return the insurance card to the workplace on the day of lossing the eligibility. The health insurance card can only be used until the last day of work. If he or she receives medical treatment using the health insurance card after losing eligibility, he or she will be required to return the medical expenses. The refund amount may exceed several million yen or more, so be sure to check the expiration date of the insurance card.

#### Contact

#### National Health Insurance Association, Aichi (kyōkai kempo)

Address 450-6363 Nagoya-shi Nakamura-ku Meieki 1-1-1 JP Tower Nagoya, 23F

**Telephone** 052-856-1490

**Hour** 8:30 - 17:15 (weekdays)

**URL** https://www.kyoukaikenpo.or.jp/shibu/aichi/

Aichi Health Insurance Association offers brochures with information related health insurance for foreign nationals.

#### **Health Insurance Guidebook for Foreign Nationals**

URL https://www.kyoukaikenpo.or.jp/~/media/Files/aichi/pr/gaikokugo/

20191017gaikokugo//20220221103.pdf Easy Japanese (Yasashii Nihongo)

#### Medical Insurance System in Japan and Insurance Card after Leaving the Employer

URL https://www.kyoukaikenpo.or.jp/shibu/aichi/cat080/2019102801/2019102802/

(Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Indonesian)

# 2-3 National Health Insurance (kokumin kenkō hoken)

Foreign nationals who are subject to basic residence registration system who are under 75 of age and do not have any other public medical insurance such as Employees' Health Insurance are required to join the National Health Insurance operated by local municipal offices. Procedures for enrollment should be completed in person at a local municipal office within 14 days of the below mentioned events.

- a. When you complete a resident registration
- **b.** When you move in from another municipality
- c. When you are separated from the health insurance of your workplace
- **d.** When you give birth (for your baby)

Please be noted if persons with the residence permit of less than 3 months, which is unnecessary for registration of residence, are expected to reside longer than 3 months, they may have to enroll in this insurance. For further information, please contact your local municipal office.

# A Insurance Premiums (Tax)

Head of the household memberships of the National Health Insurance are obliged to pay the insurance premiums (tax). The amounts of payment are determined based on the number of the family members and the household income of the previous year. The household heads will pay the insurance premiums (tax) in installments of yearly payment by each deadline through the financial institutions. There are two payment methods; going to the municipal office or financial institution with the statements to pay directly; create a direct debit or account-to-account transfer (Depending on the municipalities, premiums can be paid at a convenience stores).

He or she pays insurance premiums (tax) from the month you obtained the qualification of the National Health insurance not by the basis of the report date of your enrollment.

Moreover, there is a possibility of insurance fee (tax) exemption when it becomes difficult to pay insurance premiums due to disasters, unemployment, bankruptcy etc. Please consult the municipal offices for further information.

# B Insurance Cards (kokumin kenko hoken hihokenshashō)

The insurance cards are issued at the time of enrollment to the National Health Insurance. The card proves a membership of the National Health Insurance. Present it at the medical institution desk when he or she sees a doctor. Act of lending/borrowing or selling/buying of the insurance cards is prohibited and subject of legal punishment.

## C Disqualification of Health Insurance

If an individual falls into one of the following catagories, the individual will no longer be covered by national health care. The necessary steps must be completed at your local municipal office within 14 days and the insurance card must be returned.

- a. Returning to your home country
- b. Moving to another municipal area
- c. Receiving an Employees' Health Insurance plan at your workplace
- d. On death of a covered individual
- **e.** Becoming eligible for the Medical Insurance System for the Elderly (medical system covers those who become 75 years old and those who are over 65 of age with recognition of certain disabilities) (no need for subscription procedures when you reach 75).

In the event of someone receiving medical treatments and pay the medical bills using a health insurance card after losing the eligibility, the person whom used the card must pay back the medical fees covered by the National Health Insurance.

## 2-4 Latter-stage Medical Care System for the Elderly (kōki kōreisha iryō seido)

Latter-stage Medical Care System for the Elderly is a system established to ensure that the elderly people can receive continuous medical care. Latter-stage Medical Care System Extensive Association established on a prefectural basis and consisted of members of municipalities, operates the system with the cooperation of the municipalities.

# A Eligible Individuals (For Foreigner)

Anyone who falls into one of the following categories will be insured by the Latter-stage Medical Care System for the Elderly. However, if his or her residency status is designated activities and the activity has a medical purpose or sight-seeing and recreation purposes, he or she cannot be enrolled in this system. Once an individual is enrolled in this system, he or she must leave the health insurance plans enrolled before, such as National Health Insurance (kokumin kenkō hoken), Health Insurance Association (kenkō hoken kumiai), Health Association (kyōkai kenpo) and Mutual Aid Association (kyōsai kumiai).

#### a. Individuals 75 of age and older

Individuals will be enrolled on the day of his or her 75th birthday. No particular procedure is necessary.

#### b. Individuals between 65 ~74 of age with certain disabilities

Individuals in this category can be enrolled in Latter-stage Medical Care System for the Elderly if approved by Latter-stage Medical Care System Extensive Association. Those who are interested in enrollment, apply at the municipal office in your domicile.

Those who were approved to be enrolled once can withdraw the disabilities recognition at any time until age 74 and change to the other health insurance plans.

- \* "Individuals with certain disabilities" are those who possess:
- An identification booklet for disabled of the 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> degrees, 4<sup>th</sup> degrees (Vocal, language, lower extremities of No. 1, 3 and 4)
- · An identification booklet for child needing special care (ryoiku / aigo) for criteria A (1st and 2nd degrees)
- · A health and welfare booklet for mentally disabled of 1st and 2nd degrees.

#### **B** Insurance Premiums

The annual insurance premium is the sum of "the amount to be paid based on the income of the insured" and "the amount equally-divided among all the insured members" (Fixed amount). The premium is reviewed every 2 years.

## 2-5 Medical Insurance Table

	Health Insurance (Social Insurance)	National Health Insurance	Latter-stage Medical Insurance for elderly
National Health Insurance Association (kyōkaikenpo) or Health Insurance Society  Municipal of		Municipal office	Municipal office
Insured Person	Insured Person Regular worker in workplace covered by social security		Those who are 75 years old and above or have certain disability with age between 65 and 74 years old
Insurance Premiums	Determined by the amount of salary, paid 50 % each by company and insured person	Determined by number of family member or income earned in the previous year per household	Determined by the income of insured person. Re-examined every 2 years

		Health Insurance (Social Insurance)	National Health Insurance	Latter-stage Medical Insurance for elderly		
	Medical expenses etc. (iryōhi)	70% covered by insurance, 30% out of pocket expense  For preschoolers and 70-74 years old 80 % covered, 20%out of pocket (for those with income comparable to current workforce 30% out of pocket	For less than 70 years old 70% covered by insurance, 30% out of pocket expense  For 70-74years old. 80% covered, 20% out of pocket (for those with income comparable to current workforce, 30% out of pocket)	90% covered by insurance, 10 % out of pocket expense (80% covered, 20% out of pocket for those with certain amount of income. 70% covered, 30% out of pocket for those with income comparable to current workforce)		
	Accident and sickness allowance (shōbyōteate)	Yes (Refer to E-33, 2-2C-a)	None (There are some cases for COVID-19 as of 2023-Reiwa 5, Mar 31)	None (There are some cases for COVID-19 as of 2022-Reiwa 4, Nov.30)		
	Lum-sum allowance for childbirth and childcare (shussan ikuji ichijikin)	¥420,000 for per child (if a child is delivered in non-Obstetric Compensation System medical institutions or in oversea it is ¥408,000 per child)	¥420,000 per child (if a child is delivered in non-Obstetric Compensation System medical institutions it is ¥408,000 per child) In case of stillbirth and miscarriage after 85days pregnancy it is also paid.	None		
	Maternity Benefit	Yes (Refer to E-24, 3-3, E-33, 2-2C-b)	None	None		
	Medical Expense for Treatment (ryōyō hi)	When paying the full amount of medical expenses for the following situations, a part of the expenses will be reimbursed by applying under the approval of insurer.  Receiving medical treatment when you are not carrying your insurance card  Making medical accessories such as corset by the instructions of the doctor  Expense of the blood transfused when receiving blood transfusions  Receiving medical treatment during a stay at overseas				
		In case the amount of monthly of amout of expenses will be reim	out of pocket expense surpasses bursed upon request.	the fixed limit, the exceeded		
Benefits	High-Cost Medical Expenses ( <i>kōgaku ryōyō hi</i> )	Present "Eligibility Certificate fir Ceiling Amount Application" together with the insurance card at the reception, the monthly out of pocket payments (from the first day of the month to the end) will be reduced to the specified limit.	Present "Eligibility Certificate fir Ceiling Amount Application" together with the insurance card at the reception, the monthly out of pocket payments (from the first day of the month to the end) will be reduced to the specified limit.	When the total out of pocket payment (determined by income category) exceeds the specified limit within a month, the exceeded amount will be reimbursed. Application is required for first time only)		
	High-cost Long- Term Care Insurance combined with medical care expenses (kōgaku kaigo gassan ryōyō hi)	When an insured household holds a long-term care insurance recipient and the total out-of-pocket payments for health and long-term care insurance paid in a year surpasses the specified limit (determined by income category), the exceeded amout of expenses will be reimbursed by submitting an aplication.				
	Hospital Meal Expenses ( <i>nyuinji</i> <i>shokuji ryōyō hi</i> )		pitalization, the insured person prospitalized individual meets cerapplying.			
	Expenses for Medical Treatment such as Judo Therapy, Acupuncture & Moxibustion and Massage (jūdōseifuku, shinkyū, anma, massagi sejutu ryōyō hi)	For treatment by a Judo Therapist (traditional Japanese medical practices at Osteopathic or Orthopedic Clinic) or by a practitioner of Acupuncture and Moxibustion, there are cases wears he or she may or may not be able to use your insurance card.				
	Expenses for Home-Visiting Nursing Care (hōmonkango ryōyo hi)	visiting nursing care services tion of one's primary doctor, enbutsu kyūfu)				
	Expenses of Medical Treatment Involving Uninsured Treatment (hokengai heiyō ryōyō hi)	When receiving medical treatments not covered by insurance, one must pay the full amount of the expenses even if the part of the treatment is entitled to be covered by the insurance. However, if certain conditions are met, the insurance covers some standard treatments (consultation, medications for examinations and hospitalization fees)				

		Health Insurance (Social Insurance)	National Health Insurance	Latter-stage Medical Insurance for elderly
efits	Transfer Expenses ( <i>isō hi</i> )	When transfering to the medical instuituions or hospital is necesary for treatment instructed by a doctor, insurance may cover the actual expenses recognized by the insurer.	In case patients are transferred from one medical facility to another when a hospitalization or a transfer of hospital is needed for treatment, the cost of transfer will be paid wihtin the limit of approval of the insurer	In case the patient has difficulty in physical movement due to injury, illness or other reasons and needed to be transferred temporarily or urgently by the instruction of the doctor, insurance may cover the cost of transportation by approval.
Ben	Funeral Expenses ( <i>maisō ryo or maisō hi</i> )	A family member will be paid \$50,000 upon the death of an insured person himself or the dependent of the insured person. (In case of payment as funeral expenses, the actual expense needed for cremation will be paid within the limits of \$50,000	If a insured person dies, the individual who conducts the funeral will be paid a certain amount of money. The amount of the benefits varies depending on the municipal governments.	When an insured person dies, ¥50,000 will be paid to the individual who conducts funeral for the deceased.

<sup>\* &</sup>quot;Certificate of Recipient of Children's Medical Benefit" for children from 0 to 15-year-old (until the first March 31 after reaching age of 15) and "Certification of Recipient of Latter-stage" for those who are 70 to 74 years of age is required to be present. However, eligibility such as age range, method of payment, and with or without limit of income differs depending on each municipal. For more details please contact to the municipal office where you live.

# Public Pension System (nenkin seido)

## 3-1 Pension System in Japan

The public pension system of Japan is for the secure living for old age, disability or death and requires all residents in Japan to join. The public pension system includes the National Pension (*kokumin nenkin*) and Employees' Pension Insurance (*kōsei nenkin hoken*). The National Pension is designed to provide Basic Pension depending on the enrollment period or amount been paid. The Employees' Pension Insurance is planned to provide members with additional pension generally proportional to each individual's income that can be added to the basic pension. Japan

Pension Service sends *Nenkin Teikibin* (a post card or letter) written in Japanese to all subscribers of public pension on the birthday of pension subscribers every year. *Nekin Teikibin* includes pension records such as the period of subscription and the amount of pension premium paid. Individual pension information is also available online on "Nenkin Net" using PC or smartphone.

#### Reference "Nenkin Net" Japan Pension Service

URL https://www.nenkin.go.jp/n\_net/

Also, please refer to 3-4 of page E-38 "Lump sum withdraw payment" for information about payed in pension of a foreign national who is leaving Japan.

# 3-2 National Pension Plan (kokumin nenkin)

Any person residing in Japan between the age 20 and 60, regardless of nationality, are required by law to enroll in the national pension plan and pay pension premiums. However, there are exemption and grace system of pension premiums, such as "Special Student Payment System for Student" "Exemption system for the period of before and after childbirth" (E-24, 3-2) "Special exemption system for a person damaged by DV" These systems are applied to in various cases. Japan Pension Service offer some brochures with information related to national pensions for foreign nationals.

#### **National Pension System**

 $\textbf{URL} \quad \text{https://www.nenkin.go.jp/service/pamphlet/kaigai/kokunenseido.html} \\$ 

#### **Notice of Enrollment for National Pension System**

URL https://www.nenkin.go.jp/service/pamphlet/kaigai/kanyuu.html

#### **National Pension Insured Persons' Report Form**

URL https://www.nenkin.go.jp/service/pamphlet/kaigai/kankeitodoke.html

#### **National Pension Contribution Exemption/Payment Postponement**

URL https://www.nenkin.go.jp/service/pamphlet/kaigai/menjyo-yuyo.html

#### **Application for National Pension Contribution Special Payment for Student**

URL https://www.nenkin.go.jp/service/pamphlet/kaigai/gakuseinouhutokurei.html

#### Applies to all the above

**Language** Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Nepali, Indonesian, Thai, Korean, Burmese, Russian, Cambodian, Mongolian and Japanese.

#### To non-Japanese people living in Japan "Japan's Public Pension System"

URL https://www.nenkin.go.jp/service/pamphlet/kaigai/koutekinenkin.html

#### To Technical Interns and their employers (Implementing Organizations)

"Have you enrolled in Japanese public pension system?"

URL https://www.nenkin.go.jp/service/pamphlet/kaigai/ginoujissyuu.html

Applies to all the above

Language English and Japanese

## **A** Membership and Procedures

#### a. Category I Insured Persons

Those foreign nationals who are between the age of 20 and 59 reside in Japan and do not qualify for Category II or III. Category I insured person have to register your residence first at the municipal office of your place of residence, then enroll to the National Pension system at the same municipal office.

#### b. Category II Insured Persons

Those who work for a company or factory and are members of the Employees' Pension Insurance (*kōsei nenkin hoken*) or other pension programs. The procedure is conducted by the employer on behalf of you. For more detail please ask your employer.

#### c. Category III Insured Persons

Those who are dependent spouses residing in Japan of a category II insured person between the ages of 20 and 59. As for a temporary overseas traveler, he or she may exceptionally be a Category III insured person. The procedure is conducted by the spouse (category II insured person) through the company. For more details please ask the spouse's employer.

# **B** Premiums (Category I Insured Persons)

The monthly premiums are determine yearly. When you receive a insurance invoice from the Japan Pension Service, you should pay the specified amount by the end of the next month. You can pay in cash at banks and other financial institutions, post offices and convenience stores, or by using automatic bank transfer, internet payments and credit cards. If you are having trouble to make the payments due to a low income or other reasons, you could apply for the exemption of the contributions at your local municipal offices. If accepted, the full or part of the premium will be exempted. In addition, before and after the childbirth, national pension premiums are exempted for 4 months from one month before the scheduled date or the birth date ( for at longest 6 months from 3 months before the scheduled date or the birth date in the case of muliple pregnency) As for the exemption of before and after the childbirth (E-24, 3-2)

#### **Benefits from National Pension Plan**

The following basic pensions will be paid according to the specific requirements. Apart from some exceptions, even those who are residing overseas are also able to receive benefits.

#### a. Old-age Basic Pension (rōrei kiso nenkin)

If a person has paid the National Pension contributions for at least 10 years and satisfy the conditions, Old-age Basic Pension is paid when he or she becomes 65 years old.

#### b. Disability Basic Pension (shōgai kiso nenkin)

Disability Basic Pension is paid if a person becomes sick or get injured while he or she is covered by the National Pension system and such conditions cause disability as specified as the Grade 1 or Grade 2 disability.

#### c. Survivors' Basic Pension (izoku kiso nenkin)

When an insured person of the National Pension system dies, the Survivors' Basic Pension is paid to his/her dependent spouse taking care of child(ren) or to his/her dependent child(ren).

## 3-3 Employees' Pension Insurance (kōsei nenkin hoken)

In principle, a person who is employed by a company or factory that is a member of the Social Insurance scheme has responsibility to enroll him or her in the Employees' Pension Insurance.

# **A** Membership and Procedures

A person under 70 years old who is employed by a company or a factory under certain conditions are covered by the Employees' Pension Insurance. In principle, those under 65 years old will be insured under the category II of the National Pension at the same time. The procedure is conducted by the employer.

# **B** Premiums

The contribution amount of premium is determined according to the wages, and is shared 50 % each by the owner of business and employee\*. Employer deducts 50% of the insurance premium from the employee's salary. As for exception for pre-birth and after-birth period, please refer to 3-2 of page E-24 "Exception of paying National Pension/ Health Insurance premiums"

\*The share of health insurance premiums at business establishment is determined by the rules of Health Insuarance Association.

## C Benefits

The Old-age Basic Pension, Disability Basic Pension and Survivors' Basic Pension will be provided if they meet the category requirements.

# 3-4 Lump-sum Withdrawal Payment (dattai ichiji kin)

A Lump-sum Withdrawal Payments are granted on request to persons who satisfy the following conditions after they withdraw from the pension schemes and file a claim within 2 years of leaving Japan. However, if you do not perform notification of moving out (tenshutsu todoke) in the municipality, you cannot claim payment during the period of validity of the permission of reentry. The amount will be determined depending on the insured period or the period of insurance premium payment. Please note that income tax is not withheld from the Lump-sum Withdrawal Payment of the National Pension, but 20.42% of withholding tax and others will be deducted when receiving the Lump-sum Withdrawal Payment of the Employees' Pension Insurance. Those who have been members of the pension system in a country which has a treaty with Japan regarding the common affiliation period calculation perhaps can receive, according to certain conditions, the pension of Japan and another country by calculating the total period of membership in both countries. However, if you receive the Lump-sum Withdrawal Payment, the period corresponding to the paid amount cannot be summed up.

#### **Eligibility Conditions**

- a. Persons who do not possess Japanese citizenship.
- b. Persons who have paid National Pension contributions as a Category I insured person for a total of six months or more including; a) number of month you paid full amount contribution, b) 3/4 of your coverage periods exempt from 1/4 contribution payment, c) half of your coverage periods exempt from half contribution payment, and d) 1/4 of your coverage periods exempt from 3/4 contribution payment or you have coverage periods under the Employees' Pension Insurance system for six months or more.
- **c.** Persons who do not have a place of residence in Japan.
- d. Persons who never have been qualified for receipt of pension benefit including Disability Allowance.

#### Information on Lump-sum Withdrawal Payment

Check the information on the lump-sum withdrawal payment and download the application form from the website of Japan Pension Service.

URL https://www.nenkin.go.jp/service/jukyu/todokesho/sonota-kyufu/20150406.html

Language Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Nepali, Indonesian, Thai, Korean,

Burmese, Russian, Cambodian and Mongolian.

# 3-5 Social Security Agreements

As more international exchanges become more frequent, the number of people dispatched to abroad by the company or living abroad after retirement is increasing every year. When working abroad, you must be enrolled in the social security system of the country you are working in, and occasionally you are obliged to pay contributions to both countries. On the other hand, to be eligible for the pension benefits under the system of each country, you may need to be covered by the system for a certain length of period. Accordingly, you may not be eligible for benefits even if you contribute to the system because you did not satisfy the coverage period requirements.

Social security agreements are concluded for the following purposes:

- ①To avoid "dual burden of contribution payments" by arranging your compulsory coverage between two countries. (Elimination of dual coverage)
- ②To enable you to totalize your periods of both Japan and the other country to fill the gap for benefits under the system of the agreement country so that you may qualify for benefits. (Totalization of coverage periods)

Although the contents of each social security agreement have a lot in common. However, there are cases where treatment differs according to the system of the country with which the agreement is concluded.

Information about the treatment and the procedure of the agreement in each country, please check the website of Japan National Pension.

URL https://www.nenkin.go.jp/service/shaho-kyotei/20141125.html

Category	Category I Insured Person	Category II Insured Person	Category III Insured Person	
Insurance System	National Pension Insurance (kokumin nenkin)	National Pension Insurance (kokumin nenkin) Employees' Pension Insurance (kōsei nenkin hoken)	National Pension Insurance (kokumin nenkin)	
Eligible Person	Farmers, fishermen, self-employed persons, students, unemployed persons etc. with age between 20 and 59.	Persons employed by a company, civil servants etc.,	Those who are dependent spouses residing in Japan of a category II insured person between the ages of 20 and 59. In case of temporarily overseas traveler, it may be regarded exceptionally as a Category III insured person	
Registration Method	Register in Municipal offices where you live	Registered by the employer through the workplace	Registered by the employer through the workplace of Category II insured person	
Method of paying premiums	<ul> <li>Each insured person must pay by oneself using an insurance invoice, automatic bank transfer and etc.</li> <li>Amount of premiums is determined in each year</li> </ul>	<ul> <li>Paid through the workplace (deducted from the salary)</li> <li>Premiums is calculated by multiplying monthly salary (*1) and bonus(*2) with common premiums rate. (Shared with insured person and employer)</li> </ul>	No premiums payment     (Bearing by Category II insured person's membership)	
Benefits	Employees' Pension Insurance			
		<ul><li>Old-age Basic Pension</li><li>Disability Basic Pension</li><li>Survivors' Basic Pension</li></ul>		

- \*1. Standardized Monthly Remuneration calculated based on insured person's salary
- \*2. Standardized Amount of Bonus

## 3-7 Reference

#### Pension Telephone Service (nenkin daiyaru)

**Telephone** 0570-05-1165 (navigation dial)

(If your phone number starts with 050, call 03-6700-1165)

\*When Monday is holiday, the service will be open till 19:00 on the next day.

**Hours** Monday 8:30 - 19:00

Tuesday - Friday 8:30 - 17:15 2<sup>nd</sup> Saturday 9:30 - 16:00

Services are closed on Saturdays (except 2<sup>nd</sup>), Sundays, national holidays and 12/29 - 1/3

#### **Call for an Appointment only**

Appointment for Visitation

**TEL** 0570-05-4890 (navigation dial)

(If your phone number starts with 050, call 03-6631-7521)

**Hours** Monday - Friday 8:30 -17:15

(Closed on Saturdays, Sundays, Holidays and 12/29 - 1/3)

#### **Pension Membership Dial**

General inquiries related Pension Membership:

For members of National Pension Plan

TEL 0570-003-004 (navigation dial)

(If the phone number starts with 050, call to 03-6630-2525) For members of Employees' Pension Plan and employers

**TEL** 0570-007-123 (navigation dial)

(If the phone number starts with 050, call to 03-6837-2913)

**Hours** Monday - Friday 8:30 - 19:00

2<sup>nd</sup> Saturday 9:30 - 16:00

Services are closed on Saturdays (except 2<sup>nd</sup>), Sundays, national holidays and 12/29 - 1/3

#### Interpretation service by National Pension Service

Hours Monday - Friday 8:30 - 17:15 (Closed on national holidays and 12/29 - 1/3)

Language Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Nepali, Indonesian, Thai,

Korean

\* For more details please contact your local pension office (E-63, 4).

# Long-term Care Insurance (kaigo)

# 4-1 Long-term Care Insurance

This system, managed by the municipalities, has the form of insurance whereby the society as a whole performed a work of mutual support to assist people who require care. Those who require assistance, such as bedridden, dementia or requiring support to carry out their daily lives, can use the nursing care services with payment of 10 or 30 percent of the cost according to income. Please contact the municipal office for more details.

# Reference: Aichi Prefectural a Guidebook of Long-term Care Insurance and Welfare for Elderly for Foreign Nationals "KAIGO HOKEN"

URL https://www.pref.aichi.jp/soshiki/tabunka/koureisya-kaigo.html (Portuguese, English, Chinese, Filipino/Tagalog, Korean, Japanese)

#### Aichi Prefecture "Long-term Care Insurance and Welfare for Elderly Guidebook"

URL http://www.pref.aichi.jp/soshiki/korei/guidebook.html

#### Ministry of Health, Labor and Welfare

"Long-term Care Insurance System (For residents who turned 40)"

URL https://www.mhlw.go.jp/stf/newpage\_10548.html

(Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Nepali, Indonesian, Thai, Korean, Japanese)

# A Insured Individuals (for Foreign Residents)

The insurance is aimed at people who meet all the conditions stated below.

- **a.** Persons who have completed resident registration (sometimes also includes persons with residence permit less than 3 months, which does not apply the system of residence registration, if expected to reside for a time exceeding this period).
- b. At least 65 years old or between 40 and 64 years old and covered by public medical insurance in Japan.

#### **B** Insurance Premiums

#### a. Residents 65 years old and older

The insurance premium is different depending on the local municipality, however, the usual method of levy is set around 9 levels according to the income. The payment should be made according to the payment notice sent by the municipal office. However, if the total amount received by public pensions (such as for example the pensions for old age, *rōrei nenkin*) is equal to or higher than the 15,000 yen per month, the fee is deducted directly from the pension.

#### b. Residents from the ages of 40 to 64

It is paid as an additional amount added to the fee for the insurance. The method of calculation and the value of the fee vary depending on the factors such as the type of health insurance, wages, income or the assets available.

<sup>\*</sup> If you don't understand voice guidance, please wait on the line until automatically be connected to the person in charge.

# 4-2 How to Receive Nursing Care Services

To use long-term care insurance services, you need to apply for the service at the local municipal office and get the certification on the level of care necessity. Based on the certification result, in-home care management service (care prevention management) support providers make a care plan (care service plan based on the requests and physical needs and mental conditions of the user) to provide necessary care service. Users can also make their own plans by themselves.

# 5 Disability

Concerning the welfare services for the people with disabilities, consult the municipal office in your domicile. The municipal offices offer general consultation about the welfare services such as issuing the identification booklet for the disable and for subsidy for medical expenses.

As for the welfare services for the disabled persons, please see the Welfare Guidebook (Japanese only) issued by Aichi Prefecture.

Reference: Aichi Prefectural Office "Welfare Guidebook 2021 (Reiwa 4<sup>th</sup> )" URL https://www.pref.aichi.jp/soshiki/shogai/0000077181.html

## 5-1 Identification Booklet for the Disabled

An identification booklet for the disabled is issued upon the request to the persons who have certain impairments on his/her physical, intellectual or mental area. When the identification booklet is issued, he/she is able to use various services in accordance with the type and the level of the disability such as various benefits and tax reduction or fare discounts for the public transportations. The application for this identification booklet is administered in the municipal office in your domicile.

## 5-2 Special Child Rearing Allowance (tokubetsu jidō fuyō teate)

The households who are rearing children under 20 with mentally or physically impaired under certain conditions receive Special Child Rearing Allowance (with restrictions by income). For more details please contact to local municipal office.

# **Single Parent Household**

Various support systems are available for assisting single parent households.

## 6-1 Child Rearing Allowance (jidō fuyō teate)

In cases of single parent households by the result of divorce or other reasons, if they are rearing children under 18 (under 20 for children with special needs), he/she can receive child rearing allowances. The amount of the child rearing allowances is determined depending on the conditions such as the number of children the recipients are rearing and the income. (As of April, 2021-Reiwa4). One may not be able to receive the allowance in such cases where they have earned an income above a certain level. Please contact the municipal office in your domicile for further information.

Case	Allowance Amount
1 child	¥43,070 ~ ¥10,160
2 children	Additional ¥10,170 ~ ¥5,090
More than 3 children (for each additional child)	Additional ¥6,100 ~ ¥3,050

# 6-2 Aichi Orphan Allowance (aichi-ken iji teate)

In the cases of single parent households due to divorce or other reasons, if they rearing children under 18, he or she can receive this allowance for maximum of 5 years. Some families may not be able to receive the allowance if their income is above a certain level. Please contact the municipal office in your domicile for further information.

# 6-3 Medical System for Single Parent Household

In cases of single parent households, where the children under 18 years old or the parent receive medical services in the medical institutions, they can receive the out of pocket expenses in the health insurance. Families may not be able to receive the allowance if their income is above a certain level. Please contact the municipal office in your domicile for further information.

#### Consultations by single parent support counselor

Single parent support counselors in each city and prefectural welfare offices offer comprehensive consultations such as life support, child rearing and employment to support single parent households.

\*To use this service, city residents contact city offices, and town/village residents contact the prefectural welfare consultation center of each local area (refer to page E-65, 8) for the list of prefectural welfare consultation centers).



# Chapter 8 Tax

# 1 Tax System in Japan

Those who live in Japan, including foreign nationals, have the obligation to pay taxes. In Japan, tax is divided into national tax (*koku-zei*) which is paid to the national government and local tax (*chihō-zei*) which is paid to prefectures or municipalities. Typical national taxes include income tax (*shotoku-zei*), and local taxes include residential tax (*jūmin-zei*) and motor vehicle tax (*jidōsha-zei*). Moreover, taxes such as income tax and residential tax are classified as direct tax (*chokusetsu-zei*) and taxes such as the consumption tax (*shōhi-zei*) are classified as indirect tax (*kansetsu-zei*).

2 Income Tax (shotoku-zei)

## 2-1 Income Tax

Income tax refers to the tax on personal income including business income, salary and bonuses earned from a company. Tax payment methods include the method by which an individual declares and pays at the local tax office (e.g. business owners) and the method by which an employer pays tax on behalf of an employee by deducting income tax from the employee's salary).

From the year of 2013 (Heisei 25) to 2037, (Reiwa 19) those who are obliged to pay income tax must also pay the special tax for reconstruction.

## 2-2 Withholding Tax (gensen chōshū)

Withholding Tax on income refers to the determined amount of income tax and special reconstruction income tax which is deducted from an employee's salary and paid to the government by salary payer. A statement that shows the total amount of salary earned and the total amount of income tax and special income tax for reconstruction withheld from January 1<sup>st</sup> to December 31<sup>st</sup> (\*1) by salary payer is called a certificate of income and withholding tax (*gensen chōshū hyō*). A certificate of income and withholding tax is given by salary payer by January 31<sup>st</sup> of the following year (\*2). Please keep this certificate in a safe place, since it is an important document to prove your income and is necessary to file a final return (*kakutei shinkoku*).

- (\*1) On final work day, if the employee retires in the middle of the year.
- (\*2) Within one month of the final work day, if the employee retires in the middle of the year.

# 2-3 Year-end Tax Adjustment (nenmatsu chōsei)

"A year-end tax adjustment" is a procedure to settle difference between the amount withheld and the actual amount of tax to be paid for the year. In order to settle the excess or deficiency at the end of the year, each person who receives salary, the amount of tax withheld monthly (daily) and bonus is compared with the amount of tax (annual tax amount) that must be paid for the year. It is a procedure to sum up of Withholding Tax of salary. As a general rule, the year-end tax adjustment is curried out for those who have submitted "(Change in) Exemption for Dependents of Employment Income Earner" to the salary payer. Those who do not, such as leaving the job in the middle of the year, are required to file a final return (kakutei shinkoku). In addition, when a dependent family lives outside Japan, if certain conditions are met, exemption for dependents can be applied. In that case, it is necessary to submit or present certain certificate related to the dependent family residing outside Japan to the salary payer. National Tax Bureau offers brochure with information related to Year-end Tax Adjustment and dependent family residing outside Japan in multilingual. Please check the website below.

URL https://www.nta.go.jp/users/gensen/nencho/shinkokusyo/gaikokugo.htm
 URL https://www.nta.go.jp/publication/pamph/gensen/gaikokugo/02.htm
 Language Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese

# 2-4 Final Return (kakutei shinkoku)

A final return refers to the procedure for payment or refund of income tax. To complete a final return, you need to calculate the total amount of income earned and the amount of tax from January 1<sup>st</sup> to December 31<sup>st</sup>, and submit a tax declaration forms to your local branch of the tax office (*zeimusho*) between February 16<sup>th</sup> and March 15<sup>th</sup> of the following year (If the March 15<sup>th</sup> is Saturday or Sunday, the following Monday). A final return for refund can be submitted within five years from January 1<sup>st</sup> of the following year regardless of the final tax return period. A copy of the final return should be kept since it may be required to apply for extending the period of stay or changing the status of residence. National Tax Bureau offers a booklet "You can create a Final Tax Return at Home!" (simplified edition) in multilingual.

URL https://www.nta.go.jp/taxes/shiraberu/shinkoku/tebiki/2022/foreigner/index.htm Language Portuguese, English, Chinese (Simplified & Traditional) and Vietnamese

# For Residents (kyojūsha)

A person who has a place of residence in Japan and has lived continuously for one year or more than one year is classified as a resident. A resident who only works at one employer is not usually required to file a final return, since the income tax and special construction income tax is calculated through year-end tax adjustment. However, following residents must file a final return.

- a. Person whose total amount of annual income exceeds ¥20,000,000.
- **b.** Person whose total amount of income (except for the employment income and the retirement income) exceeds \$200,000 when the salary etc. is received (less than \$10,000,000) from one source only and all the salary etc., is subject to the Withholding Tax.
  - (ex. Amount of pension received exceeds ¥800,000 (¥1,300,000 for those who are more than 65-year-old (born before Jan. 1,1956(showa31)))while receiving salary from one source.
- **c.** In case the salary or other income are received from two or more sources and all of the salary are subject to the Withholding Tax but did not process the year-end tax adjustments. If the sum of the total amount of earnings (except for the employment income and retirement income) and the total amount of earnings from the salary etc. not subject to the year-end adjustment exceeds ¥200,000.
- **d.** Family shareholder group of the director or their family receive payments such as interest on loans, rent for a store, factory and etc., and charges for the use of machines and tools besides salary from the company concerned.
- **e**. Persons who's the Withholding Tax from the income was postponed or received a tax refund, under the provisions of the "Law Relating to Exemptions, Deductions and Deferment of Tax Collection for Disaster Victims."
- **f.** Those who are employee of foreign diplomatic establishment located in Japan or a domestic worker and the salary is not subject to the Withholding Tax when receiving payment of salary.
- \* Any income salary that you receive from overseas is, in principle, included in taxable income.

## For Non-residents (hikyojūsha)

Even non-residents (those who does not have a place of residence in Japan and the period of residence of the person in Japan is less than one year) need to file a final return if they have income that falls into certain categories, such as real estate income. Non-residents who only have salary as a source of income are not required to file a final return, since the income tax at a fixed rate of 20.42% is to be withheld at source.

## C When Leaving Japan

Those who must file a final return but plan to leave Japan and do not return to live in the country by the final return due date must appoint a tax agent (nōzei kanrinin), notify the District Director of the Tax Office that the tax agent would make tax return on behalf of him. Otherwise, they are required to file a final return and subsequent tax payment before leaving the country.

#### 2-5 Contacts

#### Information on the Internet

Tax information in Japanese and English is available on the National Tax Agency website. "Tax Answer (FAQ)" can also be accessed from smartphone or mobile phone.

URL https://www.nta.go.jp/ \* Use "National Tax Agency" as keyword.

National tax information is also available in the Nagoya Tax Agency Corner of the National Tax Agency website in English.

URL https://www.nta.go.jp/english/index.htm

#### **Telephone Counseling Center**

Call "Telephone Counseling Center" in Nagoya for the general inquiries and consultations on national taxes.

Hour Monday - Friday, 8:30 - 17:00 (except public holidays and 12/29 - 1/3)

How to consult English service: "Telephone Counseling Center" Nagoya Tax Agency 052-971-2059

Japanese service: Call your local tax agency and dial "1" according to the voice guidance in Japanese to be connected to the Telephone Counseling Center. Refer to

Directory (E-63, 64) for each local tax offices in Aichi Prefecture.

# 3 Residential Tax (jūmin-zei)

#### 3-1 Residential Tax

Foreign residents residing in Japan as of January 1<sup>st</sup> are subject to pay the residential tax (*jūmin-zei*). Residential tax includes prefectural tax (*kenmin-zei*) and municipal tax (*shichōsonmin-zei*) that are paid to municipalities. Tax payments are collected through direct payment by tax payer or by deduction from salary or public pension payment. The amount of tax is calculated based on the amount of income received in the previous year. For more details, contact to municipal offices.

# 3-2 When Leaving Japan

The taxpayers of resident tax must submit the documents relating to tax caretaker before leaving Japan to municipalities in order to handle the matters related to tax after they leave Japan. In some cases, it is possible to pay the full amount of the residential tax before departure. For more details, please consult each municipal office.

# 4

## **Taxes related Automobiles**

# 4-1

#### Automobile Tax (Category-based) (jidōsha-zei)

Automobile tax (Type dividing) is a type of prefectural tax levied on owner of automobile (excluding a light automobile and a motorcycle, etc.) as of April 1st of each year. When you receive a tax notice from your prefectural tax office (*kenzei jimusho*), you are required to pay specified tax amount by due date at applicable institutions such as banks, convenience stores, etc. For each prefectural tax offices in Aichi Prefecture, please refer to E-64. You can consult using tablets with interpretation functions at the prefectural tax offices.

#### Information related to Automobile Tax (Category Base) for Foreign Resident in Aichi

URL https://www.pref.aichi.jp/soshiki/zeimu/0000051633.html#foreigners

Language Portuguese, Spanish, English, Chinese and etc.

# 4-2 Light Automobile Tax (Category-based) (kei jidōsha-zei)

A light automobile tax (Category based) is an annual tax levied on the owners of light automobile (660cc and 64bhp), motorcycle, small-sized special automobile such as a forklift, a tractor as of April 1st. When you receive a tax notice from your local municipal office, you are required to pay specified tax amount by due date at banks, convenience stores and so on.).

# 4-3 Automobile Weight Tax (jidōsha jyūryo zei)

Automobile weight tax is paid when a car is newly registered or inspected (*shaken* E-54, 3-7, 55). Tax amount is determined by the weight of the car. As for the tax amount, please ask the car dealer where purchased for newly registered car or ask transportation branch office, inspection registration office (for a standard-size car), or light motor vehicle inspection organization (for a light motor car) for the car inspection.

# 5

#### **Other Taxes**

## 5-1 Consumption Tax (shōhi-zei) and Local Consumption Tax (chihō shōhi-zei)

When a consumer purchases goods or receives services, 10% standard consumption tax (of which 2.2% is local consumption tax) or 8% reduction tax (1.76% is local consumption tax) will be levied on the purchase price or service price.

## 5-2 Real Estate Acquisition Tax (fudōsan shotoku-zei)

A real estate acquisition tax is a prefectural tax applies when acquiring land or building.

# 5-3 Fixed Assets Tax (kotei shisan-zei)

Fixed assets tax is levied on the owners of land, buildings, and depreciable assets (tangible assets for commercial purposes excluding land and buildings) as of January 1st of each year based on the assessed price of the fixed assets.



# Chapter 9 Daily Living

# 1 Housing

# 1-1 Public Housing (kōteki chintai jūtaku)

Municipal governments and public enterprises provide public housing at reasonable price. Public housing includes prefectural housing (ken'ei jūtaku), housing for ward residents (kumin jūtaku), city housing (shiei jūtaku), town housing (chōei jūtaku, son'ei jūtaku) and housing provided by the Urban Renaissance Agency (UR chintai jūtaku). Only those who meet a certain requirement can enter these houses.

## 1-2 Information on Public Housing

#### Aichi Prefectural Housing (aichi-ken'ei jūtaku)

Please contact each of the housing management offices of Aichi Housing Supply Corporation (*jūtaku kanri jimusho*) for details about applications for Aichi Prefectural Housing. Refer to Directory (E-71) for each housing management office.

Hours for each Housing Management Office Monday - Friday, 9:00 - 17:15

(Closed on Saturdays, Sundays, public holidays, and year-end holidays)

Telephone Service of Prefectural Housing 052-971-4118 (Japanese)

Support Desk for Foreign Nationals 052-684-5007 (in seven languages) \*Telephone only

**Hours** Monday - Friday 9:00 - 12:00, 13:00 - 17:00

(Closed Saturday, Sunday, holidays & year-end-holidays) Portuguese, Spanish, English, Nepali: Monday - Friday

Language Portuguese, Spanish, English, Nepali: Monday - I Chinese: Tuesday & Thursday (13:00 - 17:00)

Filipino/Tagalog: Monday - Thursday Vietnamese: Monday, Wednesday, & Friday

\* Each housing management office (branch) provides remote support system via PC terminals.

(Hours and available languages are the same as Support Desk for foreign nationals.) Check available housings on the Website of Aichi Housing Supply Corporation.

URL https://www.aichi-kousha.or.jp/prefectural/

#### Urban Renaissance Agency (UR toshi kikō)

Contact below for information concerning the housing of the Urban Renaissance Agency (UR).

#### **UR Nagoya Sales Center**

TEL 052-968-3100

Language

URL https://www.ur-net.go.jp/chintai/

https://www.ur-net.go.jp/chintai\_portal/sumainoshiori/index.html (English and Chinese) https://www.ur-net.go.jp/chintai/tokai/aichi/counter/nagoya/portuguese/ (Portuguese) Telephone interpretations are available for Portuguese, English, and Vietnamese.

(Interpreters may be located in other offices.)

**Hours** Everyday 9:30 - 18:00 (Closed on year-end holidays)

\*Available languages may vary depends on the date. Please contact the UR Nagoya Sales Center for details.

#### Nagoya City Housing (Nagoya-shi jūtaku)

For more information about Nagoya City Housing (*nagoya shiei jūtaku*) and settlement promotion housing (*teijū sokushin jūtaku*), contact below.

#### Nagoya City Housing Supply Corporation (Nagoya shiei jūtaku kyōkyū kōsha)

Management Division, Management Department, Application Section (kanribu, kannrika boshū kakari)

**TEL** 052-523-3875

**Hours** Monday - Friday, 8:45 - 17:15 (8:45 - 19:00 on Thursdays)

Closed on Saturdays & Sundays, national holidays, year-end holidays (12/29 - 1/3)

#### **Other Municipal Housing**

Please contact the division in charge of public housing in the municipal offices.

#### Sakae Citizen Service Center (Housing Counter)

Housing Counter (sumai no madoguchi) provides information on Aichi Prefectural Housing, Nagoya City Housing, and the Urban Renaissance Agency.

Address Nagoya-shi Naka-ku Sakae 3-5-12 Saki (Sakae) Mori no Chikagai (underground)
TEL 052-264-4682 (Nagoya City Housing) 052-259-2672 (Aichi Prefectural Housing)

052-264-4711 (Housing of the Urban Renaissance Agency)

Office Hours Monday to Wednesday, Friday to Sunday (except on 2<sup>nd</sup> and 4<sup>th</sup> Wednesdays and year-end holidays),

10:00 - 19:00 (Applications accepted until 18:00)

# 1-3 Private Housing

In order to rent a private housing, search rental properties in real estate information website or visiting local real estate agencies(shops). Most real estate companies (shops) only speak Japanese so it is recommended to bring someone who understands Japanese when an individual visit the real state. Ministry of land, Infrastructure, Transport and Tourism and Overview of Japan Property Management Association offer brochures "A guidebook for apartment-hunting" for foreign nationals searching rooms.

# Ministry of land, Infrastructure, Transport and Tourism Overview of Japan Property Management Association

URL https://www.mlit.go.jp/jutakukentiku/house/jutakukentiku\_house\_tk3\_000017.html

Language Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Nepali, Indonesian, Thai,

Korean, Burmese, Cambodian (Khmer), Mongolian and Japanese

## 1-4 Expenses Required for Moving in

The following costs will generally be needed in order to move into a rented accommodation:

a. House Rent (yachin)

House rent refers to one month rent fee to use a house or flat. A tenant prepays the rent for the next month monthly by due date.

b. Key Money (rei-kin)

Key money is the amount of money a renter pays to a landlord (*yanushi*) or owner of the house, as an administrative cost when renting a private accommodation. Please note that key money will not be returned when you terminate the contract.

c. Security Deposit (shiki-kin (hoshō-kin))

Security deposit is a sum of money you pay to a landlord, as a security against default of payment of rent or repair expenses. When the contract is cancelled, the expenses including unpaid rent or the repair cost are subtracted and the balance is returned to the tenant.

d. Communal Fees (Administrative Expenses) (kyōeki-hi (kanri-hi))

Electricity costs or maintenance costs for the common facilities including stairs, corridors, and elevators, etc. of the apartment should be shared between the tenants. They are paid separately from the rent.

e. Brokerage Fees (chūkai tesūryō)

This is the fee a renter pays to the real estate broker when he or she sign a contract via a broker (Approximately 6 months to one month rent).

f. Non-life Insurance Premiums (songai hokenryō)

A renter may be required to buy a fire insurance premium if he or she is renting the private housing in case the renter caused some damage by fire or water leakage.

g. Renewal Fee (kōshinryō)

When the contract is renewed (to continue to live in the same room) renewal fee is paid to the owner or the real estate company.

h. Rental Guarantee Obligation Company Premiums (hoshōryō)

If there is no cosigner, a guarantor company may be an option. Please ask the owner or the real estate agency regarding the guarantor company. When the rent falls behind the rental guarantee obligation company will pay the rent to the owner on behalf.

i. Cleaning expenses

It is a cleaning service by professionals. It is also called restoration fees or cleaning costs. When you sign a contract please be sure to check this cost as well as the content of the contract in order to avoid any troubles when moving out.

# 2 Electricity, Gas and Water

In case of moving, it is necessary to go through the procedures for change of address for electricity, gas, and water.

#### **Contact for Electricity**

Please contact an electric power company which has contract with (a specific scale electrical power supplier) or the owner of the house. The telephone number is listed on the meter-reading or payment slip. For inquiries, please give your address, full name (name of the holder), and customer identification number (22-digits Supply point identification number or Customer number of 13-digits listed on the meter-reading slip).

#### **Contact for Gas**

There are two types of gas, city gas (*toshi gasu*) and propane gas (LP gas). City gas is supplied in a broader area using a piping system, whereas propane gas is stored in a tank and used in the areas where city gas is not available. The type of gas that can be used is specified in gas appliances. Confirm that you are using the proper devices for the gas type It is important to have sufficient caution when using the gas. Confirm the instructions thoroughly before using gas devices.

a. City Gas (toshi gasu)

Please ask your landlord about the gas company and contact your nearby gas office.

**b. Propane Gas** (puropan gasu)

A gas meter-reading slip contains the contact number of the gas distributor. Please ask a landlord for any inqury.

#### **Contact for Water**

Please contact the water service division of your local municipal office.

#### Waste

3-1

#### Separation of Waste

Waste generated in households should be classified correctly according to the rules in the area and placed in the designated space and, date and time. Failure to follow these rules causes inconvenience to the residents of the community and is a source of problems. Garbage separation policy varies depending on the municipality. Please contact your local municipal office for information on how to separate waste or the waste collection dates, times and places.

# **Recycling Household Electrical Appliances**

Household electrical appliances such as air conditioners, televisions and refrigerators contain a number of recyclable parts. Household electrical appliances (excluding commercial electrical products) can be recycled as resources according to the Home Appliance Recycling Law. Disposal of household electrical appliances, the retail store where purchased it or a store where you plan to buy a new item may take them by paying the recycle/delivery fees. If a person does not know where he or she purchased it and do not have plan to purchase new item, inquire your local municipal office.

#### Recyclable Household Electrical Appliances

Air conditioner, television, refrigerator, freezer, washing machine, and clothes dryer

\*Personal computers are collected by the computers' manufacturers without fee (only with the recycling mark attached). Please consult the manufacturer you purchased from.

# Notes and Advisories regarding Waste

It is a crime to throw away large electric appliances, furniture and others. on the roadside or in the mountains (illegal dumping). If a person knows how to throw them away, please be sure to ask your local municipal office, it is also a crime to take away recyclable waste such as empty cans, newspapers and etc. from collection points.

## Telephone, Internet and NHK Broadcasting

# Mobile Phone (Smart Phone)

When foreigners sign a contract with a Japanese mobile phone company, the required documents are different from Japanese. Also, depending on the period of stay, he or she may not be able to make a contract with some mobile phone companies. It is recommended to check the contract method and required documents beforehand at the mobile phone shops or customer centers. Multilingual services are available in major mobile phone companies at the customer centers. (E-71, 72) Multilingual staffs may be available at some shops.

# Subscription to Telephone and Internet

Telephones are not only connected by a land line (fixed-line telephone) but also connected to internet protocol (IP telephones) using the Internet as an access line. The Internet can be accessed through computers or mobile phones by signing a contract with an Internet provider. He or she can access various global communication services such as email communication and visual communication by using the Internet. Types of Internet connections are including ADSL (connectable through land-lines) and optical Internet (using optical fibers). Phone and Internet services and their prices vary depending on the telecommunications companies. It is recommended to compare the services of the companies before signing a contract.

# NHK Broadcasting

After setting up a television (including a computer with an internal tuner and One Seg terminal) which allows reception of NHK (Japan Broadcasting Corporation) broadcasting, it is required by law to sign a contract with NHK and pay NHK reception fees. Please contact NHK for details about contract procedures and the reception fee exemption system.

NHK Reception fee information URL https://www.nhk-cs.jp/jushinryo/ (Multilingual) **Reception NHK subscriptions** (Japanese only) 0120-151515 9:00 - 18:00

(including Sat. Sun. and public holidays)

\*Not available from 17:00 on December

(Japanese only) 0570-077-077

30th until January 3rd. Mobile Phone site (Japanese only)

# **Postal Services**

**NHK Navigation dial** 

A variety of postal services are provided at post office counters or post office branches called YUYU Madoguchi. The post office symbol is "T" and the symbol can be seen at the post offices as well as the convenience or retail stores where stamps are sold.

#### Contact

For inquiries on the postal services, contact the center below.

Customer Service Center of Japan Post Service (not available for international calls)

TEL 0570-046-111 (English, toll call) (available for mobile phone) (Japanese, toll free) (not available for mobile phones)

0570-046-666 (Japanese, toll call) (available for mobile phones)

Service hours Monday - Friday 8:00 - 21:00 Saturday, Sunday and holidays 9:00 - 21:00

URL [FAQ]

https://www.post.japanpost.jp/question/index.html (Japanese) https://www.post.japanpost.jp/question/index\_en.html (English)

[International Postal Services]

https://www.post.japanpost.jp/int/question/index.html (Japanese)
https://www.post.japanpost.jp/int/question/index\_pt.html (Portuguese)
https://www.post.japanpost.jp/int/question/index\_en.html (English)
https://www.post.japanpost.jp/int/question/index\_cn.html (Chinese)
https://www.post.japanpost.jp/int/question/index\_kr.html (Korean)

# 6 International Courier Service

Delivery of packages to foreign countries are handled by companies that offer international delivery services. Please check with the companies as the international transportation methods differ depending on the company. International shipping prohibit items are different from each country, although some are common. For example, batteries and spray cans are categorized as hazardous material which usually cannot be shipped. When going through customs, custom fees, consumption tax, VAT and etc. may be charged in the receiving country. In that case, be aware that the recipient usually is responsible for paying them.

# Bank (ginkō)

Japanese banks are generally open from Monday through Friday 9:00 to 15:00 and some banks have their own business hours. ATMs (automatic teller machine) operating hours are different for each bank. Please check them before using.

## 7-1 Opening an Account (kōza no kaisetsu)

Foreigners who can open a bank account are those who are registered as residents and have 6 months or more period of stay with residence status of work, student and others. Documents mainly required for opening an account are a residence card or special permanent resident certificate, a passport and personal seal (inkan) (E-13, 7). However, they differ for each bank so please check it at each bank.

Also, please close the account when you no longer use the bank account or when he or she permanently return to his or her home country. Some banks may charge an account maintenance fee. In addition, it is a crime to sell accounts, cash cards and passbook in his or her name to others, so be careful when handling them.

# 7-2 Money Transfer (sōkin)

#### a. Domestic Money Transfer

Money can be transferred domestically if the recipient holds a bank account. Fees vary depending on the recipient's bank/branch or transfer amount. It is generally between ¥0 ~ ¥880. It is required to present identification if an individual wish to transfer more than ¥100,000 in cash, please take his or her passport or resident card to verify the identification.

#### b. International Money Transfer

Money can be transferred to or from overseas from a bank or Yucho Ginko (Japan Post Bank) providing international money transfer service. If a person holds a foreign bank account, money transfers can be arranged at a Japanese bank or Yucho Ginko. Furthermore, international money transfer is also possible using a remittance check. To use this service, he or she needs to show his or her identification document, a purpose of remittance and so on to verify the remittance beforehand. International money transfer can be used when both a remitter and a remitted have banking accounts. Since required amount of time and fees vary between banks, he or she should directly check each bank or post office that offers international money transfer services.

In some cases, you may be asked additionally to verify your remittance according to the content of transactions and the conditions besides confirming the identification.

(For reference) "Information for Bank Customers" by Japanese Bankers Association URL https://www.zenginkyo.or.jp/special/aml201806/

International money transfer can be conducted on the Internet or terminals at the convenience stores by using Funds Transfer Service Providers (They should be permitted by the Japanese Prime Minister). Though basic amount limit in one money transfer is ¥1,000,000, amount limit, countries & regions which he or she can make a remittance, places of the shops and etc. vary depending on the dealers. For more details please contact to each dealer.

\*Under the law, a new type of money transfer service system was institutionalized in 2021(Reiwa 3.)



# Chapter 10 Traffic & Transportation

# **Traffic Rules**

In Aichi Prefecture, traffic accidents occur frequently, and in some cases foreign residents are the victims or the offenders. To prevent traffic accidents, please follow the following basic rules.

#### **Pedestrian**

- a. Walk on a pathway if there are sidewalks.
- **b.** If there are no sidewalks, walk on the right side of the road.
- c. When a person crosses a road, obey the traffic lights (for pedestrians) at intersections and use a pedestrian cross walk.

#### **Bicycle**

"Bicycle Allowed on Sidewalk" Road sign



- a. Ride on the left side of the road in a single file.
- b. Bicycles can be ridden on the sidewalk when there is a "Bicycle Allowed on Sidewalk" sign.
- c. Even if there is no sign indicating that "Bicycle Allowed on Sidewalk," children under age of 13, senior residents 70 years of age or above, and those who have certain physical disabilities are able to ride on the sidewalk. In addition, bicycles may be permitted on the sidewalk if it is difficult to ride on the left side of the road in case of unavoidable and dangerous conditions, such as in case of heavy traffic, road construction or parked motor vehicles.
- **d.** When riding a bicycle on the sidewalk, ride on the side nearest to the road and slow down to a speed to stop quickly. Bicycles must stop when they are passing pedestrians.
- e. Wearing helmets helps to prevent damages if an accident happens. Try to wear helmets.
- f. Riding with a passenger, holding an umbrella, using smartphone or a mobile phone is prohibited by law.
- g. Stop and look left and right at rail crossings or roads with a halt sign.
- h. Follow the traffic lights at an intersection.
- i. Riding while under the influence of alcohol is prohibited by law.

Videos on safe bicycle riding are available on You Tube Channel "Aichi Police Official Channel" with subtitle in Portuguese, Spanish, English, Vietnamese, Indonesian and Nepali.

\*Publication of videos may end according to the posting period.

#### Motor Vehicle (including motorcycles) and Motorized Bicycle

- a. Those who do not have a driver's license permitted in Japan (refer to E-51, 3-2) cannot drive a motor vehicle and a motorized bicycle.
- b. Pedestrians and bicycles are given priority on the roads.
- **c.** Do not drive after you drink alcohol. Furthermore, those who rent a car to a person that is intoxicated, offer alcohol to a driver or ask an intoxicated person to drive and ride with the person will be punished.
- d. Keep the traffic rules, and obey traffic lights, traffic signs and road surface markings.
- e. Drivers must confirm that all passengers including passengers in rear seats are wearing seatbelts. Motorcycle and motorized bicycle riders are required to wear helmets.
- f. If any of the passengers is under the age of 6, the child must be properly secured in a child seat.
- g. Do not drive faster than the posted speed limit and pavement markings.
- h. Do not use a smartphone or mobile phone while driving a motor vehicle or a motorized bicycle. It is forbidden by the law.
- i. If a person is involved in a traffic accident, he or she must call the police (dial 110). For more details, please refer to 3-9 on page E-55 (Traffic accidents) in this chapter.

# **Public Transportation**

# 2-1 Train and Subway

There are subways and Trains in Aichi Prefecture: Nagoya subways, JR (Japan Railway Company), Meitetsu and Kintetsu trains. Tickets can be purchased at ticket machines near entrances. A route map is normally provided above ticket machines to allow a person to check station names and fares. There are half-fare tickets for children under the age of 12 (junior high school students and older are considered to be adults.) Tickets are free of charge for children under the age of 6, and one adult can accompany two children under the age of 6 free of charge (4 children for Nagoya subways.) Moreover, if he or she has passed a destination, he or she can pay the additional fare either at a fare adjustment office or through an exit fare adjustment machine. There are also discount tickets including one-day tickets and monthly tickets. Also available are Transportation IC cards such as Manaca, TOICA, PiTaPa which enables him or her to use most of the trains and subways with one card (excluding some of the Gamogori and the Hiromi Line of Meitetsu). Please note that limited express tickets and reserved tickets can be purchased at station ticket windows about one month prior to use.

#### Information Center of Major Railway Company

Railway Company	URL	Telephone	Service Hours
Transportation Bureau of Nagoya City ( <i>nagoya-shi kōtsūkyoku</i> ) (Telephone Center of City Bus & Subway)	https://www.kotsu.city.nagoya.jp/jp/pc/ (Portuguese, Spanish, English, Chinese (Simplified & Traditional), Vietnamese, Thai, Korean and Japanese)	052-522-0111	8:00 - 19:00 7 days a week (Japanese Only)
Central Japan Railway Company (Central Japan Railway Company Telephone Center)	https://jr-central.co.jp/ (Japanese, English, Chinese (Simplified & Traditional), Thai, Korean, French, German)	050-3772-3910 Choose "2" according to voice guidance	6:00 - 24:00 7 days a week
Meitetsu (Customer Center)	https://top.meitetsu.co.jp/ (English, Chinese (Simplified & Traditional), Korean, Thai)	052-582-5151	8:00 - 19:00 (weekdays) 8:00 - 18:00 Sat, Sun, National holiday (includes Year-end holidays)
Kintetsu (Kintetsu Train Customer Telephone Center)	https://www.kintetsu.co.jp/ (English, Chinese (Simplified & Traditional), Korean, Thai)	050-3536-3957	8:00 - 21:00 7 days a week

# **2-2** Bus

Buses have different fare systems depending on the company, including flat rate fares and fares based on distance. For buses with a flat-rate fare, it is normally required to place the fare in the box located next to the driver in order to get on the bus. The fares vary based on distance, it is required to take a numbered ticket when he or she gets on the bus and pay the amount displayed on the panel located above the driver in the fare box to get off. There are also one-day tickets and monthly tickets for buses. A"Manaca card" and an IC card can be used for buses run by the Transportation Bureau of Nagoya city, Meitetsu bus and Yutorito line bus. Please note that a passenger is required to inform the driver when he or she wants to get off. When the destination is announced, please press the nearest button located at windows or near the ceiling.

## **2-3** Taxi

How to ride on a taxi

- ① Make a phone call to a taxi company asking dispatching a taxi.
- Raise a hand to stop a taxi which has the Japanese characters for "vacant" (kūsha) in red color on the right side of the windshield and ride.
- 3 Board a taxi at the taxi stand
- 4 Use applications for taxi dispatch on the mobile phone and dispatch a taxi to where a person wants to ride on. It is easy for those who doesn't understand Japanese well to use a taxi with a taxi-dispatch-application because he or she can just input where he or she wants to ride on/off and also find out its standard charge (it is changeable depending on traffic condition).

Taxi fares are normally calculated by distance and time. Though, in most cases, you can pay with cash, credit cards, pay (2D code), electric money and so on, please check with a driver before you get on.

A person can also use elder-care and welfare taxies with lifting devices for those who use wheel chairs and beds. Discount charge is available for those who have identification booklet for the physically disabled. For more information please check to the local municipal office.

# 2-4 Airport

There are two airports in Aichi prefecture. As a gateway of the central region in Japan, the Chubu International Airport (Centrair) serves an international hub airport with substantial domestic and international networks connecting between international and domestic flights. The Aichi Prefectural Nagoya Airport is a domestic hub airport for small aircrafts such as commuter and business aircrafts

# A Chubu International Airport (Centrair)

#### Centrair Telephone Center

Address 479-0881 Tokoname-shi Sentorea 1-1

**TEL** 0569-38-1195 (6:40 - 22:00, open all year around)

URL https://www.centrair.jp/

# B Aichi Prefectural Nagoya Airport

#### **Nagoya Airport Information Counter**

Address 480-0202 Nishikasugai-gun Toyoyama-chō Ōaza Toyoba TEL 0568-28-5633 (7:00 - 21:00, open 7 days a week)

**URL** https://nagoya-airport.jp/

# **3** Motor Vehicle

A driver must have a driver's license according to the vehicle category in order to drive a motor vehicle, a motorcycle or a motorized bicycle (including a motorized kickboard) in Japan. He or she is also required to have the driver's license with him or her at all time when driving.

# 3-1 Foreign Driver's License

# A International Driver's Permit

The international driver's licenses that are allowed to drive within Japan are limited to that issued from the countries that are signatory parties to Geneva Treaty (1949.9.19). The duration for driving with an international driver's permit is permitted under the next two conditions.

- a. International driver's license must have effective expiration date (within 1 year of issuance)
- b. Not exceed one year after landing in Japan

#### Immigration conditions

In the case of the Japanese with registration of residence and the foreigners with registration of residence have left Japan with reentry permit and have returned to Japan in less than 3 months since his or her departure from the country, the day of the first entry to Japan cannot be used as the basis for the calculation of the period of validity.

# B Foreign Driver's License

Driver's licenses from Germany, France, Belgium, Monaco, Switzerland and Taiwan can be used along with a Japanese translation. Translation must be issued by the public offices of the countries of foreign driver's license or by the embassy or consulate in Japan or the Japan Automobile Federation (JAF) or ZIPLUS (for only designated countries). The duration for driving with a foreign driver's permit is permitted under the next two conditions.

- a. Foreign driver's license must be effective
- **b.** Not exceed one year after landing in Japan

#### Information for translation of foreign driver's license by Japan Automobile Association (JAF)

URL https://jaf.or.jp/common/visitor-procedures/switch-to-japanese-license (Japanese)https://english.jaf.or.jp/driving-in-japan/drive-in-japan/foreign-nationals-license (English)

#### Immigration conditions

Same as the above.

# 3-2 Japanese Driver's License

# A Changing a Foreign Driver's License to a Japanese Driver's License

Those who fulfill the following conditions are able to change their foreign driver's licenses to a Japanese one at the Aichi Driver's License Test Center or the Higashi Mkawa Driver's License Center.

- a. Having a valid officially-issued foreign driver's license.
- **b.** Have stayed in the country of issuing the foreign driver's license for a total of three months or more after obtaining the license.

If he or she passes the aptitude and the knowledge and practical skill confirmation tests (held on separate dates) after passing the screening of application documents, he or she will be issued with a driver's license. However, please note that people from certain countries are exempt from the knowledge and practical skill confirmation tests.

In addition, an online reservation is required to apply to switch a foreign driver's license to a domestic driver's license in Aichi prefecture. Please make a reservation at the following website for your desired date (Mon - Fr) and time and come to the reserved center.

a. Aichi Driver's License Test Center

Applicants who have completed the document screening by 1:30 pm on that day can take an aptitude test and knowledge test on the same day. Practical skill confirmation test will be given on later day.

b. Higashi Mikawa Driver's License Center

There are two types of document screening test at the Higashi Mikawa Driver's License Center; primary screening and secondary screening. Please make a reservation for the primary screening in the afternoon on weekdays. Only those who have passed the primary screening should make a reservation in the morning slot on weekdays (specified day of the week) for the secondary screening.

#### Online Reservation Aichi Electric Application Notification System (Aichi Police)

URL https://www.shinsei.e-aichi.jp/pref-aichi-police-u/offer/offerList\_initDisplay.action

#### **Required Documents**

- a. Foreign driver's license (identification card, etc. in case identification card is necessary to carry along with the driver's license)
- **b.** Japanese translation of the foreign driver's license (translation must be done by the government agency of the issuing country, the embassy or consulate, or the Japan Automobile Federation (JAF), or ZIPLUS.
- c. Old and new passports containing all the dates of departure from the country and returning (Submit all of the passports if you have more than one)
- d. Residence Card
- e. Copy of the residence record (jūminhyō) with annotation of nationality (domicile) (A photo-copy is not acceptable.)
- f. Identification photograph, no hat (except applicant covering the rink of the face with cloth because of religious or medical reasons and still can distinguish the face) front face, head and shoulders only, plain background, 3cm×2.4cm for the license application taken within six months.
- g. Japanese driver's license
  - · Person who have Japanese driver's license that is effective
  - · Person who had Japanese driver's license in the past
- h. Others
  - It is may be necessary to verify the record of the foreign driver's license and a certificate of residence when necessary.
  - Depending on the countries or circumstances of an individual case, he or she may need additional documents to submit
  - \*For details, contact Aichi Driver's License Test Center (Hirabari) (TEL: 052-801-3211) or the Higashi Mikawa Driver's License Center (TEL: 0533-85-7181).

#### Note

Those who cannot communicate in Japanese are required to be accompanied by an interpreter.

As a reference, a traffic rules book written in foreign languages (Portuguese, Spanish, English, and Chinese) can be purchased from the Japan Automobile Federation (JAF) (TEL: 052-872-3685).

# **B** Obtaining a Driver's License

In order to obtain a driver's license in Japan, it is general to study for the written and road tests at a driving school. It costs approximately ¥300,000 to obtain an ordinary (Class 1) driver's license. The period varies between driving schools. Please contact each driving school for details. After graduate from the authorized driving schools, he or she will be exempt from the road test and will get a license when he or she passes the written test (English, Chinese, Portuguese and Vietnamese are available as well as Japanese) and aptitude test administered by the Public Safety Commission. Please note that the instructions at the authorized driving schools are given in Japanese.

# Renewal of a Driver's License

The first issued driver's license is valid for three years since the day of acquisition till a month after the third birthday of the license-holder. After that, the license is renewed every 3 to 5-years considering age or any traffic violations of the holders. The renewal procedure is conducted at the Aichi Driver's License Test Center, the Higashi Mikawa Driver's License Center, or any local police station that has a driver license renewal section. The information on the places to renew his or her driver's license will be informed by a renewal notice from the Public Safety Commission. If he or she fails to renew, the driver's license will expire (nullified) and he or she may have to take the driving tests again to obtain a new license.

#### **Required Documents**

- a. Driver's license renewal notice (postcard)
- b. Driver's license (license suspension notes for those who have had their driver's license suspended)
- **c.** Certificate of new address (residence card, special permanent resident card or mails indicating new address) in the case of changing the address at the time of renewal.
- **d.** Copy of residence record (*jūmin-hyō*) containing the nationality (original registered address (*honsekichi*) for Japanese) in the case of changing your original registered address, nationality, name, or date of birth.
- **e.** Fees (¥3,000 for Gold license holders or conscientious drivers, ¥3,300 for ordinary drivers, ¥3,850 for those who have violated traffic laws, ¥3,850 for first-time renewal ¥2,500 for persons over 70.

## **D** Contact Information for Applying Driver's License

#### Aichi Driver's License Test Center (Hirabari) (aichi-ken unten menkyo shikenjō)

Address 468-8513 Nagoya-shi Tenpaku-ku Hirabari Minami 3-605

TEL [Main switchboard number] 052-801-3211 (Japanese only)

[Telephone of each division]

For information on renewal / reissuing / changing information / foreign driver's license:
 052-800-1351 (Office hours: Monday - Friday 8:45 - 17:15)

 For information on driving test, procedures for expiration dates and changing foreign driver's license into Japanese license:

052-800-1352 (Office hours: Monday - Friday 8:45 - 17:15)

For information on mature driving course for seniors:

0570-02-7075 (Office hours: Monday - Friday 9:00 - 17:00)

#### Higashi Mikawa Driver's License Center (higashi mikawa unten menkyo senta)

Address 442-0067 Toyokawa-shi Kanayanishimachi 2-7

**TEL** 0533-85-7181 (Japanese only)

## 3-3 Driver's License Point System

Under the point system, a certain point is added to each violation of traffic laws such as traffic accidents, ignoring traffic lights, speed violations, parking violations, using a mobile phone while driving, and if a driver reaches a certain point, that driver will be given a punishment such as revocation or suspension of the driver's license.

## 3-4 Vehicle Registration (jidōsha no tōroku)

After purchasing a motor vehicle, it is necessary to complete the vehicle registration procedure. Furthermore, if a person acquires a motor vehicle or sell your motor vehicle to someone else, that person is required to complete an owner transfer registration. Further information on vehicle registration can be checked on the following website (Japanese only)

URL https://www.jidoushatouroku-portal.mlit.go.jp/jidousha/kensatoroku/

#### Required Documents for Transfer Registration (in the Case of Regular Passenger Cars)

- a. Application form
- b. Processing fee payment slip
- c. Vehicle inspection certificate
- d. Personal seal registration certificate (of both the old and new owners; issued within the last three months)
- e. Certification of transfer
- f. Registered personal seals of both the old and new owners (a power of attorney is required if an agent is completing the application)
- g. Certificate of ownership of parking space (shako shōmei) (issued within the last month by a police station in your local area)
- **h.** Copy of residence record (*jūminhyō*) (in case the license holder's address or name is different from those on the personal seal registration certificate)

For details, please contact the Aichi Transport Branch Office (*aichi un'yu shikyoku*) or the Vehicle Inspection and Registry Office (*jidōsha kensa tōroku jimusho*) (in case of light motor vehicles, contact the Light Motor Vehicle Inspection Organization). (Refer to E-54, 3-7, 55).

# 3-5 Deletion of Registration of a Motor Vehicle (masshō tōroku)

Deletion of registration is required when a rider stop using the motor vehicle or in the case of loss or scrapping.

#### Required Documents (in Case of Regular Passenger Cars)

- a. Application form
- **b.** Fee payment slip
- c. Vehicle inspection certificate
- d. Vehicle registration plate
- e. Personal seal registration certificate (of the owner; issued within the last three months)
- f. Registered personal seal of the owner (a letter of attorney is required if an agent completes the application)
- **g.** Copy of residence record (*jūminhyō*) (in case the license holder's address or name is different from those on the personal seal registration certificate)
- h. Scrapping information (the recycling transfer report number and the receipt date of the scrapping report) in case of scrapping of the motor vehicle
- i. Documents related individual number information of vehicle owner (individual number card, notification card, residence record with individual number, etc.) and documents that can certify vehicle owner (individual number card, driver's license, etc.) in case of weight tax refund
- j. Documents related to individual number information of vehicle owner (individual number card, notification card, residence record with individual number, etc.) and personal seal of agent (in case of weight tax refund by agent)

For details, please contact the Aichi Transport Branch Office (aichi un'yu shikyoku) or the Vehicle Inspection and Aichi Transport Branch Office (aichi un'yu shikyoku) or Registry Office (jidōsha kensa tōroku jimusho) (in case of light motor vehicles, contact the Light Motor Vehicle Inspection Organization) (Refer to E-54, 3-7, 55).

# 3-6 Certification of Ownership of Parking Space (shako shōmei)

In order to own a motor vehicle, an owner needs to get a certification of ownership of parking space (*shako shōmei*) which verifies an ownership of a parking space other than on the street. Reserve a parking space within 2 km of the residence and go to the police station in the jurisdiction area of the parking space to apply form for a certificate of parking space (*shako shōmeisho*). When they confirm the parking space, they will give the owner a certificate of parking space (*shako shōmeisho*) and a parking permit sticker (*hokan basho hyōshō*). This sticker should be attached to the place where it can be easily seen such as the left side of the rear window of the car. Please note that, even in the case of light motor vehicles, there are some areas where he or she needs to apply for a parking space. For details, please contact the nearest police station.

#### **Required Documents**

#### (In Case of Regular Passenger Cars)

- a. Application form for certificates (2 sets)
- b. Application form for stickers (2 sets)
- c. Site map & plot plan
- d. Written consent of use (copy of the lease contract acceptable) or self-acknowledgement letter (jininsho)
- e. Fees of ¥2,200 for application and ¥500 for issuance of the certificate (Payment by Aichi prefecture revenue stamp)

#### (In Case of Light Motor Vehicle)

- a. Written report of parking
- b. Application form for stickers (2 sets)
- c. Site map & plot plan
- d. Written consent of use (copy of the lease contract acceptable) or self-acknowledgement letter (jininsho)
- e. Fee (¥500) (Payment by Aichi prefecture revenue stamp)

The printed forms of applications and reports can be obtained free of charge at the traffic section of the police stations in the prefecture. Excel style form which allows batch input can be downloaded from the Aichi Police website below.

URL https://www.pref.aichi.jp/police/shinsei/koutsu/shako/chusha/index.html

## 3-7 Vehicle Inspection (shaken)

The vehicle inspection system is a system in which motor vehicles are checked by government if they satisfy the safety and environmental standards on a regular basis. Adriver can only drive motor vehicles that pass the vehicle inspection and have a valid vehicle inspection certificate (*shakensh*ō). In the case of a private vehicle, the validity of the vehicle inspection certificate is three years for the first inspection (only in the case of a new vehicle) and two years from the second time. For details, please contact the nearest Transport Branch Office (*un'yu shikyoku*) or Vehicle Inspection and Registry Office (*jid*ō*sha kensa tōroku jimusho*).

#### Contact

Plate Number	Chubu District Transport Bureau (chūbu un'yu kyoku) (Light motor vehicles not included) Light Motor Vehicle Inspection Organization (keijidōsha kensa kyōkai) (Light motor vehicles)	Telephone	Area of jurisdiction	
	Aichi Transport Branch Office 454-8558 Nagoya-shi Nakagawa-ku Kitaechō 1-1-2	050- 5540-2046	Nagoya-shi, Handa-shi, Tsushima- shi, Tokoname-shi, Tōkai-shi, Ōbu- shi, Chita-shi, Toyoake-shi, Nisshin-	
Nagoya	Light Motor Vehicle Inspection Organization Aichi Regional Office 455-0052 Nagoya-shi Minato-ku Irohachō 2-56-1	050- 3816-1770	shi. Aisai-shi, Yatomi-shi, Ama-shi, Nagakute-shi, Tōgō-chō, Agui-chō, Taketoyo-chō, Higashiura-chō, Mihama-chō, Minamichita-chō, Ōharu-chō, Kanie-chō, Tobishima- mura	
Owari	Komaki Vehicle Inspection and Registry Office 485-0074 Komaki-shi Shinkoki 3-32	050- 5540-2048	*1 Seto-shi, Inuyama-shi, Kōnan-shi, Kiyosu-shi, Komaki-shi, Inazawa-shi, Iwakura-shi, Owariasahi-shi, Kitanagoya-shi,Toyoyama-chō, Ōguchi-chō, Fusō-chō *2 Ichinomiya-shi *3 Kasugai-shi	
Komaki*1 Ichinomiya *2 Kasugai*3	Komaki Branch Office 485-0074 Komaki-shi Shinkoki 3-36	050- 3816-1773		
Mikawa* <b>1</b> Toyota * <b>2</b> Okazaki* <b>3</b>	Nishi Mikawa Vehicle Inspection and Registry Office 473-0917 Toyota-shi Wakabayashi Nishimachi Nishibasan 46	050- 5540-2047	*1 Hekinan-shi, Kariya-shi, Anjō-shi, Nishio-shi, Chiryū-shi, Takahama-shi, Miyoshi-shi	
	Mikawa Branch Office 473-0917 Toyota-shi Wakabayashi Nishimachi Nishibasan 48-2	050- 3816-1772	*2 Toyota-shi *3 Okazaki-shi, Kōta-chō	

Plate Number	Chubu District Transport Bureau (chūbu un'yu kyoku) (Light motor vehicles not included) Light Motor Vehicle Inspection Organization (keijidōsha kensa kyōkai) (Light motor vehicles)	Telephone	Area of jurisdiction
	Toyohashi Vehicle Inspection and Registry Office 441-8077 Toyohash-shi Jinnoshindenchō Aza Kyōnowari 20-3	050- 5540-2049	Toyohashi-shi, Toyokawa-shi, Gamagōri-shi, Shinshiro-shi,
Toyohashi	Toyohashi Branch Office 441-8077 Toyohash-shi Jinnoshindenchō Aza Kyōnowari 18	050- 3816-1771	Tahara-shi, Shitara-chō, Tōei-chō, Toyone-mura

# 3-8 Vehicle Insurance (jidōsha hoken)

## Compulsory Vehicle Liability Insurance (jibaiseki hoken)

There are two types of car insurances, a compulsory insurance and a voluntary insurance. In Japan, all motor vehicle owners are obliged by law to have vehicle liability insurance (*jidōsha songai baishō sekinin hoken*, usually called *jibaiseki hoken*), which is automatically enrolled upon the purchase of a motor vehicle or when motor vehicle inspection (*shaken*) is done. This insurance covers only persons that are injured or killed in a motor vehicle accident compensating the human damage caused to the maximum. Since a large amount of compensation is required in some accidents to be paid for property damage caused that the compulsory automobile liability insurance covers, it is recommended that you also buy a voluntary automobile insurance.

## **Voluntary Insurance** (nin'i hoken)

The voluntary insurance covers property damages (accidents of causing damages of other people's property), car damages (for cars stolen, etc.) or human damages that exceed the maximum amount of compensation in the liability insurance. This insurance is offered by in private insurance companies and some of them offer services in multilingual. When a person temporary borrows a car from other people, he or she may purchase a 1day or short time auto insurance, cost being minimum of ¥500 at convenient stores or on the websites.

## 3-9 Traffic Accident

If you have a traffic accident, please follow the procedures stated below.

- **a.** If you have an accident while driving, move the motor vehicle to a safe place in order to avoid disruption to traffic, and turn off the engine.
- **b.** If there are injured persons, call 119 (fire station). While waiting for an ambulance to arrive, secure a safe place and conduct first aid measures.
- **c.** Call 110 (police department) immediately and report the time and the location of the accident, the number of injured people and the extent of injuries. You will receive further instructions.
- **d.** You are required to stay at the accident site until the police officers arrive.
- \*It is a serious crime to run away from the scene of an accident without reporting it to the police when you cause an accident.
- \*Please refer to Directory (E-65, 9) for the list of the consultation desks concerning the traffic accidents.

# 4 Bicycle

Bicycles are regarded as vehicles like cars. For those who violate traffic regulations such as riding a bicycle under the influence of alcohol, ignoring traffic lights more than 2 times within 3 years need to take lecture course for bicycle riders, (it is called *jitensha unntensha koshu*). Please obey rules and ride safely.

URL https://www.pref.aichi.jp/police/koutsu/jitensha/kousyu.html

# 4-1 Safe Guide Lines for Cyclists (go soku)

- a. Keep five rules for safe bicycle ride
- ① In principal, ride bicycles on the left side of road. Riding on the sidewalks is exception giving priority to the pedestrians.
- 2 Obey traffic signals and stop at the intersections and confirm safety.
- 3 Turn on the lights at night.
- 4 Drunken driving is prohibited
- (5) Wear helmets

<sup>\*</sup>Wearing helmets has become an obligation to make the best effort in Aichi prefecture in October 2021(Reiwa 3.)

<sup>\*</sup>Wearing helmets helps to ease damages from traffic accidents. Children and also adults should wear helmets for safety.

#### b. Buy Bicycle Liability Insurance

Anyone can be a perpetrator of the accident if an individual does not conduct safety bicycler ride. In recent years, there are numerous court judgements ordering large amount of damages when the other party of the accident dies or injures. Get insured with Bicycle Liability Insurance and be prepared in just in case. There are various kinds of bicycle insurance besides Bicycle Liability Insurance indicated with TS mark, such as private bicycle insurance, insurance attached by special contract of car insurance, fire insurance and etc. If he or she already has one, please check the insurance coverage.

\*It is an obligation to buy Bicycles Liability Insurance in Aichi prefecture starting in Oct.2021 (Reiwa 3).

## 4-2 Bicycle Maintenance Check and Incidental Insurance

TS Mark indicates that your bicycle is insured with liability, injure and victim condolence (with Green & Red TS Mark), in addition, settlement negotiation service is included (only with Green TS Mark.) TS Mark sticker is allowed to purchase after conducting the maintenance check in a certified (by Japan Traffic Management Technology Association) bicycle-safety-maintenance shop.

It is recommended to have the bicycle checked and maintained once a year since TS Mark with insurance is valid for one year. The following table is to show the contents of Bicycle Liability Insurance.

#### Compensation Details of TS Mark

TS Mark			Liability compensation		Victim condolence money
		Liability guarantee limit	Death or permanent disability/1 <sup>st-</sup> 4 <sup>th</sup> degree	Injuries hospitalized for more than 15 days	Injuries hospitalized for more than 15 days
Green TS Mark	点 検 整 備 済 賠償責任・傷害保険付 (1年間有効) 自転車女全整備士番号 点 検 月 日 (公財)日本交通管理技術協会	Death or injuries (no condition)  *With settlement negotiation service Up to ¥100,000,000	¥500,000 (Uniform amount)	¥50,000 (Uniform amount)	None (Paying from liability guarantee)
Red TS Mark	点 検 整 備 済 照價責任,傷害保険付 (1年間有効) 自転車女全整偏土番号 基準日 月 日 (公財)日本交通管理技術協会	Death or permanent disability 1 <sup>st</sup> - 7 <sup>th</sup> *Without settlement negotiation service Up to ¥100,000,000	¥1,000,000 (Uniform amount)	¥100,000 (Uniform amount)	¥100,000 (Uniform amount)
Blue TS Mark	点 検 整 備 済 賠償責任・傷害保険付 (1年間有効)自転車安全整備土番号 点 検 基準日 年 月 日 ( 公財 )日本交通管理技術協会	Death or permanent disability 1 <sup>st</sup> - 7 <sup>th</sup> *Without settlement negotiation service Up to ¥10,000,000	¥300,000 (Uniform amount)	¥10,000 (Uniform amount)	None



# Chapter 11 Emergencies

# 1 How to Make an Emergency Call

#### Fire, Injury, and Sudden Illness

Call 119 in case of fire or suffering injury or sudden illness. The emergency number 119 available 24 hours is nationwide and toll free.

- 1. Dial 119 directly without prefix numbers. In the case of a public telephone, press the red emergency button firmly.
- 2. Report the operator whether it is a "fire" or other emergency such as "injury" or "sudden illness" and notify the location and your name.
- 3. Important points that you should tell to the operator of 119.

#### (Example) In case of fire

- What is burning?
- Is there someone fail to escape or injured?

#### In case of emergency

- Who? What happened?
- Is the person unconscious or not?
- Is the person in pain or hurt?
- 4. Please stay calm and answer the questions from the operator of 119.

#### **Traffic Accidents and Crimes**

Call 110 if there is a traffic accident or a crime. The emergency number 110 is available 24 hours in nationwide and toll free

- 1. Dial 110 directly without any prefix number.
- 2. Report the operator when and where the incident happened, and what happened as accurately as possible. Inform your name.
- 3. Respond calmly to the questions of the police officer.

#### (Example)

(time), (place in detail) de kōtsū jiko (tōnan, kenka) ga arimashita

There was a traffic accident (a theft / a fight) at (time) in (place in detail).

watashi wa (name) de, kōtsū jiko (tōnan, kenka) no tōjisha (mokugekisha) desu

My name is ( ) and I have witnessed a traffic accident (a theft /a fight).

renrakusaki wa (phone/mobile number) desu

The contact number is ( ).

\*If necessary, three line phone call with interpreter will be used. (An interpreter may not be available. Please do not hang up the phone and wait for a police offer's instruction.)

#### Aichi Prefectural Police Headquarters Home Page (Multilingual)

Information on traffic accident, crime and disaster preventions and etc. are available in multilanguage on the Aichi Prefectural Police Home page. Please check on the website below for more details.

URL https://www.pref.aichi.jp/police/other-languages/index.html

#### Inochi wo Tunagu 00000JAPAN(Five zero Japan)

Free Wi-Fi service is available in the event of natural disaster.

URL https://www.wlan-business.org/customer/introduction/feature

# 2 Earthquake

Japan is an earthquake-prone country. Tōkai region including Aichi Prefecture has been historically damaged by subduction-zone earthquakes as large as magnitude 8 that have struck every 100 and 150 years. The region also greatly suffered from the active fault earthquakes, the Nōbi earthquake in 1891(Meiji24) and the Mikawa earthquake in 1945 (Showa 20).

#### Magnitude and Intensity

The magnitude (M) expresses the energy released by the earthquake, i.e., the size of the earthquake itself. On the other hand, the intensity expresses the degree of tremor caused by the earthquake, different in each zone, weaker as the area is farthest from the seismic focus. The magnitude is a common scale around the world. If the magnitude increases its value in a unit, the energy released is 31 times higher. The intensity is expressed in Japan using a scale of 10 values (0, 1, 2, 3, 4, 5 lower, 5 upper, 6 lower, 6 upper, 7). In the case of intensity 6 lower, for example, it is difficult to stand and some constructions in wood with weak structure can collapse.

# 2-1 Nankai Trough Earthquake

"Trough" is a narrow, elongated recess of up to 6,000 meters deep in the seabed. Nankai trough, 4,000 meters deep, is located on the Pacific coast of the Japanese archipelago, from the Suruga Bay in Shizuoka Prefecture to the island of Kyushu. Along this Nankai trough, big earthquakes such as Tokai, Tonankai, and Nankai earthquakes occur every 100 to 150 years.

There is a 70~80 % chance that a massive earthquake registering magnitude 8 to 9 along Nankai trough would occur within 30 years. It is important to be prepared for an earthquake in daily life to minimize the damage.

## 2-2 Measures against an Earthquake

Check the hazard map in advance to see where disasters are likely to occur and locations of evacuation sites in your area. Hazard maps can be obtained at the municipal office. You can also check it from the portal site as below.

#### **Hazard Map Portal Site**

URL https://disaportal.gsi.go.jp

- a. Stock up drinking water, food, portable toilet and etc. to last a week if possible (at least 3 days' worth). Also put portable radio or flashlight in an emergency bag that you take with you when you evacuate and it can help in an emergency situation.
- **b.** The houses that the construction began before May 31<sup>st</sup>, 1981(Showa 56) may not have the required resistance to earthquakes. If your house is diagnosed in a resistance review as "possible collapse by earthquake" in the event of earthquake, consider having reinforcement or rebuilding of the house.
- c. Confirm the safest place in the house considering the layout of the room and furniture.
- d. Take measures such as securing the furniture and electrical appliances in the house and attaching the anti-shattering film to windows.
- e. Confirm beforehand where and how to go to the shelters in case of evacuation, as well as the form of contact with your family members.
- f. Participate actively in the emergency drills and other prevention activities in your area.
- g. Check the "Disaster Preparedness Guidebook" to learn the basic knowledge of earthquakes and the preparation that you can do in your home.
- \* Refer to E-59, 6-1 for the "Disaster Preparedness Guidebook".

## 2-3 When an Earthquake is Occurred

- **a.** If you are inside a building, move away from furniture that could topple over and protect yourself under the table until the shaking subsides.
- **b.** When the shaking subsides, turn off the gas and close the gas cock to prevent fires.
- c. When you confirm there is no risk of fire outbreak, open the necessary doors to assure your way out.
- d. In case of evacuating the housing, shut off the main water valve. Also turn off the main switch of electric circuit breaker to avoid electrical appliances damaged or overturned when power is recovered. Installing a seismic circuit breaker is also effective.
- **e.** If you are outside, watch out for the falling objects including block fences, vending machines, pieces of broken glasses, or sign boards.
- f. Earthquakes may trigger tsunamis. If you are near the shore, please evacuate to a higher ground.
- g. If you are driving a car when an earthquake occurs, hold the steering wheel firmly, slow down gradually and stop the car on the left side of the road and turn off the engine. If you need to evacuate, do so on foot, leaving the key inside and the car unlocked taking all valuables including the vehicle inspection certificate with you.

# 2-4 Multilingual Finger Pointing Board

In the event of a disaster, foreigners who have difficulties in communicating in Japanese also use evacuation centers. In that case, it is useful to know that there is "Multilingual Finger Pointing Board" which will help communication between evacuated foreigners and evacuation center staff. There are three types of boards, for confirming language, evacuation center staff and evacuated foreigners.

#### Council of Local Authorities for International Relations "Multilingual Finger Point Board"

URL https://www.clair.or.jp/j/multiculture/tagengo/yubisashi.html

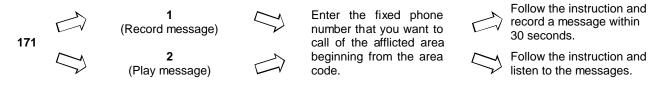
**Language** Portuguese, Spanish, Chinese (simplified & traditional), Tagalog, Vietnamese, Nepali,

Indonesian, Thai, Korean, Burmese, French, Russian and Easy Japanese (Yasashii nihongo)

# 2-5 Emergency Messaging Service (saigaiyō dengon daiyaru)

When a large-scale disaster such as an earthquake occurs, it may be difficult to make telephone calls for a few days as a rush of phone calls of concern to the affected area may jam the lines. The emergency messaging service (171) can be used for safety confirmation and information sharing between family members, relatives and friends, depending on the telephone connection situation. Dial 171, and record/play messages according to the vocal guidance.

#### **Basic Instructions**



The vocal guidance is offered only in Japanese. This service cannot be used outside of Japan. As a general rule, a call to the recipient's number is charged. You can try messaging phone in case of disaster on several occasions, as for example the 1st and 15 of each month, during the first 3 days of New Year (Jan.1, 2 and 3) and during the week of disaster prevention (from August 30 to September 5 every year) or during the week of volunteering for disaster prevention (from 15 to 21 January every year).

#### **Disaster Message Board (web171)**

It is possible to post and read messages by entering the phone numbers (fixed, mobile, and PHS) from your computer or smartphone.

URL https://www.ntt-west.co.jp/dengon/web171

Also, mobile phone companies are providing disaster message board services. For more details, contact each provider.

# 3 Typhoons & Torrential Rains

Typhoons frequently approach Japan during the summer and autumn. If a typhoon approaches, the subsequent strong winds and heavy rain may cause other damage such as floods or landslides. Pay attention to the radio or television for typhoon information. If a typhoon approaches, avoid travel, excursions to mountains, fishing or bathing on beaches as possible. It is very important to check dangerous places and evacuation routes in hazard maps of your area and be prepared with emergency kit on a daily basis for natural disaster such as typhoons and torrential rains.

When the emergency of natural disaster occurs, evacuate at appropriate timing after checking evacuation information from municipal office in your area and weather information from Japan Meteorological Agency. Elementary schools, junior high schools and community centers are not only evacuation destination. It is important to think about, beforehand, another appropriate evacuation destination, such as safe places of relatives and friends, especially based on the situation where Covid19 infection is a concern.

# Disaster Victim Certificate (risai shōmei)

You need the certificate of loss to receive supports such as reduction or deferral of taxes after suffering damage by earthquake, flood, fire or other type of disaster. You can acquire an application form for damages other than fire at the municipal office of your local area and for fire damage from the headquarters of the fire department of your area.

# Gas Leak

If you detect the leak or escape of gas through the odor or the alarm of a gas detector, follow the following tips.

- a. Open the doors and windows.
- b. Turn off the gas valve at the stove and the main stopcock of gas meter, and avoid using any fire.
- c. Never touch switches of electrical devices, even the ventilators as an explosion could occur because of any spark.
- d. Notify the gas company or the gas distributor.

# **6** Resources for Disaster Preparedness

# 6-1 Disaster Preparedness Guidebook

The Aichi International Association published the "Disaster Preparedness Guidebook" to enhance the prepared awareness and the spirit of self-help for foreign residents. The guidebook is written in both a foreign language (Portuguese, Spanish, English, and Chinese) and easy Japanese (Yasashii nihongo). You can download PDF from URL below.

URL http://www2.aia.pref.aichi.jp/kikaku/j/bosaiguidebook/index.html

# **6-2** Disaster Preparedness Tools

Check your home and plan your evacuation behavior before a disaster strikes. Local governments and Council of Local Authorities for International Relations make various tools to help foreign residents in escaping without delay in the event of a disaster. They offer "Tools to Help Prepare for a Natural Disaster—My Timeline" for foreign residents.

# **Council of Local Authorities for International Relations**

"Tools to Help Prepare for a Natural Disaster – My Timeline"
URL https://www.clair.or.jp/j/multiculture/tagengo/mtl.html

Language Portuguese, Spanish, English, Chinese (Simplified & Traditional), Tagalog, Vietnamese, Nepali, Indonesian,

Thai, Korean, Burmese, French, Russian and Easy Japanese (Yasashii nihongo)



# **Chapter 12 Directory**

# 1 Aichi International Association (AIA)

The Aichi International Association has various facilities including multicultural centers, libraries, "Volunteers Room" which is a room for volunteers and "Group Exchanges Room" for registered groups. In addition, a variety of courses, lectures, and events are organized. Use our services to extend exchanges and to collect information on the countries around the world.

Address 460-0001 Nagoya-shi Naka-ku Sannomaru 2-6-1

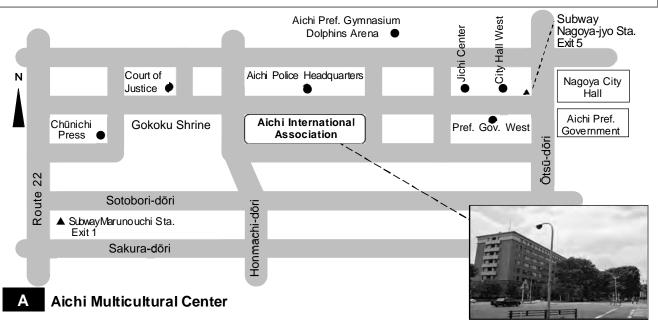
Aichi Prefectural Government Sannomaru Annex Building, 1 & 2F

Open Monday - Thursday and Saturday, 10:00 - 18:00 (closed on national holidays and 12/29 through 1/3)

Friday, 10:00 - 20:30

Access 5 min. walk from exit 5 of Nagoya-jyo Station (on the Meijo Subway Line)

10 min. walk from exit 1 of Marunouchi Station (on the Tsurumai /Sakuradori Subway Line)



#### 1 Information Counseling & Support by Multicultural Social Worker

Multicultural social workers provide daily living consultation for the foreign residents. For complicated cases, we offer individual support on a long-term basis.

Hours Monday - Saturday 10:00 - 18:00

Languages Portuguese, Spanish, English, Chinese, Filipino/Tagalog,

Vietnamese, Nepali, Indonesian ,Thai, Korean, Burmese, Russian, Ukrainian (Monday, Wednesday & Thursday

in general), Japanese

## 2 Free Legal Consultation With Lawyer For Foreign Residents

2<sup>nd</sup> and 4<sup>th</sup> Friday 13:00 - 16:00 (appointment required)

**Language** Portuguese, Spanish, English, Chinese, Filipino/Tagalog and Vietnamese

#### 3 Consultation by Specialist (appointment needed)

• Residential status consultation 3<sup>rd</sup> Wednesday, 13:00 - 17:00 (appointment required)

• Labor-related consultation 2<sup>nd</sup> Monday, 13:00 - 17:00 (appointment required)

· Consumer affairs consultation 4<sup>th</sup> Monday, 13:00 - 16:30 (appointment required)

Language Portuguese, Spanish, English, Chinese, Filipino/Tagalog, Vietnamese, Nepali,

Indonesian, Thai, Korean, Burmese, Ukrainian, Russian and Japanese

\*Information above is as of April in 2023 (Reiwa 5.) Please check the latest information on the website.

#### Contact.

TEL 052-961-7902 FAX 052-961-8045 E-mail sodan@aia.pref.aichi.jp

# **B** Website (i-net)

I-net website provides information on events and daily living for foreign residents in 6 languages.(In 12 languages in Aichi Multicultural Center)

URL https://www2.aia.pref.aichi.jp/

URL https://m.facebook.com/Aichi.International.Association.AIA/

# C Library

You can read and borrow a variety of books including Japanese books on international exchanges and foreign cultures, foreign children's' books and books about Japanese culture in foreign languages. There is also an area where you can watch videos of Japanese cultures in foreign languages and read magazines and newspapers from foreign countries and DVD for learning Japanese. (It is closed temporally as of Dec.2021(Reiwa 4) due to the influence of COVID-19) Opening hour is Monday to Saturday, 10:00 to 18:00 except closed days of the facility.

## D Japanese Classes of Aichi International Plaza

Japanese classes are operated by volunteers in cooperation with the Aichi International Plaza since 1999. These volunteers have completed the Japanese volunteer beginner seminar and Japanese volunteer beginner course held by the Aichi International Association.

#### **Opening Hours (Three terms a year)**

Tuesday (afternoon) 13:30 - 15:00

Friday (afternoon) 13:30 - 15:00 Friday (night) 19:00 - 20:30 Saturday (morning) 10:30 - 12:00 Saturday (afternoon) 14:00 - 15:30

#### Contact

TEL 052-961-8746 (International Exchange Section (kōryū tanto))

FAX 052-961-8045 E-mail koryu@aia.pref.aichi.jp

# Japanese Language Resource Room

You can access to Japanese educational materials and get information on Japanese language education

#### Japanese Classes in Aichi Prefecture

You can search for Japanese classes in Aichi prefecture and download data from the address below (Japanese only).

#### List of Japanese classes

URL https://www2.aia.pref.aichi.jp/koryu/resource/class/classtop.html

#### Japanese classes search site

URL https://www2.aia.pref.aichi.jp/aiawp/school/

#### Contact

TEL 052-961-8746 (International Exchange Section (kōryū tanto))

**FAX** 052-961-8045 **E-mail** koryu@aia.pref.aichi.jp

# 2 Hello Work (Public Employment Security Office)

Name	A	Address	TEL	Jurisdiction
	Nagoya Naka	Nagoya-shi Naka-ku Nisihki 2-14-25 Yamaichibiru	052-855-3740	Nishi-ku, Nakamura-ku, Naka-ku, Nakagawa-ku, Kita-ku, Kitanagoya-shi, Kiyosu-shi, Toyoyama-chō
Nagoya	Nagoya Minami	Nagoya-shi Atsuta-ku Hataya 2-22-21	052-681-1211	Atsuta-ku, Minami-ku, Minato-ku, Midori-ku, Mizuho-ku, Toyoake-shi
	Nagoya Higashi	Nagoya-shi Meitō-ku Heiwagaoka 1-2	052-774-1115	Chikusa-ku, Shōwa-ku, Meitō-ku, Tenpaku-ku, Higashi-ku, Moriyama-ku, Nisshin-shi, Nagakute-shi, Tōgō-chō
Toyohashi	Toyohashi-shi Ōkur	nichō 111	0532-52-7191	Toyohashi-shi, Tahara-shi
Okazaki	Okazaki-shi Hanecl	nō AzaKita Kanchi 50-1	0564-52-8609	Okazaki-shi, Kōta-chō
Ichinomiya	Ichinomiya-shi Hacl	niman 4-8-7	0586-45-2048	Ichinomiya-shi, Inazawa-shi (except Heiwachō)
Handa	Handa-shi Miyajich	5 200-4	0569-21-0023	Handa-shi, Tokoname-shi, Chita-shi, Tōkai-shi, Agui-chō, Taketoyo-chō, Higashiura-chō, Mihama-chō, Minamichita-chō
Seto	Seto-shi Higashi Naganechō 86		0561-82-5123	Seto-shi, Owariasahi-shi
Toyota	Toyota-shi Tokiwachō 3-25-7		0565-31-1400	Toyota-shi, Miyoshi-shi
Tsushima	Tsushima-shi Teramaechō 2-3		0567-26-3158	Tsushima-shi, Yatomi-shi, Aisai-shi, Ama-shi, Heiwachō (Inazawa-shi), Ōharu-chō, Kanie-chō, Tobishima-mura
Kariya	Kariya-shi Wakamats	uchō 1-46-3	0566-21-5001	Kariya-shi, Takahama-shi, Anjō-shi, Ōbu-shi, Chiryū-shi
Hekinan (Branch)	Hekinan-shi Asama ı	machi 1-41- 4	0566-41-0327	Hekinan-shi
Nishio	Nishio-shi Kumamid	:hō Komatsujima 41-1	0563-56-3622	Nishio-shi
Inuyama	Inuyama-shi Matsum	notochō 2-10	0568-61-2185	Inuyama-shi, Kōnan-shi, Wakura-shi, Ōguchi-chō, Fusō-chō
Toyokawa	Toyokawa-shi Chito	se Dōri 1-34	0533-86-3178	Toyokawa-shi
Gamagori (Branch)	Gamagōri-shi Mina	tochō 16-9	0533-67-8609	Gamagōri-shi
Shinshiro	Shinshiro-shi Nishi	lrifune 24-1	0536-22-1160	Shinshiro-shi, Shitara-chō, Tōei-chō, Toyone-mura
Kasugai	Kasugai-shi Minam	ishimohara-cho 2-14-6	0568-81-5135	Kasugai-shi, Komaki-shi

<sup>\*</sup> Please confirm the available languages and office hours on page E-69.

# **Labor Standards Inspection Office**

Name	Address	TEL	Jurisdiction
Nagoya Kita	461-8575 Nagoya-shi Higashi-ku Shirakabe 1-15-1 Nagoya Gōdō Chōsha Sangō Kan 8F	Labor Conditions: 052-961-8653 Workmen's Accident Compensation Insurance: 052-961-8655	Higashi-ku, Kita-ku, Naka-ku, Moriyama-ku, Kasugai-shi, Komaki-shi
Nagoya Higashi	468-8551 Nagoya-shi Tenpaku-ku Nakahira 5-2101	Labor Conditions: 052-800-0792 Workmen's Accident Compensation Insurance: 052-800-0794	Chikusa-ku, Shōwa-ku, Mizuho-ku, Atsuta-ku, Midori-ku, Meitō-ku, Tenpaku-ku, Toyoake-shi, Nisshin-shi, Tōgō-chō
Nagoya Minami	455-8525 Nagoya-shi Minato-ku Kōmei 1-10-4	Labor Conditions: 052-651-9207 Workmen's Accident Compensation Insurance: 052-651-9209	Nakagawa-ku, Minami-ku, Minato-ku
Toyohashi	440-8506 Toyohashi-shi Daikokuchō 111 Toyohashi Chihō Gōdō Chōsha 6F	Labor Conditions: 0532-54-1192 Workmen's Accident Compensation Insurance: 0532-54-1194	Toyohashi-shi, Toyokawa-shi, Gamagōri-shi, Shinshiro-shi, Tahara-shi, Shitara-chō, Tōei-chō, Toyone-mura
Nagoya Nishi	453-0813 Nagoya-shi Nakamura-ku Futatsubashichō 3-37	Labor Conditions: 052-481-9533 Workmen's Accident Compensation Insurance: 052-481-9534	Nakamura-ku, Nishi-ku, Kiyosu-shi, Kitanagoya-shi, Toyoyama-chō
Okazaki	444-0813 Okazaki-shi Hanechō Aza KitaKanchi 50-1 Okazaki Gōdō Chōsha, 5F	Labor Conditions: 0564-52-3161 Workmen's Accident Compensation Insurance: 0564-52-3163	Okazaki-shi, Kōta-chō
Ichinomiya	491-0903 Ichinomiya-shi Hachiman 4-8-7 Ichinomiya Rōdō Sōgō Chōsha 2F	Labor Conditions: 0586-45-0206 Workmen's Accident Compensation Insurance: 0586-80-8092	Ichinomiya-shi, Inazawa-shi
Handa	475-8560 Handa-shi Miyajichō 200-4 Handa Chihō Gōdō Chōsha 3F	Labor Conditions: 0569-21-1030 Workmen's Accident Compensation Insurance: 0569-55-7392	Handa-shi, Tokoname-shi, Tōkai-shi, Chita-shi, Ōbu-shi, Agui-chō, Taketoyo-chō, Higashiura-chō, Mihama-chō, Minamichita-chō
Kariya	448-0858 Kariya-shiWakamatsuchō 1-46-1 Kariya Gōdō Chōsha, 3F	Laobr Conditions: 0566-21-4885 Workmen's Accident Compensation Insurance: 0566-80-9844	Kariya-shi, Hekinan-shi, Anjō-shi, Chiryū-shi, Takahama-shi
Toyota	471-0867 Toyota-shi Tokiwachō 3-25-2	Labor Conditions: 0565-35-2323 Workmen's Accident Compensation Insurance: 0565-30-7112	Toyota-shi, Miyoshi-shi
Seto	489-0881 Seto-shi Kumanochō 100	0561-82-2103	Seto-shi, Owariasahi-shi, Nagakute-shi

Name	Address	TEL	Jurisdiction
Tsushima	496-0042 Tsushima-shi Teramaechō 3-87-4	0567-26-4155	Tsushima-shi, Ama-shi, Aisai-shi, Yatomi-shi, Ōharu-chō, Kanie-chō, Tobishima-mura
Vānan	483-8162	0587-54-2443	Kōnan-shi, Inuyama-shi,
Kōnan	Kōnan-shi Osakichō Kawahara 101	0567-54-2443	Iwakura-shi, Ōguchi-chō, Fuso-chō
Nishio	445-0072 Nishio-shi Tokutsugichō Shimoiūgova 13	0563-57-7161	Nishio-shi

# **Pension Office**

				Jurisdic	tion
	Name	Address	TEL	Heath Insurance / Employees' Pension Insurance	National Pension
	Ozone	461-8685 Nagoya-shi Higashi-ku Higashi Ōzone chō 28-1	052-935-3344	Chikusa-ku, Higashi-ku, Moriyama-ku, Meitō-ku, Kita-ku, Kasugai-shi, Komaki-shi	Chikusa-ku, Higashi-ku, Moriyama-ku, Meitō-ku
	Nakamura	453-8653 Nagoya-shi Nakamura-ku Taikō 1-19-46	052-453-7200	Nakamura-ku, Tsushima-shi, Aisai-shi, Yatomi-shi, Ama-shi, Kanie- chō	Same as on the left
	Tsurumai	460-0014 Nagoya-shi Naka-ku Fujimi-chō 2-13	052-323-2553	Naka-ku	Same as on the left
Nagoya	Atsuta	456-8567 Nagoya-shi Atsuta-ku Tenma 2-3-19	052-671-7263	Atsuta-ku, Nakagawa-ku, Minato-ku	Same as on the left
Naç	Kasadera	457-8605 Nagoya-shi Minami-ku Sakushita-chō 3-21	052-822-2512	Mizuho-ku, Minami-ku, Midori-ku, Toyoake-shi	Same as on the left
	Showa	466-8567 Nagoya-shi Shōwa-ku Sakurayama-chō 5-99-6 Sakurayama Ekimae Birū	052-853-1463	Shōwa-ku, Tenpaku-ku, Nisshin-shi, Aichi-gun	Same as on the left
	Nagoya Nishi	451-8558 Nagoya-shi Nishi-ku Jōsai 1-6-16	052-524-6855	Nishi-ku, Kiyosu-shi, Kitanagoya-shi, Nishikakugai-gun	Same as on the left
	Nagoya Kita	462-8666 Nagoya-shi Kita-ku Shimizu 5-6-25	052-912-1213		Kita-ku, Kasugai-shi, Komaki-shi
	Toyohashi	441-8603 Toyohashi-shi Komoguchi-chō 3-96	0532-33-4111	Toyohashi-shi, Gamagōri-shi, Tahara-shi	Same as on the left
	Okazaki	444-8607 Okazaki-shi Asahi-chō 3-9	0564-23-2637	Okazaki-shi, Nukata-gun	Same as on the left
lities	Ichinomiya	491-8503 Ichinomiya-shi Shinsei 4-7-13	0586-45-1418	Ichinomiya-shi, Inuyama- shi, Kōnan-shi, Inazawa-shi, Iwakura-shi, Niwa-gun	Same as on the left
cipa	Seto	489-8686 Seto-shi Kyōeidōri 4-6	0561-83-2412	Seto-shi, Owariasahi-shi, Nagakute-shi	Same as on the left
Other municipalities	Handa	475-8601 Handa-shi Nishishinmachi 1-1	0569-21-2375	Handa-shi, Tokoname-shi, Tōkai-shi, Chita-shi, Chita-gun, Obu-shi	Same as on the left
ther	Toyokawa	442-8605 Toyokawa-shi Kanaya-chō 32	0533-89-4042	Toyokawa-shi, Shinshiro-shi, Kitashitara-gun	Same as on the left
0	Kariya	448-8662 Kariya-shi Kotobuki-chō 1-401	0566-21-2110	Kariya-shi, Hekinan-shi, Anjō-shi, Nishio-shi, Chiryū-shi, Takahama-shi	Same as on the left
	Toyota	471-8602 Toyota-shi Shinmei-chō 3-33-2	0565-33-1123	Toyota-shi, Miyoshi-shi	Same as on the left

# 5 Tax Office

Name	Address	Telephone	Jurisdiction
Atsuta	456-8711 Nagoya-shi Atsuta-ku Hanaomote-chō 7-17	052-881-1541	Atsuta-ku, Minami-ku, Midori-ku, Toyoake-shi
Ichinomiya	491-8502 Ichinomiya-shi Sakae 4-5-7	0586-72-4331	Ichinomiya-shi, Inazawa-shi
Okazaki	444-8552 Okazaki-shi Hane-cho Aza Kitakanji 50-1 Okazaki Gōdō Chōsha	0564-58-6511	Okazaki-shi, Kōta-chō
Owari Seto	489-8520 Seto-shi Kumano-chō 76-1	0561-82-4111	Seto-shi, Owariasahi-shi
Kariya	448-8523 Kariya-shi Wakamatsu-chō 1-46-1 Kariya Gōdō Chōsha	0566-21-6211	Hekinan-shi, Kariya-shi, Anjō-shi, Chiryū-shi, Takahama-shi
Komaki	485-8651 Komaki-shi Chūō 1-424	0568-72-2111	Kasugai-shi, Inuyama-shi, Kōnan-shi, Komaki-shi, Iwakura-shi, Ōguchi-chō, Fusō-chō
Showa	467-8510 Nagoya-shi Mizuho-ku Mizuho-chō Aza Nishifujizuka 1-4	052-881-8171	Shōwa-ku, Mizuho-ku, Tenpaku-ku, Nisshin-shi, Nagakute-shi, Tōgō-chō
Shinshiro	441-1372 Shinshiro-shi Aza Urano 1-1	0536-22-2141	Shinshiro-shi, Shitara-chō, Tōei-chō, Toyone-mura
Chikusa	464-8555 Nagoya-shi Chikusa-ku Shinpo- chō 3-32	052-721-4181	Chikusa-ku, Meitō-ku

Name	Address	Telephone	Jurisdiction
Tsushima	496-8720 Tsushima-shi Ryōō-chō 2-31-1	0567-26-2161	Tsushima-shi, Aisai-shi, Yatomi-shi, Ama-shi, Ōharu-chō, Kanie-chō, Tobishima-mura
Toyota	471-8521 Toyota-shi Tokiwa-chō 1-105-3 Toyota Gōdō Chōsha	0565-35-7777	Toyota-shi, Miyoshi-shi
Toyohashi	440-8504 Toyohashi-shi Daikoku-cho 111 Toyohashi Chihō Gōdō Chōsha	0532-52-6201	Toyohashi-shi, Toyokawa-shi, Gamagōri-shi, Tahara-shi
Nakagawa	454-8511 Nagoya-shi Nakagawa-ku Otōbashi 1-7-19	052-321-1511	Nakagawa-ku, Minato-ku
Nagoya Kita	462-8543 Nagoya-shi Kita-ku Shimizu 5-6-16	052-911-2471	Kita-ku, Moriyama-ku
Nagoya Naka	460-8522 Nagoya-shi Naka-ku Sannomaru 3-3-2 Nagoya Kokuzei Sōgō Chōsha	052-962-3131	Naka-ku
Nagoya Nakamura	453-8686 Nagoya-shi Nakamura-ku Taikō 3-4-1	052-451-1441	Nakamura-ku
Nagoya Nishi	451-8503 Nagoya-shi Nishi-ku Oshikiri 2-7-21	052-521-8251	Nishi-ku, Kiyosu-shi, Kitanagoya-shi, Toyoyama-chō
Nagoya Higashi	461-8621 Nagoya-shi Higashi-ku Chikara-cho 3-18 Nagoya Daisan Kokuzei Sōgō Chōsha	052-931-2511	Higashi-ku
Nishio	445-8602 Nishio-shi Kumami-chō Minamijugōya 41-1	0563-57-3111	Nishio-shi
Handa	475-8686 Handa-shi Miyaji- chō 50-5	0569-21-3141	Handa-shi, Tokoname-shi, Tōkai-shi, Ōbu-shi, Chita-shi, Agui-chō, Higashiura-chō, Minamichita-chō, Mihama-chō, Taketovo-chō

# **6** Prefectural Tax Office

Name	Address	Telephone	Jurisdiction
Nagoya Tōbu	460-8483 Nagoya-shi Naka-ku Shinsakaemachi 2-9 Sky Oasis Sakae Nai	052-953-7847	Chikusa-ku, Higashi-ku, Naka-ku, Meitō-ku
Nagoya Hokubu	451-8555 Nagoya-shi Nishi-ku Jōsai 1-9-2	052-531-6305	Kita-ku, Nishi-ku, Moriyama-ku, Kiyosu-shi, Kitanagoya-shi, Toyoyama-chō
Nagoya Seibu	454-8503 Nagoya-shi Nakagawa-ku Chūgō 1-3	052-362-3215	Nakamura-ku, Nakagawa-ku, Minato-ku
Nagoya Nanbu	456-8558 Nagoya-shi Atsuta-ku Morigo-chō 8-22	052-682-8924	Shōwa-ku, Mizuho-ku, Atsuta-ku, Minami-ku, Midori-ku, Tenpaku-ku, Toyoake-shi, Nisshin-shi, Nagakute-shi, Tōgo-chō
Higashi Owari	486-8515 Kasugai-shi Toriimatsu-chō 3-65	0568-81-3139	Seto-shi, Kasugai-shi, Inuyama-shi, Kōnan-shi, Komaki-shi, Owariasahi-shi, Iwakura-shi, Öguchi-chō, Fusō-chō
Nishi Owari	491-8506 Ichinomiya-shi Shinsei 2-21-12	0586-45-3170	Ichinomiya-shi, Tsushima-shi, Inazawa-shi, Aisai-shi, Yatomi-shi, Ama-shi, Ōharu-chō, Kanie-chō Tobishima-mura
Chita	475-8505 Handa-shi Deguchi-chō 1-36 Chita Sōgō Chōsha Nai	0569-89-8176	Handa-shi, Tokoname-shi, Tōkai-shi, Ōbu-shi, Chita-shi, Agui-chō, Higashiura-chō, Minamichita-chō, Mihama-chō Taketoyo-chō
Nishi Mikawa	444-8503 Okazaki-shi MyōdaijiHonmachi 1-4 Nishi Mikawa Sōgō Chōsha Nai	0564-27-2712	Okazaki-shi, Hekinan-shi, Kariya-shi, Anjō-shi, Nishio-shi, Chiryū-shi, Takahama-shi, Kōta-chō
Toyota Kamo	471-8537 Toyota-shi Motoshiro-chō 4-45 Toyota Kamo Sōgō Chōsha Nai	0565-32-7483	Toyota-shi, Miyoshi-shi
Higashi Mikawa	440-8528 Toyohashi-shi Hacchōdōri 5-4 Higashi Mikawa Sōgō Chōsha Nai	0532-35-6130	Toyohashi-shi, Toyokawa-shi, Gamagōri-shi, Shinshiro-shi, Tahara-shi, Shitara-chō, Tōei-chō, Toyone-mura

# Aichi Women Consultation Center

Name	Address	Telephone
Aichi Women's Counseling Center	461-0016 Nagoya-shi, Higashi-ku, Kamitatesugi-chō 1 (Women's Center)	052-962-2527
Aichi Women's Counseling Center Owari Branch	460-0001 Nagoya-shi, Naka-ku, Sannomaru 2-6-1 (Owari Welfare Consultation Center)	052-961-7211 Ext. 2323
Aichi Women's Counseling Center Ama Branch	496-8535 Tsushima-shi, Nishiyanagihara-chō 1-14 (Ama Welfare Consultation Center)	0567-24-2134
Aichi Women's Counseling Center Chita Branch	475-0902 Handa-shi, Miyaji-chō 1-1 (Chita Welfare Consultation Center)	0569-31-0121
Aichi Women's Counseling Center Nishimikawa Branch	444-0860 Okazaki-shi, Myōdaijihonmachi 1-4 (Nishimikawa Welfare Consultation Center)	0564-27-2719
Aichi Women's Counseling Center Toyotakamo Branch	471-0024 Toyota-shi, Motoshiro-chō 3-17 (Toyotakamo Welfare Consultation Center)	0565-33-0294
Aichi Women's Counseling Center Shinshiro-shitara Branch	441-1326 Shinshiro-shi, Aza Nakano 6-1 (Shinshiro-shitara Welfare Consultation Center)	0536-23-8051
Aichi Women's Counseling Center Higashimikawa Branch	440-0806 Toyohashi-shi, Hacchōdōri 5-4 (Higashimikawa Welfare Consultation Center)	0532-54-5111 Ext. 301

Name	Address	Telephone
Owari Welfare Consultation Center	460-0001 Nagoya-shi Naka-ku Sannomaru 2-6-1 Aichi-ken Sannomaru Chōsha 7F	052-961-7211 (main)
Ama Welfare Consultation Center	496-8535 Ttsushima-shi Nishiyanagihara-chō 1-14 Ama Sōgō Chōsha 3F	0567-24-2111 (main)
Chita Welfare Consultation Center	475-0902 Handa-shi Miyaji-chō 1-1	0569-31-0121 (Community Welfare and Services Division) 0569-22-3939 (Child Rearing Division)
Nishimikawa Welfare Consultation Center	444-0860 Okazaki-shi Myodaijihonmachi 1-4 Aichi-ken Nishi Mikawa Sōgō Chōsha 9F	0564-23-1211 (main)
Toyota-kamo Welfare Consultation Center	471-0024 Toyota-shi Motoshiro- chō 2-68	0565-33-0294 (Community Welfare and Services Division) 0565-33-2211 (Child Rearing Division)
Shinshiro-shitara Welfare	441-1326 Shinshiro-shi Azanakano 6-1	0536-23-8051 (Community Welfare and Services Division) 0536-23-7366 (Child Rearing Division)
Consultation Center	441-2301 Kitashitara-gun Shitara-chō Taguchi Aza Kawaharada 6-18 Shinshiro Shitara Kensetsu Jimusho Shitara Shisho 1F	0536-63-0070 (Community Welfare and Services Division Welfare Counseling Group)
Higashimikawa Welfare Consultation Center	440-0806 Toyohashi-shi Hachōdōri 5-4 Aichi-ken Higashi Mikawa Sōgō Chōsha 1, 2 F	0532-54-5111 (main)

# **Consultation on Traffic Accident**

J: Japanese P: Portuguese S: Spanish E: English C: Chinese T: Filipino/Tagalog V: Vietnamese

Organization	TEL	Place	Lang.	Day	Hour
Aichi International Association (AIA) Aichi Multicultural Center Free Legal Consultation for Foreign Residents	052-961-7902	Nagoya-shi	P, S, E, C, T, V	2 <sup>nd</sup> & 4 <sup>th</sup> F (except holidays) Reservation	13:00 - 16:00
Nagoya International Center (NIC) Legal Consultation for Foreigner	052-581-6111	Nagoya-shi	P, S, E, C	Sat Reservation (answering	10:00 - 12:30 required
Aichi Prefectural Central Citizen Counseling and Information Center Traffic Accident Consultation	052-962-5100	Nagoya-shi	J	M - F	9:00 - 17:15
Higashi Mikawa Prefectural Counseling CenterTraffic Accident Consultation	0532-52-7337	Toyahashi-shi			0.00 47.45
Nishi Mikawa Prefectural Counseing CenterTraffic Accident Consultation	0564-27-0800	Okazaki-shi	J	M - F	9:00 - 17:15
		Nagoya-shi		Confirm	Every day 9:10 - 16:30
Nagoya Legal Consultation Center (Aichi Bar Association) Traffic Accident Consultation	0570-783-110 (same Tel No. for each branch)	Toyahashi-shi, Okazaki-shi, Ichinomiya-shi, Handa-shi	J	at the time of reservati on	M - F 9:30 - 16:30 (except holidays)
General In Center Central Area	0570-022808 (Toll call) 052-308-3081 from IP telephone	Nagoya-shi	J	M - F	9:15 - 17:00
The Japan Center for Settlement of Traffic Accident Disputes Nagoya Branch	052-581-9491	Nagoya-shi	J	M - F	9:00 - 12:00 13:00 - 17:00

# 10 Counseling for Foreign Residents

J: Japanes I: Indonesi	an T	: Portuguese h: Thai	B: Burmese	•	C: Chinese R: Russian	T: Tagalog/Filipino U: Ukrainian	V: Vietnamese F: French	N: Nepali H: Hindi
Type		Organizatio	on	TEL	Place	Lang.	Day	Hour
		rnational Associ ticultural Center		052-961-7902	Nagoya-shi	P, S, E, C, T, V, N, I, Th, K, B, R, U, J	M - Sat (only M,W Th Ukrainian)	10:00 - 18:00
						P,S Tu - Sun	Tu - Sun	10:00 - 12:00 13:00 - 17:00
						E, J	Tu - Sun	9:00 - 19:00
						L, 0	Tu - F	13:00 - 17:00
		nternational Cer on Counter	nter	052-581-0100	Nagoya-shi	С	Sat, Sun	10:00 - 12:00
	anomadon Godino				T, K	Th, Sat, Sun	13:00 - 17:00	
						V	W, Sat, Sun	13:00 - 17:00
						N	W Sun	
						Р	M - F	9:00 - 16:00
	Toyohash	ni City			Toyohashi-	E	IVI - I	9:00 - 17:00
		ng for Foreign R	Residents	0532-51-2067	shi		M	9:00 - 15:00
	00000	g	.00.00.110		· · · ·	Т	Tu, W	10:00 - 16:00
							Th, Fr	13:15 - 16:15
	Daily Livi	ni international A ng Counseling f		0532-55-3671	Toyohashi-	P E. J	M - Sun 1st&3rd Sat & Sun Video Phone for unattended time Every day	9:00 - 17:00
	Residents INFOPIA	S		0002 00 007 1	shi	C (Video Phone for	M - Sun	3.00 17.00
	1141 01 117					unattended time)	2nd&4th Sat & Sun	
						T Video Phone for unattended time)	M - Sun 1st&3rd Sat & Sun	
	Okazaki (	City				P, E, T		8:30 - 17:15
		ng for Foreign R	Residents	0564-23-6480	Okazaki-shi	C	M - F	8:30 - 16:15
						S	Th, Sat, Sun	
<u> </u>	Okazaki (			0564-23-3148	Okazaki-shi	E	M, Tu, F - Sun	9:15 - 17:00
Suc.	Libra Inte	rnational Commu	unity Center			V	M, Tu, F	
zatic	Ichinomiya International Association International Welcome Plaza			0586-85-7076	lchimo miya- shi	Multilingual(Transl ation machine)	1 <sup>st</sup> Sun	10:00 - 11:00
ani	Seto Inte	rnational Center	•			Р	1 <sup>st</sup> & 3 <sup>rd</sup> W	10:00 - 12:00
org	Consultation for Foreign Residents			0561-83-7719	Seto-shi	S	Tu	13:00 - 17:00 (Reception until 16:00)
General (public organizations)		ternational Asso	ociation	0569-26-1929	Handa-shi Kasugai-shi	E, C	M - F (Except 3 <sup>rd.</sup> M &Tu)	10:00 - 16:00
al (p	General	Counseling				·	Sun (When Japanese class is open)	10:00 - 12:00
er	Kasugai (	City				Р	2 <sup>nd</sup> & 4 <sup>th</sup> W	9:00 - 12:00
en		ng for Foreign R	Residents	0568-85-6620		S	3 <sup>rd</sup> W	13:00 - 16:00
Ö	Oodrisciii	ng for r oreign re	Coldento			E, T	1 <sup>st</sup> W	10.00 10.00
						Р	M - F	8:30 - 17:15
						E	Tu - F	13:00 - 17:00
						С	M, W, F	8:45 -12:45
						V	Tu - F	9:00 - 13:00
	Toyokawa	•		0533-89-2158	Toyokawa-	P, S, E, C, T, V, N,		8:30 - 17:15
	Counselii	ng for Foreign R	Residents		shi	K		(by video-phone)
						I, Th, B, H	M - F	9:00 - 17:15
								(by video-phone)
						R, F		10:00 - 17:15
							M - F	(by video-phone) 13:15 - 17:15
	Toyokayır	a International A	esociation		Toyokawa-	Р	Tu, W	9:00 - 13:00
	,	ng for Foreign R		0533-83-1571	shi	S, C	M - F	8:30 - 17:15
	Courioom	ng for r oroigir r	COIGOTICO		O.I.I	E	M, Tu, Th, F	9:00 - 14:00
				0566-41-3311		P, T, V, and others		3.00 14.00
	Hekinan (	City Public Divis	ion	(ex. 521,522)	Hekinan-shi	total 14 languages	M - F	8:30 - 17:00
	Kariya Ci	ty		0566.00.4056	Korius st.	P	M - Th	8:30 - 12:00
	-	ng Counseling		0566-62-1058	Kariya-shi	C E, T	Tu - F	13:00 - 17:00
		Staff consulta Services in Po Spanish, Eng	ortuguese,			P, S, E	M, Tu, Th, F	8:30 - 17:15
	Toyota			0565-34-6626		P, S, E, C, K	M - F (except national	8:30 - 17:15
	City	Multilingual S	upport Desk	3300 04-0020	Toyota-shi	T, V, N, I, Th, B, H	holidays & year-end	9:00 - 17:15
	,					R, F	holiday)	10:00 - 17:15
		Telephone Ir Service	nterpretation			P, S, E, C, T, V, N, I, Th, K, R, F, H	• • • • • • • • • • • • • • • • • • • •	8:30 - 17:15
		<u> </u>				В		9:00 - 17:15

I: Indonesian Th: Thai B: Burmese K: Korean R: Russian U: Ukrainian F: French H: Hindi Day Organization **Place** Hour Type 10:00 - 16:00 Sat, Sun 9:00 - 19:00 Е Tu - Sun (Sat, Sun until 17:00) Toyota International Association 0565-33-5931 Toyota-shi Multicultural Center (Daily Living Consultation) Tu 13:00 - 16:00 С W - F, Sun 10:00 - 16:00 Sat 9:00 - 12:00 P, C, T etc. 0566-71-2299 Anjō-shi M - F 8:30 - 17:15 Consultation Services for Foreign Residents 13 languages Ρ 9:00 - 13:00 ٧ 8:30 - 17:00 Nishio City 0563-65-2383 Nishio-shi 11 languages by M - F Consultation Services for Foreign Residents telephone interpretation 8:30 - 17:15 service E, Th, etc.(12 Gamagori city Gamagōri 0533-66-1179 languages by telephone 8:30 - 17:15 M - F Consultation for Foreign Residents -shi interpretation service) P, S Inuyama City Inuyama-4th F (1st F for 0568-44-0343 13:00 - 16:30 Consultation for Foreign Residents shi E, C, T April, 5th F for Sep.) Konan International Association 9:00 - 12:00 Fukura no le 0587-56-7390 Kōnan-shi P, S, E, C, T, V M - F 13:00 - 15:00 Daily Living Consultation for Foreign Residents 9:00 - 12:00 Komaki City Komaki-0568-39-6527 P. S. E M - F Consultation for Foreign Residents 13:00 - 17:00 shi Inazawa City Inazawa-Consultation for Foreign Residents in 0587-32-1125 1st & 3rd F 13:00 - 16:00 shi Portuguese Shinshiro City Shinshiro-P, S (others by M - F (except 0536-23-7697 13:00 - 15:00 Consultation for Foreign Residents translation machine) holidays) shi Tokai International Association 0562-32-5339 Tōkai-shi E. C. T As needed by appointment Daily Living Consultation for Foreign Residents (public organizations) M, Tu, Th, F 8:30 - 17:15 Obu City Consultation for foreign residence Multilingual Telephone 0562-45-6266 Ōbu-shi (Welsuppo) Interpretation W 8:30 - 19:15 Obu Obu City (Obu International Association) 2<sup>nd</sup> W С International Consultation in Foreign Languages Ōbu-shi 13:00 - 17:00 Association V 4<sup>th</sup> W 080-4525-5931 9:00 - 12:00 Μ Р 13:00 - 16:00 Chita City Th, F 9:00 - 12:00 0562-36-2648 Chita-shi Daily Living Consultation for Foreign Residents 9:00 - 12:00 S Tu 13:00 - 16:00 General M - F 9:30 - 12:00 (City Hall) 13:00 - 16:00 Chiryū City P, T, C etc (total of 14 0566-83-1111 Chiryū-shi F, Sat Consultation for Foreign Residents 9.00 - 12.00 laguages) (Moyaiko-Sat 9:00 - 13:00 House) Takahama City Takahama P. V 8:30 - 17:00 0566-52-1111 M - F Consultation for Foreign Residents -shi P. E. S Iwakura City Support Desk for Foreign lwakura-0587-38-5040 M-F 8:30 - 17:00 (other languages available Residents shi by translator device) Consultation for Foreign 9:00 - 12:00 Residents 13:00 - 17:00 Tovoake-Toyoake City 0562-85-1031 M - F P, S, E, C, T, V, N, I, Th, Telephone interpretation shi 8:30 - 17:15 service Nisshin City (Nisshin International Association) Nisshin-9:00 - 12:00 0561-73-1131 S. E. C. K M - F Counseling for Foreign Residents shi 13:00 - 16:00 Tahara-J (E, C, T, V, I with 13:00 - 17:00 NPO Tahara International Association 0531-22-2622 W, F, Sun shi appointment) Online appointment Kitanagoya City International Association Kitanagoya-J (automatic translation 9:00 - 17:00 0588-22-1111 M - F Daily Living Counseling for Foreign Residents shi machine) (with appointment) M, Tu, F 13:00 - 16:00 Municipal Section Miyoshi City W, Th 9:00 - 16:00 Consultation Miyoshi-Health Promotion Section 0561-32-2111 Ρ М 9:00 - 12:00 for Foreign shi Tax affairs Section Tu 9.00 - 12.00 Residents Parenting Support Section F 9:00 - 12:00 090-9900-7930 M - F 9:00 - 17:00 Ama City International Association Ama-shi Nagakute City International Association Nagakute J (Others w/ M - F 00561-62-5933 8:30 - 17:15 Consultation Service for Foreign Residents interpretation device) Fusō Town Multicultural Center E, C, J Th 0587-93-1111 Fusō-chō 19:00 - 20:30 Consultation for Foreign Residents M. F 8:30 - 17:00 10:30 - 19:00 W Higashiura Town Hall 0562-83-3111 Higashiura Town 8:30 - 11:00 Th Higashiura Consultation for 13:00 - 17:00 -chō Foreign Residents E, T M-F 13:00 - 16:00 Prefecture Higashiura Ρ 0562-83-0318 Th 11:00 - 12:00 Housing Hall

T: Tagalog/Filipino

V: Vietnamese

N: Nepali

J: Japanese

P: Portuguese S: Spanish

E: English

C: Chinese

J: Japane	an Th: Thai B: Burmese	K: Korean R: I	Russian U	Tagalog/Filipino : Ukrainian	V: Vietnamese F: French	N: Nepali H: Hindi	
Туре	Organization	TEL	Place	Lang.	Day	Hour	
	Kōta Town Consultation for Foreign Residents	0564-62-1111 (Ex.331)	Kōta-chō	P Multilingual Telephone	M - F	10:00 - 12:00 13:00 - 17:00 8:30 - 12:00	
	Catholic Commission of Japan for			Interpretation S, E, J	M - F	13:00 - 17:15 10:00 - 16:00	
	Migrants, Refugees and People on the Move (Tomo-no-kai)	052-953-9480	Nagoya-shi	*Other languages advance)	are also available (u	pon appointment in	
	wove (10110-110-hal)	Tōkyō-to			M - F	For Appointment 9:00 - 16:00 On-line Consultation 9:00 - 21:00	
	Support Group for Brazilians Residents (Sabja)	050-6861-6400	Shizuoka-ken Hamamatsu-sh	i <sub>P</sub>	F (Consulate General of Brazil in Hamamatsu)	9:00 - 13:00 (visitors only)	
General (civil organizations)	(Cas)a,		Shinnshiro- shi		3 <sup>rd.</sup> M (Shinshiro city hall)	10:00 - 13:00 (visitors only) Education support for Brazilian students 9:00 - 16:00	
org		0120-279-338 (Press "2" after the	guidance)	P, S, E, C, T, V, N, I, Th, K	Every day	10:00 - 22:00	
ral (civil	Social Inclusion Support Center Help Line for Foreigners Yorisoi Hot Line	Facebook • Messer https://www.faceboo yorisoi2foreign	nger Call	E, C, T, V, N, I (Appointment required in other languages)	Th, F, Sun	16:00 - 22:00	
ene	Hamamatsu Telephone Counseling Service (Hamamatsu Inochino Denwa)	0120-428-333	Hamamatsu-sh Shizuoka pref.	P	F	19:30 - 21:30	
0	Tokyo English Telephone Counseling Service (Tokyo Eigo Inochino Denwa)	03-5774-0992	Tōkyō-to	E	M - Th F - Sun If the line is busy, (		
	Yokohama Telephone Counseling	0120-66-2488		Р	available. https://te	10:00 - 21:00 19:00 - 21:00	
	Service (Yokohama Inochino Dennwa) (LAL)		Kanagawa-ken, Yokohama-shi		Sat W	12:00 - 21:00 10:00 - 21:00	
	(Totonana moonino Borima) (ETE)	0120-66-2477		S	F Sat	19:00 - 21:00 12:00 - 21:00	
	Nagoya International Center Administrative Scrivener Consultation for Foreign Residents	052-581-0100		P, S, E, J	Tu - Sun	10:00 - 12:00 13:00 - 17:00	
<b>=</b> c				C	Tu - F	13:00 - 17:00 10:00 - 12:00	
Municipal / Administration Consultation			Nagoya-shi	T, K	Sat - Sun Th, Sat, Sun	13:00 - 17:00	
lunic minis nsu				V N	W, Sun W	13:00 - 17:00	
Adr Co	Free consultation service by Aichi Administrative Scriveners Association	052-908-7255	Nagoya-shi	J	2 <sup>nd</sup> Tu (except holidays)	10:00 - 16:00	
	Toyota City Administrative Consultation for Foreign Residents	0565-34-6626	Toyota-shi	P, S, E	Every 2 <sup>nd</sup> M monthly (Appointment required)		
	Aichi International Association Aichi Multicultural Center Consultation Service for Foreign Residents (Residential status related)	052-961-7902	Nagoya-shi	P, S, E, C, T, V, N, I, Th, K, B, R, J	3 <sup>rd</sup> W (In case of holiday, the next We)	13:00 - 17:00 Appointment required. (Appointment are accepted at any time)	
Visa	Nagoya International Center Consultation Service for Foreign Residents (Residential status related) with Nagoya Immigration Bureau	052-581-0100	Nagoya-shy	P, S, E, C, T, V, N, K	4 <sup>th</sup> Sat	13:00 - 17:00	
nce / v	Nagoya International Center Administrative Scrivener Consultation Service for Foreign Residents	052-581-0100	Nagoya-shi	P, S, E, C, V, N, J T, K	W, Sun Sun	13:00 - 17:00	
side	Foreign Residents Information Center ( at the information desk only by visiting)			P, S, E, C, T, J		8:30 - 16:00	
Statusof Residence / Visa	Foreign Residents Information Center (Consultation by phone)	0570-013904 (Nation-wide common number) Call 03-5796-7112 from PHS, IP telephones or calling from abroad.	Nagoya Immigration Bureau	P, S, E, C, T, V, N, I, Th, K, B, J, F, Cambodian(Khm er), Mongolian, Urdu. Shinhalese	M - F (except holidays & 12/29 - 1/3)	8:30 - 17:15	
	Immigration Procedure Assistance Association (IPAA) Free Telephone Consultation	090-6644-5490	Nagoya-shi	J	As needed		
	Komaki-city Residential Status Consultation (Appointment required)	0568-39-6527	Komaki-shi	P, S, E, V	1 <sup>st</sup> W	13:00 - 16:45	
		0120-250 0120-250		E C	Tu, Th, Sat M, W, F, Sat		
n		0120-250	-197	Т	Tu, Th, Sat	M - F 11:00 - 19:00	
Trainee / Intern	Organization for Technical Intern Training (OTIT)	0120-250 0120-250		V	M - F, Sat Tu, Th		
Tra	• · · /	0120-250	-198	Th	Th, Sun	Sat 9:00 - 17:00	
		0120-250 0120-250		B Cambodian	Tu Th		
				•	•	•	

V: Vietnamese J: Japanese P: Portuguese S: Spanish E: English C: Chinese T: Tagalog/Filipino N: Nepali B: Burmese U: Ukrainian I: Indonesian Th: Thai K: Korean R: Russian F: French H: Hindi Hour Type Organization Place Lang. Day P, S, E, C M-F Nagoya Employment Service Center for 9:15 - 12:00 052-855-3770 Nagova-shi Foreigners 13:00 - 17:15 W-Fr M - F 9:00 - 12:00 P, E Toyohashi Employment Center for Foreigners 0532-57-1356 Tovohashi-shi 13:00 - 17:00 M, W, Th, F Hello Work Telephone Consultation in foreign M - F 8:30 - 18:00 P: 0800-919-2904 S: 0800-919-2905 languages for Aichi residents 10:00 - 17:00 0800-919-2901 С : 0800-919-2902 (Hzello Work Nagoya-higashi, Nagoya-Naka, XAfter the phone is connected, tell them V: 0800-919-2908 T: 0800-919-2907 Nagoya-Minami, Toyohashi, Okazaki, Ichinomiya, Handa, Toyota Tsushima, Kariya, ①Where you live N: 0800-919-2909 I: 0800-919-2910 2The name of Hello Work you want to Th:0800-919-2906 K: 0800-919-2903 Inuyama, Toyokawa, Kasugai) consult with M - F 9:00 - 12:00 13:00 - 17:00 0569-21-0023 Handa Handa-shi Tu 9:00 - 12:00 13:00 - 16:00 Tu, W,Th 0561-82-5123 Seto P, S, E Seto-shi 9:00 - 12:00 13:00 - 16:00 M - F P, S 0586-45-2048 Ichinomiva Ichinomiva-shi 9:30 - 12:00 13:00 - 16:30 Tu, W, Th M - F Inuyama 0568-61-2185 Inuyama-shi 9:00 - 12:00 13:00 - 17:00 M-F Р M - F 8:30 - 12:00 13:00 - 17:00 S Tu, F 9:00 - 12:00 13:00 - 17:00 Kariya 0566-21-5001 Kariya-shi M, W, Th, F 8:30 - 12:00 13:00 - 17:00 F Tu 9:00 - 12:00 13:00 - 17:00 M, W, Th, F 8:30 - 12:00 13:00 - 16:30 M, W,Th 8:30 - 12:00 13:00 - 17:15 Hekinan Branch 0566-41-0327 Ρ Hekinan-shi Tu, F 9:15 - 12:00 13:00 - 17:15 M-F 0568-81-5135 Kasugai-shi 9:00 - 12:00 13:00 - 17:00 Kasugai S M, Tu, Th, F W Р M - F 9:00 - 12:00 13:00 - 17:00 M 10:00 - 12:00 13:00 - 16:00 Hello Work 052-681-1211 Е Nagoya Minami Nagoya-shi Tu 9:00 - 12:00 13:00 - 17:00 (Public Employment W, Th 10:00 - 12:00 13:00 - 17:00 Security Office) С W, F 9:00 - 12:00 13:00 - 17:00 M - F Nishio 0563-56-3622 Nishio-shi 9:00 - 12:00 13:00 - 17:00 Tu - F P, E M - F Okazaki 0564-52-8609 Okazaki-shi 10:00 - 12:00 13:00 - 17:00 Tu - F M-F P, E Toyohashi 0532-52-7191 Toyohashi-shi 9:00 - 12:00 13:00 - 17:00 s M, W, Th, F M-F 0533-86-3178 9:00 - 12:00 13:00 - 17:00 Toyokawa Toyokawa-shi Tu, W, Th M,F Gamagouri 0533-67-8609 Tu, F 9:00 - 12:00 13:00 - 16:00 Gamagour-shi M, Tu, Th, F 9:00 - 17:15 W 9:15 - 17:15 M - Th 9:15 - 17:15 s 0565-31-1400 Tovota Toyota-shi 9:00 - 17:15 9:00 - 17:00 Ε Tu, W 9:15 - 17:15 Tu - F Tushima 0567-26-3158 Tsushima-shi 9:00 - 12:00 13:00 - 17:00 Tu, Th Shinshiro 0536-22-1160 Shinshiro-shi 9:00 - 12:00 13:00 - 17:00 Th Aichi Job Promotion for Foreign Residents 050-5527-0895 Nagoya-shi E. J M - F 9:00 - 17:00 Ρ Tu - Fr Aichi Labor Bureau(rōdō kijun-bu, kantoku-ka) 052-972-0253 9:30 - 12:00 13:00 - 16:00 Nagoya-shi Labor Consultation for Foreigners Corner Tu, Th M, W, Fr Toyohashi Labor Standards Inspection Office 0532-54-1192 Toyohashi-shi Р 9:30 - 12:00 13:00 - 15:30 V Nagoya Nishi Labor Standards Inspection Office 052-481-9533 9:30 - 12:00 13:00 - 16:00 Nagoya-shi Th Kariya Labor Standards Inspection Office 0566-21-4885 Kariya-shi M, W 9:30 - 12:00 13:00 - 16:00 0570-001-703 M - F Labor Problems 0570-001-704 S M - F 0570-001-701 M-F 0570-001-702 C M-F 0570-001-705 M - F т 0570-001-706 M - F Ministry of Health, Labor and Welfare 10:00 - 12:00 13:00 - 15:00 Ν 0570-001-708 Tu, W, Th Consultation dial for foreign workers (except 12/29 - 1/3) 0570-001-715 0570-001-712 Th W 0570-001-709 Th, F K 0570-001-707 Μ W 0570-001-716 Cambodian(Khmer) 0570-001-718 Mongolian F

J: Japanese P: Portuguese S: Spanish E: English C: Chinese T: Tagalog/Filipino V: Vietnamese N: Nepali I: Indonesian Th: Thai B: Burmese K: Korean R: Russian U: Ukrainian F: French H: Hindi

I: Indonesi	an Th: Thai B: Burmese	K: Korean R: Rus	ssian U: Uk	rainian F:	French H	: Hindi	
Type	Organization	TEL	Place	Lang.	Day	Hour	
		0120-531-		Р	Every day		
		0120-531-	404	S	Tu, Th, F, Sat	]	
Labor Problems		0120-531-		E	Every day		
		0120-531-		C	Every day	-	
		0120-531- 0120-531-		T V	Tu, W, Sat W, F, Sat	Weekdays	
		0120-531-		N	W, Sun	(M - F)	
	Working Condition Consultation Hotline	0120-613-		I	Th, Sun	17:00 - 22:00	
		0120-613-		Th	Th, Sun	Sat, Sun & Holidays 9:00- 21:00	
		0120-613-		К	Th, Sun	3.00 21.00	
		0120-531-	407	В	W, Sun		
		0120-613-		Cambodian(Khmer)	M, Sat		
La		0120-613-		Mongolian	M, Sat	-	
	Nagoya Occupational Safety and Health Institute, Inc.	0120-811- 052-837-7420	610	J	Every day M - F		
	(NOSHC) (nagoya rōsai shokugyōbyō kenkyūkai)	FAX number is the same	Nagoya-shi	E, J	(except holidays)	10:00 - 18:00	
	Aich International Association			P, S, E, C, T, V, N,	2 <sup>nd</sup> M (moves to	13:00 - 17:00	
	Aichi Multicultural Center	052-961-7902	Nagoya-shi	I, Th, K, B, R, J	next day in case of	(appointment	
	Specialist Consultation for foreigner (Labor)			,, . , _, . , .	holiday)	required)	
g E				P, S, E, C, T, V, F	M-F	9:00 - 17:00	
Si Si				or others	(except holidays &	(appointment	
	Aichi Industry Promotion Organization	052-563-1435	Nagoya-shi		year-end holiday)	required)	
Enterprise Promotion				Reservation	by phone call (Tu & F	13:00 - 17:00)	
шс				or form on the	e website. (P, E, C, J) R	Refer to E-19, 8.	
	Nagoya Legal Affairs Bureau	0570 000044	No govo obi	P, S, E, C, T,			
⊆ s	Human Rights Counseling Center for Foreigners	0570-090911	Nagoya- shi	V, N, I, Th, K	M - F		
Human Rights	F: 14 O F: 4	https://www.jinken.go.jp/soudan/PC _AD/0101_en.html https://www.jinken.go.jp/soudan/PC		Е	(except holidays &	9:00 - 17:00	
	Internet Human Rights Counseling for Foreigner				year-end holidays)		
	1 didigitor	_AD/0101_zh.html	.jp/30dda11/1 O	С			
>							
Nationality	Nagoya Legal Affairs Bureau Nationality Division	052-952-8073	Nagoya- shi		M - F (except holidays	8:30 - 17:15	
<u>io</u>				J	and 12/29 - 1/3)		
Nat	(minji gyōsei-bu kokuseki-ka)				Appointment required		
	Aichi International Association				2nd & 4th F		
	Multicultural Center	052-961-7902	Nagoya-shi	P, S, E, C, T, V	(except holidays)	13:00 - 16:00	
	Free Legal Consultation for Foreigners				Appointment require	ed, first served basis	
	Nagoya International Center	050 504 0444	No.		Sat	10:00 - 12:30	
	Free Legal consultation for Foreigners	052-581-6111	Nagoya-shi	P, S, E, C		ent required	
	Aichi Bar Association				Th	answering machine) 14:10 - 16:25	
S	Nagoya Legal Consultation Center	050 505 0440	Nagoya-shi	J	Appointment required (9:10-16:30 for appointment, Every day)		
Matters	Legal Consultation for Foreigners (Paid	052-565-6110					
att	service)	0570-078341					
Σ		050-3383-5460(IP)	Nagoya-shi	P, S, E, C, T, K, V,	1st & 3rd T	10:00 - 12:30	
Ja	Houterasu	0570-078342	Olyanadai alai	N, I, Th	1st & 3rd T	40.00 40.00	
Legal	Japan Legal Support Center Free Legal Consultation for Foreigners	050-3383-5465(IP)	Okazaki-shi		7. 7	13:00 - 16:00	
		Appointment required.	Call 0570-07837	7 in foreign languages (	P, S, E, C, T, V, I, N, Th, limit on the number of cor	K) for appointment, For	
		low-income foreigners v	with permitted resi	P, J	Appointment	9:30 - 12:00	
	Consulate-General of Brazil			(Brazilian lawyer)	required	(Check the Consulate	
	Legal Consultation (Brazilian law)	052-222-1077	Nagoya-shi		Once a month	Web Site for the	
	(Free of charge)			P, J (Japanese lawyer)	(no appointment	Schedule:https://www. gov.br/mre/pt-br/consu	
				(Japanese lawyer)	required)	lado-nagoia)	
	Nagoya Regional Taxation Bureau			_	M-F	8:30 - 17:00	
	Telephone Tax Consultation Center	052-971-2059	Nagoya-shi	E		/s & 12/29 - 1/3)	
	(Telephone Consultation only)			For Japanes	e, refer to list of tax offi	ces on E-63, 64	
	Nagoya International Center	052 591 0100	Nogovo obi	DOEC	Period of final return	(Once in Feb Mar.)	
×	Tax Consultation for Foreigners Seminar & Consultation	052-581-0100	Nagoya-shi	P, S , E, C,	(appointment require	ed)	
Тах	Toyohashi International Association		Toyobachi			eks before the start of	
	Tax Consultation for Foreigners	0532-55-3671	Toyohashi- shi	P, S, E		ration period (with	
	J				One time only Abo	ut two weeks before	
	Toyokawa City	0533-83-1571	Toyokawa-	S, E, C		ut two weeks before begins (appointment	
	Tax Consultation for Foreign Residents		shi		required)	3 - (-T-F	
Ħ					M, W, F	9:00 - 20:00	
Student	Nagoya International Center	052-654-3511	Nagoya-shi	E, J	IVI, VV, F	9.00 - 20.00	
žű		00E 00+ 0011	1 agoya-siii	_, 0	Tu, Th, Sat	9:00 - 17:00	
S	Exchange Students Hall				Ξ,, σω.	3.30 .7.00	
•,	Exchange Students Hall			Ì	W = 6		
<b>C</b>	Nagoya International Center			PSEC	W, F, Sun	10:00 - 12:00	
ion	Nagoya International Center Educational Counseling Services for	052-581-0100	Nagova-shi	P, S, E, C	(C: only in the	10:00 - 12:00 13:00 - 17:00	
cation	Nagoya International Center Educational Counseling Services for Overseas Children and Returnees	052-581-0100	Nagoya-shi	P, S, E, C		13:00 - 17:00	
Jucation	Nagoya International Center Educational Counseling Services for	052-581-0100	Nagoya-shi	T, V, K V, N	(C: only in the afternoon on W&F) Sun W		
Education	Nagoya International Center Educational Counseling Services for Overseas Children and Returnees	052-581-0100 052-961-0418	Nagoya-shi	T, V, K	(C: only in the afternoon on W&F) Sun	13:00 - 17:00	

C: Chinese V: Vietnamese J: Japanese P: Portuguese S: Spanish E: English T: Tagalog/Filipino N: Nepali I: Indonesian Th: Thai B: Burmese K: Korean R: Russian U: Ukrainian F: French H: Hindi **Place** Hour Type Organization Lang Day S W NPO Ε M - F AMDA International Medical Information 03-6233-9266 Tōkyō-to С Tu, Th 10:00 - 16:00 Services Center (Telephone consultation only) T, K Μ Tokyo Office ٧ W, F Th Tu Nagoya International Center As needed. With appointment P. S. E. C 052-581-0100 Nagoya-shi Medical Personal Counseling for Foreigners 13:00 - 17:00 Ε Sat NPO Medical Information Center Tu, Th, Sat 13:00 - 17:00 052-212-7410 Nagoya-shi Aichi (MICA) (except on holidays) Interpreters are not always present. Contact by e-mail for information: micaaichi@gmail.com Assistance Group for Brazilians in For Appointment 9:00 - 16:00 Japan (SABJA) 050-6861-6400 Tōkvō-to Consultation 9:00 - 20:00 Disk-SABJA Health consultation Association of Nikkei and Japanese M-F Kanagawa-ken 045-211-1788 P. S. J 14:00 - 17:30 Abroad Yokohama-shi (except holidays) Service of Consultation and Information The Support and Communications 9:15 - 15:30 Every day 052-954-4070 Centers for People Returning from Nagoya-shi C J China (except holidays and year-end holidays) Asian welfare educational group 0120-090-091 Tokyo-to E, J 9:30 - 17:00 Refugee Concern Head Office NPO Kanagawa Support Center for P, S, E, C, T, V, N, Th, M - F \*Languages vary on each day. 045-228-1752 10:00 - 17:00 Foreigners Yokohama-shi Call to conform for the available language M - F P, S, E, N 9:00 - 12:00 M - Th Т Support Desk for Foreign 052-684-5007 13:00 - 17:00 M, W, F Resident (common call for 7 Aichi-ken V ion (only by phone) languages) С Tu, Th 13:00 - 17:00 Corporat \*All except holidays & year-end holiday Nagoya Owari Housing Jurisdiction: Nagoya-shi, Seto-shi, Nagakute-shi, Kasugai-shi, Komaki-shi, 052-973-1791 Nagoya-shi Management Office Owariasahi-shi, Toyoake-shi, Kiyosu-shi, Kitanagoya-shi, Tōgō-chō Ama Branch Prefectural Housing 0567-24-7330 Tsushi ma-shi Jurisdiction:Tsushima-shi, Aisai-shi Owari Housing Management Office Ichinomiya Branch Jurisdiction: Ichinomiya-shi, Inuyama-shi, Konan-shi, 0586-28-5411 Ichinomiya-shi Owari Housing Management Office Inazawa-shi, Iwakura-shi, oguchi-cho, Fuso-chi Remote support at PC Jurisdiction: Handa-shi, Tokoname-shi, Tōkai-shi, Ōbu-shi, Chita Branch 0569-23-2716 Handa-shi terminal. Languages & Owari Housing Management Office Chita-shi, Taketoyo-cho, Higashiura-cho hours are same as Mikawa Housing Management 0564-23-1863 Okazaki-shi Support Desk for Foreign Jurisdiction: Okazaki-shi. Nishio-shi. Kōta-chō Office Resident Chiryu Branch Jurisdiction: Chriyu-shi, Hekinan-shi, Kariya-shi, Anjō-shi, 0566-84-5677 Chirvu-shi Mikawa Housing Management Office Takahama-shi Toyotakamo Branch 0565-34-2001 Toyota-shi Jurisdiction: Toyota-shi, Miyoshi-shi Mikawa Housing Management Office Jurisdiction: Toyohashi-shi, Toyokawa-shi, Gamagori-shi, Tahara-shi, Higashimikawa Branch 0532-53-5616 Tovohashi-shi Mikawa Housing Management Office Shins hiro-shi, Shitara-cho, Higas hi Sakae-cho, Toyone-mura Urban Renaissance Agency Every day (Languages vary (UR Toshikikou) Chubu Branch 052-968-3100 Nagoya-shi P. E. V depending on the day. 9:30 - 18:00 UR Nagoya Center Contact the office) Aichi International Association 13:00 - 16:30 Aichi Multicultural Center P, S, E, C, T, V, N, 4th M (In case of holidays the 052-961-7902 Nagoya-shi \*Appointment Specialist consultation for foreigners I, Th, K, B, R, J following M) required. (Consumer Affairs) 0570-046-111 M - F 8:00 - 21:00 Japan Post Service Co., Ltd. \*Service is not available for Е Customer Service Center In English calls from abroad Sat, Sun, Holidays 9:00 - 21:00 24 hours Every day Bank of Brazil 0120-09-5595 S M - Sat 7:00 - 22:00 Tokvo Branch Tōkyō-to (Consultation by telephone on F M-F 9:00 - 18:00 remittance/deposits, etc.) 0120-09-5585 M - F (except bank closed days) 9:00 - 17:00 Bank of China Nagoya Branch 052-957-2388 Nagoya-shi C, J M - F 9:00 - 17:00 M, Tu, F, Sat, Sun (closed Seven Global Remitt. Nagoya Branch 0120-447-877 E, T, J 10:00 - 18:00 Nagoya-shi on 12/31 - 1/3) 9:00 - 17:00 NTT Nishinihon Foreign Language Information 0120-064-337 E. others Center NTT West information **Felephone & Internet** (closed on Sat & Sun, holidays, year-end holidays (12/29 - 1/3) 0077-7-111 / 0120-977-033 J 0120-959-473 Р Е 0120-959-472 KDDI au Mobile Phone 0120-933-476 С 9:00 - 20:00 Customer Every day 0120-933-952 Т Service Center 0120-933-961 V 0120-933-478 Κ Fixed-line Phone 0077-777 / 0120-22-0077 J. 9:00 - 18:00 Internet

F: French I: Indonesian Th: Thai B: Burmese K: Korean R: Russian U: Ukrainian H: Hindi Organization **Place** Hour Type TEL Lang. Day 10:00 - 19:00 SOFTBANK (by operators) 0800-919-0157 Every day SoftBank Customer Support 24hrs (Automatic voice guidance) NTT Docomo 9:00 - 20:00 0120-005-250 (toll free) P, S, E, C Every day NTT DOCOMO Customer Support 8:30 - 19:00 Nagoya City Tourist information Center Every day 052-541-4301 E.J Nagoya-shi (Nagoya Station) (Except 12/29 - 1/1) (until 17:00 during 1/2 - 3) 9:00 - 19:00 Every day Nagoya City Tourist Information Center 052-323-0161 E, J Nagoya-shi (Except 12/29 - 1/1) (Kanayama Station) (until 17:00 during 1/2 - 3) Every day 10:00 - 20:00 052-963-5252 Nagoya-shi E, J i-Center (Except on 1/1) 12/31 until 18:00) Japan National Tourism Organization (JNTO) Every day Tourist Information Center (TIC) 03-3201-3331 Tōkyō-to E, C, K9:00 - 17:00 (Except on 1/1) (General Tourism Information for Foreigners) 10:00 - 12:00 P, S Tu - Sun 13:00 - 17:00 Tu - Sun E, J 9:00 - 19:00 Tu - F 13:00 - 17:00 Nagoya international Center С 052-581-0100 Nagoya-shi 10:00 - 12:00 Sat, Sun Information Counter 13:00 - 17:00 Th, Sat, Sun W, Sat, Sun 13:00 - 17:00 W, Sun Ν

C: Chinese

T: Tagalog/Filipino

V: Vietnamese

N: Nepali

# 11 Embassy and Consulate

## A Operations of Embassies and Consulates

S: Spanish

P: Portuguese

J: Japanese

E: English

Embassies and consulates provide a range of services for their citizens basically offering protection for citizens and their assets. Other than those services they offer a number of services as listed below. Since some services are not provided at consulates, contact the embassy or consulate of your country for details.

- a. Issuance, reissuance, amendment and information addition of passports
- **b.** Issuance of letters of attorney and warrants
- c. Issuance of certificates for birth, marriage, death and unmarried status
- d. Matters related to military service
- e. Matters related to elections
- f. Issuance of visas for foreign residents

# **B** Foreign Consulates in Aichi Prefecture

Honorary consulates and Honorary consulate-generals are not listed.

Name	Address	TEL
Consulate-General of the Republic of Korea in Nagoya	450-0003 Nagoya-shi Nakamura-ku Meieki-minami 1-19-12	052-586-9221
Consulate-General of Brazil in Nagoya	460-0002 Nagoya-shi Naka-ku Marunouchi 1-10-29 Shirakawa Dai 8 Building 2F	052-222-1106
Consulate-General of the People's Republic of China in Nagoya	461-0005 Nagoya-shi Higashi-ku Higashi-sakura 2-8-37	052-932-1098
Consulate-General of the Republic of Peru in Nagoya	460-0008 Nagoya-shi Naka-ku Sakae 2-2-23 Arc Shirakawa Park Building 3F	052-209-7851
Consulate of the United States of America in Nagoya	450-0001 Nagoya-shi Nakamura-ku Nagono 1-47-1 Nagoya International Center Building 6F	052-581-4501
Consulate of Canada in Nagoya	460-0002 Nagoya-shi Naka-ku Marunouchi 3-17-6 Nakatou Marunouchi Building 6F	052-972-0450
Consulate-General of the Republic of Turkey in Nagoya	460-0008 Nagoya-shi Naka-ku Sakae 3-21-23 KS Iseya Building 4F	052-263-6200
Consulate-General of the Philippines in Nagoya	460-0008 Nagoya-shi Naka-ku Sakae 3-31-3 Hiroya-building	052-211-8811

# **C** Embassies and Consulates in Japan

Following is the list of embassies, consulate-generals and consulates which have jurisdiction of Aichi Prefecture. Honorary consulate-generals and honorary consulates are not listed.

#### Asia

Name	TEL	Name	TEL
Embassy of India	03-3262-2391	Embassy of the Democratic Republic of Timor-Leste	03-3238-0210
Embassy of the Republic of Indonesia	03-3441-4201	Embassy of the Republic of the Philippines	03-5562-1600
Royal Embassy of Cambodia	03-5412-8521	Consulate-General of the Philippines in Nagoya	052-211-8811
Embassy of the Republic of Singapore	03-3586-9111	Embassy of Brunei Darussalam	03-3447-7997
Embassy of the Democratic Socialist Republic of Sri Lanka	03-3440-6911	Embassy of the Socialist Republic of Viet Nam	03-3466-3311
Royal Thai Embassy	03-5789-2433	Embassy of Malaysia	03-3476-3840
Embassy of the Republic of Korea	03-3452-7611	Embassy of the Republic of the Union of Myanmar	03-3441-9291
Consulate-General of the Republic of Korea in Nagoya	052-586-9221	Embassy of the Republic of Maldives	03-6234-4315
Embassy of the People's Republic of China	03-3403-3388	Embassy of Mongolia	03-3469-2088
Consulate-General of the People's Republic of Chinain Nagoya	052-932-1098	Embassy of the Lao People's Democratic Republic	03-5411-2291
Embassy of the Federal Democratic Republic of Nepal	03-3713-6241	Embassy of the Islamic Republic of Pakistan	03-5421-7741
Embassy of the People's Republic of Bangladesh	03-3234-5801		

#### **Middle East**

Name	TEL	Name	TEL			
Embassy of the Islamic Republic of Afghanistan	03-5574-7611	Embassy of the State of Qatar	03-5475-0611			
Embassy of the United Arab Emirates	03-5489-0804	Embassy of the State of Kuwait	03-3455-0361			
Embassy of the Republic of Yemen	03-3499-7151	Royal Embassy of Saudi Arabia	03-3589-5241			
Embassy of Israel	03-3264-0911	Embassy of the Syrian Arab Republic	03-3586-8977			
Embassy of the Republic of Iraq	03-5790-5311	Embassy of the Republic of Turkey	03-6439-5700			
Embassy of the Islamic Republic of Iran	03-3446-8011	Consulate-General of the Republic of Turkey in Nagoya	052-263-6200			
Embassy of the Sultanate of Oman	03-5468-1088	Embassy of the Kingdom of Bahrain	03-3584-8001			
Embassy of the Republic of Lebanon	03-5114-9950	Embassy of the Hashemite Kingdom of Jordan	03-5478-7177			

#### Oceania

Name	TEL	Name	TEL
Australian Embassy	03-5232-4111	Embassy of the Republic of Palau	03-5797-7480
Embassy of the Independent Sates of Samoa	03-6228-3692	Embssy of the Republic of the Fiji	03-3587-2038
Embassy of the Kingdom of Tonga	03-6441-2481	Embassy of the Republic of the Marshall Islands	03-6432-0557
New Zealand Embassy	03-3467-2271	Embassy of the Federated States of Micronesia	03-3585-5456
Embassy of Papua New Guinea	03-3710-7001		

#### **North America**

Name	TEL	Name	TEL
Embassy of the United States of America	03-3224-5000	Embassy of Canada	03-5412-6200
American Consulate in Nagoya	052-581-4501	Consulate of Canada in Nagoya	052-972-0450
Amirian Consulate in Osaka & Kobe	06-6315-5900		

#### **Central and South America**

Name	TEL	Name	TEL
Embassy of the Argentine Republic	03-5420-7101	Embassy of the Republic of Haiti	03-3486-7096
Embassy of the Oriental Republic of Uruguay	03-3486-1888	Consulate-General of the Republic of Haiti in Tokyo	03-3486-7096
Embassy of the Republic of Ecuador	03-6441-0122	Embassy of the Republic of Panama	03-3505-3661
Embassy of the Republic of El Salvador	03-6804-2177	Consulate-General of the Republic of Panama in Tokyo	03-3585-3661
Embassy of the Republic of Cuba	03-5570-3182	Embassy of the Republic of Paraguay	03-3265-5271
Embassy of the Republic of Guatemala	03-5797-7502	Embassy of the Brazil	03-3404-5211
Embassy of the Republic of Costa Rica	03-3486-1812	Consulate-General of the Brazil in Nagoya	052-222-1106
Embassy of the Republic of Colombia	03-3440-6451	Embassy of the Bolivarian Republic of Venezuela	03-6275-2361
Embassy of Jamaica	03-3435-1861	Embassy of Belize	03-5365-3407
Embassy of the Republic of Chile	03-3452-7561	Embassy of the Republic of Peru	03-3406-4243
Consulate-General of the Republic of Chile in Tokyo	03-3452-1425	Consulate-General of the Republic of Peru in Nagoya	052-209-7851
Embassy of the Dominican Republic	03-6268-9085	Embassy of the Pluractional State of Bolivia	03-3499-5441
Consulate-General of the Dominican Republic in Tokyo	03-3499-6010	Embassy of the Republic of Honduras	03-4361-8142
Embassy of the Republic of Nicaragua	03-3499-0400	Embassy of the United Mexican States	03-3581-1131

**Europe** 

Name	TEL	Name	TEL	
Embassy of the Republic of Iceland	03-3447-1944	Embassy of the Republic of Tajikistan	03-6721-7455	
Embassy of Ireland	03-3263-0695	Embassy of the Czech Republic	03-3400-8122	
Embassy of the Republic of Azerbaijan	03-5486-4744	Royal Danish Embassy	03-3496-3001	
Embassy of the Republic of Albania	03-3543-6861	Embassy of the Federal Republic of Germany	03-5791-7700	
Embassy of the Republic of Armenia	03-6277-7453	Consulate-General of the Federal Republic of Germany in Osaka-Kobe	06-6440-5070	
Embassy of Italy	03-3453-5291	Embassy of Turkmenistan	03-5766-1150	
Consulate-General of Italy in Osaka	06-4706-5820	Royal Norwegian Embassy	03-6408-8100	
Embassy of Ukraine	03-5474-9770	Apostolic Nunciature	03-3263-6851	
Embassy of the Republic of Uzbekistan	03-6277-2166	Embassy of Hungary	03-5730-7120	
Her Britannic Majesty's Embassy	03-5211-1100	Embassy of Finland	03-5447-6000	
Embassy of the Republic of Estonia	03-5412-7281	Embassy of France	03-5798-6000	
Embassy of the Republic of Austria	03-3451-8281	Consulate-General of France in Kyōto	075-761-2988	
Embassy of the Kingdom of the Netherlands	03-5776-5400	Embassy of the Republic of Bulgaria	03-3465-1021	
Consulate General of the Kingdom of the Netherlands in Osaka	06-6484-6000	Embassy of the Republic of Belarus	03-3448-1623	
Embassy of the Republic of Kazakhstan	03-3589-1821	Embassy of the Kingdom of Belgium in Tokyo	03-3262-0191	
Embassy of the Republic of Cyprus	03-6432-5040	Consulate-General of the Kingdom of Belgium	03-3262-0191	
Embassy of the Republic of North Macedonia	03-6868-7110	Embassy of the Republic of Poland	03-5794-7020	
Embassy of Greece	03-3403-0871	Embassy of Bosnia and Herzegovina	03-5422-8231	
Embassy of the Kyrgyz Republic	03-6453-8277	Embassy of Portugal	03-5212-7322	
Embassy of the Republic of Croatia	03-5469-3014	Embassy of Republic of Malta	03-5404-3450	
Embassy of the Republic of Kosovo	03-6809-2577	Embassy of the Republic of Moldova	03-5225-1622	
Embassy of the Republic of San Marino	03-5414-7745	Embassy of the Republic of Latvia	03-3467-6888	
Embassy of Georgia	03-5575-6091	Embassy of the Republic of Lithuania	03-3408-5091	
Embassy of Switzerland	03-5449-8400	Embassy of Romania	03-3479-0311	
Embassy of Sweden	03-5562-5050	Embassy of the Grand-Duchy of Luxembourg	03-3265-9621	
Embassy of Spain	03-3583-8531	Embassy of the Russian Federation	03-3583-4224	
Embassy of the Slovak Republic	03-3451-2200	Consulate-General of the Russian Federation in Osaka	06-6848-3451	
Embassy of the Republic of Slovenia	03-5468-6275	Delegation of European Commission	03-5422-6001	
Embassy of the Republic of Serbia	03-3447-3571			

#### Africa

Allica			
Name	TEL	Name	TEL
Embassy of the People's Democratic Republic of Algeria	03-3711-2661	Embassy of the United Republic of Tanzania	03-3425-4531
Embassy of the Republic of Angola	03-5430-7879	Embassy of the Republic of Tunisia	03-3511-6622
Embassy of the Republic of Uganda	03-3462-7107	Embassy of the Republic of Togo in Tokyo	03-6421-1064
Embassy of the Arab Republic of Egypt	03-3770-8022	Embassy of the Federal Republic of Nigeria	03-5425-8011
Embassy of the Federal Democratic Republic of Ethiopia	03-5420-6860	Embassy of the Republic of Namibia in Tokyo	03-6426-5460
Embassy of the State of Eritrea	03-5791-1815	Embassy of Burkina Faso	03-3485-1930
Embassy of the Republic of Ghana	03-5410-8631	Embassy of the Republic of Benin	03-6268-9360
Embassy of the Gabonese Republic	03-5430-9171	Embassy of the Republic of Botswana	03-5440-5676
Embassy of the Republic of Cameroon	03-5430-4985	Embassy of the Republic of Madagascar	03-3446-7252
Embassy of the Republic of Guinea	03-3770-4640	Embassy of the Republic of Malawi	03-3449-3010
Embassy of the Republic of Kenya	03-3723-4006	Embassy of the Republic of Mali	03-5447-6881
Embassy of the Republic of Cote d'Ivoire	03-5454-1401	Embassy of the Republic of South Africa	03-3265-3366
Embassy of the Republic of Congo	03-6427-7858	Embassy of the Republic of Mozambique	03-5760-6271
Embassy of the Democratic Republic of The Congo	03-6456-4394	Embassy of the Islamic Republic of Mauritania	03-6712-2147
Embassy of the Republic of Zambia	03-3491-0121	Embassy of the Kingdom of Morocco	03-5485-7171
Embassy of the Republic of Djibouti	03-3440-3115	Embassy of Libya	03-3477-0701
Embassy of the Republic of Zimbabwe	03-3280-0331	Embassy of the Republic of Liberia	03-5228-6751
Embassy of the Republic of the Sudan	03-5729-6170	Embassy of the Republic of Rwanda	03-5752-4255
Embassy of the Republic of Senegal	03-3464-8451	Embassy of the Kingdom of Lesotho	03-3584-7455

## 各地方の市区町村

#### 尾張地方(名古屋)

(千種区、東区、北区、西区、中村区、中区、昭和区、 ■名古屋市 瑞穂区、熱田区、中川区、港区、南区、守山区、緑区、 名東区、天白区)

#### 尾張地方(尾張)

■瀬戸市 ■一宮市

■春日井市 ■小牧市 ■稲沢市 ■尾張加市

■犬山市 ■岩倉市 ■江南市 ■豊明市

■日進市 ■清須市 ■愛知郡 (■東郷町)

■北名古屋市 ■長久手市 ■西春日井郡 (■豊山町)

■丹羽郡(■大口町 ■扶桑町)

#### 尾張地方 (海部)

■津島市 ■愛西市 ■弥富市 ■あま市 ■海部郡(■大治町 ■蟹江町 ■飛島村)

#### 尾張地方(知多)

■半田市 ■常滑市 ■東海市 ■大府市 ■知多市

■知多郡(■阿久比町 ■東浦町 ■南知多町 ■美浜町 ■武豊町)

#### 三河地方(西三河)

■豊田市 ■安城市 ■岡崎市 ■碧南市 ■刈谷市

■西尾市 ■知立市 ■高浜市 ■みよし市

■額田郡 (■幸田町)

#### 三河地方(東三河)

■豊橋市 ■豊川市 ■蒲郡市 ■新城市 ■田原市

■北設楽郡(■設楽町 ■東栄町 ■豊根村)

## Municipalities in each region of Aichi

#### Owari (Nagova)

■Nagoya-shi

(Chikusa-ku, Higashi-ku, Kita-ku, Nishi-ku, Nakamura-ku, Naka-ku, Shōwa-ku, Mizuho-ku, Atsuta-ku, Nakagawa-ku, Minato-ku, Minami-ku, Moriyama-ku, Midori-ku, Meitō-ku,

#### Owari (Owari)

■lchinomiya-shi ■Seto-shi ■Kasugai-shi ■lnuyama-shi ■Kōnan-shi

■Komaki-shi ■Inazawa-shi ■Owariasahi-shi ■Iwakura-shi ■Toyoake-shi

■Nisshin-shi ■Kiyosu-shi ■Kitanagoya-shi ■Nagakute-shi

■Aichi-gun (■Tōgō-chō) ■Nishikasugai-gun (■Toyoyama-chō)

■Niwa-gun (■Ōguchi-chō ■Fusō-chō)

■Tsushima-shi ■Aisai-shi ■Yatomi-shi ■Ama-shi

■Ama-gun (■Ōharu-chō ■Kanie-chō ■Tobishima-mura)

■Handa-shi ■Tokoname-shi ■Tōkai-shi ■Ōbu-shi ■Chita-shi

■Chita-gun (■Agui-chō ■Higashiura-chō ■Minamichita-chō ■Mihama-chō ■Taketoyo-chō)

#### Mikawa (Nishi Mikawa)

■Nishio-shi ■Chiryū-shi ■Takahama-shi ■Miyoshi-shi

■Nukata-gun (■Kōta-chō)

■Toyohashi-shi ■Toyokawa-shi ■Gamagōri-shi ■Shinshiro-shi ■Tahara-shi

■Kitashitara-qun (■Shitara-chō ■Tōei-chō ■Tovone-mura)

粜	a
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茶	a l e
腄	e C
国	e s
翢	an
和	Jap

大正1	1912	9	1934	34	1959	59	1984	19	2007
(Taishō)	1912	10	1935	35	1960	60	1985	20	2008
2	1913	11	1936	36	1961	61	1986	21	2009
3	1914	12	1937	37	1962	62	1987	22	2010
4	1915	13	1938	38	1963	63	1988	23	2011
5	1916	14	1939	39	1964	64		24	2012
6	1917	15	1940	40	1965	平成 1	1989	25	2013
7	1918	16	1941	41	1966	(Heisei)		26	2014
8	1919	17	1942	42	1967	2	1990	27	2015
9	1920	18	1943	43	1968	3	1991	28	2016
10	1921	19	1944	44	1969	4	1992	29	2017
11	1922	20	1945	45	1970	5	1993	30	2018
12	1923	21	1946	46	1971	6	1994	31	2019
13	1924	22	1947	47	1972	7	1995	令和 1	
14	1925	23	1948	48	1973	8	1996	(Reiwa)	
15		24	1949	49	1974	9	1997	(Itciwa)	
昭和 1	1926	25	1950	50	1975	10	1998	2	2020
(Shōwa)		26	1951	51	1976	11	1999	3	2021
2	1927	27	1952	52	1977	12	2000	4	2022
3	1928	28	1953	53	1978	13	2001	5	2023
4	1929	29	1954	54	1979	14	2002		
5	1930	30	1955	55	1980	15	2003		
6	1931	31	1956	56	1981	16	2004		
7	1932	32	1957	57	1982	17	2005		
8	1933	33	1958	58	1983	18	2006		

# 愛知生活便利帳

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〒460-0001

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