愛知県へようこそ！

愛知生活便利帳は、外国から来日されたみなさんが愛知県で生活を始めるにあたって役に立つ情報を集めたものです。左ページに日本語、右ページに英語で掲載されています。そのあとに、同じ内容で中国語を掲載しましたので見比べて活用してください。

最後に、この冊子の発行にあたり、情報提供にご協力いただいた各関係機関の方々に改めてお礼申し上げます。

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Introduction

Welcome to Aichi Prefecture!

Aichi Handbook is a collection of useful information for all of you who just have come to Japan from abroad to start life in Aichi Prefecture.

The contents are written in English on the right page side and its Japanese translations are on the left page side. The Chinese version follows next so that you can compare each language version with a Japanese translation.

We would like to express our sincere gratitude to those from various organizations for kindly providing information for the publication of this guidebook.

For the use of this handbook

○ The published information is collected and edited by the Aichi International Association based on the relevant websites, various leaflets, and books.
○ We tried to publish the latest information as possible in this book. Please note that information in this handbook is subject to change without notice.
○ We listed the names of organizations and legal systems in Alphabet following Japanese pronunciation along with their English/Chinese translation in case they have no official names in English or Chinese.
○ The published contents of this handbook are for general information. Please note that some individuals cases may need different procedures. If you need to complete procedures that are introduced in this book, please confirm at the relevant specialized institution.
○ If there is no description of language availability in the contact details of organizations, it indicates that they provide services in Japanese only. If you contact such organizations, please obtain assistance from someone who can communicate in Japanese.
○ The office hours of the published organizations are subject to change. Some organizations may also be closed on public holidays and the year-end and New Year holidays. Please contact each organization prior to your visit.
○ We assume no responsibility for any damages resulting from the use of the published contents in the handbook.

前言

欢迎来到爱知县！

爱知县生活便利手册收集了对来日本在爱知县开始新生活的外国人有所帮助的信息。

左边是日语，右边是英语记载。在后面同样内容的有中文翻译，请对比后使用。

最后，在本指南发行之际，再次向协助提供信息的各有关单位人员表示感谢。

利用时的注意事项

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第 5 章 出産・育児

1 出産の手順..................................................C-23
2 口頭手順...................................................C-23
3 写真用手順...............................................C-23
4 要領......................................................C-23

第 6 章 教育

1 小学校、中学校...........................................C-23
2 高校...................................................C-23
3 大学院..................................................C-23
4 口頭手順...............................................C-23
5 写真用手順.............................................C-23
6 要領....................................................C-23

第 7 章 分娩、育児

第 8 章 税金

1 税制....................................................C-23
2 税額...................................................C-23
3 税法....................................................C-23
4 税務...................................................C-23
5 税務手続き.............................................C-23
6 税務に関する法律........................................C-23

第 9 章 医療

1 医療機関................................................C-23
2 医療費................................................C-23
3 医療支援..............................................C-23
4 医療制度..............................................C-23

第10章 交通 C-49
1 交通ルール .............................................. C-48
2 公共交通機関 ........................................... C-48
3 バス .................................................... C-48
4 電気・ガス・水道 ......................................... C-48
5 災害に備える ........................................... C-48
6 地震 ...................................................... C-48
7 安全な日常生活 ........................................ C-48
8 島原 ...................................................... C-48
9 汽車 ...................................................... C-48
第11章 災害のとき C-47
1 喚起電話のかけ方 ..................................... C-47
2 電池 ...................................................... C-47
3 海外からの電話 ......................................... C-47
4 電話、インターネット、NHK放送 ........................................... C-47
5 ペンギン・アカギ ..................................... C-47
6 経済 ...................................................... C-47
7 台風、集中豪雨 ......................................... C-47
8 什么是住民税? .......................................... C-47
9 省略 ...................................................... C-47
Chapter 1
Immigration Procedures

1 Residency Management System (zairyū kanri seido)

If you are entering to reside in Japan, the type of residence status and the period of stay are determined according to the purpose of the entry. A residence card (zairyū kādo) is issued for a medium to long-term foreign resident.

Medium to long-term residents

"Medium to long-term residents" are those who do not fall under any of the following.

1. Persons granted a permission to stay “3-month or less”.
2. Persons granted a resident status of “temporary visitor”.
3. Persons granted a resident status of “diplomat” or “official”. 
4. Persons recognized by Minister of Justice ordinance as equivalent to the foreign nationals in the aforementioned (1), (2) and (3).
5. Special permanent residents (tokubetsu eijūsha).
6. Persons with no resident status.

(Example of Medium to long-term residents) Permanent Resident, Long-term Resident, Spouse or Child of Japanese National, Engineer / Specialist in Humanities / International Services, Student, Dependent, etc.

1-1 Outline of Immigration Procedures

Below is the outline of immigration procedures for the medium to long-term resident status.

Port of Entry/Departure

At the airports of Narita, Haneda, Chubu, Kansai, New Chitose, Hiroshima and Fukuoka, a seal of verification for landing is affixed on the passport and a residence card is issued to a person with medium to long-term resident status. In case of entering from other ports/airports, a residence card is to be mailed to a foreign national after notifying his/her new domicile (place of residence) at the municipal office.

Please note that the residence card issued at the airport will not have an address written. When a place of residence is established, visit a designated municipal office to register the address and the address will be written on the back of the residence card.

Municipal Offices

After a place of residence for a foreign national is established, the foreign national must notify the municipal offices of his/her residence within 14 days by submitting his/her residence card or passport with the “seal of residence card to be updated.”

Please refer to 4-5 on page E-7 “Notification Relating to the Place of Residence” for more details.

Regional Immigration Office

In case of moving within the same municipal or out to another municipality, foreign nationals must notify the new and old municipal office of the change of domicile (place of residence) within 14 days (page 4, 10.)

All immigration procedures relating to the residence card except notification of place of residence (E-7) and the procedures for the status of residence (E-2) are performed at the regional immigration office.
Procedures for the Status of Residence

The procedures for the status of residence must be performed by the applicant in person. For the applicant under the age of 20, a legal agent may process the procedure instead. Also, applicants with unavoidable reasons such as illness, a family member or third party of same address or a designated person who is permitted by regional immigration bureau may process the procedures on behalf of the applicant (In such cases, documents clarifying the circumstances such as medical certificate are required.) In addition, in cases pursuant of the applicant, a lawyer or an administrative notary (gyōsei shoshi) who has given notification to the director of the regional immigration bureau, can handle the procedures.

The application forms are available at the regional immigration offices and also can be downloaded from the website.

URL

- http://www.immi-moj.go.jp/english/tetuduki/kanri/hituyou_syorui.html (English)

For more details on the procedures concerning the status of residence, contact information center for foreigners of the regional immigration offices.

Revocation of the status of residence

Status of residence may be revoked if any of the following facts are found with respect to a foreign resident residing under a status of residence, unless there is an unavoidable reason.

1. A foreign national has received, by deceit or other wrongful means, a seal of verification for landing.
2. A foreign resident has received, by deceit or other wrongful means, a permit for extending period of stay.
3. A foreign resident no longer engages in the activities in accordance with the authorized status of residence and stays more than 3 months with no justifiable reason (except those who are "spouse or child of Japanese national", "spouse or child of permanent resident" and "long-term resident").
4. A foreign national residing as a spouse whose status of residence is "spouse or child of Japanese national" or "spouse or child of permanent resident" but are not involved in spousal relationship and stays more than 6 months.
5. A foreign national staying in Japan has failed to engage in the activity corresponding to that status and engaging in another activity or with the intention to engage in another activity that are not permitted (except those who are “spouses or children of Japanese national”, “spouses or children of permanent resident” and “long-term resident”).
6. A foreign national has obtained, by deceit or other wrongful means, special permission to stay in Japan.
7. A foreign national has failed to notify the change of the residence within 90 days or has reported a false notification.

2-1 Permission to Change of Status of Residence

If you wish to change the current purpose of your stay, you must apply for a change of status of residence before your period of stay expires. If accepted, a fee of ¥4,000 is required.

Required Documents

a. Application form for extending the period of stay (available at the regional immigration office)
b. 1 photo (4cm × 3cm) of applicant himself or herself alone with head uncovered and no background taken within 3 months prior to submission. Applicants less than 16 years of age do not need to submit a photo
c. Documents certifying the activities in Japan (may vary in accordance with the status of residence) (example) Letter of Guarantee ("spouse or child of Japanese national", "spouse or child of permanent resident", "long-term resident" only)
d. Residence card (only apply to medium to long-term residence)
e. Passport or certificate of status of residence

2-2 Permission for Extending Period of Stay

If you wish to stay in Japan exceeding your period of stay pursuing the same activities, you must apply for an extension of stay before it expires. In case the period of stay is more than 6 months you can apply from 3 months prior to the expiration date. If accepted, a fee of ¥4,000 is required.
If you wish to leave Japan temporarily and re-enter during the permitted period of stay, obtain a "re-entry permit" before you leave Japan so that you can stay in Japan under the same residential status with the same period of stay without acquiring a "visa" before reentering Japan. However, the maximum period of a re-entry permit is 5 years (6 years for a special permanent resident) and it must not exceed the current period of stay. Please note that you may apply for either a single permit that allows you to leave and reenter Japan only once, or a multiple permit that allows you to leave and reenter Japan as many times as you wish within the permitted duration. A fee of ¥3,000 is required for a single permit and ¥6,000 for a multiple permit.

**Re-entry Permit (sai nyūkoku kyoka)**

If you wish to leave Japan temporarily and re-enter during the permitted period of stay, obtain a "re-entry permit" before you leave Japan so that you can stay in Japan under the same residential status with the same period of stay without acquiring a "visa" before reentering Japan. However, the maximum period of a re-entry permit is 5 years (6 years for a special permanent resident) and it must not exceed the current period of stay. Please note that you may apply for either a single permit that allows you to leave and reenter Japan only once, or a multiple permit that allows you to leave and reenter Japan as many times as you wish within the permitted duration. A fee of ¥3,000 is required for a single permit and ¥6,000 for a multiple permit.

**2-3 Re-entry Permit (sai nyūkoku kyoka)**

If you wish to leave Japan temporarily and re-enter during the permitted period of stay, obtain a "re-entry permit" before you leave Japan so that you can stay in Japan under the same residential status with the same period of stay without acquiring a "visa" before reentering Japan. However, the maximum period of a re-entry permit is 5 years (6 years for a special permanent resident) and it must not exceed the current period of stay. Please note that you may apply for either a single permit that allows you to leave and reenter Japan only once, or a multiple permit that allows you to leave and reenter Japan as many times as you wish within the permitted duration. A fee of ¥3,000 is required for a single permit and ¥6,000 for a multiple permit.

**Required Documents**

a. Application form for extending the period of stay (available at the regional immigration office)

b. 1 photo (4cm × 3cm) of applicant himself or herself alone with head uncovered and no background taken within 3 months prior to submission. Applicants less than 16 years of age do not need to submit a photo.

c. Documents certifying the activities in Japan (may vary in accordance with the status of residence) (example) Letter of Guarantee ("spouse or child of Japanese national", "spouse or child of permanent resident", "long-term resident")

d. Residence card (Application of renewal from medium to long term residents only)

e. Passport or certificate of status of residence

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**Permission to Acquire Status of Residence**

A person who was born from foreign resident in Japan or renounced his or her Japanese nationality and became a foreign national each needs to apply to obtain status of residence within 30 days of the date of birth or the date of becoming a foreign national if they wish to stay in Japan exceeding 60 days. If he or she is born in Japan, the status of residence and period of stay are usually determined according to the parent's status of residence and period of stay. No fee is applicable. A residence card is issued to a person who has acquired residence status and become a medium to long-term resident.

**Required Documents**

a. Application form for permission to acquire status of residence (available at the regional immigration office)

b. 1 photo (4cm × 3cm) of applicant himself or herself alone with head uncovered and no background taken within 3 months prior to submission. Applicants less than 16 years of age do not need to submit a photo.

c. Birth Certificate (shussei todokesho kisai jikō shōmei sho). Certificate or other documents certifying birth in Japan (for those who were born in Japan)

d. Document(s) certifying nationality (for those who renounced their Japanese nationality)

e. Documents based on the activities in Japan (documents may vary depending on the status of residence)

f. Passport (if have one)

g. A copy of the certificate of residence (jūminkyō no utusushi), certificate of items entered in the certificate of residence (jūminkyō kisai jikō shōmei sho). (If this document is submitted, it is regarded that notification of domicile has been performed at the time of acquiring residential status. If this document is not submitted, notification of domicile should be performed at the municipal office of residence.)

※For medium to long-term residents, refer to 1 on page E-1
Chapter 1  Immigration Procedures  E-4

This is the process to prove that the specific Status of Residence is applicable to their intended activities and is not falsified when a foreign national arrives in Japan. Also, this is to certify whether the foreign national has satisfied the conditions for landing permission for their residence statuses. If you turn in this certificate at the time of immigration investigation, the processing will be smoother. This system cannot be used for "temporary visitors" (expiration is within 3 month from the date of issue) such as sightsen or family visit status.

2-5 Application for Certificate of Eligibility (COE)

This is the process to prove that the specific Status of Residence is applicable to their intended activities and is not falsified when a foreign national arrives in Japan. Also, this is to certify whether the foreign national has satisfied the conditions for landing permission for their residence statuses. If you turn in this certificate at the time of immigration investigation, the processing will be smoother. This system cannot be used for "temporary visitors" (expiration is within 3 month from the date of issue) such as sightsen or family visit status.

Required Documents

a. An application for Certificate of Eligibility (available at the regional immigration office)

b. 1 photo (4 cm x 3 cm) of applicant himself or herself alone with head uncovered and no background taken within 3 months prior to submission.

c. Documents that correspond to the activities in Japan (depending on the status of residence). For example, Letter of Guarantee/Questionnaire. (Download at regional immigration offices or Ministry of Justice website is available.)

d. 1 Envelop for replying or Letter Packs (Red ones)

2-6 Permission to Engage in an Activity Other than That Permitted under the Status of Residence Previously Granted (shikakugai katsudō kyoka)

If a person whose status of residence does not allow working (for example, Student) wishes to engage in income-earning activities such as part-time job, they must obtain a permission at the regional immigration office to engage in such activities other than that permitted under the status of residence. If they engage in activities not permitted under your status of residence, their activities will become "illegal work".

With the implementation of the new residence registration system, newly entered foreign nationals who has been offered "student" status at the port of entry can apply "the permission to engage in an activity other than that permitted under the status of residence previously granted" at the port of entry (except those whose permitted period of stay is "3 months").

Required Documents

- Application form for Permission to Engage in Activity other than That Permitted under the Status of Residence Previously Granted
- A document material that proves the intended activity as indicated on the application form (not necessary for those with "student", "dependent" or "designated activities" apply for comprehensive permit).
- Residence card
- Passport or certificate of status of residence

2-7 Permission of Permanent Residence (eijū kyoka)

Those who wish to reside in Japan permanently must apply for permanent residence at the regional immigration office. A fee of ¥8,000 is required if accepted (fee is not required for a new-born baby). A new residence card will be issued.

If permanent residence is granted, the status of residence will be "permanent resident" and the applicant will be able to stay in Japan indefinitely. It is not necessary to complete the application for an extension of period of stay or for a change of status of residence. There are some conditions for permanent residence to be granted. Also, even if you receive permanent residency, failure to update residency before expiration date may cause a loss of residency. Please refer to “Guideline for Permission for Permanent Residence” for more details.

“Guidelines for Permission for Permanent Residence” (Ministry of Justice)

URL  http://www.moj.go.jp/content/001241940.pdf (English)

Required Documents

- Application form for permanent residence (available at the regional immigration office)
- 1 photo (4 cm x 3 cm) of applicant himself or herself alone with head uncovered and no background taken within 3 months prior to submission. Applicants less than 16 years of age do not need to submit a photo
- Documents based on the activities (vary depending on the current status of residence)
- Residence card
- Passport or certificate of status of residence

※ For the expiration date of Residence Card, refer to 4-2 on page E-6.

Chapter 1  Immigration Procedures  E-4
Those who have status of residence with work permission (with some exceptions), foreign students or trainee must notify the changes in work places or associations that they belong to such as schools or changes of location of those places, bankruptcy of company, termination of work contract, etc. within 14 days of their changes. Also, for those whose spouses are “Dependent”, “Spouse or Child of Japanese National” and “Spouse or Child of Permanent Resident” must notify when they are separated from their spouses by death or divorce within 14 days.

The notification is conducted in person at the regional immigration office or can be conducted by mail to Tokyo Regional Immigration Bureau. For more details, contact to regional immigration office or immigration information center.

※ You are able to make an online notification to the Minister of Justice using the E-Notification System of the Immigration Bureau, The Ministry of Justice

URL  https://www.ens-immi.moj.go.jp/NA01/NAA01SAAction.do (multi-language)

If you exceed your period of stay without renewing or changing your residence status, it will be recognized as an “illegal stay (overs stay)”. If an illegal resident is arrested he or she will be delivered to the Immigration bureau to be expelled from the country (taiyō kyōsei) or it will be processed, subject to trial and subsequently expelled. Those who are deported are usually not allowed to reenter Japan for 5 years (10 years for those who have a history of deportation). Furthermore, those who have committed a crime and sentenced, in principle, cannot enter Japan.

The departure order system allows illegal residents, under specific conditions, to depart from Japan after simple procedures without physical restraint. The departure order is available for the illegal foreign residents who satisfy the conditions below; those who depart Japan under the departure order will not be able to reenter the country for a year.

**Conditions**

a. To appear at the regional immigration office voluntarily with the intention of departing from Japan immediately.

b. Not to have any reasons for deportation other than illegal stay.

c. Not to have been sentenced to imprisonment with or without labor for certain crimes such as theft after entry into Japan.

d. Not to have been deported or left Japan under a departure order in the past.

e. To be able to depart Japan immediately.

**Special Permission of Residence** (zairyū tokubetsu kyoka)

Although a person is subject to deportation, Special Permission of Residence may be granted if the Ministry of Justice acknowledges that there are special reasons for permitting residence. The grant of Special Permission of Residence is at the discretion of the Ministry of Justice. If permission is granted, the person will be given a status of residence and be able to continue to reside in Japan. Please contact the regional immigration office for more details.

Reference: Ministry of Justice “Guidelines of Special Permission to Stay in Japan”

URL  http://www.moj.go.jp/content/000048156.pdf

**Procedures Relating to the Residence Card**

The procedures relating to the residence card must be performed by a medium to long-term resident in person. For an applicant aged 16 years and under or an applicant who is unable to apply due to particular reasons such as an illness (documents clarifying the circumstances are required), a family member who is 16 or older of same address can process it on behalf of the applicant. In addition, in cases pursuant of the applicant, the personal, institutions, a lawyer or an administrative scrivener (gyōsei shoshi) permitted by regional immigration bureau are allowed to process such procedures except those related to a change in place of residence.

The application forms for various procedures can be obtained at the regional immigration offices or downloaded from the web site.

URL  http://www.moj.go.jp/tetsuduki_shutsunyukoku.html (Japanese)

http://www.immi-moj.go.jp/english/tetuduki/kanri/hituyou_syorui.html (English)

For more details on the procedures concerning the residence card, contact the regional immigration office or the information center for foreigners of the regional immigration offices.

※ For medium to long-term residents, refer to 1 on page E-1
Chapter 1 Immigration Procedures

4-1 Residence Card (zairyū kādo)

A residence card is issued to a medium to long-term resident under the residency management system. A residence card serves as an identification in Japan. Medium to long-term residents over 16 of age must carry it at all times and show it when requested by police or authority of the immigration bureau.

All immigration procedures are performed at the regional immigration office except for notification of a change of residence.

※For medium to long-term residents, refer to 1 on page E-1

4-2 Explanation of Residence Card

Front of Residence Card

Back of Residence Card

① Period of stay
Period of stay will be determined by inspection according to your status of residence. Please refer to the list of status of residence on P.3 for more details.

② Expiration date
The residence card has an expiration date including for permanent residents. Be careful not to get confused with the period of stay.

③ Work permit
If the status of residence does not allow working, it is stated as work not permitted. Please refer to the list of status of residence on P.3 for more details. For those who hold status which is not allowed to work and obtain work permission to earn income from part time job etc. such as students, it is indicated in ⑥ activity other than that permitted under the status of residence.

④ Picture
For a person under the age 16, no picture will be present. (Refer to 4-3 on page E-6)

⑤ Address change
When the address of residence has changed, a new address will be stated on the back of the card. (Refer to 4-6 on page E-7)

⑥ Activity other than that permitted under the status of residence
When permission is issued to engage in an activity other than that permitted under the status of residence, the description will be indicated. (Refer to 2-6 on page E-4)

⑦ Permission for extending period and status of stay
When applying for extending period of stay or changing status of residence, it will be indicated on the card as pending. (Refer to 2-1, 2-2 on page E-2)

※For medium to long-term residents, refer to 1 on page E-1

4-3 Application for Extending the Valid Period of the Residence Card

The permanent residents or medium to long-term residents※ must apply for the renewal of valid period of the residence card before the expiration date. The permanent residents and highly skilled profession (ii) can apply for valid period of the residence card from 2 months prior to the expiration date. Also, if the card expiration date is the 16th birthday, make sure to apply for extension before the date of birth. Person less than 16 years old can apply for the residence card from 6 months prior to his or her 16th birthday. In principle, a new residence card is issued on the date of the application fee of charge.

※For medium to long-term residents, refer to 1 on page E-1
Chapter 1  Immigration Procedures  E-7

4-4 Application for a new Residence Card

If the residence card is lost or stolen, the card holder must notify to the police and file for an application for reissuance within 14 days of its loss to the regional immigration office. Also, if the residence card is severely defaced, the card holder should file for reissuance. These procedures are free of charge, unless a foreign resident wishes to change it to a new one for the other reasons, the cost will be 1,600 yen.

Required Documents
a. Application form for re-issuance of a residence card (available at the regional immigration office)
b. 1 photo (4cm × 3cm) of applicant himself or herself alone with head uncovered and no background taken within 3 months prior to submission. Applicants less than 16 years of age do not need to submit a photo.
c. Documents certifying the loss (in case the residence card is lost)
   (For example, a report of loss (ishitsu todoke shōmeishō), a theft report certificate (tōnan todoke shōmeishō) or a disaster victim certificate (risai shōmeishō)
d. Residence card (in case the residence card is not lost)
e. Permit to engage in an activity other than that permitted under the status of residence previously granted
   (in case the applicant has the permit)

4-5 Notification Relating to the Place of Residence

Those who enter Japan and become a medium or long-term resident must notify the municipal office of the new address within a period of 14 days. In addition, they are required to notify the municipal office of place of residence when moving in or out (tenkyo todoke) following the Basic Resident Registration System (P.10) just like Japanese Nationals. The procedure can be done at a local municipal office and the information will be send to the Ministry of Justice.

※For medium to long-term residents, refer to 1 on page 1.

4-6 Notification of Change of Items on the Record of the Residence Card

If there is a change in the name, date of birth, gender or nationality/region, it must be notified to the regional immigration offices within 14 days of its change. In principle, the new residence card is issued on the day of the application.

Required Documents
a. Notification of a change of an item on the residence card (available at the regional immigration offices)
b. 1 photo (4cm × 3cm) of applicant himself or herself alone with head uncovered and no background taken within 3 months prior to submission. Applicants less than 16 years of age do not need to submit a photo.
c. Documents certifying the changes (passport that contains the changes, marriage certificate, etc.)
d. Residence card
   e. Passport or certificate of status of residence

4-7 Return of the Residence Card

If a residence card is no longer valid (for example, if a foreign resident has become no longer medium to long-term resident or in case a foreign resident who left Japan with re-entry permit does not re-enter Japan within the valid period of re-entry visa, etc.), the residence card must be returned to the Minister of Justice within 14 days. It can be returned to the regional immigration offices in person or mailed to the office below.

Tokyo Regional Immigration Service Bureau, Odaiba office (tōkyō nyūkoku karirkyoku, odaiba bunshitsu)
135-0064
Tōkyō-to Kōtō-ku Aomi 2-7-11
Tōkyō Kōwan Gōdō Chōsha, 9F

※For medium to long-term residents, refer to 1 on page E-1.
### List of Status of Residence

There are 29 types of status of residence and it is prohibited to engage in an activity other than those permitted by the status of residence. In addition, permission for extending the period of stay is required in order to stay exceeding the given period of stay.

<table>
<thead>
<tr>
<th>Status of residence</th>
<th>Period of stay</th>
<th>Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>Diplomat (gaiō)</td>
<td>Period required to complete diplomacy activities</td>
<td>Diplomat</td>
</tr>
<tr>
<td>Official (kōyō)</td>
<td>5 years / 3 years / 1 year / 3 months / 30 days / 15 days</td>
<td>International organization officer</td>
</tr>
<tr>
<td>Professor (kōyō)</td>
<td>5 years / 3 years / 1 year / 3 months</td>
<td>College professor</td>
</tr>
<tr>
<td>Artist (geijutsu)</td>
<td>5 years / 3 years / 1 year / 3 months</td>
<td>Artist, Musician</td>
</tr>
<tr>
<td>Religious Activities (shūkyō)</td>
<td>5 years / 3 years / 1 year / 3 months</td>
<td>Religious worker</td>
</tr>
<tr>
<td>Journalist (hōdō)</td>
<td>5 years / 3 years / 1 year / 3 months</td>
<td>Reporter of foreign press</td>
</tr>
<tr>
<td>Highly Skilled Professional (kōdo senmonshoku)</td>
<td>5 years / Unlimited duration</td>
<td>Business manager, engineer and researcher of the institutions designated by the Minister of Justice</td>
</tr>
<tr>
<td>Business Manager (keiki / kanri)</td>
<td>5 years / 3 years / 1 year / 4 months / 3 months</td>
<td>Manager, Business manager</td>
</tr>
<tr>
<td>Legal, Accounting Services (hōtsu / kakei gyōmu)</td>
<td>5 years / 3 years / 1 year / 3 months</td>
<td>Lawyer</td>
</tr>
<tr>
<td>Medical Services (iryō)</td>
<td>5 years / 3 years / 1 year / 3 months</td>
<td>Medical doctor, Nurse</td>
</tr>
<tr>
<td>Researcher (kenkyū)</td>
<td>5 years / 3 years / 1 year / 3 months</td>
<td>Researcher of a government related institution or company</td>
</tr>
<tr>
<td>Instructor (kyōiku)</td>
<td>5 years / 3 years / 1 year / 3 months</td>
<td>Language instructor at a junior high or high school</td>
</tr>
<tr>
<td>Engineer / Specialist in Humanities / International Services (gijutsu / jinbun chishiki / kokusai gyōmu)</td>
<td>5 years / 3 years / 1 year / 3 months</td>
<td>System engineer, Interpreter, designer</td>
</tr>
<tr>
<td>Intra-company Transferee (kigyōnai tenkin)</td>
<td>5 years / 3 years / 1 year / 3 months</td>
<td>Transferee from enterprise overseas</td>
</tr>
<tr>
<td>Caregivers (kago)</td>
<td>5 years / 3 years / 1 year / 3 months</td>
<td>Licensed caregiver</td>
</tr>
<tr>
<td>Entertainer (kōgo)</td>
<td>3 years / 1 year / 6 months / 3 months / 15 days</td>
<td>Dancer, Actor, Professional athlete</td>
</tr>
<tr>
<td>Skilled Labor (gindō)</td>
<td>5 years / 3 years / 1 year / 3 months</td>
<td>Chef of foreign cuisine</td>
</tr>
<tr>
<td>Technical Intern Training (ginōjisshū)</td>
<td>1 year / 6 months / Period determined by the Minister of Justice up to 1 year</td>
<td>Technical intern</td>
</tr>
<tr>
<td>Cultural Activities (bunka katsudō)</td>
<td>3 years / 1 year / 6 months / 3 months</td>
<td>Japanese culture researcher</td>
</tr>
<tr>
<td>Temporary Visitor (tanki taizai)</td>
<td>90 days / 30 days / 15 days maximum in units of day</td>
<td>Tourist</td>
</tr>
<tr>
<td>Student (gakusai)</td>
<td>4 years and 3 months / 4 years / 3 years and 3 months / 3 years / 2 years and 3 months / 2 years / 1 year and 3 months / 1 year / 6 months / 3 months</td>
<td>Student (College, junior college, high school, elementary and junior high school, Japanese language school)</td>
</tr>
<tr>
<td>Trainee (kenshū)</td>
<td>1 year / 6 months / 3 months</td>
<td>Trainee</td>
</tr>
<tr>
<td>Dependent (kazokutaizai)</td>
<td>5 years / 4 years and 3 months / 4 years / 3 years and 3 months / 3 years / 2 years and 3 months / 2 years / 1 year and 3 months / 1 year / 6 months / 3 months</td>
<td>Spouse or child who is a dependent of a residing foreign national</td>
</tr>
<tr>
<td>Designated Activities (tokutei katsudō)</td>
<td>5 years / 3 years / 1 year / 6 months / 3 months / Period individually determined by the Minister of Justice (up to 5 years)</td>
<td>Individual on a working holiday, nurse and certified caretaker candidates under the Economic Partnership Agreement</td>
</tr>
<tr>
<td>Permanent Resident (eijūsha)</td>
<td>Unlimited duration</td>
<td>Individual who is permitted permanent residence</td>
</tr>
<tr>
<td>Spouse or Child of Japanese National (nihonin no haigijūsha)</td>
<td>5 years / 3 years / 1 year / 6 months</td>
<td>Spouse, Biological child, or Child adopted by a Japanese national in accordance with Japanese adoption system</td>
</tr>
<tr>
<td>Spouse or Child of Permanent Resident (eijūsha no haigijūsha)</td>
<td>5 years / 3 years / 1 year / 6 months</td>
<td>Spouse, biological child or Child adopted by a permanent resident</td>
</tr>
<tr>
<td>Long-term Resident (teijūsha)</td>
<td>5 years / 3 years / 1 year / 6 months / Period determined individually by the Minister of Justice (up to 5 years)</td>
<td>Third-generation Japanese, spouse of long-term resident, adopted Japanese children under the age of 6</td>
</tr>
</tbody>
</table>

※1 Those received “Activity Other than that Permitted under the Status of Residence (shikakugai katudokyoka)” is allow to work as a part-timer up to 28 hours per week but are not allowed to work for any form of the adult entertainment business.
5 Application Procedure Inquiry

Nagoya Regional Immigration Bureau

Address 455-8601 Nagoya-shi Minato-ku Shōhōchō 5-18
Access 1 minute from “Nagoya Keibajō Mae” station, Aonami line
TEL (main switchboard) .............................................................. 052-559-2150
shinsa kantō bumen (counter service) ...................................... 052-559-2112
jittai chōsa bumen (residence card) .......................................... 052-559-2140
shūrō shinsa bumen (business and employment) ........................ 052-559-2114
ryūgaku kenshū shinsa bumen
(“trainee” and “technical intern training”) .................................. 052-559-2117
(“student” and “temporary visitor”) .............................................. 052-559-2118
eijū shinsa bumen
(“permanent resident”, “spouse or child of Japanese national”,
“long-term resident”) ................................................................. 052-559-2120

Hours Monday to Friday, 9:00 - 16:00

Toyohashi Port Branch Office

Address 441-8075 Toyohashi-shi Jinnofutochō 3-11
Toyohashi Kōwan Gōdō Chōsha
Access Get on the bus bound to “Nishifu kōtai” of the Toyotetsu Jinnofuto Line from the west exit
of JR Meitetsu Toyohashi station and get off at the bus stop of “Kowan Godō Chōsha”.
TEL 0532-32-6567

Hours Monday to Friday, 9:00 to 12:00 and 13:00 to 16:00

Nagoya Immigration Information Center

Location Inside the Nagoya Regional Immigration Bureau
(Toyohashi Port Branch Office does not have an information center.)

Counter consultation Monday to Friday
(English, Chinese, Portuguese, Spanish, Korean and Filipino/Tagalog)
TEL consultation 0570-013904 (Tokyo)
(03-5796-7112 for calls by PHS or IP phone and calls from abroad)
Monday to Friday, 8:30 to 17:15 (closed for Saturday, Sunday, national
holiday and end of year holidays)
(English, Portuguese, Spanish, Chinese, Korean and Filipino/Tagalog)

Parking is limited. Please use public transport to come to the facility.
Chapter 2
Other Procedures

1 Basic Resident Registration System (jūmin kihon daichō seido)

The basic resident registration system also applies to the foreign nationals in the same way as Japanese nationals. The residence record (jūminhyō) is organized and created for each household (setai) at each municipality. Residence record allows to comprehend the current situation of residents and provide better service to the foreign residents.

Foreign nationals who are subject to basic resident registration system
- Medium-to-long-term residents (foreign nationals to whom residence card is issued)
- Special permanent residents
- Persons permitted temporary refuge and temporary stay
- Transit residents caused by loss of nationality or birth. ※place of birth does not grant nationality

Ministry of Internal Affairs and Communications (Sōmushō)
Inquiry for “Basic Resident Registration system for Foreign Residents”
Please find multilingual information on the basic resident registration system on the web site of the Ministry of Internal Affairs and Communications (sōmushō).

“Basic Resident Registration System for Foreign Residents” (Ministry of Internal Affairs and Communications)
Hours: 8:30 ~ 17:30
Tel: (Navi-dial) 0570-066-630
(IP Phone PHS) 03-6436-3605
Available languages: Japanese, Portuguese, Spanish, English, Chinese, Tagalog, Vietnamese, Nepali, Indonesian, Thai, Korean
Information of Multilingual Interpreter Service as of 2020 (Reiwa 2) Please check website for the latest information.

1-1 Copy of Certificate of Residence Record (jūminhyō no utsushi)

The basic information on the residence record included name, date of birth, gender, address, individual number and the matters concerned insured person for National Health Insurance or National Pension, etc. in the same way as Japanese nationals. As for foreign residents, nationality, region, status of residence, period of stay are added on the record.

In case you need to have a certificate concerning the matters on the record, you can request a certificate of your residence record at the municipal office of your residence. Fees are required.

1-2 Procedures Concerning Basic Resident Registration System

In the case of a change in residence, notification must be properly submitted to the municipality. So, benefits can be received from the public administration services in your municipality. A written “change of residence” notification letter can be accepted from a proxy.

A In the Case of Moving

In case you are moving in or out from your residence or to foreign countries, you must submit the move-out notification (tenshutsu todoke) to the previous municipality before or after you move out within 14 days from the day you move. Then you will be issued a certificate of move-out (tenshutsu shōmei shō). You must bring the move-out certificate (tenshutsu shōmeishō) and if moving to another location in Japan, submit move-in notification (tennyū todoke) to your new municipality within 14 days.

In case of moving-in and out within the same municipality, you must notify the change of residence (tenkyo todoke) at the municipality within 14 days of moving to the new residence.

B In the Case Change in Head of the Household

When there is a change in the Head of the Household, you must notify it within 14 days at the municipal office.
Chapter 2 Other Procedures

2 Social Security/Tax Number System (My Number)

"My Number" system, 12-digit individual number (My Number) assigned to each residence record holder, is a fundamental social system to improve administrative efficiency, enhance public operations and provide a fairer society in the area of social security, tax, disaster prevention and so on.

Your “My Number” is notified and written in “Notification Card” delivered to you from municipal office you register. You must keep a “Notification Card” in safe since there is no expiration date. “My Number Card” is issued for an applicant and can be used for your identification and various administrative services. For more information, contact municipal offices of your residence or following institution.

Cabinet Office “My Number, The Social Security and Tax Number System”

URL http://www.cao.go.jp/bangouseido/foreigners/index.html (foreign languages)

Call center for My Number (Toll free)

TEL

- Japanese: 0120-95-0178
- English, Chinese, Portuguese, Spanish, Korean, Concerning My Number System 0120-0178-26
- Concerning “Notification Card”, “Individual Number Card” 0120-0178-27

3 Information Disclosure Request Concerning Foreign Registration Card or Immigration Records

As the alien registration system was abolished as of July 9, 2012, the foreign registration cards that had been kept in the municipalities were sent to the Ministry of Justice and kept in Immigration Services Agency. If you need to have the information such as previous addresses from the above-mentioned date, you (or your legal proxy) should request for the disclosure of the information to Immigration Services Agency. You can either visit Immigration Services Agency for the procedure or request by mail. Also, you can request to disclose your immigration records (embarkation/disembarkation). For more information, refer to the website of Immigration Services Agency or to the below institution.

Immigration Information Disclosure in System Management, General Management Section of Immigration Service Agency

(Shutsunyuuroku zai nyukanicho soumuke jyouhou sisutemukanishitsu shutsunyuuroku jyouhoukaiji kakari)

Address 100-8977 Tōkyō-to Chiyoda-ku Kasumigaseki 1-1-1
TEL 03-3580-4111 (ext.4448)

“Disclosure request concerning foreign registration card” (Immigration Services Agency)


“Disclosure request concerning embarkation/disembarkation records” (Immigration Services Agency)

URL http://www.immi-moj.go.jp/news-list/record.html

4 Certification by the Ministry of Foreign Affairs

When conducting procedures in foreign countries (marriage, birth, establishment of a company, acquiring a visa, real state etc.) public documents issued by Japanese government or municipal office may be necessary. In case you are requested to submit authentication of official seals for public documents by foreign consulates in Japan, you need to conduct the procedure of authentication of official seals in advance at the Ministry of Foreign Affairs. You should receive the authentication of official seals of public documents at the Ministry of Foreign Affairs before you receive the authentication of Consulate in the foreign embassy or consulate. In addition, when you submit public documents of a country or region of the Hague Convention accord (United States, Peru, Germany, etc.), that have a notary (apostille: authentication by the attachment of the recognized form) conducted by the Ministry of Foreign Affairs, the authentication by Consulate is not required. You can conduct the procedures at the Ministry of Foreign Affairs by mail. Please refer to the below for more details.

Ministry of Foreign Affairs (gaimushō)

Central Office

Address 100-8919 Tōkyō-to Chiyoda-ku Kasumigaseki 2-2-1
Consulate Department, Consulate Service Center (Certification Group) (ryōji kyoku, ryōji sabisu sentā (shōmei-han))
TEL 03-3580-3311 (ext. 2308/2855)

Osaka Branch Office

Address 540-0008 Ōsaka-fu Osaka-shi Chūō-ku Ōtemae 4-1-76 Ōsaka Gōdōchōsha 4gokan, 4F
TEL 06-6941-4700

Ministry of Foreign Affairs “Autentification”


Information Disclosure Request Concerning Foreign Registration Card or Immigration Records

As the alien registration system was abolished as of July 9, 2012, the foreign registration cards that had been kept in the municipalities were sent to the Ministry of Justice and kept in Immigration Services Agency. If you need to have the information such as previous addresses from the above-mentioned date, you (or your legal proxy) should request for the disclosure of the information to Immigration Services Agency. You can either visit Immigration Services Agency for the procedure or request by mail. Also, you can request to disclose your immigration records (embarkation/disembarkation). For more information, refer to the website of Immigration Services Agency or to the below institution.

Immigration Information Disclosure in System Management, General Management Section of Immigration Service Agency

(Shutsunyuuroku zai nyukanicho soumuke jyouhou sisutemukanishitsu shutsunyuuroku jyouhoukaiji kakari)

Address 100-8977 Tōkyō-to Chiyoda-ku Kasumigaseki 1-1-1
TEL 03-3580-4111 (ext.4448)

“Disclosure request concerning foreign registration card” (Immigration Services Agency)


“Disclosure request concerning embarkation/disembarkation records” (Immigration Services Agency)

URL http://www.immi-moj.go.jp/news-list/record.html

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When conducting procedures in foreign countries (marriage, birth, establishment of a company, acquiring a visa, real state etc.) public documents issued by Japanese government or municipal office may be necessary. In case you are requested to submit authentication of official seals for public documents by foreign consulates in Japan, you need to conduct the procedure of authentication of official seals in advance at the Ministry of Foreign Affairs. You should receive the authentication of official seals of public documents at the Ministry of Foreign Affairs before you receive the authentication of Consulate in the foreign embassy or consulate. In addition, when you submit public documents of a country or region of the Hague Convention accord (United States, Peru, Germany, etc.), that have a notary (apostille: authentication by the attachment of the recognized form) conducted by the Ministry of Foreign Affairs, the authentication by Consulate is not required. You can conduct the procedures at the Ministry of Foreign Affairs by mail. Please refer to the below for more details.

Ministry of Foreign Affairs (gaimushō)

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TEL 03-3580-3311 (ext. 2308/2855)

Osaka Branch Office

Address 540-0008 Ōsaka-fu Osaka-shi Chūō-ku Ōtemae 4-1-76 Ōsaka Gōdōchōsha 4gokan, 4F
TEL 06-6941-4700

Ministry of Foreign Affairs “Autentification”

Chapter 2  Other Procedures

5  Naturalization (kika)

Naturalization (kika) refers to obtaining Japanese nationality. An application for naturalization is required in order for a foreign national to obtain Japanese nationality. Once you have Japanese nationality you are granted to vote and other rights. However, since Japan does not allow dual nationality, you must renounce your original nationality to be naturalized. Naturalization requires permission from the Ministry of Justice. Therefore, marriage to a Japanese or adoption by Japanese does not automatically change your nationality to Japanese. Applications for naturalization are accepted at the Regional Legal Affairs Bureaus. If your application for naturalization is permitted, your status of residence will no longer exist and a Japanese family register will be created. For more details, please contact the regional legal affairs bureau or a local bureau that administers nationality-related matters in your local area.

Contact for information

Nagoya Regional Legal Affairs Bureau, Nationality Section (nagoya hōmukyoku, kokuseki-ka)
Address  460-8513 Nagoya-shi Naka-ku Sannomaru 2-2-1
TEL  052-952-8073
Hour  Monday to Friday (except public holidays), 8:30 ~ 17:15
(Appointment required)
"In case of consultation, appointment is required (You can make an appointment by phone).

6  Death

6-1  Notification of Death

Deaths must be reported to the local municipal office of residence by a family member or others within 7 days of learning of the death by submitting a death certificate (shibō shindansho) issued by a doctor. If there is a national health insurance card (kōkumin kenchō hokensho), it should be returned.

In case the deceased is a foreigner, his/her residence card or special permanent registration certificate must be returned to the Regional Immigration Services Agency within 14 days of the death. Notification to the embassy or the consulate of the native country of the deceased must be carried out.

Also, if foreign residents of spouses as status of “dependent”, “spouse or child of Japanese national” or “spouse or child of permanent resident” lose their spouses, they must notify to the regional Immigration Services Agency of the death of his/her partner within 14 days of the death (refer to 2-8 on page E-5). It is not that the status of residence will become invalid immediately; however, if the activities as a spouse are not engaged in over a certain period of time (6 months for “spouse and child of Japanese national” and “spouse or child of permanent resident”, and 3 months for “dependent” and “designated activities”), the status of residence is subject to revocation. If he or she wants to stay in Japan, they must apply for a change of status of residence at the Regional Immigration Services Agency (refer to 2-1 on page E-2).

6-2  Treatment of the dead body

The authorization of cremation (burial) is required for cremation and burial in Japan. The authorization can be applied at the municipal office after the death notification is accepted.

The dead body of the deceased can be transported to the hometown of the deceased, but it may cost a considerable amount of money. You should follow antiseptic treatment for the body, transporting procedures and customs procedures according to the regulations of the recipient country. Please contact the relevant Embassy or the Consulate for further information.

7  Personal Seal (inkan, hanko)

In Japan, a personal seal (inkan, hanko) is generally used instead of a signature. There are two types of seals, general seals (mtome-in) which are used on a daily basis, bank seals (ginkō-in) for bank account and registered seals (jitsuin) which are used for important documents.

7-1  Seal Registration (inkan tōroku)

A registered seal (jitsuin) is an important seal used as a signature when you register your cars or real estate and borrow/lend money. You should register your seal as the registered seal (jitsu-in) at the local municipal office before you use it as the registered seal (jitsu-in). Anyone 15 years of age or older who is registered as a resident can apply for personal seal registration. If a seal does not meet a certain condition in terms of size or if a name of seal does not match with a name of registry (jumrin hyo) or registered name (tsu sho), the seal cannot be registered.

Once the personal seal registration is completed, a personal seal registration card (or hand book) is issued. The registered seal and the personal seal registration card are very important and should be kept in safety. If you lose your personal seal registration card, you should report the loss and register the seal again. When you use a registered seal (jitsuin), the personal seal registration certificate (inkan tōroku shōmei sho) proves that the registered seal is genuine. A seal holder or a proxy can apply for personal seal registration certificate by submitting personal seal registration card (or hand book) at the municipal office.
Chapter 3
Labor

1 Work and Status of Residence

Before working in Japan, check your status of residence if the status on the card permits an individual to work (E-8). The statuses of residence that allow individuals to work regardless of occupation type (work content) include “Spouse or Child of Japanese National”, “Long-term Resident”, “Permanent Resident”, and “Spouse or Child of Permanent Resident”. If you wish to engage in work activities other than that permitted under your status of residence, you must obtain permission for that at the Regional Immigration Services Agency prior to begin these activities. If a foreign national is working illegally, the person will be subject to deportation. Moreover, employing an illegal worker or paying someone not permitted to work may be subject to imprisonment of up to three years and/or a fine of up to ¥3,000,000 for the guilt of promoting illegal employment and also will be subject to deportation.

2 Working Rules

2-1 Employment Contract

The employer is required to specify conditions of employment such as salary and working hours to employees in writing. If there is no evidence of conditions of employment, this may be problematic as there is no proof of a salary if it is determined verbally. If you plan to commence employment, it is important to have detailed conditions of employment in the contract.

Conditions of Employment that Should Be Stated in Writing (obligated by the Labor Standards Act)

a. Period of the employment contract
b. Criteria for the renewal of the fixed term employment contract (only in the case of fixed term employment contracts with possible renewal)
c. Place of work and work content
d. Starting and finishing times, whether there is work outside of the agreed working hours, work breaks, non-working days (kyūjitsu), vacations (kyūka), etc.
e. The salary, information on how the salary is calculated and paid, information on the payroll cut-off date and pay date
f. Concerning resignation/retirement (including grounds for dismissal)

※There are other conditions that should be stated in Part-time Employment Act such as Employment Security Act, and Worker Dispatching Act. Even if the company which you will be working for has the “working rules (company’s regulation)”stating the employment conditions and service regulations, it is important to confirm the details.

2-2 Employment Conditions

A Working Hours and Breaks

In principal, working hours should not be more than 8 hours per day or 40 hours per week. Break time is not included in the working hours. However, work preparation or cleaning-up is considered to be part of the working hours as long as the activity is at the direction of the employer. When the working hours exceed 8 hours in a day, a break of an hour or more is compulsory during the working hours. As a rule, over times are limited to 45 hours per month and 360 hours per year, also there is a limit for a temporary measurement.

B Non-working Days (kyūjitsu) and Annual Leave with Pay (yūkyū kyūka)

According to the Labor Standards Act (rōdō kijun hō), employees are required to receive at least one non-working day per week or 4 non-working days or more within the period of 4 weeks. Furthermore, if employees have worked on a continuous basis for 6 months after joining the company and have completed more than 80% of the overall scheduled working days, they are eligible for a minimum of 10 days annual leave with pay on top of their other non-working days.

Even part-time workers who have fewer working days than full-time workers can accrue annual leave with pay based on the number of days worked. However, the determined day of annual leave with pay may be subject to change if it would cause some trouble in the business. Prior discussion with your superior is recommended.

Also, as of April 1st of 2019, if the employee holds 10 days or more annual leave with pay, the employer must give at least 5 days off in a requested season.
3 Dismissal (kaiko) and Resignation (taishoku)

3-1 Dismissal

Dismissal (kaiko) refers to the termination of employment contract by the unilateral will of the employer. A legitimate reason is required for dismissal. Even if there is a legitimate reason for dismissal, an employer is required by law to notify the employee at least 30 days prior to the termination of the employment contract. If the notice is given less than 30 days prior to the termination, a dismissal notice payment is required to be paid to the employee (kaiko yokoku teate).

Dismissals prohibited by law
a. Dismissal given when the employee is on sick leave and unable to work due to a work-related injury or sickness and 30 days subsequent to the leave.
b. Dismissal given when the employee is on maternity leave and 30 days subsequent to the leave.
c. Dismissal on the grounds of public interest whistleblowing
d. Dismissal on the grounds of being a member of a labor union or engaging in the reasonable activities of a labor union.
e. Dismissal based on gender discrimination, or dismissal on the grounds of a woman’s marriage, pregnancy, childbirth or being absent from work due to childbirth.
f. Dismissal on the grounds that an application for child-care leave has been made, or of taking child-care leave itself.

3-2 Resignation

Resignation (taishoku) refers to the relinquishing of employment upon agreement between the employer and the employee. If the employee makes a claim for unpaid salary at the time of resignation, he or she is able to receive the unpaid salary within 7 days and also receive any accumulated funds or savings. If the employment period is stated in the contract, the employee cannot cancel the contract during the contract period unless there are unavoidable circumstances. Employees should be very careful when requesting resignation to the employer because in principle, it is not possible for an employee to withdraw his or her resignation after it has been accepted by the employer. It is necessary to confirm the conditions and procedures of resignation at the time of signing the contract. Furthermore, the employee must return any items issued by the company during employment, including employee ID cards, uniforms and Health Insurance card.

4 Workmen’s Accident Compensation Insurance (rōsai hoken)

4-1 Workmen’s Accident Compensation Insurance

This insurance aims to protect the worker when they suffer injury or illness due to work injury or accident while traveling to and from work, and also to protect the family of a deceased employee who has regrettably died at work. Insurance premiums shall be paid in full by the employer. As long as a business owner employs, all foreign employees including part-time workers, casual workers are entitled to compensation benefits in the case of work-related injuries, sickness and death, or an accident during travel to or from work. However, claims must be made by employees in person at the Labor Bureau to allow them to receive the compensation benefit. If your case is a work-related accident, please contact the company at which you are employed, the Labor Standards Inspection Offices (E-62~63,69) or the Aichi Labour Bureau (E-17).

The information on Labor standard act or Workmen’s Accident Compensation Insurance are available in multilanguage on the Ministry of Health Labor and Welfare. Please access the website below.


4-2 Main Compensation Benefits

Followings are the major compensation benefits of workmen’s accident compensation insurance. Each application form can be obtained at the Labor Standards Inspection Offices. You can also download the forms from the web site of the Ministry of Health, Labour and Welfare (kōsei rōdōshō)

URL https://www.mhlw.go.jp/bunya/roudoukijun/rousaihoken06/03.html (Japanese only)

A Medical Treatment (compensation) Benefits (ryōyō (hoshō) kyūfu)

If a worker gets injured or suffers from disease during work or commuting, the insurance pay the medical fees necessary for the medical treatment and recovery from an injury or disease. To receive this benefit, it is recommended to use the hospitals designated by the workmen’s accident compensation insurance. If you submit a “Medical Treatment Benefits Claim Form” (ryōyō no kyūfu sekkyūsho) to the hospital, you do not need to pay medical fees to the hospital.
If a worker gets injured during work or commuting and cannot receive wages as a result of not being able to work due to medical treatment for the injury, absence benefits will be paid at 60% of the basic daily wage from the 4th day of absence. 20% of the basic daily wage will also be paid as a special disability benefit, which makes the total benefit 80%. You should submit an “Absence (Compensation) Benefits Claim Form” (kyūgyō (hoshō) kyūfu shikyū seikyūsho) to the Labor Standards Inspection Office.

**Physical Disability (Compensation) Benefits** (shōgai (hoshō) kyūfu)

Physical disability benefits will be paid in the case in which a worker is left with a certain degree of physical disability after he or she recovers from an injury or sickness caused during work or commuting.

**Bereaved Family (Compensation) Benefits** (izoku (hoshō) kyūfu)

Bereaved family benefits will be paid to the family of a deceased worker in the case in which he or she dies during work or commuting.

### Employment Insurance

Employment Insurance is a state-organized public insurance program aimed to promote job search activities by providing necessary benefits to stabilize the workers’ lives. Premiums Insurance are paid to a certain proportion between employer and employee. The part of the insurance premium by the employee is deducted from his or her monthly salary. It also applies to foreign workers if they have a likelihood of working for a minimum of 31 days after being hired and at least 20 hours or more per week.

#### 5-1 Employment Insurance

Employment Insurance is a state-organized public insurance program aimed to promote job search activities by providing necessary benefits to stabilize the workers’ lives. Premiums Insurance are paid to a certain proportion between employer and employee. The part of the insurance premium by the employee is deducted from his or her monthly salary. It also applies to foreign workers if they have a likelihood of working for a minimum of 31 days after being hired and at least 20 hours or more per week.

#### 5-2 Unemployment Benefits (Basic Allowance)

Unemployment benefits (basic allowance) are paid to insured workers who are separated from employment and are actively in the process of finding work or qualifications to work. In principle, the insured period should be minimum of 12 months in past two years from the date of unemployment (minimum of 6 months in 1 year period before resignation in case of bankruptcy, dismissal, disconnecting contract, etc.)

#### A How to Receive the Benefit

In order to receive unemployment benefits (basic allowance), following documents must be submitted and ask for a job application to Hello Work Office in your area. You will start receiving the benefit 7 days after (waiting period) eligibility is decided. If you left work voluntary, the benefit is paid after 3 month of restriction period. Then you need to visit Hello Work office on the designated dates (every 28 days) to obtain official recognition of unemployment while continuing to look for a job. The amount of unemployment benefits and the number of days which you can receive the benefit is determined according to the factors such as the period covered by employment insurance, salary and age and the reason of retirement.

#### Required Documents

- a. Job Separation Certificate (ishokuhyō) - 1, 2 (You will receive from your employer after separation of work)
- b. My Number Card. (My number card, notification card, residence registration with my number)
- c. Identification card (My number card or Residence card)
- d. Two photos (3cm x 2.5cm).
- e. Savings account bank book in the name of the applicant.
- f. Seal (inkan) (not required in case of signature).
If 1 year has passed since the following date of job separation, you cannot receive unemployment benefit (basic allowance) even if days of allowance are left. However, if you are unable to work because of illness, injury, pregnancy, childbirth or other reasons for 30 days or more within this period, it is possible to extend the period for receipt of the child care benefit equal to the time that was in such a situation. It can be extended up to a maximum of 3 years.

5-3 **Job Applicant Benefits for the Elderly**

When workers over 65 years of age, who have been continuously employed until 65, retire from work, they will receive the "job application benefits for the elderly (kōnenrei kyūshokusha kyūfūkin)" instead of the ordinary unemployment benefits (shitsugyō kyūfū) which is a basic allowance (kihon teate).

5-4 **Continuous Employment Benefits for the Elderly**

Continuous employment benefits are one of the unemployment benefits aimed for promoting and fostering companies to keep employment of elder workers and workers taking childcare leave and family care leave: continuous employment benefits for the elderly (kōnenrei kōyō keizoku kyūfū), childcare leave benefits (ikui kyūgō kyūfū), and family care leave benefits (kaigo kyūgō kyūfū). Please contact your workplace or the Hello Work office in your locality for more information about employment insurance procedures and others (E-62).

a. **Continuous employment benefits for the elderly (kōnenrei kōyō keizoku kyūfūkin)**

When insured persons with employment insurance for more than 5 years and more, and age between 60 and less than 65 years old continue to work, and, their salary after being 60 years old is less than 75 % of the amount compared with the salary paid when they are 60, in principal, they are entitled to receive “continuous employment basic benefits for the elderly” or “re-employment benefit for the elderly.”

b. **Childcare leave benefits (ikui kyūgō kyūfūkin)**

If insured workers under employment insurance take childcare leave in order to take care of their child under one year of age (one and two months of age if they meet the specified requirements, and also one and a half years or 2 year of age if they meet additional requirements), and they meet certain requirements, they are entitled to receive childcare benefits.

c. **Family care, leave benefits (kaigo kyūgō kyūfū)**

If insured workers under employment insurance take leave to take care of disabled family members and they meet certain requirements, they are entitled to receive family care leave benefits.

6 **Finding a Job**

Hello Work (Public Employment Security Offices) offers job referral services. Some of the Hello Work offices have interpreters (E-69). You can also check the employment information provided by the Hello Work offices on the Internet. The address of the website is: http://www.helloworld.go.jp/

Please refer to E-62 for the Hello Work Offices in Aichi Prefecture. Confirm your nearby office based on the jurisdiction areas.

Nagoya Employment Service Center for Foreigners

The Nagoya Employment Service Center provides foreign residents including foreign students with services of work-related consultation and employment.

**Address** 460-0008 Nagoya-shi Naka-ku 2-14-25 Yamaichi Bldg., 8F

**URL** https://site.mhlw.go.jp/aiichi-foreigner/

**TEL** 052-855-3770  Fax  052-855-0944

**Hours** 8:30 - 17:15

**Language** Portuguese, English, Chinese, and Spanish (Monday to Friday)

Pilipino・Tagalog (Monday, Thursday, Friday)

(Hours of interpretation: 9:15 - 12:00 & 13:00 - 17:15)
Foreign workers in Japan may sometimes be confused due to the differences in the law between Japan and their country of origin. If you have any troubles related to working conditions such as unpaid wages that you have consulted with the employer but cannot be satisfied with the result, please consult with Labor Consultation for Foreign Workers at the Aichi Labour Bureau or the Labour Standards Inspection Offices in your area (E62~63,69).

Consultation Services for Work-related Issues

Labor Consultation for Foreign Workers

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Language</th>
<th>Hours</th>
<th>Access</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aichi Labor Bureau</td>
<td>460-8507 Nagoya-shi Naka-ku Sannomaru 2-5-1</td>
<td>English, Portuguese (Monday to Friday), Spanish (Wednesday, Thursday Friday)</td>
<td>9:30 - 12:00 &amp; 13:00 - 16:00</td>
<td>Take exit #4, walk to the west, and turn to the left at the second traffic signal.</td>
</tr>
<tr>
<td>Nagoyanishi Labor Standards Inspection</td>
<td>453-0813 Futatsubachi-cho 3-37</td>
<td>Vietnamese (Thursdays)</td>
<td>9:30<del>12:00 &amp; 13:00</del>16:00</td>
<td>10 min walk from the exit #4 of Nakamurakuyakuso Station (Subway Sakuradori Line)</td>
</tr>
<tr>
<td>Toyohashi Labor Standards Inspection</td>
<td>440-8506 Toyohashi-shi Daikokuchō 111</td>
<td>Portuguese (Mondays, Tuesdays &amp; Thursdays)</td>
<td>9:30 - 12:00 &amp; 13:00 - 16:00</td>
<td>10 min. Walk from Toyohashi Station (JR or Meitetsu) or Shin Toyohashi Station (Kintetsu)</td>
</tr>
<tr>
<td>Labor Standards Inspection of Kariya</td>
<td>448-0885 Wakamatsu-cho 1-46-1</td>
<td>Portuguese (Mondays &amp; Thursdays)</td>
<td>9:30<del>12:00, 13:00</del>16:00</td>
<td>200m east of Kariya Station South Exit (JR Line and Meitetsu Mikawa Line)</td>
</tr>
</tbody>
</table>
Consultation by Telephone for Foreign Workers
Ministry of Health, Labor and Welfare

For the problems concerning working conditions, they provide information on labor laws and referral services to related institutions.

<table>
<thead>
<tr>
<th>Language</th>
<th>TEL</th>
<th>Service Day</th>
<th>Service Hour</th>
</tr>
</thead>
<tbody>
<tr>
<td>English</td>
<td>0570-001701</td>
<td>Monday - Friday</td>
<td>10:00 - 12:00</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td>13:00 - 15:00</td>
</tr>
<tr>
<td>Chinese</td>
<td>0570-001702</td>
<td>Monday - Friday</td>
<td></td>
</tr>
<tr>
<td>Portuguese</td>
<td>0570-001703</td>
<td>Monday - Friday</td>
<td></td>
</tr>
<tr>
<td>Spanish</td>
<td>0570-001704</td>
<td>Monday - Friday</td>
<td></td>
</tr>
<tr>
<td>Filipino/Tagalog</td>
<td>0570-001705</td>
<td>Tuesdays, Wednesdays, Thursdays &amp; Fridays</td>
<td></td>
</tr>
<tr>
<td>Vietnamese</td>
<td>0570-001706</td>
<td>Wednesday &amp; Friday</td>
<td></td>
</tr>
<tr>
<td>Nepali</td>
<td>0570-001708</td>
<td>Tuesdays &amp; Thursdays</td>
<td></td>
</tr>
<tr>
<td>Burmese</td>
<td>0570-001707</td>
<td>Mondays &amp; Wednesdays</td>
<td></td>
</tr>
</tbody>
</table>

Closed on holiday season (Dec 29 ~ Jan 3rd)

Telephone Hotline related labor condition

Consultation related with labor condition problems is available on Saturdays, Sundays, National holidays and for hours after local Labor Offices and Labor Standard Inspection Offices are closed entrusted by Ministry of Health, Labor and Welfare.

<table>
<thead>
<tr>
<th>Language</th>
<th>TEL</th>
<th>Service Day</th>
<th>Service Hour</th>
</tr>
</thead>
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<tr>
<td>English</td>
<td>0120-004-008</td>
<td>Everyday</td>
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<tr>
<td>Chinese</td>
<td>0120-150-520</td>
<td>Everyday</td>
<td></td>
</tr>
<tr>
<td>Japanese</td>
<td>0120-811-610</td>
<td>Everyday</td>
<td></td>
</tr>
<tr>
<td>Portuguese</td>
<td>0120-290-922</td>
<td>Everyday</td>
<td></td>
</tr>
<tr>
<td>Spanish</td>
<td>0120-336-230</td>
<td>Tuesdays, Thursdays, Fridays &amp; Saturdays</td>
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</tr>
<tr>
<td>Filipino, Tagalog</td>
<td>0120-400-186</td>
<td>Tuesdays, Wednesdays &amp; Saturdays</td>
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<tr>
<td>Vietnamese</td>
<td>0120-588-815</td>
<td>Wednesdays, Fridays &amp; Saturdays</td>
<td></td>
</tr>
<tr>
<td>Nepali</td>
<td>0120-531-408</td>
<td>Wednesdays &amp; Sundays</td>
<td></td>
</tr>
<tr>
<td>Indonesian</td>
<td>0120-750-880</td>
<td>Thursdays &amp; Sundays</td>
<td>17:00 ~ 22:00</td>
</tr>
<tr>
<td>Thai</td>
<td>0120-813-802</td>
<td>Thursdays &amp; Sundays</td>
<td>Saturdays, Sundays &amp; Holidays</td>
</tr>
<tr>
<td>Korean</td>
<td>0120-813-801</td>
<td>Thursdays &amp; Sundays</td>
<td>9:00 ~ 21:00</td>
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<td>Burmese</td>
<td>0120-531-407</td>
<td>Wednesdays &amp; Sundays</td>
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<tr>
<td>Cambodian</td>
<td>0120-613-804</td>
<td>Mondays &amp; Saturdays</td>
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<tr>
<td>Mongolian</td>
<td>0120-613-805</td>
<td>Mondays &amp; Saturdays</td>
<td></td>
</tr>
</tbody>
</table>

Closed on holiday season (Dec 29 ~ Jan 3rd)
Chapter 4
Marriage/Divorce

1
Marriage (kekkon)

In an international marriage, the couple should each follow the laws of their own countries. As for Japanese, all legal conditions for marriage as below must be fulfilled. As for foreigner marriage is not established unless she/he takes legal procedures for marriage in his/her own country. For more detailed information please contact the Embassy or Consulate of your country.

Conditions for Marriage

a. The minimum legal age for getting married is 18 for men, and 16 for women.
b. If either partner is underage, parental consent is required.
c. It must not be polygamous marriage.
d. In the case of a woman getting remarried, a period of 100 days must have passed for the dissolution or cancellation of her previous marriage.

1-1 Marriage between a Japanese and a Foreigner

If a couple is married in Japan, they must be married according to the Japanese law. Please submit the following documents to the municipal office in which you reside or where your original registered address is located.

After acceptance of notification of marriage, please report your marriage to the embassy or consulate-general of your country of origin in Japan. Please contact the municipal office or embassy or consulate-general of your country of origin for more details.

Required Documents

a. Certificate of marriage (The signature and seal of two adult witnesses are required.)
b. Family register of the Japanese party
c. Consent form completed by the parents of the Japanese partner (if under the age of 20)
d. Certificate of legal capacity to contract marriage from the foreign partner and its translation
e. Certificate of nationality of the foreign partner (passport, etc.)

1-2 Marriage Between Foreign Nationals

If you decide to marry under Japanese legal system, please submit the following documents to the municipal office in which you or your partner reside.

After a marriage notice is registered at a local municipal office, please report your marriage to the embassy or consulate-general of your country of origin in Japan. Please contact the municipal office or embassy or consulate-general of your country of origin for more details.

Required Documents

a. Marriage (The signature and seal of two adult witnesses are required.)
b. Certificate of legal capacity to contract marriage for both partners and their translations
c. Certificate of nationality of both partners (passport, etc.)

1-3 Certificate of Legal Capacity to Contract Marriage (kon'in yōken gubi shōmeisho)

This certificate confirms that the marriage is possible under the laws of the country of origin. In most cases, it is issued by a Japanese embassy but, it is recommended to check in advance since the process is different for each country. Documents in other languages must be accompanied by a copy of the documents in Japanese with the name of the translator. For Certificate of Legal Capacity to Contract Marriage certificate (kon'in yōken gubi shōmeisho), please contact the embassy or consulate-general of each country.
Chapter 4  Marriage/Divorce

2 Divorce (rikon)

2-1 Divorce Between a Japanese and a Foreigner

If one of the spouses is Japanese residing in Japan, the divorce process is performed according to the Japanese law. If both parties agree on a divorce, they follow the process of divorce by their agreement (kyōgi rikon). If the parties disagree on a divorce, they follow the process of arbitrated divorce (chōtei rikon). If arbitration process does not reach a settlement, the process of adjudicated divorce (saiban rikon) must be filed. However, if divorce by agreement or arbitrated divorce is not accepted under the laws of the foreign spouse’s country, the Japanese notification of divorce may not be accepted in that country. Divorce by agreement is processed in the municipal offices while arbitrated divorce and adjudicated divorce are processed in the family court (katei saibansho). In addition to the divorce steps as the law of Japan, it is necessary to obtain the recognition of the divorce also in the country of the foreign spouse. Please contact the municipal office or the embassy or consulate-general of your country of origin for more details.

2-2 Divorce Between Foreign Nationals

If both have the same nationality, the divorce process is performed according to the law of country of their origin. If each one has different nationality and a common law does not exist but if they both reside in Japan, the divorce will be carried out according to the Japanese legislation. If the law of the relevant country (or countries) recognizes the divorce by agreement, they can file for divorce by agreement in the municipal office in Japan. However, if the law of the both countries do not recognize the divorce by agreement, they cannot file for divorce by agreement in the municipal office in Japan. They need to establish divorce in their own country (countries) first. For further information, please refer to the municipal office and the Embassies or Consulates of the relevant countries in Japan.

2-3 Notification of Divorce

Following is the required documents that must be submitted when filing for the notification of divorce to the municipal office.

Required Documents

a. Notification of divorce. (The signature and seal of two adult witnesses are required.)
b. Family register (if one of the parties is Japanese)
c. Copy of the record of arbitration (in case of divorce mediation in a family court)
d. Copy of order of determination and certificate of final judgment (in case of divorce by decision of the family court)
e. Copy of the decision document and certificate of final judgment (in case of adjudicated divorce)
f. Identification document of the submitter (passport, etc.)

2-4 Notification of Non-acceptance of Divorce (rikon fujuri todoke)

In cases you are forced into a divorce by your Japanese spouse, there is a possibility that your spouse submits the divorce notification with false signature of yours without your permission. If you do not agree on the divorce, you may submit a notification of non-acceptance of divorce to the municipal office in the area or original registered address (honseki-chi) of your spouse (Japanese.)

2-5 Divorce and Status of Residence

A foreign national who is a spouse as “dependent”, “spouse or child of Japanese national” or “spouse or child of permanent resident”, in the event of divorce, he or she must report the divorce to the Regional Immigration Services Agency within 14 days (refer to 2-8 on page E-5). The status of residence will not become invalid immediately, however, if the activities as a spouse do not continue for a certain period of time (6 months for “spouse and child of Japanese national” and “spouse or child of permanent resident”, and 3 months for “dependent” and “designated activities”), the status of residence will become the subject of rejection. If he or she wants to stay in Japan, they must apply for a change of status of residence at the regional Immigration Services Agency. The decision will be made based on the circumstances of the individual such as how long they have resided in Japan or whether they are rearing Japanese children (refer to 2-1 on page E-2).

For more details, please refer to the Regional Immigration Services Agency or the Immigration Information Center (E-9).
Domestic Violence

Domestic Violence (DV) refers to physical, psychological or sexual violence by spouses, including former spouses or partners in an intimate relationship. These violations occur regardless of the social status or occupations. If you are a victim of DV, please contact the nearest police station, municipal welfare office (ふくし じむ しょ) or Counseling Center for Women (じょせい そudents). You may need a document that verifies the fact of asking for help of domestic violence for proceeding a certification of a residential status in municipal offices. Also in case of emergency, you may ask for a temporary protective custody (いちじご こ).

Gender Equality Bureau Cabinet Office
The Gender Equality Bureau provides information about support and consultation desks for DV victims. Brochures in multiple languages (English, Portuguese, Spanish, Chinese, Filipino/Tagalog, Vietnameise, Thai, Korean, Russian and Japanese)

Consultation Services
The following centers provide consultation services on the issues related to domestic violence.

Aichi Women’s Counseling Center (あいちけん じょせい そどん せんた)
(Spousal Violence Counseling and Support Center) (あいが しゅう よく そどん ししん せんた)
The Aichi Women’s Counseling Center provides consultation, counseling, related information, and temporary protective custody of victims and for their accompanying family members. Furthermore, there are seven branch offices (E-65) located at prefectural welfare consultation centers. Please contact the Aichi Counseling Center for Women for more details.

TEL 052-962-2527
TEL Consultation Monday to Friday, 9:00 - 21:00
Saturday & Sunday, 9:00 - 16:00
(Closed on public holidays and year-end holidays, sometimes on Monday)
Consultation in Person Tuesday to Sunday, 9:00 - 17:00 (20:30 on Wednesday)
(Appointment required)
(Closed on Mondays, public holidays and year-end holidays, sometimes on Monday)
DV TEL Consultation by Lawyer
( Closed on public holidays and year-end holidays, sometimes on Monday)
TEL 052-962-2528 (Monday, 14:00 - 15:30)
Aichi Male DV Victims Hotline
DV victims are not only women. A male consultant offers consultation for male victims.
TEL 080-1555-3055
Saturday 13:00 - 16:00 (Closed on 5th Sat, public and year-end holidays)

Protect Order (ごう まい ろい)
In cases where a victim of DV or relative of the victim’s life is in danger or likely to receive serious harm on his/her life due to the violence or intimidation by a spouse (or former spouse, intimate partner), the victim can file for a written petition to a municipal court. The court will then issue a protection order against the offender. C: restraining order for children, D: restraining order for family members, etc., E: restraining order against telephone calling, etc. cannot be issued solely but only can be effective during restraining order against offender is implemented. Moreover, in the case of a violation of these protection orders, offender will be subject to imprisonment of up to one year or a fine of up to ¥1,000,000.

A Restraining Order (せっ きん きんし みれい)
This is an order prohibiting DV offender for 6 months from approaching the victim or loitering in the vicinity of the place of residence or place of work, etc.

B Expulsion Order (たいく よ みれい)
This is an order for DV offender to leave the domicile for a two-month period that he/she shares as the main home with victim.
C  Restraining Order for Children (koeno sekkin kinshi meirei)

This is an order prohibiting DV offender for 6 months from approaching the victim’s child or loitering in the vicinity of the place of residence or school, etc. Here, child means children before reaching age of adulthood. Children who live separately or children who are over age of adulthood belong to family members in D.

D  Restraining Order for Family Members, etc. (shinzokutoeno sekkin kinshi meirei)

This is an order prohibiting DV offender for 6 months from approaching the victim’s family members or loitering in the vicinity of the place of residence or place of work etc.

E  Restraining Order Against Telephone Calling, etc. (denwato kinshi meirei)

This is an order prohibiting DV offender for 6 months from doing certain harassment acts such as requesting to meet, calling up at night or sending mails except emergency situation.
1 When you Get Pregnant

1-1 Mother and Child Health Handbook (boshi kenkō techō)

When you get pregnant, after a consultation at a medical institution, please obtain the Mother and Child Health Handbook. The handbook is prepared for you to record health checkup results of the mother and child, the growth of the child, and to inform you of the various health services such as health checkups and immunization. You can get this handbook free of charge when you submit a notification of pregnancy (ninshin todokedesho) (available at maternity hospitals and Health Centers, etc.) to the Health Center (hoken sentā) of your residence (Public Health Centers for the city of Nagoya, Okaizaki, Toyota and Toyohashi).

1-2 Health Checkups for Pregnant Women (ninpu no kenkō shinsa)

During pregnancy, women should take in plenty of nutrition, get plenty of rest, and have regular health checkups. When receiving the Mother and Child Health Handbook, health checkup forms will also be provided. When the health checkup forms are filled and submitted, part of medical checkup expenses are subsidized. Since interpreters are not commonly available at medical institutions, please come accompanied by someone who can communicate in Japanese.

1-3 Home Visit Guidance by Midwife and Public Health Nurse (hōmon shidō)

Midwife (jōsanši) and public health nurse (hokenshi) from municipal governments visit your house offering consultation services. You can consult on the matters such as how to spend the pregnancy period, how to prepare for childbirth as well as concerns of child rearing, baby’s growth and development, disease prevention and concerns and worries during pregnancy. Please contact the municipal office of your residence for more information. This consultation is provided free of charge and upon the request by pregnant women or by a doctor's referral.

1-4 Acknowledgment of Paternity (ninchi)

The acknowledgment of paternity refers to the legal establishment of parental relationship of parent-child born to couples not legally married. To apply for the acknowledgment of paternity you must send a notification to the municipal office. Please contact the municipal office for more information.

1-5 Educational Classes for Mothers and Fathers (hahaoya chichioya kyōshitsu)

Municipal governments provide educational classes related to knowledge and skills needed for daily pregnancy life, childbirth and child rearing to pregnant women and their family members free of charge.

2 Procedures after Childbirth

2-1 Notification of Birth (shushō todoke)

When a child is born in Japan, regardless of the nationality of the parents, please submit a notification of birth within 14 days from the birth (including the date the child was born) to the municipal office of your residence or birth place.

Required Documents

- Notification of birth (the form is available at municipal offices or hospitals)
- Birth certificate (birth certificate signed by a doctor or midwife)
- Seal of the applicant (a signature is also accepted in case you do not have a personal seal)
- Mother and Child Health Handbook
- National Health Insurance Card (if applicable)

Furthermore, you are also required to report the birth to the embassy or consulate of your country of origin located in Japan. Please contact the embassy or consulate for more details.
Chapter 5  Childbirth/Parenting

 Acquisition of Nationality for a New-born Child

A  In the Case either of the Parents is a Japanese National

If a mother is Japanese or a father is Japanese and legally married to a foreign mother, their child can obtain a Japanese nationality at the time of birth. In case that the mother is a foreigner and not legally married to the Japanese father, if the father acknowledges paternity before birth, their child can obtain the Japanese nationality at the time of birth. If it is not a case, the father needs to process his paternity first and then report it to the Minister of Justice after birth to obtain the Japanese nationality. Please contact the nearest regional Legal Affairs Bureau or a regional Bureau dealing with nationalities for more details. If a child wishes to obtain the foreign nationality of the other parent who is a foreign national, it is necessary to follow the procedure in accordance with the law of each home country. Please contact the embassy or consulate of your country of origin located in Japan for further information.

Nationality Selection

In case a child born outside Japan obtains Japanese nationality along with another foreign nationality, he/she must submit "Reservation of Japanese nationality" (kokuseki ryoho) document when submitting the notification of birth. Since dual nationality (having both Japanese and foreign nationality) is not permitted under Japanese law, the child is required to select one of the nationalities by the age of 22. From April 1, 2020 (Reiwa 4), it is by the age of 20.

B  In Case both of the Parents are Foreign Nationals

If both of the parents are foreign nationals, it is not possible for the child to obtain Japanese nationality despite the child being born in Japan. The child will obtain the foreign nationality of the parents in accordance with the law in each country of the parents. Procedures vary depending on the country. For more details including the procedure and required documents, please contact the embassy or consulate of the countries of origin located in Japan.

Other Procedures

A child without Japanese nationality and parents wish to stay past 60 days from the date of birth, the parents must apply for permission to acquire status of residence (2-4 on page E-3) within 30 days from the date of birth if the child is to stay. Also, the process of joining the health insurance system is necessary for the newborn baby. The process is performed in the municipality if the parents belong to the National Health Insurance (koku min kenkō hoken), and in the workplace if they belong to the Employee's Health Insurance (kenkō hoken).

Expenses for Childbirth and Available Allowances

The period of hospitalization for childbirth is approximately one week, and expenses are estimated to be between ¥300,000 to 500,000. Health insurance cannot be used for normal childbirth except C-section since pregnancy or childbirth are not regarded as sicknesses. In the case of C-section, the insured woman only has to pay up to the limited amount if she shows a certificate of eligibility for limited health insurance payments (gendogaku ni ntei sho) at the hospital desk. To receive this certificate, the persons under national health insurance should contact a person in charge at their residential municipal office and the persons under Employee's Health Insurance should contact their employers or Health Insurance Society or Japan Health Insurance Association.

3-1 Lump Sum Birth Allowance (shussan ikujī ichijikin)

Members of the National Health Insurance (koku min kenkō hoken) or the Employee's Health Insurance (kenkō hoken) are provided with a Lump Sum Birth Allowance (shussan ikujī ichijikin) per child upon childbirth. The payment goes directly from the municipal office or the insurer (Health Insurance Society or Japan Health Insurance Association) to the medical institution so that pregnant women do not have to prepare the substantial expenses of childbirth in advance (Direct payment system).

3-2 Exemptions of paying National Pension / Health Insurance premiums

National Pension Primary insured persons such as business owners, students and so on will be exempted from paying premiums of National Pension for 4 months period from a month before childbirth expecting date or the exact date. (For multiple birth for 6 months, before and after 3 months of the birth) Employee's pension insured persons such as salary men and so on will be exempted from paying premiums of Employee's Pension and Health Insurance for 42 days (for multiple birth 98 days) before birth and 56 days after birth during maternity leave. Also those who take childcare leave to take care of a child under 3 years old will be exempted from paying premiums.

Chapter 5  Childbirth/Parenting  E-24
While a member of the Health Insurance is off from work because of the childbirth and does not receive wages from employer, Childbirth Allowance is offered for a maximum period between 42 days (98 days for a multiple pregnancy) prior to the (expected) date of the birth and 56 days after the date of birth. The amount of the allowance for an absence day is calculated as follows: (Average amount of each standard monthly salary of the 12 months prior to the day of receiving the benefit ÷ 30 days x Two-thirds)

When the insured persons of the Employment insurance take childcare leave for their children below 1 year old (under certain conditions 1 year and 2 month old, meets additional requirements 1 year and 6 month or 2 years old) they can receive childcare allowance with certain conditions. Please find information on the procedure at the nearest Hello Work (E-62). For those who take maternity leave and childcare leave, the payment of social insurance is exempted during the period of leave.

The persons who is caring for a child can receive this allowance until the first March 31 after the age of 15. There is an income limitation for this allowance. The children who do not have residential address in Japan cannot receive this allowance. The monthly amount of the allowance is 15,000 yen until the previous day of child’s 3rd birthday and 10,000 yen after the 3rd birthday. (However, for the third child among all children under 18, 15,000 yen is paid until March 31 after 12th birthday.) The children’s allowance is paid in February, June and October every year for the amount accumulated up to the previous month. For more information, please refer to the municipal offices of your residence.

From Oct. 1 2019 (Reiwa 1st) kindergartens, nursery schools, certified children’s clubs (Nintei Kodomoen) and so on is free of charge for all children with from 3 to 5 years of age and with from 0 to 2 years of age in residential tax free household. It is necessary to obtain “authorization of the necessity of childcare” from municipal offices for using day care service in kindergarten and uncertified day care center.

URL: https://www.youhomushouka.go.jp/about/ (English, Portugese, Spanish, Chinese, Korean, Japanese)

Health checkups including examination of the baby’s growth and development, measurement of height and weight, and parenting consultation are conducted for babies at 3-4 months old, 18 months old and 3 years old. The way it is carried out varies depending on each municipal office. Please contact the Public Health Center or Health Center of your residence.

There are illnesses that can be prevented by vaccinations. Many vaccinations based on the Preventive Vaccination Act can be received free of charge. If you have inquiries or concerns, please contact your personal doctor or the municipal office.

If you are a member of the Health Insurance, out-of-pocket medical expenses for children who are under elementary school age is normally 20%. However, in Aichi Prefecture, no medical expenses are necessary for hospital visits for children who are up to pre-school age) and for hospitalization (for children who are up to middle school age). Additional allowances may be available in some municipalities. Please contact the municipal office or your residence for more details.

In the day care center they look after pre-school children who cannot be cared at home due to the reasons such as both parents are working or are sick. The age of eligible children or available services vary depending on the day care centers. There are some day cares which provide childcare services outside normal working hours (early morning, night time, public holidays) and others which provide temporary childcare services for those who need assistance due to parents’ sickness, hospitalization, accidents or fatigue from parenting. Please contact the municipal office or individual day care centers for more details. A list of day care centers in Aichi Prefecture is available on the Aichi Prefecture website (Japanese only).
Certified Children’s Club (*nintei kodomo en*)

Certified children’s club (*nintei kodomo en*) is a facility function as both kindergarten (*yōchien*) and nursery school (*hoikuen*) offering education and childcare in one place. Any parents whether they work or not can use this facility which is a big merit for children, since they can continue to use the facility even when their parent’s work conditions changes. The facility also provides other families with children who are not the members of the facilities a place where they ask consultation about child rearing and meet for social gathering. For more information, contact your local municipal office or each certified children’s club (*nintei kodomo en*). The list of the facilities in Aichi prefecture can be checked at the prefectural website (Japanese only).

**URL**
https://www.pref.aichi.jp/0000016939.html

After-school Children’s Club (*After School Care Program, gakudō hoiku*)

The After-School Children’s Club accepts elementary school students (mainly children from the first to third grade) whose parents are away from home during the daytime due to work, providing appropriate play areas and social interaction by using the extra space in the children’s centers or classrooms after school hours or during extended holidays. Please contact the municipal office of your residence for more details.

Family Support Center (*famili sapō sentā*)

Family Support Center system which is established and operated mainly by the municipal governments accepts those who wish to receive childcare support and those who wish to offer childcare support as a member of the system to help each other in child rearing. They can pick your child up at your place when you are not able to take your child to the center. Temporary childcare services are also available for parents who they have works or have to go out. Although the service is charged (the fee varies depending on the municipal governments), its on-demand services are the advantages of this system. Membership registration and other procedures are required prior to using these services. Please contact the municipal office of your residence for more details.
Chapter 6
Education

Educational System in Japan

Compulsory education in Japan is a total of 9 years: 6 years of elementary school (6 to 12 years of age) and 3 years of junior high school (12 to 15 years of age). After graduating from junior high school, students may go to high school and then to university. The school year starts on April 1st and ends on March 31st. Each school year is divided into 1st Semester (April to August), 2nd Semester (September to December) and 3rd Semester (January to March). Please note that some schools operate on a two-semester system, with the first semester running from April to September, and the second semester from October to March. Although children of foreign nationals do not have obligations to attend elementary or junior high school in Japan, they can attend a public elementary or public junior high schools if they wish.

Ministry of Education, Culture, Sports, Science and Technology
“Guidebook for Starting School”
It provides information on the procedures for entering Japanese schools in foreign languages.
URL https://www.mext.go.jp/a_menu/shotou/clarinet/003/1320860.htm

Aichi Prefecture “A Guidebook to Future Paths for Children with Foreign Backgrounds”
Aichi prefectural government publishes a guide book in foreign languages for children with foreign backgrounds to help them think about their future path.

Aichi Prefecture “Japanese Study Material for Preschoolers with Foreign Backgrounds”
Aichi prefectural government publishes guide book “Enjoy 1st grade” for foreign children aged 5 and parents with foreign backgrounds to help them adjust themselves to school life and “Guide for entering elementary school before becoming 1st grade” to provide information about Japanese education system for parents in multiple languages.
URL https://www.pref.aichi.jp/soshiki/tabunka/purekyouzai.html

1-1 Elementary School (shōgakkō) and Junior High School (chūgakkō)

Households with children entering Elementary School as a first grader will receive the notice of schooling and other notices from local governmental office (about the prior medical examination and other matters) the summer of the previous year. Please follow the instructions in the notices accordingly. For those who want to enter public elementary or junior high school in the middle of the school term, the documents certifying that the residence of the child such as the residence card or the special permanent residence certificate are required. For more details, contact the board of education in your area.

URL http://www.resource-room.aichi-edu.ac.jp/SYOGAKUGUIDE-ENG/index.html

URL http://www.resource-room.aichi-edu.ac.jp/kyozai_sonota_chuugaidobook.html

1-2 High School (kōtō gakkō)

High schools are categorized in three types: full-time (zennichi gakusei), part-time (tei jisei) and correspondence courses (tsū shinisei). A variety of curricula are offered including general (fū budsuka), industrial (kögyōgaku) and commercial curricula (shōgō gaku). Since high school education is not an obligation in Japan, students must pass a corresponding entrance exam to attend that high school. Please note that there are 11 full-time schools: Nagoya Minami High School General Course (Nagoya City), Nakagawa Shogyo High School Commercial Course (Nagoya City), Komaki High School General Course (Komaki City), Iwakura Sougou High School General Course (Iwakura City), Higashiura High School General Course (Higashiura Cho), Komodai High School General Course (Toyota City), Toyota Kogyo High School Industrial Course (Toyota City), Toyota Anjo Minami High School General Course (Anjo City), Chiryu High School General Course (Chiryu City),
Toyohashi Nishi High School General Course (Toyohashi City) and Toyokawa Kogyo High School Industrial Course (Toyokawa City) undertake selection of foreign students or returnees from China prior to general entrance exams. In addition, you can apply for “special care for foreign students on the entrance exam” in the pre-selection period of part-time schools. There are some conditions for eligibility such as that prospective high school students must be at least over 4th grader in elementary school. For details of entrance systems, please contact the Upper Secondary Education Division (kōtō gakkō kyōiku-ka, TEL: 052-954-6786) of the Aichi Prefectural Board of Education for public schools. For details of private high schools, please contact each school directly.

1-3 Kindergarten (yōchien)

The kindergartens accept children of pre-school age (3 to 5 years of age). The new term begins in April every year and the applications for admission are usually accepted by a set deadline in the previous year. However, if there are openings available, they will accept the applications at any time. Fees for kindergarten is free of charge from October in 2019 (Reiwa 1st) For information about private kindergartens, please contact individual institution directly. For more information about public kindergartens, please contact the municipal office in your domicile.


1-4 International School (gaikoku jin gakkō)

In Japan, there are international schools where students can study in English, Chinese, Korean, Portuguese or Spanish. Graduates of such international schools may not be eligible to enter all Japanese universities. For more details, please contact each international school directly.

Brazilian School

There are 11 Brazilian schools in Aichi prefecture and 9 are recognized by the Ministry of Education of Brazil that are corresponding to kindergarten, elementary, junior high, and high school in Japan. For more information, contact each school.

Certified by the Ministry of Education of Brazil (able to continue the education after returning to Brazil.)

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Telephone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Colegio Brasil Japao Prof. Shinoda</td>
<td>Nagoya-shi Naka-ku Ōsu 3-41-17Minota Bitu 2F</td>
<td>052-242-2639</td>
</tr>
<tr>
<td>EJA Interativo</td>
<td>Toyohashi-shi Erima Kō 3-48</td>
<td>0532-53-6690</td>
</tr>
<tr>
<td>ii-Ei-Esu (Escola Alegria de Saber)</td>
<td>Hekinan-shi Tajirimachi 4-53</td>
<td>0566-46-3404</td>
</tr>
<tr>
<td></td>
<td>Toyohashi-shi Shimojichō Aza Kado 10-1</td>
<td>0532-54-0450</td>
</tr>
<tr>
<td></td>
<td>Toyoda-shi Higashiomi cho Yanoda 66</td>
<td>0565-47-0020</td>
</tr>
<tr>
<td>Toyohashi International Academy</td>
<td>Toyohashi-shi Obiwa-cho Kubota 12-1</td>
<td>0532-21-8415</td>
</tr>
<tr>
<td>Colegio Emanuel</td>
<td>Handa-shi Ichinokusa-cho 202-5</td>
<td>0569-58-8655</td>
</tr>
<tr>
<td>Escola Nectar</td>
<td>Toyota-shi Aoki-cho 3-141 Sun Heigs Sugi 1F</td>
<td>0565-46-1844</td>
</tr>
<tr>
<td>Escola Pintando o Sete</td>
<td>Toyota-shi Homi-chō Rokutanda 155-1</td>
<td>0565-43-3987</td>
</tr>
<tr>
<td>Escola São Paulo Internacional (kindergarten)</td>
<td>Anjō-shi Sasame-chō 1-3-4</td>
<td>0566-95-7363</td>
</tr>
<tr>
<td>Escola Sao Paulo Internacional (elementary/junior high/high school)</td>
<td>Anjō-shi Mejihoncho 11</td>
<td>0566-93-4946</td>
</tr>
<tr>
<td>Escola Paulo Freire Seto</td>
<td>Hishinoda 1-3 Hishino da3 Jyutaku 9 Tou 105</td>
<td>0561-76-0094</td>
</tr>
</tbody>
</table>

NOT certified by the Ministry of Education of Brazil

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Telephone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Escola Sementinha De Jesus</td>
<td>Hekinan-shi Nishiyama-cho 4-45</td>
<td>0566-46-3722</td>
</tr>
<tr>
<td>Alfa Educacional</td>
<td>Inazawa-shi Oriuzu Nagata-cho 52</td>
<td>0587-87-8509</td>
</tr>
<tr>
<td>(Former: Colegio Sal e Luz)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Escola de Educación Infantil Cantinho da Tia Chechela</td>
<td>Okazaki-shi Akashibu-cho Teramae 33-1</td>
<td>0564-83-6004</td>
</tr>
</tbody>
</table>
1-5 Junior High School Night Class

In Junior High School Night Class, individuals who could not graduate from junior high school due to various reasons can study curriculums of junior high school and acquire the qualification of junior high school graduation. Classes are held in Nagoya-shi and the tuition is free of charge. Classes are held in Japanese but foreign residents can join. Application starts around January every year. For more information, please contact Aichi Education and Sports Foundation.

1-6 Junior High School Equivalence Examination (ちゅうがっこうそつとぎょうてidoなinteいしちけん)

This is a national examination for those who were deferred or exempted from the study because of illness or some other unavoidable circumstance has the academic ability equivalent to graduate level education in junior high school. Successful candidates who successfully pass this exam will receive qualification of taking examination for high school. For more details, please contact the mandatory education section (ぎむきょ はくく-か) of Aichi board of education (TEL: 052-954-6790) or the equivalency examination section 2 of the lifelong learning promotion division of the lifelong learning policy bureau (しこうがっこうしゅしん-か, なinteいしちけん だい2-がと) of the Ministry of Education, Culture, Sports, Science & Technology (TEL: 03-5253-4111).

1-7 High School Equivalence Examination (こうがっこうそつとぎょうてidoなinteいしちけん)

This examination is for those who did not graduate from high schools for any reason but wish to take the entrance examination for college. The individuals who pass this exam will receive the qualification to take entrance exams for universities, colleges or vocational colleges in Japan. Also, they can use this certification to find a job or take certification exams. For more information, please contact Daini Equivalence Examination Section of the lifelong learning promotion division of the lifelong learning policy bureau in the Ministry of Education, Culture, Sports, Science and Technology (TEL: 03-5253-4111).

1-8 Stepup School (Re-challengeing lifelong learning school) (こうがっこうそつとぎょうてidoなinteいしちけん)

Stepup School is for those who are 16 and above 16 years old and want to re-learn curriculum in elementary and junior high schools and strengthen basic Japanese and mathematics while working and learning Japanese. However, it is not for obtaining certification of junior high school degree. On May in every year information of entry of setup school is announced on the website. Please ask detailed information to Aichi Education and Sport Foundation.

2 Educational Support

2-1 School Expenses Subsidy System

This aid is intended to subsidize the costs of schooling for children in elementary and junior high school when parents have financial difficulties to allow their children to go to school. Consult the school or municipal board of education if you have difficulties in paying the expenses for school supplies, external school activities, school trips and school lunches as well as classroom materials. However, the amount of subsidies and income thresholds differ depending on the municipal government. Please contact the municipal board of education in your domicile for more details.

2-2 High School Tuition Support Fund

The high school tuition support fund is available for all motivated high school students to reduce the financial burden of educational expenses. So, they can devote themselves to studying without worrying about educational cost. No repayment required.

To receive the “Tuition Support Fund”, submit a prescribed application form along with a copy of My Number Card or my number notification card or a tax declaration certificate of an applicant and parents to your school in attendance. For more details, please contact and confirm your school or the Ministry of Education, Culture, Sports, Science and Technology in the below URL address.

URL  http://www.mext.go.jp/a_menu/shotou/mushouka/index.htm  (Japanese only)

2-3 Financial Assistance

Aichi Prefecture offers loans to support students who are willing to learn in high school or upper secondary course in vocational schools.

A Student Loans for High School Students

There are loans for students in high school or upper secondary course in vocational schools (senshū gakkō, kōtōka) which require financial support for the study. Only Japanese citizens, permanent residents, or special permanent residents are eligible to these loans. For more details, please contact your school or the Upper Secondary Education Division (kōtō gakkō kyōiku-ka, TEL: 052-954-6785) of the Aichi Prefectural Board of Education.

B High School Supplemental Fund -Grants for Supplemental Scholarship-

High school supplemental fund is granted to households with low income in order to reduce their financial burden for education except school fee and ensure all students who are willing to receive education. Repayment is unnecessary. Parents/guardians who meet the following conditions can apply for it.

Requirements for Students
a. Person who entered as a first year student of high school since 2014.
b. Person who has qualification to be a recipient for supplemental scholarship at the time of July 1st.

Requirements for Parents/Guardians
c. Households under public assistance (occupational assistance) or person with all parents/guardians under tax exemption of prefectural and municipal income tax.
d. Person registered as a resident in Aichi prefecture as of July 1

For more details, please contact the Upper Secondary Education Division (kōtō gakkō kyōiku-ka, TEL: 052-954-6785) of the Aichi Prefectural Board of Education for public schools. For private school information, contact each school enrolled or Private Education Promotion Section (sigaku shinkō shitsu TEL: 052-954-6187) of Education Promotion Division in Department of Community Affairs of Aichi Prefectural government.

C Loans for Two-year College Students, Vocational School Students and University Students

Loans for two-year college students, vocational school students and university students are provided by The Japan Student Services Organization (JASSO). The maximum lendable amount per month varies depending on the situation. Moreover, there are two types of loans, either with or without interest. Please contact the financial aid office of your school for details.

Japan Student Services Organization (JASSO)

URL  https://www.jasso.go.jp/
Scholarships for International Students

Scholarships for international students are provided by the Japanese government (Ministry of Education, Culture, Sports, Science and Technology), the Japan Student Services Organization (JASSO) and municipal governments. The list of available scholarships can be checked in the brochure of “Scholarships for International Students in Japan” available in Japanese and English annually published by the Japan Student Services Organization.

URL: https://www.studyinjapan.go.jp/ja/planning/about-scholarship/

Learning Japanese

Japanese Language Proficiency Test (JLPT, nihongo nōryoku shiken)

This test is to measure and certify Japanese language proficiency of the persons whose mother language is not Japanese in Japan and outside of Japan. Test is conducted every July and December. Internet application are available. For details, check the following English/Japanese website of JEES (Japan Educational Exchanges and Services).

Test Overview

Organizer: Japan Educational Exchanges and Services, Japan Foundation
Test Dates: July/December (twice a year)
Website: http://info.jees-jlpt.jp/

How to Learn Japanese

You can learn Japanese at Japanese language schools or Japanese language classes held by municipal governments and volunteer groups. The Aichi International Association also provides Japanese language classes (E-61)).

You can search information on the web site about the Japanese language schools recognized by the Association for the Promotion of Japanese Language Education (nihongo kyōiku shinkō kyōkai) (258 schools as of March 31, 2019(Heisei 31)) (http://www.nisshinkyo.org/) in English, Japanese, Korean and Chinese (simplified Chinese, traditional Chinese).
Chapter 7
Medical/Pension/Welfare

1 Medical Institutions

Medical institutions in Japan have various departments. There are large-scale medical institutions (byōin) equipped for hospitalization and treatment including operations and also small-scale clinics (jin or shinryōjō) where can get routine follow-ups.

Choose a medical institution according to your conditions of disease or injury. Furthermore, when you are not sure which department to go to in large-scale medical institution, ask the staff at the reception desk telling your symptoms. They maybe able to provide an assistance in determining which department can help you best with your symptoms.

Bring your health insurance card when you go see a doctor. By presenting the card, you can receive medical treatment with only paying part of the medical fee. If you do not present the health insurance card or you have not enrolled in the medical insurance system, you must pay the full amount of the medical fees (refer to Medical insurance, E-33).

### Major Departments

<table>
<thead>
<tr>
<th>Department</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internal medicine (naika)</td>
<td>This department offers treatments mainly using medication. It treats colds and other sickness in general. When you are not sure about your medical condition, it is recommended to go to the internal medicine department first.</td>
</tr>
<tr>
<td>Surgery (geka)</td>
<td>This department offers treatments for external injuries and performs operations.</td>
</tr>
<tr>
<td>Pediatric (shōnika)</td>
<td>This department treats general sicknesses for children under 16 years old.</td>
</tr>
<tr>
<td>Orthopedic surgery (seikei geka)</td>
<td>This department provides medical treatments related to bones, joints and muscles (such as broken bones, sprains and back pains.)</td>
</tr>
<tr>
<td>Ophthalmology (ganka)</td>
<td>This department treats eye diseases in general and also provides vision tests.</td>
</tr>
<tr>
<td>Dentistry (shika)</td>
<td>This department provides medical treatment on teeth, including cavity treatment.</td>
</tr>
</tbody>
</table>

Other than the above, there are departments such as obstetrics and gynecology (sanfujinka), otolaryngology (jibiinkōka), dermatology (hifuka), urology (hinyōkika) and psychiatry (seishinka).

### List of Multilingual Explanation Forms

Ministry of Health Labor and Welfare offers “List of multilingual explanation forms” containing documents for medical in multi languages on the website below.


### Multilingual Medical Questionnaire

This is a multilingual medical questionnaires prepared by International Community Heartly Konandai and the Kanagawa International Foundation. You can search by category and language.

Kanagawa International Foundation
URL  http://www.kifjp.org/medical/

### 1-1 Multilingual Medical Institutions

You can search for medical institutions where foreign language services are available on the Internet, by phone or fax.

#### Aichi Emergency Medical Guide

You can search for emergency medical institutions in the Aichi prefecture in English, Portuguese, Chinese, Korean. Also, you can search medical institutions where multilanguage services are available.

URL  https://www.qq.pref.aichi.jp/

You can also acquire information by automatic answering services through voice or fax in multiple languages.

TEL/FAX  050-5810-5884
En English, Chinese, Portuguese, and Korean.

#### Aichi Medical Information Net

You can search for medical information of hospitals, clinics, dental clinics, drug stores and midwifery centers (josanjo) in the Aichi prefecture where foreign language services are available.

URL  https://iryojoho.pref.aichi.jp/
You can receive interpretation/translation services in some medical institutions as below.

### Aichi Medical Interpretation System (AiMIS)

- **Dispatching of interpreters**
  Medical interpreters with knowledge and skills who were trained with the collaboration of the prefectural universities will be dispatched.

- **Telephone interpretations**
  Offer telephone interpretation service between patients and medical staff for the first time medical consultation at emergency situation or at other times.

- **Text translations**
  Offer document translation for referral forms of medical institution and other related documents.

*Service language* English, Chinese, Portuguese, Spanish, Filipino/Tagalog and Korean (telephone interpretation only) for other languages, please check the website below:

For further information on how to use the system or the list of medical institutions offering this service, contact the management office of Aichi Medical Interpretation System.

**TEL** 050-5814-7263 (Operation office) (Japanese only)

**Hour** Monday to Friday, 9:00 to 17:30


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### Medical Insurance

#### 2-1 Medical Insurance System in Japan

The purpose of health insurance system of Japan is to reduce medical expenses incurred by the insured in case of injury or illness. All residents of Japan, regardless of nationality, must enroll in a public medical insurance plan. Medical insurance includes Employees' Health Insurance for workers and their dependents and National Health Insurance for the other people. Upon signing up for health insurance, an insurance card will be issued and you can get the medical treatment when you suffer from injury or illness by showing the card and paying part of the cost at the medical institution.

However, in case of the countries that have concluded the social security agreement with Japan, they may not need to enroll the social insurance in Japan so that they can avoid duplicate enrollment of social security plans (It is necessary for them to verify that they are insured by the appropriate insurance that covers the expenses of the medical treatments received in Japan.) For more information, please check the website of Japan Pension Service.

#### Medical Insurance

<table>
<thead>
<tr>
<th>Insured Person</th>
<th>Health Insurance (Social Insurance)</th>
<th>National Health Insurance</th>
<th>Latter-stage Medical Insurance for Elderly</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full time worker in workplace covered by social security</td>
<td>Those who are registered as resident and less than 75 years old</td>
<td>Those who are 75 years old and above or have certain disability with age between 65 and 74 years old</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Insurance Premiums</th>
<th>Determined by the amount of salary, paid 50% each by company and insured person</th>
<th>Determined by number of family member or income earned in the previous year per household</th>
<th>Determined by the income of insured person. Re-examined in every 2 years</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Benefits</th>
<th>Medical expenses etc.</th>
<th>Accident and sickness allowance</th>
<th>Lum-sum allowance for childbirth and childcare</th>
<th>Maternity Benefit</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>70% covered by insurance 30% to be paid out of pocket</td>
<td>Yes</td>
<td>¥420,000 for per child (if a child is delivered in non-Obstetric Compensation System medical institutions it is ¥40,4000 per child)</td>
<td>Yes</td>
</tr>
<tr>
<td></td>
<td>70% covered by insurance 30% to be paid out of pocket</td>
<td>None</td>
<td>¥420,000 per child (if a child is delivered in non-Obstetric Compensation System medical institutions it is ¥40,4000 per child)</td>
<td>None</td>
</tr>
<tr>
<td></td>
<td>90% covered by insurance 10% to be paid out of pocket</td>
<td>None</td>
<td>None</td>
<td>None</td>
</tr>
</tbody>
</table>

*URL* [https://www.nenkin.go.jp/international/english/international/socialsecurity.html](https://www.nenkin.go.jp/international/english/international/socialsecurity.html)

*For details refer to page E34-E37*
Those who are 0~15 years old (until March 31st after their 15th birthday) need to verify “Children Medical Expense” recipient card. Also, those who are 70~74 years old need to verify their “Aged Medical Benefit” recipient card. However, conditions to receive benefit, such as ages, income limitation, and procedures differ according to where you live. For more detailed information contact your local municipal offices.

2-2 Employees’ Health Insurance (Shakai kenkō hoken)

Those who work as regular workers for company or organization with the Employees’ Health Insurance system are insured to the plan regardless of the nationality of the workers. The employer carries out the necessary procedures.

A Insurance Premiums

The amounts of the Insurance Premiums are determined according to the worker’s wages and the employee sharing the cost of contributions on a fifty to fifty basis. The employer deducts the insurance premium from the employee’s salary.

B Benefits

a. Medical Expenses (iryō hi)

When an insured person or a his/her family member under 70 years of age receive medical care at a medical institution, 70% of the medical expenses (or 80% for preschool children) will be paid by the insurance. For insured person or a his/her family member who is 70 years of age or over but less than 75 years of age (except those who have been transferred to Latter-stage Medical Care System for the Elderly) 80% (however 70% for those who earn income equivalent to that of actively working persons) will be covered by the insurance. Furthermore, part of the expenses of hospital meal and home nursing care will also be paid by the insurance.

b. Expenses for Medical Treatment (ryōyō hi)

In case you paid the full amount of medical fee, in such cases when you had to receive medical treatment overseas or at an institution where medical insurance is not accepted, part of the amount you paid will be reimbursed at a later date if it is recognized by the insurer.

c. High-Cost Medical Expenses (kōgaku ryōyō hi)

In case the amount of personal payment during one month surpasses the fixed limit amount, the exceeded amount of expenses will be reimbursed upon request. If insured persons under 70 years of age show “Ceiling amount applied authorization certificate (of the medical cost)” together with the insurance card to the medical institution desks, the payments of one month (from the first day of the month to the end) will be reduced to the limited amounts.

d. Transfer Expenses (isō hi)

When transferring to the medical institution or hospital is necessary for the purpose of treatment instructed by a doctor, the actual expenses recognized by the insurer will be paid.

e. Accident and Sickness Allowance (shōbyō teatekin)

When an insured person is absence from work without payment for more than 4 days including 3 consecutive days counting from the first day due to illness or injury unrelated to work, he/she will receive benefit from the fourth day of absences in the amount of “Average of each standard monthly salary from the previous 12 months prior to the day of receiving the benefit +30 days x Two-thirds” for each absent day (For a maximum 1 year and 6 months).

f. Lump-sum Allowance for Childbirth and Childcare (shussan ikui ichijikin)

Lump-sum benefits will be paid when a baby is born. The benefit amount per child is ¥420,000 or ¥404,000 if the child is delivered at a childbirth facility is not enrolled in the “obstetric system of medical compensation” (sanka iryō hoshō seido). If a baby is delivered in a foreign country the benefit amount is ¥40,400.

g. Maternity Benefit (shussan teatekin)

This is payable when an insured person takes a leave of absence for a childbirth without wage during a maximum of 42 days prior to delivery and up to 56 days after the delivery, will receive benefit of “Average of each standard monthly salary of the 12 months prior to the day of receiving the benefit +30 days x Two-thirds” for each day of absence from work.

h. Funeral Expenses (meiso hi or meiso ryo)

Families will be paid 50,000 yen upon the death of an insured person himself or the dependent of the insured person. (In case of payment as funeral expenses, the actual expense needed for cremation will be paid within the limits of 50,000 yen.)

Contact

National Health Insurance Association, Aichi (kyōkai hoken)

Address 450-6363 Nagoya-shi Nakamura-ku Meiike 1-1-1 JP Tower Nagoya, 23F
Telephone 052-856-1490
Hour 8:30~17:15 (weekdays)
URL https://www.kyoukaikenpo.or.jp/shibu/aichi/
2-3 National Health Insurance (kokumin kenkō hoken)

Foreign nationals who are subject to basic residence registration system who are under 75 of age and do not have any other public medical insurance such as Employees’ Health Insurance are required to join the National Health Insurance operated by local municipal offices. Procedures for enrollment should be completed in person at your local municipal offices within 14 days of the below mentioned events.

a. When you complete your resident registration
b. When you move in from another municipality
c. When you are separated from the health insurance of your workplace
d. When you give birth (for your baby)

Please be noted if persons with the residence permit of less than 3 months, which is unnecessary for registration of residence, are expected to reside longer than 3 month, they may have to enroll in this insurance. For further information, please contact your local municipal office.

A Insurance Premiums (Tax)

Head of the household members of the National Health Insurance are obliged to pay the insurance premiums (tax). The amounts of payment are determined based on the number of the family members and the household income of the previous year. The household heads will pay the insurance premiums (tax) in installments of yearly payment by each deadline through the financial institutions. There are two payment methods; going to the municipal office or financial institution with the statements to pay directly; create a direct debit or account-to-account transfer (Depending on the municipalities, premiums can be paid at a convenience stores). Also, the collectors will visit your residence for payment.

You pay insurance premiums (tax) from the month you obtained the qualification of the National Health insurance not by the basis of the report date of your enrollment.

Moreover, there is a possibility of insurance fee (tax) exemption when it becomes difficult to pay insurance premiums due to disasters, unemployment, bankruptcy etc. Please consult the municipal offices in which you reside for further information.

B Insurance Cards (kokumin kenko hoken hi-hokensha-shō)

The insurance cards are issued at the time of enrollment to the National Health Insurance. The card proves that you have a membership of the National Health Insurance. Present it at the medical institution desk when you see a doctor.

Act of lending/borrowing or selling/buying of the insurance cards is prohibited and subject of legal punishment.

C Benefits

a. Medical Expenses (iryō hi)

When a person receives medical care at a medical institution, the insurance 80% for preschool children, 70% for those receiving compulsory education or over, and under age of 70, and 80% for those over the age of 70 and under age of 75 (70% for those earning income more than specific amount of money).

b. Expenses for Medical Treatment (ryōyō hi)

In the event you had to pay the medical fee out of pocket domestically or overseas emergency (excluding the case going abroad to receive medical treatment), part of the amount you paid will be reimbursed at a later date under the approval of the insurer.

c. High-cost Medical Care Expenses (kōgaku ryōyō hi)

In case the amount of personal payment in one month surpasses the fixed amount, the exceeded amount of expenses will be reimbursed.

If an insured person less than 70 years of age or meets some requirements (※) presents “Ceiling amount applied authorization certificate (of the medical cost)” together with the insurance card to the medical institution desks, the payments of one month from the first day of the month to the end will be reduced to the limited amounts. For those insured with 70 years of age or over present the “Certificate of Recipient of Latter-stage” together with the insurance card to the medical institution desks, their medical fees are reduced to the limited amount.

(※) Some requirements: ① Resident tax-exempt persons ② A person with income equivalent to that of actively working of ¥3,600,000~¥11,600,000 yearly salary

d. Transfer Expenses (isō hi)

In case patients are transferred from one medical facility to another when a hospitalization or a transfer of hospital is needed for the purpose of treatment, the cost of transfer will be paid within the limit of approval of the insurer.

e. Lump-sum Allowance for Childbirth and Childcare (shussan ikuji ichijikin)

Lump-sum benefits will be paid when a baby is born. If a woman is pregnant for 85 days or more, the benefits are still paid in the case of still birth or miscarriage.

f. Funeral Expenses (sōsai hi)

If a nationally insured person dies, the individual who conducts the funeral for the deceased will be paid a certain amount of money. The amount of the benefits varies depending on the municipal governments.
Loss of Insurance Coverage

If an individual falls into one of the following categories, the individual will no longer be covered by national health care. The necessary steps must be completed at your local municipal office within 14 days and the insurance card must be returned.

a. When you are about to return to your home country
b. When you are about to move to another municipal area
c. When you receive an Employees’ Health Insurance plan at your workplace
d. On death of a covered individual
e. When you become eligible for the Medical Insurance System for the Elderly (medical system covers those who become 75 years old and those who are over 65 of age with recognition of certain disabilities) (no need for subscription procedures when you reach 75).

In the event of someone receiving medical treatments and pay the medical bills using a health insurance card after it should have been return to a municipal office, the person whom used the card must pay back the medical fees covered by the National Health Insurance.

Latter-stage Medical Care System for the Elderly (kōki kōrei shia iryō seido)

Latter-stage Medical Care System for the Elderly is a system established to ensure that the elderly people can receive continuous medical care. Latter-stage Medical Care System Extensive Association, established on a prefectural basis and consisted of members of municipalities, operates the system with the cooperation of the municipalities.

A Eligible Individuals (For Foreigner)

Anyone who falls into one of the following categories will be insured by the Latter-stage Medical Care System for the Elderly. However, if your residency status is designated activities and the activity has a medical purpose or sight-seeing and recreation purposes, you cannot be enrolled in this system. Once you are enrolled in this system, you must leave the health insurance plans enrolled before, such as National Health Insurance (kokumin kenchō hoken), Health Insurance Association (kenkō hoken kumiai), Health Association (kyōkai kenpo) and Mutual Aid Association (kyōsai kumiai).

a. Individuals 75 of age and older
   Individuals will be enrolled on the day of his or her 75th birthday. No particular procedure is necessary.

b. Individuals between 65 – 74 of age with certain disabilities
   Individuals in this category can be enrolled in Latter-stage Medical Care System for the Elderly if approved by Latter-stage Medical Care System Extensive Association. Those who are interested in enrollment, apply at the municipal office in your domicile.
   Those who were approved to be enrolled can withdraw the disabilities recognition at any time until age 74 and change to the other health insurance plans.
   ※ “Individuals with certain disabilities” are those who possess:
   • An identification booklet for disabled of the 1st, 2nd and 3rd degrees
   • An identification booklet for disabled of the 4th degrees (Vocal, language, lower extremities of No. 1, 3 and 4)
   • An identification booklet for child needing special care (ryoku / aigo) for criteria A (1st and 2nd degrees)
   • A health and welfare booklet for mentally disabled of 1st and 2nd degrees

B Insurance Premiums (hoken-hi)

The annual insurance premium is the sum of “the amount to be paid based on the income of the insured” and “the amount equally-divided among all the insured members” (Fixed amount). The premium is reviewed every 2 years.

C Benefits

When using medical institutions covered by insurance to treat illness or injury, the insured person can receive benefits of medical treatment by presenting the insurance card. The insured pays 10% of the cost for the treatment (30% in case of having income equivalent to that of a regular income earner.)

a. High-cost Medical Care Expenses (kōgaku ryōyō hī)
   When the out-of-pocket medical expenses of a month surpasses the limit of the the amount to be beared (which is determined according to the conditions including income), the exceeded amount of expenses will be reimbursed. Application is necessary for the first reimbursement.

b. High-cost Long-Term Care Insurance combined with medical care expenses (kōgaku kaigo gassan ryōyō hī)
   When the total of the out-of-pocket long-term care insurance combined with out-of-pocket medical expenses in household paid in a year surpasses the limit of the the amount to be beared (which is determined by amount of income), the exceeded amount of expenses will be reimbursed by application.

c. Hospital Meal Expenses (nyuinji shokuji ryōyō hī)
   Expenses for meals during hospitalization, the insured person pays up to the pre-determined amount. However when the hospitalized individual meets certain requirements, meal expenses may be reduced by submitting an application.

d. Hospital Daily Expenses (nyuinji seikatsu ryōyō hī)
   When the insured person is hospitalized in a long-term care ward, the living expenses besides expenses on meals will be paid by the insured person. However, when the hospitalized individual meets certain requirements, living and meal expenses may be reduced by submitting an application.


e. Expenses for Medical Treatment (ryōyō hi)
When paying the full amount of medical expenses for the following situations, a part of the expenses will be reimbursed by submitting an application.
- Receiving medical treatment when you are not carrying your insurance card
- Making medical accessories such as corset by the instructions of the doctor
- Expense of the blood transfused when receiving blood transfusions
- Receiving medical treatment during a stay at overseas

f. Expenses for Medical Treatment such as Judo Therapy, Acupuncture & Moxibustion and Massage (jūdō seifuku, shinkyū, anma, massagi sejutsu ryōyō hi)
For treatment by a Judo Therapist (traditional Japanese medical practices at Osteopathic or Orthopedic Clinic) or by a practitioner of Acupuncture and Moxibustion, there are cases you may or you may not be able to use your insurance card.

g. Expenses for Home-Visiting Nursing Care (hōmonkango ryōyō hi)
When a person who is under the treatment at home uses a home-visiting nursing care services provided by the Home-Visiting Nursing Care Station by the instruction of one’s primary doctor, the person pays the fees (10% of the cost of the home-visiting nursing care or 30% in case of having income equivalent to that of a regular income earner) and the rest of the amount will be paid by the Latter-stage Medical Care System Extensive Association.

h. Transfer Expenses (isō hi)
Transfer expenses will be paid by the Latter-stage Medical Care System Extensive Association, only when the association approved the case in which the patient has difficulty in physical movement due to injury, illness or other reasons and needed to be transferred temporarily or urgently by the instruction of the doctor.

i. Expenses of Medical Treatment Involving Uninsured Treatment (hokengai heiyō yōyō hi)
When receiving the medical treatment not covered by insurance, one must pay the full amount of the expenses even if the part of the treatment is entitled to be covered by the insurance. However, if certain conditions are met, the insurance covers some standard treatments (consultation, medications for examinations and hospitalization fees).

j. Funeral Expenses (sōsai hi)
When an insured person dies, 50,000 yen will be paid to the individual who conducts funeral for the deceased.

3 Public Pension System (nenkin seido)

3-1 Pension System in Japan
The public pension system of Japan is for the secure living for old age, disability or death and requires all residents in Japan to join. The public pension system includes the National Pension (kokumin nenkin) and Employees’ Pension Insurance (kōsei nenkin hoken). The National Pension is designed to provide Basic Pension depending on the enrollment period or amount been paid. The Employees’ Pension Insurance or mutual aid pensions are planned to provide members with additional pension generally proportional to each individual’s income that can be added to the basic pension. Japan Pension Service sends Nenkin Teikibin (a post card or letter) written in Japanese to all subscribers of public pension on the birthday of pension subscribers every year. Nenkin Teikibin includes pension records such as the period of subscription and the amount of pension premium paid. Also, please refer to page E-39 of 3—4 “Lump sum withdraw payment” for information about paid in pension of an foreign national who is leaving Japan.

3-2 National Pension Plan (kokumin nenkin)
Any person residing in Japan between the age 20 and 60, regardless of nationality, are required by law to enroll in the national pension plan and pay pension premiums. However, there are exemption and grace system of pension premiums, such as “Special Student Payment System for Student” “Exemption system for the period of before and after childbirth” “Special exemption system for a person damaged by DV” These systems are applied to in various cases.

Japan Pension Services
National Pension System (materials in Multilanguage)
URL https://www.nenkin.go.jp/pamphlet/kokunenseido.html

Chapter 7 Medical/Pension/Welfare
A Membership and Procedures

a. Category I Insured Persons
Those who are between the age of 20 and 60 reside in Japan and do not qualify for Category II or III. The insured person must complete an application in person at the local municipal office.

b. Category II Insured Persons
Those who work for a company or factory and are members of the Employees' Pension Insurance (kösei nenkin hoken) or other pension programs (As a general rule, those under 65 of age). The procedure is conducted by the employer.

c. Category III Insured Persons
Those who are dependent spouses of a category II insured person between the ages of 20 and 60. The procedure is conducted by the spouse (category II insured person) through the company that are the workers’ places of employment.

B Premiums (Category I Insured Persons)
The monthly premiums are determined yearly. When you receive an insurance invoice from the Japan Pension Service, you should pay the specified amount by the end of the next month. If you are having trouble to make the payments due to a low income or other reasons, you could apply for the exemption of the contributions at your local municipal offices. If accepted, the full or part of the premium will be exempted. In addition, before and after the childbirth, national pension premiums are exempted for 4 months from one month before the scheduled date or the birth date (for 6 months from 3 months before the scheduled date or the birth date in the case of multiple pregnancy)

As for the exemption of before and after the childbirth, please refer to 3-2 on page E-24.

C Benefits
The following basic pensions will be paid according to the specific requirements. Apart from some exceptions, even those who are residing overseas are also able to receive benefits.

a. Old-age Basic Pension (rōrei kiso nenkin)
If the total coverage periods which include the contribution-paid periods as well as the contribution-exempted periods (reduced contribution-paid period in the case of partial waiver) are 25 years or more (10 years or more starting from August 1, 2017), the Old-age Basic Pension is paid at the age of 65.

b. Disability Basic Pension (shōgai kiso nenkin)
If the members become unable to work due to illness or injury, the Disability Basic Pension will be paid to the member based on a level of disability.

c. Survivors' Basic Pension (izoku kiso nenkin)
If an insured person dies, the Survivors' Basic Pension will be paid to the spouse who takes care of the dependent children aged under 18 or to the children aged under 18.

3-3 Employees' Pension Insurance (kösei nenkin hoken)
In principle, a person who is employed by a company or factory that is a member of the Social Insurance scheme has responsibility to enroll him or her in the Employees' Pension Insurance.

A Membership and Procedures
A person under 70 years old who is employed by a company or a factory under certain conditions are covered by the Employees’ Pension Insurance. In principle, those under 65 years old will be insured under the category II of the National Pension. The procedure is conducted by the employer.

B Premiums
The contribution amount of premium is determined according to the wages, and is shared by the owner of business and employee equally. The deducts 50% of the insurance premium from the employee’s salary.

C Benefits
The Old-age Basic Pension, Disability Basic Pension and Survivors' Basic Pension will be provided if they meet the category requirements.
Eligibility Conditions


b. Persons who have paid National Pension contributions as a Category I insured person for a total of six months or more including: a) number of month you paid full amount contribution, b) 3/4 of your coverage periods exempt from 1/4 contribution payment, c) half of your coverage periods exempt from half contribution payment, and d) 1/4 of your coverage periods exempt from 3/4 contribution payment or you have coverage periods under the Employees’ Pension Insurance system for six months or more.

c. Persons who do not have a place of residence in Japan.

d. Persons who never have been qualified for receipt of pension benefit including Disability Allowance.

Information on Lump-sum Withdrawal Payment

You can check the information on the lump-sum withdrawal payment and download the application form from the website of Japan Pension Service.

URL https://www.nenkin.go.jp/international/english/lumpsum/lumpsum.html (Foreign languages)
Chapter 7  Medical/Pension/Welfare

[4] Long-term Care Insurance (kaigo hoken)

4-1 Long-term Care Insurance

This system, managed by the municipalities, has the form of insurance whereby the society as a whole performed a work of mutual support to assist people who require care. Those who require assistance, such as bedridden, dementia or requiring support to carry out their daily lives, can use the nursing care services with payment of 10 or 30 percent of the cost. Please contact the municipal office for more details.

Reference: Aichi Prefectural government “Guidebook for long-term care insurance and welfare for elderly”

URL https://www.pref.aichi.jp/korei/guide/

[5] Insured Individuals (for Foreign Residents)

The insurance is aimed at people who meet all the conditions stated below.

a. Persons who have completed resident registration (sometimes also includes persons with residence permit less than 3 months, which does not apply the system of residence registration, if expected to reside for a time exceeding this period).

b. At least 65 years old or between 40 and 65 years old and covered by public medical insurance in Japan.

4-2 How to Receive Nursing Care Services

To use long-term care insurance services, you need to apply for the service at the local municipal office and get the certification on the level of care necessity. Based on the certification result, in-home care management service (care prevention management) support providers make a care plan (care service plan based on the needs and physical and mental conditions of the user) to provide necessary care service. Users can make their own plans by themselves.

5 Disability

Concerning the welfare services for the people with disabilities, consult the municipal office in your domicile. The municipal offices offer general consultation about the welfare services such as issuing the identification booklet for the disabled and for subsidy for medical expenses.

As for the welfare services for the disabled persons, please see the Welfare Guidebook (Japanese only) issued by Aichi Prefecture.


URL https://www.pref.aichi.jp/soshiki/shogai/0000077181.html

5-1 Identification Booklet for the Disabled

An identification booklet for the disabled is issued upon the request to the persons who have certain impairments on his/her physical, intellectual or mental area. When the identification booklet is issued, he/she is able to use various services in accordance with the type and the level of the disability such as various benefits, various tax reduction or fare discounts for the public transportations. The application for this identification booklet is administered in the municipal office in your domicile.

5-2 Special Child Rearing Allowance (tokubetsu jidō fuyō teate)

The households who are rearing children under 20 mentally or physically impaired under certain conditions receive Special Child Rearing Allowance (¥52,200 per child with 1st grade disability, ¥34,770 for 2nd grade, with restrictions by income). Please contact the municipal office in your domicile for more information.
Various support systems are available for assisting single parent households.

**6-1 Child Rearing Allowance (jidō fuyō teate)**

In cases of single parent households by the result of divorce or other reasons, if they are rearing children under 18 (under 20 for disabled children), they can receive child rearing allowances. The amount of the allowances is determined depending on the conditions such as the number of children the recipients are rearing and the income. (As of April, 2019 it varies from ¥10,120 to ¥42,910 monthly per child, from ¥5,070 to ¥10,140 added to the 2nd child, and from ¥3,040 to ¥6,080 added from the 3rd child onward.) One may not be able to receive the allowance in such cases where they have earned an income above a certain level. Please contact the municipal office in your domicile for further information.

**6-2 Aichi Orphan Allowance (aichi-ken iji teate)**

In the case of single parent household due to divorce or other reasons, if they are rearing children under 18, they can receive this allowance for maximum of 5 years. Some families may not be able to receive the allowance if their income is above a certain level. Please contact the municipal office in your domicile for further information.

**6-3 Medical System for Single Parent Household**

In cases of single parent households, where the children under 18 years old or the parent receive medical services in the medical institutions, they can receive the out of pocket expenses in the health insurance. Families may not be able to receive the allowance if their income is above a certain level. Please contact the municipal office in your domicile for further information.

**Consultations by single parent support counselor**

Single parent support counselors in each city and prefectural welfare offices offer comprehensive consultations such as life support, child rearing and employment to support single parent households.

* To use this service, city residents contact city offices, and town/village residents contact the prefectural welfare consultation center of each local area (refer to page E-65 for the list of prefectural welfare consultation centers).
## Chapter 8
### Tax

#### 1 Tax System in Japan

Those who live in Japan, including foreign nationals, have the obligation to pay taxes. In Japan, tax is divided into national tax (koku-zei) which is paid to the national government and local tax (chihō-zei) which is paid to prefectures or municipalities. Typical national taxes include income tax (shotoku-zei), and local taxes include residential tax (jūmin-zei) and motor vehicle tax (jidōsha-zei). Moreover, taxes such as income tax and residential tax are classified as direct tax (chokusetsu-zei) and taxes such as the consumption tax (shōhi-zei) are classified as indirect tax (kansetsu-zei).

#### 2 Income Tax (shotoku-zei)

##### 2-1 Income Tax

Income tax refers to the tax on personal income including business income, salary and bonuses earned from a company. Tax payment methods include the method by which an individual declares and pays at the local tax office (e.g. business owners) and the method by which an employer pays tax on behalf of an employee by deducting income tax from the employee’s salary.

From the year of 2013 (Heisei 25) to 2037, (till Reiwa 19) those who are obliged to pay income tax must also pay the special tax for reconstruction.

##### 2-2 Withholding Tax (gensen chōshū)

Withholding Tax on income refers to the determined amount of income tax and special income tax for reconstruction which is deducted from an employee’s salary and paid to the government. A statement that shows the total amount of salary earned and the total amount of income tax and special income tax for reconstruction withheld from January 1st to December 31st (*) is called a certificate of income and withholding tax (gensen chōshū hyō). A certificate of income and withholding tax is given by the company, the workplace around the end of January of the following year (*2). Please keep this certificate in a safe place, since it is an important document to prove your income and is necessary to file a final return (kakutei shinkoku).

(*) On final workday, if the employee retires in the middle of the year.

(*2) Within one month of the final workday, if the employee retires in the middle of the year.

##### 2-3 Year-end Tax Adjustment (nenmatsu chōsei)

A year-end tax adjustment is a difference between the amount withheld and the amount owed. When employer pay year end salary, they compare the total amount of withholding income tax and special reconstruction income tax paid from monthly salary and the tax amount (annual tax amount) to be paid for the total amount of salary paid during the year, to settle the excess or deficiency amount. In order to complete the year-end tax adjustment, the employee must submit a declaration of deductions for the dependents to the employer. Please note that the recalculation of year-end tax adjustment from the change of dependents, etc. can be possible until the end of January in the following year. Those who have family members in their home countries and meet certain conditions can receive a tax exemption. To receive a tax exemption, fill out the tax exemption report form list up all the dependents and submit it along with the necessary certificate documents during the year-end tax adjustment period. (Recalulation of year-end tax adjustment due to relocation of dependent members is possible until the end of January). Final tax return procedure will be necessary in the case of job separation in the middle of the year term. Those who retire in the middle of the year and a year-end tax adjustment is no longer available are required to file a final return (kakutei shinkoku).

##### 2-4 Final Return (kakutei shinkoku)

A final return refers to the procedure for payment or refund of income tax. To complete a final return, you need to calculate the total amount of income earned and the amount of tax from January 1 to December 31, and submit a tax declaration forms to your local branch of the tax office (zeimusho) between February 16 and March 15 of the following year (If the 15th of March is Saturday or Sunday, the following Monday). A copy of the final return should be kept since it may be required to apply for extending the period of stay or changing the status of residence.
A **For Residents** *(kyōjūsha)*

A person who has a place of residence in Japan and has lived continuously for one year or more than one year is classified as a resident. A resident who only works at one employer is not usually required to file a final return, since the income tax and special construction income tax is calculated through year-end tax adjustment. However, following residents must file a final return.

- a. Person whose total amount of annual income exceeds ¥20,000,000.
- b. Person whose total income excluding employment and retirement income (the amount after subtracting the necessary expenses from your total income) exceeds ¥200,000.
- c. Person who receive salaries from two or more sources with total amount from income out of main salary and main salary & retirement payment exceeds ¥200,000.

**Note**

Any income salary that you receive from overseas, in principle, included in taxable income.

B **For Non-residents** *(hikyōjūsha)*

Even non-residents (those who does not have a place of residence in Japan and the period of residence of the person is less than one year) need to file a final return if they have income that falls into certain categories, such as real estate income. Non-residents who only have salary as a source of income are not required to file a final return, since the income tax at a fixed rate of 20.42% is to be withheld at source.

C **When Leaving Japan**

Those who must file a final return but plan to leave Japan and do not return to the country by the final return due date must appoint a tax agent *(nōzei kanninin)*, notify the District Director of the Tax Office that the tax agent would make tax return on behalf of him. Otherwise, they are required to file a final return and subsequent tax payment before leaving the country.

2-5 **Contacts**

**Information on the Internet**

Tax information in Japanese and English is available on the National Tax Agency website. "Tax Answer" can also be accessed from smartphone or mobile phone.

**URL**  [http://www.nta.go.jp/](http://www.nta.go.jp/) *Use “National Tax Agency” as keyword.*

National tax information is also available in the Nagoya Tax Agency Corner of the National Tax Agency website in English


**Telephone Counseling Center**

You can call Telephone Counseling Center in Nagoya for the general inquiries and consultations on national taxes.

**Hour**  Monday to Friday, 8:30 to 17:00 (except public holidays and 12/29-1/3)

- **English service**  
  Nagoya Tax Agency  
  052-971-2059

- **Japanese service**  
  Call your local tax agency and dial “1” according to the voice guidance in Japanese to be connected to the Telephone Counseling Center. Refer to Directory (E-64) for each local tax offices in Aichi Prefecture.
3 Residential Tax (jūmin-zei)

3-1 Residential Tax

Foreign residents who own a residence in Japan as of January 1st are subject to the application of the residential tax (jūmin-zei). Residential tax includes prefectoral tax (kenmin-zei) and municipal tax (shichōsōmin-zei) that are paid to municipalities. Tax payments are collected through direct payment by tax payer or by deduction from salary or public pension payment. The amount of tax is calculated based on the amount of income received in the previous year. For more details, refer to municipal offices.

3-2 When Leaving Japan

The taxpayers of resident tax must submit the documents relating to tax caretaker before leaving Japan to municipalities in order to handle the matters related to tax after they leave Japan. In some cases it is possible to pay the full amount of the residential tax before departure. For more details, please consult each municipal offices.

4 Other Taxes

4-1 Consumption Tax (shōhi-zei) and Local Consumption Tax (chihō shōhi-zei)

When a consumer purchases goods or receives services, 10% standard consumption tax (of which 2.2% is local consumption tax) or 8% reduction tax (1.76% is local consumption tax) will be levied on the purchase price or service price.

4-2 Real Estate Acquisition Tax (fudōsan shotoku-zei)

A real estate acquisition tax is a prefectural tax applies when acquiring land or building.

4-3 Fixed Assets Tax (koteishisan-zei)

Fixed assets tax is levied on the owners of land, buildings, and depreciable assets (tangible assets for commercial purposes excluding land and buildings) as of January 1st of each year based on the assessed price of the fixed assets.

4-4 Automobile Tax (Type Dividing) (jidōsha-zei)

Automobile tax (Type dividing) is a type of prefectural tax levied on owner of automobile (excluding a light automobile and a motorcycle, etc.) as of April 1st of each year. When you receive a tax notice from your prefectural tax office (kenzei jimusho), you are required to pay specified tax amount by due date at applicable institutions (banks, convenience stores, etc.).

Refer to Directory (E-64) for each prefectural tax offices in Aichi Prefecture.

4-5 Light Automobile Tax (Type Dividing) (kejidōsha-zei)

A light automobile tax (Type dividing) is an annual tax levied on the owners of light automobile (660cc and 64bhp), motorcycle, small-sized special automobile such as a forklift, a tractor as of April 1st. When you receive a tax notice from your local municipal office, you are required to pay specified tax amount by due date at applicable institutions (the post offices, banks, convenience store etc.).
Municipal governments and public enterprises provide public housing at reasonable price. Public housing includes prefectural housing (ken’ei jūtaku), housing for ward residents (kumin jūtaku), city housing (shiei jūtaku), town housing (chōei jūtaku, son’ei jūtaku) and housing provided by the Urban Renaissance Agency (UR chintai jūtaku). Only those who meet a certain requirements can enter these houses.

### Information on Public Housing

#### Aichi Prefectural Housing (aichi-ken jūtaku)

Please contact each of the housing management offices of Aichi Housing Supply Corporation (jūtaku kanri jimusho) for details about applications for Aichi Prefectural Housing. Refer to Directory (Chapter 12 E-71) for each housing management office.

- **Hours**: Monday to Friday, 9:00 - 17:15 (Closed on Saturdays, Sundays, public holidays, and year-end holidays)
- **Foreign Languages Available**: Service hours may be different at each office (Refer to E-71)
- **Telephone Service of Prefectural Housing**: 052-971-4118 (Japanese)

You can also check the housings where applications are available on the Website of Aichi Housing Supply Corporation.

- **URL**: http://www.aichi-kousha.or.jp/prefectu (Japanese only)

#### Urban Renaissance Agency (UR toshi kikō)

For information concerning the housing of the Urban Renaissance Agency (UR), contact below.

- **TEL**: 052-968-3100 (Available telephone interpretation services in English, Portuguese, Spanish in some offices.)
- **URL**:
  - https://www.ur-net.go.jp/chintai/
- **Language**: Portuguese
- **Hours**: Everyday 9:30 - 18:00 (except on public holidays and year-end holidays)

#### Nagoya City Housing (Nagoya-shi jutaku)

For more information about Nagoya City Housing (nagoya shiei jūtaku) and settlement promotion housing (teijū sokushin jūtaku), contact below.

- **Nagoya City Housing Supply Corporation** (Nagoya shiei jūtaku kyōkyū kōsha)
  - Management Division, Management Department, Application Section (kannribu, kannrika boshū kakan)
  - **TEL**: 052-523-3875 (English, Portuguese)
  - **Hours**: Monday to Friday, 8:45 - 17:15 (8:45-19:00 on Thursdays)

#### Other Municipal Housing

Please contact the division in charge of public housing in the municipal offices.
Chapter 9  Daily Living

1-3 Expenses Required for Moving in

The following costs will generally be needed when you move into a rented accommodation:

a. Housing Rent (yachin)
   Housing rent is the amount of money you pay for one month to use a house or flat. A tenant prepay the rent for the next month monthly by due date.

b. Key Money (rei-kin)
   Key money is the amount of money you pay to a landlord (yanushi) or owner of the house, as an administrative cost when you start renting a private accommodation. Please note that key money will not be returned when you terminate the contract.

c. Security Deposit (shiki-kin (hoshō-kin))
   A deposit is a sum of money you pay to a landlord, as a security against default of payment of rent or repair expenses. When the contract is cancelled, the expenses including unpaid rent or the repair cost are subtracted and the balance is returned to the tenant.

d. Communal Fees (Administrative Expenses) (kyōeki-hi (kanri-hi))
   Electricity costs or maintenance costs for the common facilities including stairs, corridors, and elevators, etc. of the apartment should be shared between the tenants. They are paid separately from the rent.

e. Brokerage Fees (chūkai tesuryō)
   This is the fee you pay to the real estate broker when you sign a contract via a broker (Approximately half a month’s rent or one month’s rent).

f. Non-life Insurance Premiums (songai hokenryō)
   You may be required to buy a fire insurance premium if you are renting the private housing in case you caused some damage by fire or water leakage.

2 Electricity, Gas and Water

When you move, you need to go through the procedures for change of address for electricity, gas, and water.

Contact for Electricity

Please contact an electric power company or the owner of the house. The telephone number is listed on the meter-reading or payment slip. For inquiries, please give your address, full name, and customer identification number (13-digits listed on the meter-reading slip).

Contact for Gas

There are two types of gas, city gas (toshi gasu) and propane gas (LP gas). City gas is supplied in a broader area using a piping system, whereas propane gas is stored in a tank and used in the areas where city gas is not available. The type of gas that can be used is specified in gas appliances. Confirm that you are using the proper devices for the gas type. It is important to have sufficient caution when using the gas. Confirm the instructions thoroughly before using gas devices.

a. City Gas (toshi gasu)
   Please ask your landlord about the gas company and contact your nearby gas office.

b. Propane Gas (puropan gasu)
   A gas meter-reading slip contains the contact number of the gas distributor. Please ask your landlord if you are not sure.
3 Waste

3-1 Separation of Waste

Waste generated in households should be classified correctly according to the rules in the area and placed in the designated space and date and time. Failure to follow these rules causes inconvenience to the residents of the community and is a source of problems. Garbage separation policy varies depending on the municipality. Please contact your local municipal office for information on how to separate waste or the waste collection dates, times and places.

3-2 Recycling Household Electrical Appliances

Household electrical appliances such as air conditioners, televisions and refrigerators contain a number of recyclable parts. Household electrical appliances (excluding commercial electrical products) can be recycled as resources according to the Home Appliance Recycling Law. If you need to dispose of household electrical appliances, the retail store where you purchased it or a store where you plan to buy a new item may take them if you pay the recycle/delivery fees. If you do not know where you purchased it and do not have plan to purchase new item, inquire your local municipal office.

Recyclable Household Electrical Appliances

- Air conditioner, television, refrigerator, freezer, washing machine, and clothes dryer

* Personal computers are collected by the computers' manufacturers without fee (only with the recycling marks attached). Please consult the manufacturer you purchased from.

4 Telephone, Internet and NHK Broadcasting

4-1 Subscription to Telephone and Internet

Telephones are roughly divided into land-line phones established for residential or business use and connected by a land line, and mobile phones/PHS. There are also IP telephones (fixed-line phones) which use the Internet as an access line. The Internet can be accessed through computers or mobile phones by signing a contract with an Internet provider. Through the use of the Internet, you can access various global communication services such as email communication and visual communication. Types of Internet connection include ADSL (connectable through land-lines) and optical Internet (using optical fibers). Phone and Internet services and their prices vary between telecommunications companies. It is recommended to compare the services of the companies before signing a contract.

4-2 NHK Broadcasting

If you have set up a television (including a computer with an internal tuner and One Seg terminal) which allows reception of NHK (Japan Broadcasting Corporation) broadcasting, you are required by law to sign a contract with NHK and pay NHK reception fees. Please contact NHK for details about contract procedures and the reception fee exemption system.

NHK Reception fee information URL
http://pid.nhk.or.jp/jushinryo/ (Multilingual)

Reception NHK subscriptions
0120-151515 9:00 - 20:00 (including Sat. Sun. and public holidays) (Japanese only) *Not available from 17:00 on December 30 until January 3

NHK Navigation dial
0570-077-077 (Japanese only)

Mobile Phone site (Japanese only)
5 Postal Services

A variety of postal services are provided at post office counters or post office branches called YUYU Madoguchi which deliver mail items. The post office symbol is "〒" and the symbol can be seen at the post offices as well as the convenience stores where stamps are sold.

Contact
For inquiries on the postal services, contact below center.

Customer Service Center of Japan Post Service (not available for the calls from abroad)
TEL 0570-046-111 (English, pay call) (available from mobile phone)
      0120-23-28-86 (Japanese, toll free (not available for the calls from mobile phones))
      0570-046-666 (Japanese, pay call (available for the calls from mobile phones))
Service hours Monday to Friday 8:00 - 21:00
                  Saturday, Sunday and holidays 9:00 - 21:00

URL  [FAQ]
https://www.post.japanpost.jp/question/contact_us/index2.html (Japanese)
https://www.post.japanpost.jp/question/index_en.html (English)
[International Postal Services]
https://www.post.japanpost.jp/int/question/index.html (Japanese)
https://www.post.japanpost.jp/int/question/index_en.html (English)
https://www.post.japanpost.jp/int/question/index_kr.html (Korean)
https://www.post.japanpost.jp/int/question/index_pt.html (Portuguese)
https://www.post.japanpost.jp/int/question/index_cn.html (Chinese)

6 Money Transfer

6-1 Domestic Money Transfer

Money can be transferred domestically if the recipient holds a bank account. Fees vary depending on the recipient’s bank/branch or transfer amount. It is generally between ¥0 and ¥864. You are required to present identification if you wish to transfer more than ¥100,000 in cash, please take your passport or resident card with you.

6-2 International Money Transfer

Money can be transferred to or from overseas from a bank or Yucho Ginko (Japan Post Bank) providing international money transfer service. If you hold a foreign bank account, money transfers can be easily arranged at a Japanese bank or Yucho Ginko. Furthermore, international money transfer is also possible using a remittance check. To use this service you need to show your identification document, your purpose of remittance and so on to verify the remittance beforehand.

International money transfer can be used when both a remitter and a remittee have banking accounts. Since required amount of time and fees vary between banks, you should directly check each bank or post office that offers international money transfer services.

In some cases you may be asked additionally to verify your remittance according to the content of transactions and the conditions besides confirming your identification.

(For reference) “Information for Bank Customers” by Japanese Bankers Association

https://www.zenginkyo.or.jp/special/ml201806/

International money transfer can be conducted on the Internet or terminals at the convenience stores up to one million yen each time by using Funds Transfer Service Providers (They should be permitted by the Japanese Prime Minister).
In Aichi Prefecture, traffic accidents occur frequently, and in some cases foreign residents are the victims or the offenders. To prevent traffic accidents, please follow the following basic rules.

1. **Traffic Rules**

In Aichi Prefecture, traffic accidents occur frequently, and in some cases foreign residents are the victims or the offenders. To prevent traffic accidents, please follow the following basic rules.

### Pedestrian

a. Walk on a pathway if there are sidewalks.
b. If there are no sidewalks, walk on the right side of the road.
c. When you cross a road, obey the traffic lights (for pedestrians) at intersections and use a pedestrian crosswalks.

### Bicycle

a. Ride on the left side of the road in single file.
b. Bicycles are to be ridden on the sidewalk if there is a sign indicating that bicycles are permitted (hodō tsūkō ka).
c. Even if there is no sign indicating that bicycles are permitted (hodō tsūkō ka), children under the age of 13, senior residents 70 years of age or above, and those who have certain physical disabilities are able to ride on the sidewalk. In addition, bicycles may be permitted on the sidewalk if this is unavoidable, such as in case of heavy traffic conditions, road work or parked motor vehicles.
d. When riding a bicycle on the sidewalk, the bicycle lane is next to the road and should be ridden slow enough to stop quickly for pedestrians.
e. Have the children under the age of 13 wear helmets.
f. Riding carrying passengers, holding an umbrella, using smartphone or a mobile phone are prohibited by law.
g. Stop and look left and right at rail crossings or roads with a halt sign.
h. Follow the traffic lights at an intersection.
i. Riding while under the influence of alcohol is prohibited by law.

### Motor Vehicle (including motorcycles)

a. Those who do not have a driver's license permitted in Japan (refer to 3-2 on page E-52) cannot drive a motor vehicle.
b. Pedestrians and bicycles are given priority on the roads.
c. Do not drive after you drink alcohol. Furthermore, those who rent a car to a person that is intoxicated, offer alcohol to a driver or ask an intoxicated person to drive and ride with the person will be punished.
d. Keep the traffic rules, and obey traffic lights, traffic signs and road surface markings.
e. Drivers must confirm that all passengers are wearing seatbelts. Motorcycle riders are required to wear helmets.
f. If any of the passengers is under the age of 6, the child must be properly secured in a child seat.
g. Do not drive faster than the posted speed limit and pavement markings.
h. Do not use a smartphone or mobile phone while driving a motor vehicle or small motorcycle.
i. If you are involved in a traffic accident, you must call the police (dial 110). For more details please refer to 3-9 on page E-56 (Traffic accidents) in this chapter.
There are subways and trains in Aichi Prefecture: Nagoya subways, JR (Japan Railway Company), Meitetsu and Kintetsu trains. Tickets can be purchased at ticket machines near entrances. A route map is normally provided above ticket machines to allow you to check station names and fares. There are half-fare tickets for children under the age of 12 (junior high school students and older are considered to be adults.) Tickets are free of charge for children under the age of 6, and one adult can accompany two children under the age of 6 free of charge (4 children for Nagoya subways.) Moreover, if you have passed your destination, you can pay the additional fare either at a fare adjustment office or through an exit fare adjustment machine. There are also discount tickets including one-day tickets and monthly tickets. Also available are Transportation IC cards such as Manaca, TOICA, PiTaPa which enables you to use most of the trains and subways with one card (excluding some of the Gamogori and the Hiromi Line of Meitetsu). Please note that limited express tickets and reserved tickets can be purchased at station ticket windows about one month prior to use.

**Information Center of Major Railway Company**

<table>
<thead>
<tr>
<th>Railway Company</th>
<th>URL</th>
<th>Telephone</th>
<th>Service Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transportation Bureau of Nagoya City (nagoya-shi kōtsūkyoku) (Telephone Center of City Bus &amp; Subway)</td>
<td><a href="http://www.kotsu.city.nagoya.jp/">http://www.kotsu.city.nagoya.jp/</a> (Multilingual)</td>
<td>052-522-0111</td>
<td>8:00 to 19:00 (Open all year around) Japanese Only</td>
</tr>
<tr>
<td>Central Japan Railway Company (jō aru tōkai) (Telephone Center)</td>
<td><a href="https://jr-central.co.jp/">https://jr-central.co.jp/</a> (Japanese•English•Chinese•Thai•Korean•French•German)</td>
<td>050-3772-3910 Choose “2” according to voice guidance</td>
<td>6:00 to 24:00 (7 days a week)</td>
</tr>
<tr>
<td>Meitetsu (Customer Center)</td>
<td><a href="https://top.meitetsu.co.jp/">https://top.meitetsu.co.jp/</a> (Multilingual)</td>
<td>050-582-5151</td>
<td>8:00 to 19:00 (weekdays) 8:00 to 18:00 (Sat,Sun,national holidays including Year-end holidays)</td>
</tr>
<tr>
<td>Kintetsu (Kintetsu Train Customer Telephone Center)</td>
<td><a href="https://www.kintetsu.co.jp/">https://www.kintetsu.co.jp/</a> (Multilingual)</td>
<td>050-3536-3957</td>
<td>8:00 to 21:00 Open all year around</td>
</tr>
</tbody>
</table>

**2-2 Bus**

Buses have different fare systems depending on the company, including flat rate fares and fares based on distance. For buses which apply a flat-rate fare, you are normally required to place the fare in the box located next to the driver when you get on the bus. For buses which apply variable fares based on distance, you are required to take a numbered ticket when you get on the bus and pay the amount displayed on the panel located above the driver in the fare box when you get off. There are also one-day tickets and monthly tickets for buses. Also available is a “Manaca card”, an IC card that you can use for buses run by The Transportation Bureau of Nagoya city, Meitetsu bus, Yutorito line bus (excluding some Meitetsu line buses). Please note that you are required to inform the driver when you want to get off. When your destination is announced, please press the nearest button located at windows or near the ceiling.

**2-3 Taxi**

How to ride on a taxi

① Make a phone call to a taxi company asking dispatching a taxi.
② Raise your hand to stop a taxi which has the Japanese characters for “vacant” (空車、kūsha) in red color on the right side of the windshield and ride.
③ Ride on a taxi at the taxi stand
④ Use applications for taxi dispatch on your mobile phone and dispatch a taxi to where you want to ride on. It is easy for those who don’t understand Japanese well to use a taxi with a taxi-dispatch-application because you can just input where you want to ride on/off and also find out its standard charge (it is changeable depending on traffic condition).

Taxi fares are normally calculated by distance and time. Though, in most cases, you can pay with cash, credit cards, Pay(QR code), electric money and so on, please check with a driver before you get on. You can also use elder-care and welfare taxies with lifting devices for those who use wheel chairs and beds. Discount charge is available for those who have identification booklets for the physically disabled. For more information, please check to your local municipal office.
Chapter 10  Traffic & Transportation

2-4  Airport

There are two airports in Aichi prefecture. As a gateway of the central region in Japan, the Chubu International Airport (Centrair) serves an international hub airport with substantial domestic and international networks connecting between international and domestic flights. The Aichi Prefectural Nagoya Airport is a domestic hub airport for small aircrafts such as commuter and business aircrafts.

A  Chubu International Airport (Centrair)

Centrair Telephone Center

<table>
<thead>
<tr>
<th>Address</th>
<th>479-0881 Tokoname-shi Sentorea 1-1</th>
</tr>
</thead>
<tbody>
<tr>
<td>TEL</td>
<td>0569-38-1195 (6:40 to 22:00, open all year around)</td>
</tr>
<tr>
<td>URL</td>
<td><a href="https://www.centrair.jp/">https://www.centrair.jp/</a></td>
</tr>
</tbody>
</table>

B  Aichi Prefectural Nagoya Airport

Nagoya Airport Information Counter

<table>
<thead>
<tr>
<th>Address</th>
<th>480-0202 Nishikasugai-gun Toyoyama-chō Ōaza Toyoba</th>
</tr>
</thead>
<tbody>
<tr>
<td>TEL</td>
<td>0568-28-5633 (7:00 to 21:00, open all year around)</td>
</tr>
<tr>
<td>URL</td>
<td><a href="https://nagoya-airport.jp/">https://nagoya-airport.jp/</a></td>
</tr>
</tbody>
</table>

3  Motor Vehicle

You must have a driver's license in order to drive a motor vehicle or motorcycle in Japan. You are also required to have your driver's license with you at any time when driving.

3-1  Foreign Driver's License

A  International Driver's Permit

The international driver's licenses that are allowed to drive within Japan are limited to that issued from the countries that are signatory parties to Geneva Treaty (1949.9.19). The duration for driving with an international driver's permit is permitted under the next two conditions.

a. International driver's license must have effective expiration date (within 1 year of issuance)
b. It must be within one year from your arriving in Japan

Immigration conditions

In the case of the Japanese with registration of residence and the foreigners with registration of residence who have come out of Japan with reentry permit and have returned to Japan in less than 3 months since his departure from the country, the day of the first entry to Japan cannot be used as the basis for the calculation of the period of validity.

B  Foreign Driver's License

Driver's licenses from Germany, France, Belgium, Monaco, Estonia, Switzerland and Taiwan can be used along with a Japanese translation (translation must be issued by the public offices of the countries of foreign driver's license or by the embassy or consulate in Japan or the Japan Automobile Federation (JAF). The duration for driving with an international driver's permit is permitted under the next two conditions.

a. International driver's license must have effective expiration date (within 1 year of issuance)
b. It must be less than one year after landing to Japan.

Information for translation of foreign driver's license by Japan Automobile Assosiation(JAF)

http://www.jaf.or.jp/inter/translation/ (Japanese)
http://www.jaf.or.jp/e/translation/switch.htm (English)

Immigration conditions

Same as the above.
3-2 Japanese Driver's License

A Changing a Foreign Driver's License to a Japanese Driver's License

Those who fulfill the following conditions are able to change their foreign driver's licenses to a Japanese one at the Aichi Driver's License Test Center or the Higashi Mikawa Driver's License Center.

a. Having a valid officially-issued foreign driver's license.
b. Have stayed in the country of issuing the foreign driver's license for a total of three months or more after obtaining the license.

If you pass the aptitude test and also the knowledge and practical skill confirmation tests (held on separate dates) after passing the screening of application documents, you will be issued with a driver's license. However, please note that people from certain countries are exempt from the knowledge and practical skill confirmation tests.

Required Documents

a. Foreign driver's license (identification card, etc. in case identification card is necessary to carry along with the driver's license)
b. Japanese translation of the foreign driver's license (translation must be the one by the government agency of the issuing country, the embassy or consulate, or the Japan Automobile Federation (JAF)).
c. Old and new passports containing all the dates of departure from the country and returning the (Submit all of the passports if you have more than one)
d. Residence Card

e. Copy of the residence (jūminhyō) with annotation of nationality (or legal domicile of origin (town) in the case of Japanese). (A photo-copy is not acceptable)
f. Identification photograph, no hat (except applicant covering the rink of the face with cloth because of religious or medical reasons and still can distinguish the face) front face, head and shoulders only, plain background, 3cm × 2.4cm for the license application taken within six months.
g. Japanese driver's license
   - Person who have Japanese driver's license that is effective
   - Person who had Japanese driver's license in the past
h. Others
   - You may need to verify your residence card and the record of your foreign driver's license when necessary.
   - Depending on the countries or circumstances of your case, you may need additional documents to submit.

For details, contact Aichi Driver's License Test Center(Hirabari) (TEL: 052-802-3211) or the Higashi Mikawa Driver's License Center (TEL: 0533-85-7181).

Note

Those who cannot communicate in Japanese are required to be accompanied by an interpreter.

As a reference, a traffic rules book written in foreign languages (English, Portuguese, Chinese, Spanish and Korean) can be purchased from the Japan Automobile Federation (JAF) (TEL: 052-872-3685).

B Obtaining a Driver's License

In order to obtain a driver's license in Japan, it is general to study for the written and road tests at a driving school. It costs approximately ¥300,000 to obtain an ordinary (Class 1) driver's license. The period varies between driving schools. Please contact each driving school for details. If you graduate from the authorized driving schools, you will be exempt from the road test and you will get a license when you pass the written test (English, Chinese, Portuguese are available as well as Japanese) and aptitude test administered by the Public Safety Commission. Please note that the instructions at the authorized driving schools are given in Japanese.

C Renewal of a Driver's License

The first issued driver's license is valid for three years since the day of acquisition till a month after the third birthday of the license-holder. After that, the license is renewed every 3 or 5 years considering age or any traffic violations of the holders. The renewal procedure is conducted at the Aichi Driver's License Test Center, the Higashi Mikawa Driver's License Center, or any local police station that has a driver license renewal section. The information on the places to renew your driver's license will be informed by a renewal notice from the Public Safety Commission. If you fail to renew your driver's license will expire (nullified) and you may have to take the driving tests again to obtain a new license.
Under the points system, a certain points are added to each violation of traffic laws such as traffic accidents, ignoring traffic lights, speed violations, parking violations, using a smartphone while driving, and if you reach a certain points you will be given punishment such as revocation or suspension of your driver's license.

If you purchase a motor vehicle, you need to complete the vehicle registration procedure. Furthermore, if you acquire a motor vehicle or sell your motor vehicle to someone else, you are required to complete an owner transfer registration. Further information on vehicle registration can be checked on the following website (Japanese only)

URL: http://www.mlit.go.jp/jidosha/kensatoroku/toroku/index.htm

For details, please contact the Aichi Transport Branch Office (aichi un’yū shikyoku) or the Vehicle Inspection and Registry Office (jīdōsha kensa tōroku jimusho) (in case of light motor vehicles, contact the Light Motor Vehicle Inspection Organization). (Refer to 3-7 on page E-55).
3-5 Deletion of Registration of a Motor Vehicle (masshō toōroku)

Deletion of registration is required when you stop using the motor vehicle and in the case of loss or scrapping.

**Required Documents (in Case of Regular Passenger Cars)**

- a. Application form
- b. Fee payment slip
- c. Vehicle inspection certificate
- d. Vehicle registration plate
- e. Personal seal registration certificate (of the owner; issued within the last three months)
- f. Registered personal seal of the owner (a letter of attorney is required if an agent completes the application)
- g. Copy of residence record (jūminhyō) (in case the license holder’s address or name is different from those on the personal seal registration certificate)
- h. Scrapping information (the recycling transfer report number and the receipt date of the scrapping report) in case of scrapping of the motor vehicle
- i. Documents related individual number information of vehicle owner (individual number card, notification card, residence record with individual number, etc.) and documents that can certify vehicle owner (individual number card, driver’s license, etc.) in case of weight tax refund
- j. Documents related to individual number information of vehicle owner (individual number card, notification card, residence record with individual number, etc.) and personal seal of agent (in case of weight tax refund by agent)

Aichi Transport Branch Office (aichi un’yū shikyoku) or Registry Office (jidōsha kensa tōroku jīmu shō) (in case of light motor vehicles, contact the Light Motor Vehicle Inspection Organization). (Refer to 3-7 on page E-55).

3-6 Certification of Ownership of Parking Space (shako shōmei)

In order to own a motor vehicle, you need to get a certification of ownership of parking space (shako shōmei) which verifies an ownership of a parking space other than on the street. Reserve a parking space within 2 km of your residence and go to the police station in the jurisdiction area of the parking space to submit an application form for a certificate of parking space (shako shōmeishō). When they confirm the parking space, they will give you a certificate of parking space (shako shōmeishō) and a parking permit sticker (hokani basho hyōshō). This sticker should be attached to the place where it can be easily seen such as the left side of the rear window of your car. Please note that, even in the case of light motor vehicles, there are some areas where you need to apply for a parking space. For details, please contact the nearest police station.

**Required Documents**

(In Case of Regular Passenger Cars)

- a. Application form for certificates (2 sets)
- b. Application form for stickers (2 sets)
- c. Site map & plot plan
- d. Written consent of use (copy of the lease contract acceptable) or self-acknowledgement letter (jininsho)
- e. Fees of ¥2,200 for application and ¥500 for issuance of the certificate (Payment by Aichi prefecture revenue stamp)

(In Case of Light Motor Vehicle)

- a. Written report of parking
- b. Application form for stickers (2 sets)
- c. Site map & plot plan
- d. Written consent of use (copy of the lease contract acceptable) or self-acknowledgement letter (jininsho)
- e. Fee (¥500) (Payment by Aichi prefecture revenue stamp)

The printed forms of applications and reports can be obtained free of charge at the traffic section of the police stations in the prefecture. Excel style form can be downloaded from the website below.

**URL** http://www.pref.aichi.jp/police/shinsei/kousu/shako/chusha/index.html
Vehicle Inspection (shaken)

The vehicle inspection system is a system in which motor vehicles are checked by government if they satisfy the safety and environmental standards on a regular basis. You can only drive motor vehicles that pass the vehicle inspection and have a valid vehicle inspection certificate (shakenshō). In the case of a private vehicle, the validity of the vehicle inspection certificate is three years for the first inspection (only in the case of a new vehicle) and two years from the second time. For details, please contact the nearest Transport Branch Office (un'yu shikyoku) or Vehicle Inspection and Registry Office (jidōsha kensai tōroku jimu sho).

Contact

<table>
<thead>
<tr>
<th>Plate Number</th>
<th>Chubu District Transport Bureau (chūbu un'yu kyoku) (Light motor vehicles not included)</th>
<th>Telephone</th>
<th>Area of Jurisdiction</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Light Motor Vehicle Inspection Organization Aichi Regional Office 455-0052</td>
<td>050-3816-1770</td>
<td>Aisai-shi, Yatomi-shi, Ama-shi, Nagakute-shi, Tōgō-chō, Agui-chō, Takeyto-cho, Higashiura-cho, Mihama-cho, Minamidaitō-cho, Ōharu-cho, Kanie-cho, Tobishima-mura</td>
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<td></td>
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<td>*2 Ichinomiya-shi</td>
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<tr>
<td>Komaki</td>
<td>Komaki Branch Office 485-0074 Komaki-shi Shinkō 3-36</td>
<td>050-3816-1773</td>
<td>*2 Ichinomiya-shi</td>
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<tr>
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<th>Toyota Vehicle Inspection and Registry Office 473-0917 Toyota-shi Wakabayashi Nishimachi Nishibasan 46</th>
<th>Telephone</th>
<th>Area of Jurisdiction</th>
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<tr>
<td>Toyota</td>
<td>Mikawa Branch Office 473-0917 Toyota-shi Wakabayashi Nishimachi Nishibasan 48-2</td>
<td>050-3816-1772</td>
<td>*2 Toyota-shi</td>
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<tr>
<td>Okazaki</td>
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Toyouhashi

<table>
<thead>
<tr>
<th>Plate Number</th>
<th>Toyouhashi Vehicle Inspection and Registry Office 441-8077 Toyouhashi-shi Jinnoshindō Aza Kyōnowari 20-3</th>
<th>Telephone</th>
<th>Area of Jurisdiction</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Toyouhashi Branch Office 441-8077 Toyouhashi-shi Jinnoshindō Aza Kyōnowari 18</td>
<td>050-3816-1771</td>
<td>Toyouhashi-shi, Toyokawa-shi, Gamentō-cho, Shinhiro-shi, Tahara-shi, Shitara-cho, Tōei-cho, Toyone-mura</td>
</tr>
</tbody>
</table>

Vehicle Insurance (jidōsha hoken)

A Compulsory Vehicle Liability Insurance (jibaiseki hoken)

There are two types of car insurances, a compulsory insurance and a voluntary insurance. In Japan, all motor vehicle owners are obliged by law to have vehicle liability insurance (jidōsha songai basō sekirin hoken, usually called jibaiseki hoken), which is automatically enrolled upon the purchase of a motor vehicle or when motor vehicle inspection (shaken) is done. This insurance covers only persons that are injured or killed in a motor vehicle accident compensating the human damage caused to the maximum. Since a large amount of compensation is required in some accidents to be paid for property damage caused that the compulsory automobile liability insurance covers, it is recommended that you also buy a voluntary automobile insurance.

B Voluntary Insurance (nin'i hoken)

The voluntary insurance covers property damages (accidents of causing damages of other people's property), car damages (for cars stolen, etc.) or human damages that exceed the maximum amount of compensation in the liability insurance. You can buy this insurance in private insurance companies.
3-9 Traffic Accident

If you have a traffic accident, please follow to the procedures stated below.

a. If you have an accident while driving, move the motor vehicle to a safe place in order to avoid disruption to traffic, and turn off the engine.

b. If there are injured persons, call 119 (fire station). While waiting for an ambulance to arrive, secure a safe place and conduct first aid measures.

c. Call 110 (police department) immediately and report the time and the location of the accident, the number of injured people and the extent of injuries. You will receive further instructions.

d. You are required to stay at the accident site until the police officers arrive.

It is a serious crime to runaway from the scene of an accident without reporting it to the police when you cause an accident. Please refer to Directory (E-65) for the list of the consultation desks concerning the traffic accidents.

4 Bicycle

Bicycles are regarded as vehicles like cars. For those who violate traffic regulations such as riding a bicycle under the influence of alcohol, ignoring traffic lights more than 2 times within 3 years need to take lecture course for bicycle riders, (it is called jittensha un trennassha koshu seido) in Aichi prefecture. Please ride safe.

URL: http://www.pref.aichi.jp/police/koutsu/jitensha/kousyu.html (English, Portuguese, Chinese・Vietnamese)

4-1 Safe Bicycle Ride

a. Keep five rules for safe bicycle ride

① Ride bicycles on the roadways (Exceptionally allowed on the sidewalks)
② Keep left on the roadways
③ Yield to pedestrians on sidewalks; go slowly on the side closer to roadways
④ Observe safety rules
   • Drunken riding, riding double and riding side by side are prohibited
   • Have lights on during evening hours
   • Obey the traffic lights, and stop to check the safety at an intersection
⑤ Children are to wear helmets
   • Adults are also to wear helmets

b. Buy insurance for bicycles

You can be a perpetrator of the accident if you do not conduct safe bicycle ride. In recent years there are numerous court judgements ordering large amount of damages when the other party of the accident dies or injures. Take out bicycles insurance and be prepared for just in case.

※ It may be mandatory to buy bicycles insurance by local government. Please check it at website of your local government.

4-2 Bicycle Maintenance Check and Incidental Insurance

The TS Mark sticker is given after conducting maintenance check in a certified bicycle-safety-maintenance shop. TS Mark means that your bicycle is insured with liability, accident and bicycle accident insurance (Bicycle Liability Insurance). Bicycle Liability Insurance is insurance that covers life and physical damages due to the accident while using a bicycle. In many cases, it is attached to personal liability insurance, so first make sure that you are covered. Since TS Mark is valid for one year, we recommend that you have your bicycle checked and maintained once a year.

Injury compensation: ¥10,000 (Fixed) for hospitalized for more than 15 days
¥300,000 (Fixed) for death or permanent disability 1st ～ 2nd degree (Fixed)

Liability compensation: Up to ¥10,000,000 for death or permanent disability 1st ～ 7th degree

Injury compensation: ¥100,000,000 (Fixed) for hospitalized for more than 15 days
¥1,000,000,000 (Fixed) for death or permanent disability 1st ～ 7th degree

Liability compensation: Up to ¥100,000,000 for hospitalized for more than 15 days
¥100,000 for hospitalized for more than 15 days
1. How to Make an Emergency Call

**Fire, Injury, and Sudden Illness**

Call 119 in case of fire or suffering injury or sudden illness. The emergency number 119 available 24 hours is nationwide and toll free.

1. Dial 119 directly without prefix numbers. In the case of a public telephone, press the red emergency button firmly.

2. Report the operator whether it is a "fire" or other emergency such as "injury" or "sudden illness" and notify the location and your name.

3. Important points that you should tell to the operator of 119

   (Example) In case of fire
   
   - What is burning?
   - Is there someone fail to escape or injured?

(Example) In case of emergency

- Who? What happened?
- Is the person unconscious or not?
- Is the person in pain or hurt?

4. Please stay calm and answer the questions from the operator of 119

**Traffic Accidents and Crimes**

Call 110 if there is a traffic accident or a crime. The emergency number 110 available 24 hours is nationwide and toll free.

1. Dial 110 directly without any prefix number.

2. Report the operator when and where the incident happened, and what happened as accurately as possible. Inform your name.

3. Respond calmly to the questions of the police officer.

   (Example)

   (date), (place in detail) de kōtsū jiko (tōnan, kenka) ga arimashita
   
   There was a traffic accident (a theft / a fight) at (date) in (place in detail).

   watashi wa (name) de, kōtsū jiko (tōnan, kenka) no tōjisha (mokugekisha) desu
   
   My name is (      ) and I have witnessed a traffic accident (a theft / a fight).

**Aichi Prefectural Police Headquarters Home Page (Multi Language)**

Information on traffic accident, crime and disaster preventions and etc. are available in multilanguage on the Aichi Prefectural Police Home page. Please check on the website below for more details.

Japan is an earthquake-prone country. Tōkai region including Aichi Prefecture has been historically damaged by subduction-zone earthquakes as large as magnitude 8 that have struck every 100 and 150 years. The region also greatly suffered from the active fault earthquakes, the Nōbi earthquake in 1891 and the Mikawa earthquake in 1945.

**Magnitude and Intensity**

The magnitude (M) expresses the energy released by the earthquake, i.e., the size of the earthquake itself. On the other hand, the intensity expresses the degree of tremor caused by the earthquake, different in each zone, weaker as the area is farthest from the seismic focus. The magnitude is a common scale around the world. If the magnitude increases its value in a unit, the energy released is 31 times higher. The intensity is expressed in Japan using a scale of 10 values (0, 1, 2, 3, 4, 5 (5 jaku), 5 (5 kyō), 6 (6 jaku), 6 (6 kyō), 7). In the case of intensity 6, for example, it is difficult to stand and some constructions in wood with weak structure can collapse.

**2-1 Nankai Trough Earthquake**

"Trough" is a narrow, elongated recess of up to 6,000 meters deep in the seabed. Nankai trough, 4,000 meters deep, is located on the Pacific coast of the Japanese archipelago, from the Suruga Bay in Shizuoka Prefecture to the island of Kyushu. Along this Nankai trough, big earthquakes such as Tokai, Tonankai, and Nankai earthquakes occur every 100 to 150 years.

There is a 70~80% chance that a massive earthquake registering magnitude 8 to 9 along Nankai trough would occur within 30 years. It is important to be prepared for an earthquake in daily life to minimize the damage.

**2-2 Measures against an Earthquake**

a. Stock up drinking water and food to last a week if possible (at least 3 days worth). Also put portable radio or flashlight in an emergency bag that you take with you when you evacuate and it can help in an emergency situation.

b. The houses that the construction began before May 31st, 1981 may not have the required resistance to earthquakes. If your house is diagnosed in a resistance review as "possible collapse by earthquake" in the event of an earthquake, consider having reinforcement or rebuilding of the house.

c. Take measures such as securing the furniture and electrical appliances in the house and attaching the anti-shattering film to windows.

d. Confirm the safest place in the house considering the layout of the room and furniture.

e. Confirm beforehand where and how to go to the shelters in case of evacuation, as well as the form of contact with your family members.

f. Participate actively in the emergency drills and other prevention activities in your area.

g. Check the “Disaster Preparedness Guidebook” to learn the basic knowledge of earthquakes and the preparation that you can do in your home.

* Refer to E-59 for the “Disaster Preparedness Guidebook”.

**2-3 When an Earthquake is Occurred**

a. If you are inside a building, move away from furniture that could topple over and protect yourself under the table until the shaking subsides.

b. When the shaking subsides, turn off the gas and close the gas cock to prevent fires.

c. When you confirm there is no risk of fire outbreak, open the necessary doors to assure your way out.

d. In case of evacuating the housing, shut off the main water valve. Also turn off the main switch of electric circuit breaker to avoid electrical appliances damaged or overturned when power is recovered. Installing a seismic circuit breaker is also effective.

e. If you are outside, watch out for the falling objects including block fences, vending machines, pieces of broken glasses, or sign boards.

f. Earthquakes may trigger tsunamis. If you are near the shore, please evacuate to a higher ground.

g. If you are driving a car when an earthquake occurs, hold the steering wheel firmly, slow down gradually and stop the car on the left side of the road and turn off the engine. If you need to evacuate, do so on foot, leaving the key inside and the car unlocked taking all valuables including the vehicle inspection certificate with you.
When a large-scale disaster such as an earthquake occurs, it may be difficult to make telephone calls for a few days as a rush of phone calls of concern to the afflicted area may jam the lines. The emergency messaging service (171) can be used for safety confirmation and information sharing between family members, relatives and friends, depending on the telephone connection situation. Dial 171, and record/play messages according to the vocal guidance.

**Basic Instructions**

1. **(Record message)** Enter the fixed phone number that you want to call of the afflicted area beginning from the area code.
2. **(Play message)** Follow the instruction and record a message within 30 seconds.

The vocal guidance is offered only in Japanese. This service cannot be used outside of Japan. As a general rule, a call to the recipient's number is charged. You can try messaging phone in case of disaster on several occasions, as for example the 1st and 15 of each month, during the first 3 days of New Year (Jan. 1, 2 and 3) and during the week of disaster prevention (from August 30 to September 5 every year) or during the week of volunteering for disaster prevention (from 15 to 21 January every year).

**Disaster Message Board web171**

It is possible to post and read messages by entering the phone numbers (fixed, mobile, and PHS) from your computer or smartphone.

**URL** https://www.web171.jp/

Also, you can use disaster message board services provided by mobile companies and PHS companies. For more details, contact each provider.

### 3 Typhoons & Torrential Rains

Typhoons frequently approached Japan during the summer and autumn. If a typhoon approaches, the subsequent strong winds and heavy rain may cause other damage such as floods or landslides. Pay attention to the radio or television for typhoon information. If a typhoon approaches, avoid travel, excursions to mountain, fishing or bathing on beaches as possible. Also damage is generated by a large amount of concentrated torrential rains in a short period of time or intense rainfall in a particular geographical point. It is important to be prepared against possible typhoons and torrential rains and previously confirm the place of nearest refuge.

### 4 Disaster Victim Certificate *(risai shōmei)*

You need the certificate of loss to receive supports such as reduction or deferral of taxes after suffering damage by earthquake, flood, fire or other type of disaster. You can acquire an application form for damages other than fire at the municipal office of your local area and for fire damage from the headquarters of the fire department of your area.

### 5 Gas Leak

If you detect the risk of escape of gas through the odor or the alarm of a gas detector, follow the following tips.

- a. Open the doors and windows.
- b. Turn off the gas valve at the stove and the main stopcock of gas meter, and avoid using any fire.
- c. Never touch switches of electrical devices, even the ventilators as an explosion could occur because of any spark.
- d. Notify the gas company or the gas distributor.

### 6 Disaster Preparedness Guidebook

The Aichi International Association published the “Disaster Preparedness Guidebook” to enhance the prepared awareness and the spirit of self-help for foreign residents. The guidebook is written in both a foreign language (English, Chinese, Portuguese and Spanish) and easy Japanese.

**URL**

- [http://www2.aia.pref.aichi.jp/kikaku/j/bosaiguidebook/bosaiguide_e.pdf](http://www2.aia.pref.aichi.jp/kikaku/j/bosaiguidebook/bosaiguide_e.pdf) (English)
- [http://www2.aia.pref.aichi.jp/kikaku/j/bosaiguidebook/bosaiguide_s.pdf](http://www2.aia.pref.aichi.jp/kikaku/j/bosaiguidebook/bosaiguide_s.pdf) (Spanish)
The Aichi International Association has various facilities including multicultural centers, libraries, “Volunteers Room” which is a room for volunteers and “Group Exchanges Room” for registered groups. In addition, a variety of courses, lectures, and events are organized. Use our services to extend exchanges and to collect information on the countries around the world.

**Address** 460-0001 Nagoya-shi Naka-ku Sannomaru 2-6-1
Aichi Prefectural Government Sannomaru Annex Building, 1 & 2F

**Open** Monday to Thursday and Saturday, 10:00 - 18:00 (closed on national holidays and 12/29 through 1/3)
Friday, 10:00 - 20:30

**Access** 5 min. walk from exit 5 of Shiyakusho Station (on the Meijo Subway Line)
10 min. walk from exit 1 of Marunouchi Station (on the Tsurumai Subway Line)

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**Aichi Multicultural Center**

1. **Information Counseling & Support by Multicultural Social Worker**

   We provide daily living consultation for the foreign residents. For complicated cases, our multicultural social workers offer individual support on a long-term basis.

<table>
<thead>
<tr>
<th>Language</th>
<th>Days</th>
<th>Time</th>
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<tbody>
<tr>
<td>English</td>
<td>Monday to Saturday</td>
<td>13:00 - 18:00</td>
</tr>
<tr>
<td>Portuguese, Japanese</td>
<td>Monday to Saturday</td>
<td>10:00 - 18:00</td>
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<td>Spanish</td>
<td>Monday, Wednesday, Friday</td>
<td>13:00 - 18:00</td>
</tr>
<tr>
<td>Filipino/Tagalog</td>
<td>Wednesday</td>
<td>13:00 - 18:00</td>
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<tr>
<td>Chinese</td>
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</tr>
<tr>
<td>Vietnamese</td>
<td>Saturday</td>
<td>13:00 - 18:00</td>
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<td>Nepali</td>
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<td>Indonesian</td>
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</tr>
<tr>
<td>Thai</td>
<td>Wednesday</td>
<td>13:00 - 18:00</td>
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</table>

Language staffs are available during above hours. At other time and dates (Monday to Saturday except closed days, 10:00 ~18:00) multilingual consultations are available by using telephone interpreter services. Total of 12 languages including Korean and Burmese are available for consultations by phone. (However, it may not be possible depending on the communication conditions).
② Free Legal Consultation With Lawyer For Foreign Residents
Interpreters available for English, Chinese, Portuguese, Spanish, Filipino/Tagalog and Vietnamese
2nd and 4th Friday 13:00 - 16:00 (appointment required)

③ Residential Status Consultation
3rd Wednesday, 13:00-17:00 (appointment required)

④ Labor-related Consultation
2nd Monday, 13:00-17:00 (appointment required)

⑤ Consumer affairs Consultation
4th Monday, 13:00-17:00 (appointment required)

③④⑤ Consultations are available in Japanese, English, Portuguese, Spanish, Chinese, Filipino/Tagalog, Vietnamese, Nepali, Indonesian, Thai, Korean and Burmese

Contact
TEL 052-961-7902  FAX 052-961-8045
E-mail sodan@aia.pref.aichi.jp

B Website (i-net)
http://www2.aia.pref.aichi.jp/
https://www.facebook.com/112047513537009/
The website, i-net, provides information on events and daily living for foreign residents in 6 languages.

C Library
You can read and borrow a variety of books including Japanese books on international exchanges and foreign cultures and books about Japanese culture in foreign languages. There is also an area where you can watch videos of Japanese cultures in foreign languages and read magazines and newspapers from foreign countries and DVD for learning Japanese.

D Japanese Classes of Aichi International Plaza
Japanese classes are operated by volunteers in cooperation with the Aichi International Plaza since 1999. These volunteers have completed the Japanese volunteer beginner seminar and Japanese volunteer beginner course held by the Aichi International Association.

Opening Hours
Tuesday (afternoon) 13:30 - 15:00
Friday (afternoon) 13:30 - 15:00  Friday (night) 19:00-20:30
Saturday (morning) 10:30 - 12:00  Saturday (afternoon) 14:00-15:30

Contact
TEL 052-961-8746 (International Exchange Section (kōryū tantō))
FAX 052-961-8045
E-mail koryu@aia.pref.aichi.jp

E Japanese Language Resource Room
You can access to Japanese educational materials and get information on Japanese language education

Japanese Classes in Aichi Prefecture
You can search for Japanese classes in Aichi prefecture and download data from the address below (Japanese only).
URL http://www2.aia.pref.aichi.jp/koryu/resource/class/classtop.html

Contact
TEL 052-961-8746 (International Exchange Section (kōryū tantō))
E-mail koryu@aia.pref.aichi.jp
### Hello Work (Public Employment Security Office)

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>TEL</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Gamagori (Branch)</td>
<td>Gamagōri-shi Minatochō 16-9</td>
<td>0533-67-8609</td>
<td>Gamagōri-shi</td>
</tr>
<tr>
<td>Higashi</td>
<td>Handa-shi Miyajichō 200-4</td>
<td>0569-21-0023</td>
<td>Handa-shi, Tokoname-shi, Chita-shi, Tōkai-shi, Agui-chō, Taletoyō-chō, Higashiura-chō, Mihama-chō, Minamichita-chō</td>
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<tr>
<td>Hekinan (Branch)</td>
<td>Hekinan-shi Asama machi 1-41-4</td>
<td>0566-41-0327</td>
<td>Hekinan-shi</td>
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<tr>
<td>Ichinomiya</td>
<td>Ichinomiya-shi Hachiman 4-8-7</td>
<td>0586-45-2048</td>
<td>Ichinomiya-shi, Inazawa-shi (except Heiwachō)</td>
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<tr>
<td>Inuyama</td>
<td>Inuyama-shi Matsumotcho 2-10</td>
<td>0568-61-2185</td>
<td>Inuyama-shi, Kōnan-shi, Iwakura-shi, Ōguchi-chō, Fusō-chō</td>
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<tr>
<td>Kariya</td>
<td>Kariya-shi Wakamatsuchō 1-46-3</td>
<td>0566-21-5001</td>
<td>Kariya-shi, Takehama-shi, Anō-shi, Ōbu-shi, Chiryō-shi</td>
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<tr>
<td>Kasugai</td>
<td>Kasugai-shi Ōdechō 2-135</td>
<td>0568-81-5135</td>
<td>Kasugai-shi, Komaki-shi</td>
</tr>
<tr>
<td>Nagoya</td>
<td>Nagoya Higashi</td>
<td>052-774-1115</td>
<td>Chikusa-ku, Ōwaka-ku, Meiō-ku, Tenpaku-ku, Higashi-ku, Moriyama-ku, Nisshin-shi, Nagakute-shi, Tōgo-chō</td>
</tr>
<tr>
<td></td>
<td>Nagoya Minami</td>
<td>052-681-1211</td>
<td>Atsuta-ku, Minami-ku, Minato-ku, Midori-ku, Mizuho-ku, Toyake-ku</td>
</tr>
<tr>
<td></td>
<td>Nagoya Naka</td>
<td>052-855-3740</td>
<td>Nishi-ku, Nakamura-ku, Nakα-ku, Nakagawa-ku, Kita-ku, Kitanagoya-shi, Kyosu-shi, Toyoyama-chō</td>
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<td>Nishio</td>
<td>Nishio-shi Kumamichi Komatsujima 41-1</td>
<td>0563-56-3622</td>
<td>Nishio-shi</td>
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<tr>
<td>Okaizaki</td>
<td>Okaizaki-shi Haneyō AzaKita Kanchi 50-1</td>
<td>0564-52-8609</td>
<td>Okaizaki-shi, Kōta-chō</td>
</tr>
<tr>
<td>Seto</td>
<td>Seto-shi Higashi Naganechō 86</td>
<td>0561-82-5123</td>
<td>Seto-shi, Owariasahi-shi</td>
</tr>
<tr>
<td>Shinshiro</td>
<td>Shinshiro-shi Nishirūfune 24-1</td>
<td>0536-22-1160</td>
<td>Shinshiro-shi, Shiitara-chō, Tōei-chō, Toyone-mura</td>
</tr>
<tr>
<td>Toyohashi</td>
<td>Toyohashi-shi Ōkurichō 111</td>
<td>0532-52-7191</td>
<td>Toyohashi-shi, Tahara-shi</td>
</tr>
<tr>
<td>Toyoka</td>
<td>Toyoka-shi Chitose Dōri 1-34</td>
<td>0533-86-3178</td>
<td>Toyoka-shi</td>
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<tr>
<td>Toyota</td>
<td>Toyota-shi Tokiwacho 3-25-7</td>
<td>0565-31-1400</td>
<td>Toyota-shi, Miyoshi-shi</td>
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<tr>
<td>Tsushima</td>
<td>Tsushima-shi Teramuraecho 2-3</td>
<td>0567-26-3158</td>
<td>Tsushima-shi, Yatomi-shi, Aisai-shi, Amashī, Heiwachō (Inazawa-shi), Ōharu-chō, Kanie-chō, Tobishima-mura</td>
</tr>
</tbody>
</table>

* Please confirm the available languages and office hours on page E-69.

### Labor Standards Inspection Office

<table>
<thead>
<tr>
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* Please confirm the available languages and office hours on page E-69.
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4 Pension Office

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National Pension

- Chikusa-ku, Higashi-ku, Moriyama-ku, Meitō-ku, Kita-ku, Kasugai-cho, Komaki-cho
- Naka-ku
- Atsuta-ku, Naka-gawa-ku, Minato-ku
- Mizuho-ku, Minami-ku, Midori-ku, Toyoko-cho
- Shōwa-ku, Tenpaku-ku, Nishin-cho, Aichi-cho
- Nishi-ku, Kyo-su-cho, Kitanagoy-cho, Nishikagai-cho
- Kita-ku, Kasugai-cho, Komaki-cho
- Toyohashi-cho, Gamagōri-cho Tahara-cho
- Oizumi-cho, Naka-gata-cho
- Ichinomiya-cho, Shinjuku-ku, Kōnai-cho, Inazawa-cho, Iwakura-cho, Niwa-cho
- Sato-cho, Owariasahi-cho, Nagakute-cho
- Handa-cho, Tokaimura-cho, Tōkai-cho, Chita-cho, Chita-shi
- Toyokawa-cho, Shinshiro-cho, Shiitara-cho, Toyone-mura
- Kariya-cho, Higata-cho, Anjo-cho, Nishio-cho, Chiyō-cho, Takehama-cho
- Toyohashi-cho, Miyoshi-cho

Chapter 12 Directory
### 5 Tax Office

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### 6 Prefectural Tax Office

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## Counseling for Foreign Residents

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## Job Seeking

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<td>13:00 - 17:00</td>
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<tr>
<td>Hello Work (Public Employment Office)</td>
<td>0568-81-5135</td>
<td>Kasugai-shi</td>
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<td>9:00 - 12:00</td>
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<td>Hello Work (Public Employment Office)</td>
<td>0563-56-3622</td>
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<td>Hello Work (Public Employment Office)</td>
<td>0564-52-8609</td>
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<td>Hello Work (Public Employment Office)</td>
<td>0532-52-7191</td>
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<tr>
<td>Hello Work (Public Employment Office)</td>
<td>0533-86-3178</td>
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<td>9:00 - 12:00</td>
<td>13:00 - 17:00</td>
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<td>Hello Work (Public Employment Office)</td>
<td>0565-31-1400</td>
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<td>9:00 - 12:00</td>
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<tr>
<td>Hello Work (Public Employment Office)</td>
<td>0567-26-3158</td>
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## Labor Problems

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<th>Lang.</th>
<th>Day</th>
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<tr>
<td>Aichi Labour Bureau</td>
<td>052-972-0253</td>
<td>Nagoya-shi</td>
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<td>Labour Consultation for Foreigners Corner</td>
<td>0532-54-1192</td>
<td>Toyohashi-shi</td>
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<td>Nagoya Labour Standards Inspection Office</td>
<td>0566-21-9533</td>
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<td>Kariya Labour Standards Inspection Office</td>
<td>0567-001701</td>
<td>Kariya-shi</td>
<td>E</td>
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<td>Ministry of Health, Labour and Welfare Consultation dial for foreign workers</td>
<td>0570-001703</td>
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<td>0570-001704</td>
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<td>0570-001707</td>
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## Working Condition Consultation Hotline

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<tbody>
<tr>
<td>0120-004-008</td>
<td>E</td>
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<td>0120-290-922</td>
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<td>Everyday</td>
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<tr>
<td>0120-336-230</td>
<td>S</td>
<td>Tu, Th, Fr, Sa</td>
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<td>0120-150-520</td>
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<td>Everyday</td>
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<td>Weekdays 17:00 - 22:00</td>
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<tr>
<td>0120-400-166</td>
<td>Th</td>
<td>Tu, We, Sa</td>
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<td>Sa, Su, &amp; Holidays 9:00-21:00</td>
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<tr>
<td>0120-558-815</td>
<td>V</td>
<td>We, Fr, Sa</td>
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<td>0120-750-880</td>
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<td>0120-862-700</td>
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<tr>
<td>0120-811-610</td>
<td>J</td>
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## Nationality

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<td>Nagoya Legal Affairs Bureau</td>
<td>0570-090911</td>
<td>Nagoya-shi</td>
<td>E, C, P, K, T, V, N, I, Th, K</td>
<td>Mo - Fr (except holidays)</td>
<td>9:00-17:00</td>
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<tr>
<td>Nationality Division (nihon gyosei-bu kokusekikka)</td>
<td>052-952-8073</td>
<td>Nagoya-shi</td>
<td>J</td>
<td>Mo - Fr (except holidays)</td>
<td>8:30-17:15</td>
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**Appointments:**
- **Japanese:** 訪問者応接室 (Hinminsha Gyohonjitsuita)
- **English:** Visitor's Reception Room
- **Spanish:** Sala de Recepción para Visitantes
- **Portuguese:** Sala de Recepção para Visitantes
- **Chinese:** 接待室 (Jietai Shì)
- **Korean:** 접대실 (Jjeoteulsil)
- **Tagalog/Philippino:** Kapatid na Kasambahay (Kapitansang Kinabog)
- **Vietnamese:** Phòng tiếp khách (Phòng tiếp khách)
- **Nepali:** निम्नालिकाहरूदरतालमा स्वागत (Nimnaalikāharū daratamā svāgata)
- **Indonesian:** Ruang Tamu (Ruang Tamu)
- **Thai:** ห้องรับแขก (Hong Rong Kaek)
- **Burmese:** အချင်းရွှေ့ချင်း (Apyazayone)

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**Working Condition Consultation Hotline:** 0120-004-008 (E) Everyday, 0120-290-922 (P) Everyday, 0120-336-230 (S) Tu, Th, Fr, Sa, 0120-150-520 (C) Everyday, 0120-400-166 (Th) Tu, We, Sa, 0120-558-815 (V) We, Fr, Sa, 0120-750-880 (N) We, Su, 0120-862-700 (B) We, Su, 0120-811-610 (J) Everyday.

**Appointment Requirement:** Appointments are required for the following services:
- **Japanese:** 訪問者応接室 (Hinminsha Gyohonjitsuita)
- **English:** Visitor's Reception Room
- **Spanish:** Sala de Recepción para Visitantes
- **Portuguese:** Sala de Recepção para Visitantes
- **Chinese:** 接待室 (Jietai Shì)
- **Korean:** 접대실 (Jjeoteulsil)
- **Tagalog/Philippino:** Kapatid na Kasambahay (Kapitansang Kinabog)
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- **Nepali:** निम्नालिकाहरूदरतालमा स्वागत (Nimnaalikāharū daratamā svāgata)
- **Indonesian:** Ruang Tamu (Ruang Tamu)
- **Thai:** ห้องร้องแขก (Hong Rong Kaek)
- **Burmese:** အချင်းရွှေ့ချင်း (Apyazayone)
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<th>Type</th>
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<th>Lang.</th>
<th>Day</th>
<th>Hour</th>
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<tr>
<td>Legal Matters</td>
<td>Aichi International Association Multicultural Center</td>
<td>052-961-7902</td>
<td>Nagoya-shi</td>
<td>E, C, P, S, T</td>
<td>2nd &amp; 4th Fr (except holidays)</td>
<td>13:00 - 16:00</td>
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<tr>
<td></td>
<td>Free Legal Consultation for Foreigners (Free of charge)</td>
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<td>Appointment required, first served basis</td>
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<td>Nagoya International Center</td>
<td>052-581-6111</td>
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<td>E, C, P, S</td>
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<td>Free Legal consultation for Foreigners (Free of charge)</td>
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<td>Appointment required (appointment on the answering machine)</td>
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<td>Aichi Bar Association</td>
<td>052-565-6110</td>
<td>Nagoya-shi</td>
<td>J</td>
<td>Th</td>
<td>14:10 – 16:25</td>
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<td>Nagoya Legal Consultation Center</td>
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<td></td>
<td>Legal Consultation for Foreigners (Pay service)</td>
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<td>Houterasu</td>
<td>050-3383-5460</td>
<td>Nagoya-shi</td>
<td>E, C, P, S, K, T</td>
<td>1st &amp; 3rd Th</td>
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<td>Japan Legal Support Center</td>
<td>050-3383-5465</td>
<td>Okazaki-shi</td>
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<td>1st &amp; 3rd Th</td>
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<td>Appointment required (E, C, P, S, K, V, T, N, Th)</td>
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<td>Consulate-General of Brazil</td>
<td>052-222-1077</td>
<td>Nagoya-shi</td>
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<td>Legal Consultation (Brazilian law)</td>
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<td>Tax</td>
<td>Nagoya Regional Taxation Bureau</td>
<td>052-971-2059</td>
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<td>Mo - Fr</td>
<td>8:30 - 17:00</td>
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<td>Telephone Tax Consultation Center (Telephone Consultation only)</td>
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<td>(except holidays &amp; 12/29 - 1/3)</td>
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<td>For Japanese, refer to list of tax offices on E-64.</td>
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<td>Nagoya International Center</td>
<td>052-581-0100</td>
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<td>E, C, P, S</td>
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<td>Toyohashi International Association</td>
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<td>2 times, about 2 weeks before the start of final return declaration period (With appointment)</td>
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<td>Tax Consultation for Foreigners</td>
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<td>0533-89-2162</td>
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<td>Medical Services</td>
<td>NPO AMDA International Medical Information Center</td>
<td>03-6233-9266</td>
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<td>Easy Japanese</td>
<td>Mo-Fr (except Sa, Su and holidays)</td>
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<td>Yokohama Inochino Denwa</td>
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<td>NPO Medical Information Center Aichi (MICA)</td>
<td>052-588-7040</td>
<td>Nagoya-shi</td>
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<td>Tu, Th, Sa</td>
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<td>Interpreters are not always present. Contact by e-mail for information: <a href="mailto:mica@b6.dion.ne.jp">mica@b6.dion.ne.jp</a></td>
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<td></td>
<td>Assistance Group for Brazilians in Japan (SABJA)</td>
<td>050-6861-6400</td>
<td>Tokyo-to</td>
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<td>Mo - Fr</td>
<td>9:00-16:00</td>
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<tr>
<td>Nikkei</td>
<td>Association of Nikkei and Japanese Abroad Service of Consultation and Information</td>
<td>045-211-1788</td>
<td>Kanagawa-ken Yokohama-shi</td>
<td>P, S, J</td>
<td>Mo - Fr</td>
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<td>Returnees</td>
<td>The Support and Communications Centers for People Returning From China</td>
<td>052-954-4070</td>
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<td>Refuge</td>
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<td>0569-23-2716</td>
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<td>0566-84-5677</td>
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<td>Urban Renaissance Agency (UR Toshikikou) Chubu Branch, UR Nagoya Center</td>
<td>052-968-3100</td>
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<td>Every Day</td>
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<td>Postal Service</td>
<td>Japan Post Service Co., Ltd. Customer Service Center In English</td>
<td>0570-046-111</td>
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<td>Bank</td>
<td>Bank of Brazil Tokyo Branch (Consultation by telephone on remittance/deposits, etc.)</td>
<td>0120-09-5595</td>
<td>Tōkyō-to</td>
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<td>Bank of China Nagoya Branch</td>
<td>052-957-2388</td>
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<td>Seven Bank</td>
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### Directory E-72

**Chapter 12**

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<th>Hour</th>
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<td>NTT Nishiinhan Foreign Language Information Center</td>
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<td>0120-933-961</td>
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<td>SOFTBANK SoftBank Customer Support</td>
<td>0800-919-0157</td>
<td>E, J</td>
<td>Every day</td>
<td>10:00 - 19:00 (by operators)</td>
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<td>24hrs (Automatic voice guidance)</td>
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<td>NTT DOCOMO Customer Support</td>
<td>0120-005-250 (toll free)</td>
<td>E, C, P, S</td>
<td>Every day</td>
<td>9:00 - 20:00</td>
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<tr>
<td><strong>Tourism</strong></td>
<td>Nagoya City Tourist Information Center (Nagoya Station)</td>
<td>052-541-4301</td>
<td>E, J</td>
<td>Every day</td>
<td>8:30 - 19:00 (Except 12/29 - 1/1)</td>
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<td>Nagoya City Tourist Information Center (Kanayama Station)</td>
<td>052-323-0161</td>
<td>E, J</td>
<td>Every day</td>
<td>9:00 - 19:00 (Except 12/29 - 1/1)</td>
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<td>Oasis 21 i-Center</td>
<td>052-963-5252</td>
<td>E, J</td>
<td>Every day</td>
<td>10:00 - 20:00 (12/31 until 18:00. Except on 1/1)</td>
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<td>Japan National Tourism Organization (JNTO) Tourist Information Center (TIC) (General Tourism Information for Foreigners)</td>
<td>03-3201-3331</td>
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<td>Every day</td>
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<td>Nagoya international Center Information Counter</td>
<td>052-581-0100</td>
<td>Nagoya-shi</td>
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</table>

### 11 Embassy and Consulate

**Operations of Embassies and Consulates**

Embassies and consulates provide a range of services for their citizens basically offering protection for citizens and their assets. Other than those services they offer a number of services as listed below. Since some services are not provided at consulates, contact the embassy or consulate of your country for details.

- Issuance, reissuance, amendment and information addition of passports
- Issuance of letters of attorney and warrants
- Issuance of certificates for birth, marriage, death and unmarried status
- Matters related to military service
- Matters related to elections
- Issuance of visas for foreign residents

**Foreign Consulates in Aichi Prefecture**

(Honorary consulates and Honorary consulate-generals are not listed.)

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>TEL</th>
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<tbody>
<tr>
<td>Consulate-General of the Republic of Korea in Nagoya</td>
<td>460-0003 Naoyako Nakamura-ku Meiki-minami 1-19-12</td>
<td>052-586-9221</td>
</tr>
<tr>
<td>Consulate-General of the Federative Republic of Brazil in Nagoya</td>
<td>460-0002 Naoyako Nakamura-ku Marunouchi 1-10-29 Shirakawa Dai 8 Building, 2F</td>
<td>052-222-1077</td>
</tr>
<tr>
<td>Consulate-General of the People’s Republic of China in Nagoya</td>
<td>461-0005 Naoyako Higashi-ku Higashi-sakura 2-9-37</td>
<td>052-932-1098</td>
</tr>
<tr>
<td>Consulate-General of the Republic of Peru in Nagoya</td>
<td>460-0008 Naoyako Nakamura-ku Saka 2-2-23 Arc Shirakawa Park Building, 3F</td>
<td>052-209-7851</td>
</tr>
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C

Embassies and Consulates in Japan

Following is the list of embassies, consulate-generals and consulates which have jurisdiction of Aichi Prefecture. Honorary consulate-generals and honorary consulates are not listed.

Asia

<table>
<thead>
<tr>
<th>Name</th>
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<td>Embassy of India</td>
<td>03-3262-2301</td>
<td>Embassy of the Democratic Republic of Timor-Leste</td>
<td>03-3238-0210</td>
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<tr>
<td>Embassy of the Republic of Indonesia</td>
<td>03-3441-4201</td>
<td>Embassy of the Republic of the Philippines</td>
<td>03-5522-1600</td>
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<tr>
<td>Royal Embassy of Cambodia</td>
<td>03-5412-0521</td>
<td>Consultate-General of the Republic of the Philippines in Osaka</td>
<td>03-6101-7881</td>
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<tr>
<td>Embassy of the Republic of Singapore</td>
<td>03-3596-9111</td>
<td>Embassy of Brunei Darussalam</td>
<td>03-3447-7997</td>
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<tr>
<td>Embassy of the Democratic Socialist Republic of Sri Lanka</td>
<td>03-3440-6911</td>
<td>Embassy of the Socialist Republic of Viet Nam</td>
<td>03-3466-3311</td>
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<tr>
<td>Royal Thai Embassy</td>
<td>03-5799-2433</td>
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<td>Embassy of the Republic of Korea</td>
<td>03-3452-7611</td>
<td>Embassy of the Republic of the Union Of Myanmar</td>
<td>03-3441-9291</td>
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<tr>
<td>Consulate-General of the Republic of Korea in Nagoya</td>
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<td>Embassy of the Republic of Maldives</td>
<td>03-6234-4315</td>
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<tr>
<td>Embassy of the People's Republic of China</td>
<td>03-3403-3388</td>
<td>Embassy of Mongolia</td>
<td>03-3469-2088</td>
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<tr>
<td>Consulate-General of the People's Republic of China in Nagoya</td>
<td>052-332-1081</td>
<td>Embassy of the Lao People's Democratic Republic</td>
<td>03-5411-2291</td>
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<tr>
<td>Embassy of the Federal Democratic Republic of Nepal</td>
<td>03-3713-6241</td>
<td>Taipei Economic and Cultural Representative Office in Osaka</td>
<td>03-3280-7811</td>
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<tr>
<td>Embassy of the Islamic Republic of Pakistan</td>
<td>03-5421-7741</td>
<td>Taipei Economic and Cultural Representative Office in Tokyo</td>
<td>03-6227-8623</td>
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Middle East

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<td>Embassy of the State of Kuwait</td>
<td>03-3456-0361</td>
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<td>Embassy of the United Arab Emirates</td>
<td>03-5489-0804</td>
<td>Royal Embassy of Saudi Arabia</td>
<td>03-3589-5241</td>
</tr>
<tr>
<td>Embassy of the Republic of Yemen</td>
<td>03-3499-7151</td>
<td>Embassy of the Syrian Arab Republic</td>
<td>03-3586-8977</td>
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<tr>
<td>Embassy of Israel</td>
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<td>Embassy of the Republic of Turkey</td>
<td>03-6439-5700</td>
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<td>Embassy of the Republic of Iraq</td>
<td>03-5790-3311</td>
<td>Embassy of the Kingdom of Bahrain</td>
<td>03-3584-8001</td>
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<tr>
<td>Embassy of the Islamic Republic of Iran</td>
<td>03-3446-8011</td>
<td>Embassy of the Hashemite Kingdom of Jordan</td>
<td>03-5476-7177</td>
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<td>Embassy of the Sultanate of Oman</td>
<td>03-5498-1080</td>
<td>Embassy of the Republic of Lebanon</td>
<td>03-5114-9950</td>
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<tr>
<td>Embassy of the State of Qatar</td>
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Oceania

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<td>Embassy of the Republic of Palau</td>
<td>03-5797-7480</td>
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<td>Embassy of the Independent States of Samoa</td>
<td>03-6228-3692</td>
<td>Embassy of the Republic of the Fiji</td>
<td>03-3587-2038</td>
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<td>Embassy of the Kingdom of Tonga</td>
<td>03-6441-2481</td>
<td>Embassy of the Republic of the Marshall Islands</td>
<td>03-6432-0557</td>
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<tr>
<td>New Zealand Embassy</td>
<td>03-3467-2271</td>
<td>Embassy of the Federated States of Micronesia</td>
<td>03-3565-5456</td>
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North America

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<td>Embassy of Canada</td>
<td>03-5412-6200</td>
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<td>American Consulate in Nagoya</td>
<td>052-581-4501</td>
<td>Consulate of Canada in Nagoya</td>
<td>052-972-0450</td>
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Central and South America

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<td>03-3486-7096</td>
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<td>Embassy of the Oriental Republic of Uruguay</td>
<td>03-3486-1888</td>
<td>Consultate-General of the Republic of Haiti in Tokyo</td>
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<td>Embassy of the Republic of Ecuador</td>
<td>03-3499-2800</td>
<td>Embassy of the Republic of Panama</td>
<td>03-3505-3661</td>
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<td>Consultate-General of the Republic of Panama in Tokyo</td>
<td>03-3565-3661</td>
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<tr>
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<td>Embassy of the Republic of Paraguay</td>
<td>03-3265-5271</td>
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<td>Embassy of the Republic of Guatemala</td>
<td>03-3400-1830</td>
<td>Embassy of the Federative Republic of Brazil in Tokyo</td>
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# Chapter 12 Directory

## Europe

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